



Pediatric Quality Coordinator (PQC)



What's a PQC and Why Do All Emergency Departments Need One?

In Illinois, all EMSC recognized hospitals are required to designate an individual(s) as their pediatric quality coordinator (PQC) to assist in ensuring that personnel are prepared to care for ill and injured children, however all hospitals in our state are strongly recommended to have a PQC. Ideally, the PQC is a member of the emergency department (ED) staff or leadership that has pediatric interest/ expertise/ background. This role may also be shared. The PQC works with the pediatric physician champion to ensure the emergency department is pediatric-ready.

The PQC serves as a pediatric advocate for their hospital, especially when policies, processes, and protocols are being updated. This role takes the lead on emergency department pediatric quality improvement activities, coordinates data collection for identified pediatric clinical indicators and outcomes, assists in review of pediatric cases transported to the ED by EMS, coordinates pediatric education and skills assessment, and promotes family-centered care for pediatric patients.

Another benefit to this role is the opportunity to collaborate with regional partners and participate in regional pediatric quality improvement initiatives.

PQC Role Activities

- Lead pediatric quality/process improvement initiatives.
- Ensure annual competencies include pediatric equipment and pediatric patient assessment/ treatment.
- Serve as a resource on pediatric appropriate equipment/supplies/medications.
- Communicate with emergency department pediatric physician champion and/or EMS coordinator as needed related to pediatric patient care issues.
- Promote and share pediatric continuing education opportunities.
- Promote and encourage family-centered care by all agency personnel.
- Promote emergency department participation in pediatric prevention/safety outreach.
- Lead emergency department participation in pediatric research, including, but not limited to, data collection as requested by EMS for Children.

Questions? Contact
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Interested in this role and pediatric resources?

Visit the [EMSC Innovation and Improvement Center \(EIIIC\)](#) and the [UIC Public Health Learning websites](#)