

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6002265</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>05/12/2025</b>
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**CRESTWOOD REHABILITATION CTR**

**14255 SOUTH CICERO AVENUE  
CRESTWOOD, IL 60445**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments  Complaint Investigation Survey #2593678/IL190997	S 000		
S9999	Final Observations  Statement of Licensure Violations: 300.610a) 300.1210b)3)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

05/29/25

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S9999	<p>Continued From page 1</p> <p>procedures:</p> <p>3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to provide appropriate care and services to prevent urinary tract infection for a resident with an indwelling urinary catheter and failed to provide timely and appropriate assessment for the removal of the indwelling urinary catheter. This failure affected one (R1) of three residents reviewed for care of indwelling urinary catheter and resulted in R1 having four urinary tract infections since being admitted to the facility.</p> <p>Findings include:</p> <p>R1 is 73 years old admitted to the facility on 8/21/2024, diagnosis include, but not limited to Type 2 diabetes, Rhabdomyolysis, unspecified asthma, chronic obstructive pulmonary disease, disorder of muscle, neuromuscular dysfunction of bladder, pressure ulcer of sacral region, dysphagia pharyngeal phase, history of falling, essential primary hypertension, chronic kidney disease stage 2, etc.</p>	S9999			

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S9999	<p>Continued From page 2</p> <p>On 5/5/2025 at 1:30PM, R1 observed in room sitting in a motorized wheelchair, alert and oriented x3 and stated that she is doing okay, trying to get her strength back. R1 said that she used to have a indwelling urinary catheter, but they took it out, she was in so much pain, begged staff to remove the urinary catheter but they refused, finally one nurse was kind enough to remove the urinary catheter. R1 added that she feels better and urinating with no problems. R1 stated that she has had urinary tract infections four times while she had the urinary catheter and they continued treating her for the UTI (urinary tract infection) with antibiotics, but it comes back after each treatment.</p> <p>Per record review, R1 was admitted from the hospital with an indwelling urinary catheter. Review of resident's medical record showed several nurse's progress notes indicating the R1 has been complaining of discomfort due to the indwelling urinary catheter since 11/29/2024.</p> <p>Review of antibiotic therapy for R1 since admission shows the following: 9/24/2024, Ciprofloxacin HCl Oral Tablet 500 MG (Ciprofloxacin HCl) Give 1 tablet by mouth every 12 hours for UTI for 7 Days. 12/3/2024 Cipro Oral Tablet 500 MG (Ciprofloxacin HCl) Give 1 tablet by mouth every 12 hours for uti for 5 Days. 12/5/2024 Macrobid Oral Capsule 100 MG (Nitrofurantoin Monohyd Macro) Give 1 capsule by mouth every 12 hours for UTI, E Coli for 7 Days. 3/13/2025 Macrobid Oral Capsule 100 MG (Nitrofurantoin Monohyd Macro) Give 1 capsule by mouth two times a day for uti E. coli for 7 Days.</p>	S9999			

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S9999	<p>Continued From page 3</p> <p>4/3/2024 Cefuroxime Axetil Oral Tablet 250 MG (Cefuroxime Axetil) Give 1 tablet by mouth one time only for uti E. coli and proteus for 1 Day.</p> <p>On 5/6/2025 at 11:33AM, V12 (Infectious disease NP) said that he is familiar with R1, she was constantly having urinary tract infection (UTI) with e.coli as the bacteria and that could be a result of not being cleaned properly. Resident also had a sacral wound, the constant infection could be addressed with better care by avoiding poop from getting into the vaginal area, and in turn getting into the catheter, causing UTI.</p> <p>On 4/23/2025 V12 documented in part, patient states have some discomfort from urinary catheter, speaking to facility nurse practitioner about whether she needs same.</p> <p>4/16/2025, V12 documented in part, patient still relates some dysuria (pain with urination). V12 said that the urinary catheter may also help with wound healing, resident complained to him of discomfort to the urinary catheter area but stated that it occurs when she wants to urinate. R1 has been treated so many times for UTI, surveyor asked V12 if anyone considered removing the urinary catheter to see if it will help with the constant UTI and he said that he does not make decision when it comes to discontinuing the urinary catheter, that will be a question for the medical doctor.</p> <p>On 5/7/2025 at 2:53PM, V12 (Infectious disease NP) said that he is not sure if R1 have seen a urologist or not, he just looked at resident's record and saw that staff were documenting no post void residual and that is good. V12 added that if R1 did not have a indwelling urinary catheter, she probably wouldn't have this many</p>	S9999			

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S9999	<p>Continued From page 4</p> <p>UTIs.</p> <p>On 5/7/2025 at 9:29AM, V13 (LPN/ Infection Prevention Nurse) said that she oversees the antibiotic stewardship, she works with the infectious disease nurse practitioner. V13 said that R1 has been on a lot of antibiotics for dysuria (Pain and burning during urination), resident had a urinary catheter for a diagnosis of neurogenic bladder. V12 said that she has never reached out to the doctor and not sure if anyone has reached out to the doctor or suggested discontinuing the urinary catheter for a while since admission. R1 complained of pain due to the urinary catheter but not all the time, when she gets treated, she will say that she feels better.</p> <p>5/6/2025 at 10:16AM V8 (LPN) said that she has worked at the facility since March 2025, and has been the 4th floor supervisor since then. V8 is familiar with R1, have seen and talks to her every day. V8 is aware that R1 had a urinary catheter and was present the day it was dislodged, V8 spoke to the nurse practitioner after the urinary catheter came out and attempted to re-insert urinary catheter but resident was complaining of pain. V8 received an order to monitor resident's output and measure post void residual. R1 never complained of pain to V8, R1 have been on antibiotics for UTI for the one month that V8 has been here, not sure of what happened before she started.</p> <p>On 5/7/2025 at 11:52AM, V17 (Attending physician) said that he is familiar with R1, she was having some urine retention issues, that is the reason for the indwelling urinary catheter, they were planning to remove it and try weaning the resident off, she was supposed to see a urologist but V17 is not sure if she did or not. V17</p>	S9999			

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S9999	<p>Continued From page 5</p> <p>said that he will review resident's chart and call surveyor back.</p> <p>On 5/7/2025 at 3:15PM, V17 called back and said that resident's urinary catheter is now out and they are mentoring her post void residual (PVR), so far it is negative and if it continues to be negative, they will keep the urinary catheter out. The resident needed the urinary catheter due to a diagnosis of neurogenic bladder, not sure if resident was getting UTI because of the urinary catheter, she also had a sacral pressure ulcer and the urinary catheter was needed for the healing of the ulcer. V17 added that there has never been an attempt to reassess resident or discontinue the urinary catheter prior to it coming out few days ago.</p> <p>Indwelling urinary catheter care procedure revised September 2005 states it purposes as to prevent infections of the resident's urinary tract. Under general guidelines, #18 states to report to the supervisor.</p> <p>Urinary tract infections/ bacteriuria policy revised April 2007 states that as part of the initial assessment, the physician will help identify individuals who have a history of symptomatic indwelling urinary tract infections and those who have risk factors, for example, an indwelling urinary catheter. Under monitoring, the policy states that the physician and nursing staff will review the status of the individuals who are being treated for UTI and adjust treatment accordingly.</p> <p>2. When someone's urinary tract infection persists or recurs after treatment with an initial course of antibiotics, the physician should review the situation carefully with the nursing staff and possibly examine the individual or review the situation in detail before prescribing repeated</p>	S9999			

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S9999	Continued From page 6 courses of antibiotics.  (B)	S9999			