

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001895 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED C 04/25/2025 |
| NAME OF PROVIDER OR SUPPLIER SOUTHVIEW MANOR | | STREET ADDRESS, CITY, STATE, ZIP CODE 3311 S. MICHIGAN AVE. CHICAGO, IL 60616 | | |
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| S 000 | Initial Comments Investigation of: Facility Reported Incident on 03/11/2025/ IL18999 Facility Reported Incident on 03/24/2025/ IL190001 | S 000 | | |
| S9999 | Final Observations Statement of Licensure Violations 300.610a) 300.3210t) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.3210 General t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property. These requirements were not met as evidenced by: | S9999 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

05/18/25

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| S9999 | <p>Continued From page 1</p> <p>Based on interview and record review, facility failed to follow their policy to be free from physical abuse resulting in a male resident (R1) physically assaulting two other male residents (R2 and R3) on two separate occasions for two out of three residents reviewed for physical abuse. This failure resulted R2 sustaining a laceration on the right side of his head and R3 sustaining a laceration to left eyebrow, in a total sample of three residents.</p> <p>Findings include:</p> <p>Per R1's Facesheet, R1 is 27-year-old male with a medical diagnosis of schizoaffective disorder and violent behavior. R1's Minimum Data Sheet Section C documents in part: R1 has a Brief Interview of Mental Status (BIMS) score of 15, indicating R1 is cognitively intact.</p> <p>Per R2's Facesheet, R2 is 44-year-old male with a medical diagnosis of major depressive disorder, anxiety disorder, hypertensive heart disease. R2's Minimum Data Sheet Section C documents in part that R2 has a Brief Interview of Mental Status (BIMS) score of 15, indicating R1 is cognitively intact.</p> <p>Per R3's Facesheet, R3 is a 32-year-old male with a medical diagnosis of major depressive disorder, opioid abuse and post-traumatic stress disorder. R3's Minimum Data Sheet Section C documents in part: R3 has a Brief Interview of Mental Status (BIMS) score of 15, indicating R1 is cognitively intact.</p> <p>On 04/22/2025, 12:56 PM, surveyor observed R2 in his room. R2 stated that R1 was living with R2 for about a week. R2 stated that he knows that R1 took some of his snacks. R2 asked him about</p> | S9999 | | |

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| S9999 | <p>Continued From page 2</p> <p>it. R2 stated that R1 started to get agitated because he thought R2 was just accusing him of something. R2 stated that he began re-arranging his closet. R2 while he was re-arranging his closet and he could hear R1 talking to himself. R2 stated that R1 has hallucinations and delusions. R2 stated R1 kicked his head, his head hit the corner of the wall and split open. R2 stated that he was bleeding all over. R2 stated that the event was traumatizing. R2 stated that he wishes he just had been more cautious. R2 stated that he knows R1 has hit other residents in the facility. R2 stated that R1 has hit R3 in the head with a chair. R2 stated that police are charging him with a felony and domestic violence.</p> <p>On 04/22/2025, at 1:04 PM, surveyor observed R3 walking out of his room. R3 stated that he is familiar with R1. R3 stated that he was sleeping and R1 hit him with a chair. R3 stated that it was around 10:00 PM. R3 stated that he was bleeding from his right eyebrow. Surveyor saw R3 has a suture scar above his right eyebrow. R3 stated that the sutures were removed a couple of weeks ago.</p> <p>On 04/23/2025, at 11:03 AM, V3 (Certified Nursing Assistant) stated she was working on 3/24/2025, when R1 and R2 got into a physical altercation. V3 stated that she saw R2 came out of the room. R2 told V3 that R1 hit him in the head. V3 stated that R2 was bleeding from his head. V3 stated that she called 911. The ambulance and police came. V3 stated that the nurse came in and assessed R1. R1 was calm and was sitting on his bed in his room. V3 stated that R1 was sent to hospital for a psychiatric evaluation.</p> <p>On 04/23/2025, at 11:14 AM, V4 (Safety</p> | S9999 | | |

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| S9999 | <p>Continued From page 3</p> <p>coordinator) stated she is familiar with R1. V4 stated that R1 has schizophrenia. V4 stated that on 3/24/2025, there was an incident between R1 and R2. V4 stated that R1 told her that R2 accused R1 of taking something out of his closet. V4 stated that R1 hears voices. V4 stated that when they separated the residents, R1 was by his door and R2 was by the nurse's station. They were at two separate ends of the hallway. V4 stated that R2 was bleeding but not sure from where. V4 stated that R1 told her, "I just couldn't take it anymore and I just had to hit him". V4 stated that R1 told her that he hit R2.</p> <p>On 04/23/2025, at 11:33 AM, V5 (Certified Nursing Assistant) stated that she is familiar with R1. V5 stated that she was returning from lunch break on 3/11/2025. V5 stated that as she stepped off the elevator when she saw both R1 and R3 standing in front of each other with chairs in their hands. V5 stated that she stood between them and told them to put the chairs down. V5 stated that after they put the chairs down, she noticed R3 was bleeding from his eyebrow. When V5 asked R3 what happened, R3 stated that R1 started hitting him in his sleep. V5 stated that R1 was sent out for a psych evaluation and R3 was sent out on medical. V5 stated that R1 did hit R3.</p> <p>On 04/23/2025, at 11:41 AM, V7 (Registered Nurse) stated that she is familiar with R1. V7 stated that she was the nurse from 3:00 PM to 11:00 PM on 3/11/2025. Around 10:30 PM, R3 was deep asleep. R1 hit R3 in the face and gave him a deep cut. There was blood everywhere. V7 stated that V5 brought R3 to her and there was blood all over him. When I asked R3 what happened, R3 stated that R1 hit him while he was sleeping. V7 stated that when she asked R1 why he hit R3, he wouldn't answer.</p> | S9999 | | |

