

Illinois State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0058636		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED 01/14/2026	
NAME OF PROVIDER OR SUPPLIER ALIYA OF HIGHWOOD				STREET ADDRESS, CITY, STATE, ZIP CODE 50 PLEASANT AVENUE , HIGHWOOD, Illinois, 60040			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
S0000	Initial Comments			S0000			01/15/2026
	Annual Licensure and Certification Survey						
S9999	Final Observations			S9999			01/15/2026
	Statement of Licensure Violations:						
	300.610a)						
	300.1210b)						
	300.1210c)						
	300.1210d)4)A)						
	300.1220b)3)						
	Section 300.610 Resident Care Policies						
	a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility.						
	Section 300.1210 General Requirements for Nursing and Personal Care						
	b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.						

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	Continued from page 1 c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 4) Personal care shall be provided on a 24-hour, seven-day-a-week basis. This shall include, but not be limited to, the following: A) Each resident shall have proper daily personal attention, including skin, nails, hair, and oral hygiene, in addition to treatment ordered by the physician. 300.1220 Supervision of Nursing Services b) The DON shall supervise and oversee the nursing services of the facility, including: 3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. These regulations were not met as evidence by: Based on observation, interview, and record review, the facility failed to ensure that activities of daily living (ADL) assistance was provided to residents that were dependent on staff assistance for three of 21 residents (R24, R13, R73) reviewed for ADLs in the sample of 21. This failure contributed to R24 obtaining a reddened, excoriated, and painful peri area. The findings include:			S9999			

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S9999	Continued from page 2 1. R24's Admission Record shows he was admitted to the facility on December 17, 2025, with diagnoses including hemiplegia, hemiparesis, muscle weakness, cognitive communication deficit, abnormal posture, and heart disease. R24's Minimum Data Set (MDS) dated December 24, 2025, shows R24 has limitations in Range of Motion to both upper and lower extremities. R24 requires substantial/maximal assistance with personal hygiene and is dependent on staff for toileting hygiene. On January 12, 2026, at 11:55 AM, R24 was lying in his bed. There was a large yellow circle noted on the incontinence pad that R24 was laying on. There was a darker yellow circle noted around this yellow circle. At 12:01 PM, V8 Certified Nursing Assistant (CNA) was notified of the yellow circle on R24's incontinence pad. V8 went into R24's room and introduced herself to R24 as R24's CNA. V8 let R24 know she was going to clean him up. V8 undid the sticker tabs on R24's incontinence briefs. R24 had two incontinence briefs on. Both incontinence briefs were completely saturated with urine. There was a strong urine odor coming from the incontinence briefs. V8 said she did not know who put the two incontinence briefs on R24. V8 said this was the first time she went into R24's room, because the hospice CNA was just in R24's room. V8 said, "maybe hospice put two incontinence briefs on R24." V8 said hospice was there at about 8:00 AM and performed incontinence care on R24. V8 wiped R24's peri area. R24's peri area was reddened and excoriated on both groin areas. R24 moaned and said "ouch" multiple times while R24 was wiping the red excoriated areas in R24's peri area. R24's buttocks was also reddened when V8 wiped it. V8 did not apply any skin protectant onto R24's reddened peri area or buttocks. V8 placed a new brief onto R24 and exited R24's room. R24's Care Plan revised on January 1, 2026, shows R24 has an alteration in skin integrity due to moisture associated skin damage. Factors that may inhibit healing: diarrhea, moisture. Apply barrier cream after each incontinent episode and as needed. On January 13, 2026, at 11:35 AM, V2 Director of Nursing (DON) said if a resident is found with two saturated briefs and a saturated incontinence pad, "I would say that mean the resident has voided quite a bit." V2 said he would not expect a resident to be that saturated if the resident was checked on every two hours. V2 also said that residents should not have two incontinence briefs on.		S9999				

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S9999	Continued from page 3 The facility's Incontinence Care policy reviewed May 2025 shows, "Incontinence care if provided to keep residents as dry, comfortable and odor free as possible. It also helps in preventing skin breakdown. Apply barrier cream if appropriate." The facility's Activities of Daily Living policy reviewed May 1, 2025, shows, "A program of activities of daily living is provided to prevent disability and return or maintain residents at their maximal level of functioning based on their diagnosis. Elimination: Adaptive equipment, assistance and instruction are given as required." 2. On 01/13/2026 at 10:30AM, R13 was sitting up in a reclining wheelchair. R13 was sitting up in a position that places pressure directly on the coccyx in a reclining chair. R13's chair was pushed back into the corner of the room. R13 did not have any engaging activity. R13's left, and right upper arms were contracted against the chest. R13 was wearing left, and right removable volar splints that covered the mid-forearm to the fingertips. At 2:10PM, R13 was sitting up in a position that places pressure directly on the coccyx in a reclining chair. R13 was pushed into the corner of the room. R13 did not respond to verbal stimuli. R13 did not have any engaging activity. At 2:20PM, V14 CNA-Certified Nursing Assistant and V21 CNA used a full body mechanical sling lift to transfer R13 from the reclining wheelchair to the bed. There were dark blue lines visible on the front and rear exterior of R13's incontinent brief. V21 CNA removed R13's incontinent brief. R13 smelled like urine. R13's incontinent brief was saturated with dark yellow urine. V21 CNA lifted R13's right gluteal to expose R13's coccyx. The boney prominence of the coccyx had a 1-centimeter open area with exposed granulation tissue. The surrounding skin was discolored with pallor at the coccyx and mottled redness surrounding. Search of the bed and incontinent brief showed no dressing was present. On 01/13/2026 at 10:30AM, V14 CNA-Certified Nursing Assistant said, R13 gets out of bed after breakfast. I lay R13 down after lunch. R13 is changed every two hours. On 01/13/2026 at 2:20PM, V14 CNA was asked, when was the last time R13 was changed. V14 CNA said, when I got her up at breakfast. (3 hours and 50 minutes)		S9999				

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S9999	Continued from page 4 On 01/13/2026 at 2:15 PM, V13 LPN said, the blue lines show the incontinent pad is wet. The open area was reported to me by the night shift. 3. R73's Admission Record shows he was admitted to the facility on April 14, 2025, with diagnoses including hemiplegia, repeated falls, aphasia, and chronic kidney disease. R73's MDS dated October 7, 2025, shows R73 requires substantia/maximal assistance with personal hygiene. On January 12, 2026, at 11:08 AM, R73 was observed and interviewed in his room. R73 had a splint to his left hand. R73's right hand had long fingernails on it. There was a large amount of dark substances underneath R73's fingernails. When R73 was asked if he would like his nails to be cleaned and cut, R73 said yes. R73's Care Plan created on January 13, 2026, shows, R73 requires assistance with daily care needs related to hemiplegia, assist resident with ADLs. On January 13, 2026, at 11:35 AM, V2 DON said he would have to "double check" how often staff clip and clean residents' nails. V2 said residents' hands should be washed before meals. V2 said he would expect residents' nails to be clean. This concern was discussed with the facility on January 13, 2026. On January 14, 2026, at 12:39 PM, R73's nails were cut and cleaned. The facility's Nail Care policy reviewed May 1, 2025, shows, "To provided care and maintain hygiene for the resident's nails. Remove dirt from underneath fingernails. Nail care is offered and performed on the resident's shower day and as needed." (B)			S9999			