

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6009112</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>06/05/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>PAUL HOUSE &amp; HEALTH CR CTR</b>		STREET ADDRESS, CITY, STATE, ZIP CODE  <b>3800 NORTH CALIFORNIA AVENUE CHICAGO, IL 60618</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments  Annual Licensure Survey	S 000		
S9999	Final Observations  Statement of Licensure Violations (1 of 2)  300.610a) 300.1210b) 300.3210a)2)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

06/17/25

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S9999	<p>Continued From page 1</p> <p>Section 300.3210 General</p> <p>a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by State or federal law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of the resident's status as a resident of a facility.</p> <p>2) Residents shall have their basic human needs, including but not limited to water, food, medication, toileting, and personal hygiene, accommodated in a timely manner, as defined by the person and agreed upon by the interdisciplinary team.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observations, interviews, and record reviews, the facility failed to ensure that one (R504) resident who depends on staff assistance for ADL (Activities of Daily Living) care was provided incontinence care and transfer assistance in a timely manner, demonstrating inadequate care in a sample of 55 residents. This failure resulted in R504 suffering psychosocial harm stating feelings of humiliation and embarrassment.</p> <p>Findings include:</p> <p>On 06/02/25 at 11:00am, R504 was observed, in his (R504) room, sitting on the side of bed with a walker in front of him, and R504's call light was wrapped on the bedside table behind R504 not within reach of R504. Surveyor observed urine on the floor below R504 with his (R504) foot lying in the puddle of urine. R504 stated, "It has been</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>over an hour that I (R504) have been waiting for help to get to chair and get cleaned up. A nurse came in, helped me sit on the side of the bed, and said that he (nurse) would be back once he (nurse) could find another nurse to help him (nurse). I'm sorry. This is humiliating. I'm (R504) so embarrassed."</p> <p>R504's face sheet documents diagnoses that include but are not limited to need for assistance with personal care; muscle weakness; fall; other abnormalities of gait and mobility; unsteadiness on feet; and periprosthetic fracture around internal prosthetic left hip joint.</p> <p>R504's Brief Interview of Mental Status (BIMS) score, dated 5/16/25, documents, in part, a BIMS score of 15 which indicates R504 is cognitively intact.</p> <p>On 6/2/2025 at 11:05am, V11 (Certified Nurse's Assistant/CNA) stated, "My resident's load is heavy because many of them require increased surveillance and two people assistance, and they are always short staffed. I (V11) already waited for over an hour for another CNA to help me (V11) to move the resident from bed to chair. There is only one nurse and one other CNA working this unit. I (V11) will not risk the resident falling by moving him (R504) by himself (V11)."</p> <p>On 6/4/25 at 12:01pm, V2 (Assistant Director of Nursing/DON) said, "Any staff can help a resident. Physical therapy, social workers. You (staff) do not have to be a nurse. An hour is too much for a resident to get assistance. Right away. Assist them (residents) right away. Waiting for an hour with sitting in urine would probably make a resident mad and sad."</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Facility policy titled, "Activities of Daily Living (ADLs), Supporting," reviewed date 9/01/24, documents, in part, "Residents will be provided with care, treatment and services as appropriate to maintain or improve their ability to carry out activities of daily living (ADLs). Residents who are unable to carry out activities of daily living independently will receive the services necessary to maintain good nutrition, grooming and personal and oral hygiene ... Appropriate care and services will be provided for residents who are unable to carry out ADLs independently ... including ... hygiene; ... mobility (transfer and ambulation, including walking); elimination (toileting) ..."</p> <p>Facility policy titled, "Answering the Call light," reviewed date 9/1/22, documents, in part, " ... When the resident is in the bed ... be sure the call light is within easy reach of the resident ..."</p> <p>(B) Statement of Licensure Violations (2 of 2)</p> <p>300.697d) 300.697e)</p> <p>Section 300.697 Infection Preventionists</p> <p>A facility shall designate a person or persons as Infection Preventionists (IP) to develop and implement policies governing control of infections and communicable diseases. The IPs shall be qualified through education, training, experience, or certification or a combination of such qualifications. The IP's qualifications shall be documented and shall be made available for inspection by the Department. (Section 2-213(d) of the Act). The facility's infection prevention and control program as required by Section 300.696(e) shall be under the management of an IP.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>d) Facilities with more than 100 licensed beds or facilities that offer high-acuity services, including but not limited to on-site dialysis, infusion therapy, or ventilator care shall have at least one IP on-site for a minimum of 40 hours per week to develop and implement policies governing control of infectious diseases. For the purposes of this subsection (d), "infusion therapy" refers to parenteral, infusion, or intravenous therapies that require ongoing monitoring and maintenance of the infusion site (e.g. central, percutaneously inserted central catheter, epidural, and venous access devices).</p> <p>e) A facility 's IP shall coordinate with the facility group listed in Section 300.696(c) to ensure compliance with Section 300.696.</p> <p>(Source: Added at 46 Ill. Reg. 6033, effective April 1, 2022)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to have an infection preventionist on-site for a minimum of 40 hours per week developing and implementing policies governing control of infectious diseases. This failure has the potential to affect all 93 residents that reside within the facility.</p> <p>Findings include:</p> <p>Record review of facility census documents in part that 93 residents reside within the facility.</p> <p>On 6/3/2025 at 10:44am, V21 (Infection Preventionist/IP) stated that V21 recently became</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>an IP and was with the facility as a consultant since October 2025. V21 is aware that the current Assistant of Director of Nursing (ADON) is not certified for infection prevention. V21 said that V21 is currently working with four facilities as consultant and is able to dedicate only 40 hours every pay period to Infection Prevention and is unable to dedicate full time hours to Infection Prevention. V21 stated that V21 is aware that residents at the facility receive infusion therapy. V21 said that V21 was unaware that there needed to be a full time IP at the facility if residents receive infusion therapy.</p> <p>R504's face sheet documents medical diagnoses that include but are not limited to infection and inflammatory reaction due to unspecified internal joint prosthesis.</p> <p>On 06/02/25 at 11:00am, R504 was observed, in his (R504) room, sitting on the side of bed with a walker in front of him. Also observed in R504's room, a full bag of IV (intravenous) Cefazolin Solution 2gm (gram) bag, on IV pole with primed tubing, not connected to resident. R504 stated that he (R504) is not sure if he (R504) received the antibiotic in the morning, he (R504) was sleeping. R504 stated that few times the nurses just come to connect IV antibiotic while he (R504) sleeps. Observed IV Access on right upper arm (PICC or Central Line) with gauze sleeve around the site.</p> <p>R504's active physician orders documents, in part, "PICC (peripherally inserted central catheter) Line: Observe site for S/S (signs and symptoms) of infection or infiltration every shift for PICC Line; Sterile dressing change to PICC LINE once each week and prn; and Cefazolin Sodium Injection Solution Reconstituted 2 GM (Cefazolin</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>Sodium) Use 2000 mg intravenously every 8 hours for prophylaxis for 8 Days."</p> <p>Facility policy titled, "Infection Prevention and Control Program, reviewed date 9/1/24, documents, in part, " ... The infection prevention and control program is coordinated and overseen by an infection prevention specialist (infection preventionist) or designee.</p> <p>Facility job description titled, "Infection Control/Psychotropic Nurse," documents, in part, "Responsible for the Infection Prevention program ..." (B)</p>	S9999		