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| S9999 | <p>Continued From page 4</p> <p>On 04/23/2025, at 11:46 AM, V8 (Licensed Practical Nurse) stated that she is familiar with R1. V8 stated that she was the nurse for R2 on 3/24/2025. V8 stated that she heard R2 yelling for help and saw him running out of his room. V8 stated that she sat R2 down and saw he was bleeding from his head. V8 applied pressure and asked R2 what happened. R2 stated that R1 kicked him in the head. While V8 was tending to R2, V8 stated that she had V3 call 911. R1 was sitting on the bed with no injuries. V8 stated that she applied first aid to R2's wound and took his vital signs. Notified the doctor and R2 was sent to outside hospital for medical treatment.</p> <p>On 04/23/2025, at 1:46 PM, V1 (Administrator) stated that he is familiar with R1. V1 stated he was told that sometime during the day, R1 and R2 got into an argument about R1 taking R2's gummy bears. While R2 was rearranging his closet, R1 kicked him in the head. V1 stated that R2 ran out of his room, yelling for help. V1 stated that R2 ended up bleeding from his head. V1 stated that R2 was sent out for medical evaluation and staples of the head. V1 stated that from our investigation, R1 did hit R2. V1 stated that between R1 and R2, R1 hit R2 in the head with a chair. V1 stated that around 10:00 PM at night on 3/11/2024, R2 was asleep. V1 stated that completely unprovoked, R1 goes up to R2 and hits him. When talking to R1, apparently, he thought R2 was talking in his sleep. R1 felt like hitting him was the only resolution. V1 stated that R3 had a deep cut that was sutured up in an outside hospital. V1 stated that R1 was petitioned out to an outside hospital for psych treatment. V1 stated because this was his second offense, we did an involuntary discharge on him where he won't be coming back.</p> | S9999 | | |

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| S9999 | <p>Continued From page 5</p> <p>R1's progress note on 3/11/2025, by V7 documents in part: R1 hit R2 while asleep, and injured R3 on the left side of the face close to the eye. All parties were notified. A physician order was given for the resident to be taken to local hospital with petition. R1 was taken out with two paramedics by ambulance at 11:00 PM.</p> <p>R1's progress note on 3/24/2025, by V8 documents in part: Writer was made aware by R1 that he was being accused of stealing gummy bears from R2's closet which he stated was true. As a result R1 stated he got angry and kicked R2 in the head.</p> <p>R2's progress note on 3/23/2025, by nurse on duty documents in part: Writer had noted blood coming from gash on left side of R2's head. Pressure was applied, vitals assessed and 911 was called.</p> <p>R2's progress note on 3/24/2025, by nurse on duty documents in part: R2 received physical aggression from R1. Per R2, he was having a discussion with R1 regarding missing items. R1 became agitated because he felt like he was being accused. Per R2 while his back was turned, R1 kicked him on the left side of the head. R2 sustained a laceration to the right side of the head.</p> <p>R3's progress note on 3/11/2025, by social worker documents in part: Writer went to visit R3 to follow up on an incident that happened on 3/11/25, in which resident was the recipient of physical aggression by a co-peer. R3 is still nervous about the potential return of the co-peer. Staff reassured R3 that he would no longer share a room with the co-peer. Writer encouraged</p> | S9999 | | | |

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| S9999 | <p>Continued From page 6</p> <p>resident to seek staff if he has any concerns. Staff will continue to monitor and document progress as needed.</p> <p>R3's progress note on 3/14/2025, by nurse on duty documents in part: R3 received in the unit sleeping in his room. No concerned, denied pain, had antibiotic applied as order. R3's eye lid has five stitches which are still in place. R2's orbital area is slightly swollen.</p> <p>R1 and R3's reportable on 3/11/2025, documents in part: After conducting a thorough investigation, it was found R1 reported feeling agitated with R3 due to his tendency to talk in his sleep and his lack of personal hygiene. As a result, R1 struck R3 while his was asleep, leading to a physical altercation between the two residents. This incident caused R3 to sustain an injury to above his left eye.</p> <p>R1 and R2's reportable on 3/24/2025 documents in part: Upon interviewing R1, he stated that R2 accused him of stealing his gummy bears from R2's closet and as a result he struck him in the head because he was angry. Upon a full head to toe assessment, R2 was observed with a laceration to the right side of his head. The conclusion of the investigation into the incident shows that R1 did strike R2 to the side of the head.</p> <p>Facility's abuse policy (01/2024) documents in part: This home affirms the right of our individuals to be free from verbal, physical, sexual, mental abuse, neglect, exploitation, misappropriation of property, involuntary seclusion, or mistreatment. This home therefore prohibits abuse, neglect, exploitation, misappropriation of property, and mistreatment of individuals. Abuse is the willful</p> | S9999 | | | |

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| S9999 | Continued From page 7 infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain, or mental anguish to an individual. Physical abuse is the infliction of injury on a resident that occurs other than by accidental means and that requires medical attention (77 Ill. Adm. Code 300.330). Physical abuse includes hitting, slapping, pinching, kicking, and controlling behavior through corporal punishment (42 CFR 483.12 Interpretive Guidelines) "B" | S9999 | | | |