



Date _____

Dear _____:

There has been a lot of attention in the media about 2019 novel coronavirus, also called SARS-CoV-2. The illness is called COVID-19. It is important to understand what steps you can take to protect yourself and your loved ones. This facility is taking an active, common sense approach to preventing the spread of COVID-19 by following prudent infection prevention strategies.

Enclosed please find a COVID-19 fact sheet, containing information from the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO).

Also enclosed is a sample of a short questionnaire. We will be placing these questionnaires at the entrances, as a reminder to all visitors to think about how they are feeling before visiting in our care communities.

We have no suspected cases of COVID-19 at this time. We are taking steps to protect those we care for in our communities.

If you have any questions, please contact your family member's care team or me at _____.

Sincerely,