

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6015002 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | | (X3) DATE SURVEY COMPLETED C 06/20/2025 |
| NAME OF PROVIDER OR SUPPLIER ZACHARY HOUSE | | | STREET ADDRESS, CITY, STATE, ZIP CODE 1102 EAST AVENUE STREAMWOOD, IL 60107 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE | |
| Z 000 | COMMENTS COMPLAINT INVESTIGATION 2593069 / IL189763 350.670 d)1), 350.670 d)2), 350.670 d)3), 350.670 d)4), 350.680 a), 350.681 CITED COMPLAINT INVESTIGATION 2593591 / IL190844 350.670 d)1), 350.670 d)2), 350.670 d)3), 350.670 d)4), 350.680 a), 350.681 CITED | Z 000 | | | |
| Z9999 | FINDINGS Statement of Licensure Violations: 350.670d)1) 350.670d)2) 350.670d)3) 350.670 d)4) 350.670d)5) 350.680 a) 350.681 Section 25 of the Health Care Worker Registry prior to hiring. Information on the Health Care Worker Registry will include: 1) Whether the individual is active on the Registry; 2) Whether the individual has findings of abuse, neglect, or misappropriation of property; 3) The date of the individual 's most recent criminal history records check; 4) Whether the individual has a conviction for a disqualifying offense pursuant to Section 25 of the Health Care Worker Background Check Act; and | Z9999 | | | |

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

06/30/25

Illinois Department of Public Health

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| Z9999 | <p>Continued From page 1</p> <p>5) Whether the individual has a waiver.</p> <p>Section 350.680 Direct Support Persons (DSP) a) A facility shall not employ an individual as a nursing assistant, habilitation aide, home health aide, a developmental disabilities aide, or a direct support person, or newly hired as an individual who may have access to a resident, a resident's living quarters, or a resident's personal, financial, or medical records, unless the facility has checked the Department's Health Care Worker Registry and the individual is listed on the Health Care Worker Registry as eligible to work for a health care employer. The facility shall not employ an individual as a nursing assistant, habilitation aide, a developmental disabilities aide, or a direct support person, if that individual is not on the registry unless the individual is enrolled in a training program under Section 3-206 (a)(5) of the Act and Section 350.683. (Section 3-206.01 of the Act)</p> <p>Section 350.681 Health Care Worker Background Check</p> <p>A facility shall comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code.</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to:</p> <p>1. Ensure the Health Care Worker registry check and mandated website registry and background checks were completed prior to hire to ensure new hires did not have a history of client abuse, neglect, or mistreatment and were</p> | Z9999 | | |

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| Z9999 | <p>Continued From page 2</p> <p>eligible for hire</p> <p>2. Ensure staff being considered for employment previously completed Direct Support Professional/DSP training and were active on the HCWR or were assigned DSP training upon hire</p> <p>This failure potentially impacted 1 of 1 client (R1) in the sample and 13 clients (R2 - R14) outside of the sample.</p> <p>Findings include:</p> <p>1) Review of E3's (Direct Support Professional/DSP) employee file revealed:</p> <ul style="list-style-type: none"> - Data Face Sheet, undated, documented a start date of 6/1/2023 as a DSP. - Health Care Worker Registry/HCWR check, dated 9/27/2023, documented completion of a HCWR check, initiation of the fingerprint-based background check/FEE_APP, and completion of the six mandated website registry checks. This check was completed nearly four months after E3 started employment at the facility. The HCWR check stated "Work Eligibility: Not Yet Determined". <p>The surveyor completed a Health Care Worker registry check on E3 on 6/16/2025, with the following results: "Work Eligibility: Not Yet Determined ...IDPH (Illinois Department of Public Health) Determination of Illinois State Police Background Check: No background check on record. Last Employment Verification: (blank), Certification Program Information: No programs on record. Date Training Successfully Completed: (blank). Date of Competency Evaluation: No competencies on record. "</p> <p>On 6/17/2025 at 12:15 pm, E2 (Administrator)</p> | Z9999 | | |

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| Z9999 | <p>Continued From page 3</p> <p>stated, E3's start date was 6/1/2023. The HCWR check, six required website registry checks, and the FEE_APP background check for E3 were initiated on 9/27/2023. E3 resigned on 9/28/2023. E2 was unable to initiate E3's HCWR check, six required registry checks, and the FEE_APP and determine eligibility for hire prior to E3's start date because E2 could not gain access to the HCWR and it took several months to resolve. E3 was not discharged when the required background checks could not be completed prior to E3's start of employment on 6/1/2023 and E3 continued to work through 9/28/2023.</p> <p>2) Review of E3's employee file revealed:</p> <ul style="list-style-type: none"> - Data Face Sheet, undated, documented a start date of 6/1/2023 as a DSP. - Health Care Worker Registry/HCWR check, dated 9/27/2023, did not provide evidence that E3 completed a Direct Support Professional training course. This registry check took place nearly four months after E3 was hired. <p>The surveyor completed a Health Care Worker registry check for E3 on 6/16/2025, with the following results: "Work Eligibility: Not Yet Determined ... Certification Program Information: No programs on record. Date Training Successfully Completed: (blank). Date of Competency Evaluation: No competencies on record. "</p> <p>On 6/16/2025 at 1:35 pm, E1 (Program Site Manager) stated, E2 told E1 that E3 was already a DSP and E1 just needed to complete the On-the-Job training packet to train E3 regarding specific information about facility and participants. E1 completed the On-the-Job Training checklist with E3 when E3 started working in the facility. E1 sent the training documentation to E2 after</p> | Z9999 | | | |

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| Z9999 | <p>Continued From page 4 completion.</p> <p>On 6/17/2025 at 12:15 pm, E2 (Administrator) stated E3 was not put through the DSP class, because E3 had previous experience in this field. E2 did not know where E3's On-the-Job training documentation was and stated E2 would look for it. E2 stated E3's HCWR check printout, dated 9/27/2023, and the surveyor completed HCWR check dated 6/16/2025, did not document completion of a DSP training program at E3's previous employment. E3 worked in the facility from 6/1/2023 through 9/28/2023.</p> <p>The facility did not provide documentation during this investigation documenting E3 was either active on the HCWR and met the training or equivalency requirements to work as a Direct Support Professional/DSP when E3 was hired, or that E3 participated in training to become trained as a DSP upon hire by this facility.</p> <p>(C)</p> | Z9999 | | | |