STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0055558	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 08/01/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ELEVATE CARE NORTHBROOK	270 SKOKIE HIGHWAY , NORTHBROOK, Illinois, 60062

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
S0000	Initial Comments Annual Licensure Survey	S0000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)6) 300.2210b)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:	S9999		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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S9999	Continued from page 1 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. Section 300.2210 Maintenance b) Each facility shall: 6) Maintain the grounds and other buildings on the grounds in a safe, sanitary and presentable condition. These requirements are not met as evidenced by: Based on interviews and record review, the facility failed to ensure that the residents' environment remained free from accident and hazards, as evidenced by a pothole in the back parking lot. This failure affected one (R47) reviewed for accidents in a total sample of 37 and resulted in R47 sustaining a left ankle fracture after tripping in the pothole. Findings include: R47 is a 39-year-old female originally admitted on 1-23-2019 with medical diagnoses that include and are not limited to: epilepsy, bipolar disorder, and Major depressive disorder. Per the Minimum Data Set dated 5-17-2025, reads: Brief Interview for Mental Status score 15/15, indicating intact cognition. On 7-29-2025 at 8:40 am, during initial rounds, R47 said on 6-22-2025 I was going to have lunch with my family to celebrate my mother's birthday. I fell in a pothole in the parking lot when I was going out with my family. I had a lot of pain after the fall; I had to come back to the facility. On 7-29-2025 at 11:10am V2 (Director of Nursing) said on 6-22-2025 I was made aware by V24 (Licensed Practical Nurse) that R47 sustained a fall in the facility's back parking lot due to an uneven surface. After the fall, R47's family assisted her into the family's car and drove around the building to bring R47 back into the building. V2 said, I can show you the video footage that I have in my cell phone. According to the video displayed, R47 was observed walking independently, no assisted devices in the back parking lot when her left foot went into a pothole, causing her to trip and fall. The family member called the building, and the staff took a wheelchair to the main	S9999		

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S9999	Continued from page 2 entrance and assisted R47 back to her room. V24 completed an assessment, contacted the doctor, received new orders for X-rays of the left ankle, and pain medication was given. We received the X-ray results that reported a nondisplaced horizontal fracture through the distal left fibula. The doctor was contacted, and R47 was sent to the local hospital for evaluation. We sent a reportable to IDPH. On 7-30-2025 at 10:20 am V26 (Therapy Director) said, R47 sustained a fall in the facility parking lot uneven surface. R47 had no other falls; the cause of the fall was the uneven surface in the parking lot. On 7-30-2025 at 11:35 am V1 (Administrator) said R47 had a fall into a pothole in the facility back parking lot. My expectation is for the parking lot to have even surface; no potholes are acceptable. I do not know how long the parking lot had the pothole or how big it was. My environmental director can tell you. On 7-30-2025 at 12:20 pm V27 (Environmental Director) said I know a resident fell in the parking lot on a round pothole that measures 2 feet. I do not keep any preventive maintenance of the parking lot surface. I do not have a policy that indicates how frequently the area needs to be monitored. I do not know how long the pothole was there, I was informed on Monday after R47 had the fall, I just follow up if anyone reports any issues. On 7-31-2025 at 9:50 am V22 (Nurse Practitioner) said, R47 was walking independently in the parking lot, and she tripped and fell in a pothole. The pothole was the contributing factor to her fall. On 7-31-2025 at 10:01 am V23, (R47's family member), said R47 slipped into a pothole and fell in the facility parking lot. The pothole was a contributing factor to her to fall. On 7-31-2025 10:04 am V24 (Licensed Practical Nurse), said I was the nurse on duty for R47 when she had the fall in the back parking lot while going out on pass with the family. I was notified via telephone by V23 (R47's family member): R47 had fallen. I went to the front entrance with a wheelchair and assisted R47 onto it, then took her into her room and transferred R47 to bed. I completed a full body assessment, noted the left ankle to be swollen, immobilized the extremity, applied ice, and medicated for pain. I contacted V22 (Nurse Practitioner) with new orders for X-rays. I also contacted V2 to report the incident.	S9999		

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S9999	Continued from page 3 On 07-31-2025 10;15 am V25 (Life enrichment Director) said the facility has a walking program for the residents to be outdoors. The activity staff do help some patients who require assistances. The walking program includes walking within the parameter of the facility including in the back parking lot. Staff has been trained on safety including avoiding uneven surface to avoid any accidents. Requested facility policy on parking lot surface maintenance V1 and V27 said they do not have one. (A)	S9999		