

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000194	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 06/02/2025
NAME OF PROVIDER OR SUPPLIER AXIOM HEALTHCARE OF WEST FRANKFORT		STREET ADDRESS, CITY, STATE, ZIP CODE 601 NORTH COLUMBIA WEST FRANKFORT, IL 62896		
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S 000	Initial Comments Complaint Investigation: 2554675/IL193017	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210c) 300.1210d)2)	S9999		
	Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing			

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE

06/12/25

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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>These Requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to ensure a resident requiring dialysis received dialysis treatments for 1 of 2 residents (R1) reviewed for dialysis in the sample of 11. This failure resulted in R1 being admitted to the hospital to receive dialysis treatment and pulmonary venous congestion.</p> <p>Findings include:</p> <p>R1's Admission Record documents an admission date of 3/31/25 and diagnoses including peripheral vascular disease, end stage renal disease, iron deficiency anemia, chronic diastolic heart failure, dependence on renal dialysis, sepsis, bacteremia, and essential hypertension. R1's Minimum Data Set (MDS) dated 4/25/25 documents a Brief Interview of Mental Status (BIMS) score of 15, indicating R1 is cognitively intact. The same MDS documents under special</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>treatment, procedures, and programs that R1 is receiving dialysis.</p> <p>R1's most recent Care Plan documents a focus area with an initiation date of 3/31/25 of R1 receives dialysis and a goal area of R1 will remain free of complications related to dialysis.</p> <p>On 5/28/25 at 12:49 AM, R1 stated he has missed appointments for dialysis since the van has been broken down and dialysis is a life sustaining treatment. R1 said he has been sent to the hospital twice for dialysis. R1 stated the first time they did not even do dialysis there and he was sent back to the facility without receiving dialysis and the next time he was sent to a different hospital and had to stay overnight to receive dialysis. R1 stated the facility does keep checking his blood he guesses because he missed his dialysis. R1 stated he is unsure how many times he has actually missed. R1 stated they gave him grief at the hospital because he did not know they did not do dialysis, that is where he was sent, he did not have any control over that. R1 stated the next time he was sent to another hospital and stayed overnight but then he received dialysis in the morning. R1 said that he did not refuse to go to dialysis on 5/16/25, the transportation van was broken down. R1 stated his dialysis is every Monday, Wednesday, and Friday.</p> <p>R1's Progress Notes document the following:</p> <p>5/16/25 at 5:12 AM: "Resident refused AM meds and is now refusing to go to dialysis. Transportation aide made aware. Will monitor for change."</p> <p>5/19/25 at 8:06 AM: R1 "did not attend dialysis." 5/19/25 at 12:45 PM: "Call placed to (name of dialysis center) r/t (related to) missed dialysis</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>appointment this am. New order received to send res (resident) to ER (Emergency Room). This writer spoke with (R1), he is in agreeance ..." 5/19/25 at 3:00 PM: V15 (Medical Records/Transportation) reached out to a local transportation company, and they stated they do not start transporting early enough to transport R1 to dialysis.</p> <p>5/19/25 at 6:00 PM: "Resident returned from (name of local hospital). Nurse on duty stated that resident did not receive Dialysis because labs did not indicate he needed Dialysis at this time and ER cannot do Dialysis. Resident would need to be admitted there was no need for him to be admitted because his condition is stable but resident needs to go to Dialysis tomorrow. Writer informed DON (Director of Nurses)."</p> <p>5/20/25 at 3:05 PM: V15 called a local transportation company, and they told her they do not service their area.</p> <p>5/21/25 at 5:40 AM: "Resident up in dining room at this time awaiting ride for dialysis. Transportation aide here and notified this nurse that transportation van is unavailable for transport at this time and would need to be transported another way to dialysis. DON notified and awaiting further orders."</p> <p>5/21/25 at 6:34 AM: The dialysis center was called due to R1 missing dialysis treatment today. New orders were received to send R1 to the emergency room. EMS (Emergency Management Service) was called to transport R1 to the local hospital.</p> <p>5/21/25 at 2:15 PM: "Spoke with (name of hospital Case Manager) at (name of local hospital). She states resident is telling them we will not take him to his dialysis appts (appointment), she is wanting to know what is going on with this. This nurse explained resident missed his appt Friday the 16th due to his own</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>refusal, he did not want to go to dialysis that day. Resident missed dialysis Monday the 19th due to the van lift not working that morning. We contacted (name of dialysis center) to let them know what was going on. They stated they would like resident to go to the ER. Resident was sent to (name of a local hospital) for eval and possible dialysis. (Name of a local hospital) reported to us they did labs and he does not require dialysis at this time. Resident missed dialysis this am (Wednesday 21st) due to van lift still being broken and unable to find other transportation. (Name of dialysis center) was notified, they stated to send to ER. Resident was then sent to them at (name of local hospital). (Name of hospital Case Manager) states understanding. I let her know we were having a lot of trouble finding transportation for him while our van is being repaired. (Name of hospital Case Manager) suggested (name of a transportation company), I let her know we have already tried them and they do not service Franklin County. But if she has any other suggestions for transportation to please let us know and we will try. (Name of hospital Case Manager) said she will call us back with any suggestions. (Name of hospital Case Manager) asked if this will be an issue for Friday as well, are we going to send him back to them for dialysis? I told her I could not say for sure. At this time we do not have transportation for Friday, but we are working on it. (Name of hospital Case Manager) states they may admit and keep (R1) until after her receives dialysis Friday. They are unsure of that plan at this time, they will call us back to let us know."</p> <p>5/23/25 at 5:30 AM: The dialysis center was called to inform them that the facility's van was still out of service and R1 has no transportation to his dialysis appointment today. The dialysis center's staff stated to monitor intake and output</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>and to monitor for noticeable decline in condition and if condition changes send to the emergency room to get dialysis.</p> <p>5/26/25 at 6:23 AM: The dialysis center was called related to missed dialysis treatment today. The dialysis center's nurse stated to monitor R1 for nausea, vomiting, diarrhea, and increased shortness of breath and if these symptoms are noted send to the emergency room.</p> <p>5/27/25 at 11:28 AM: V15 spoke with a local transportation company to see if they could privately pay the transportation company to transport R1 to dialysis and the transportation company said they do not provide transportation that early. V15 then called R1's dialysis center to see if there was a later chair time for R1, they stated they would look and call them back.</p> <p>5/27/25 at 12:00 PM: V15 spoke with the dialysis center, and they could do a later chair time at a different dialysis clinic location, but the transportation company does not run as late as the appointment and would not be available to transport R1 back to the facility after the appointment.</p> <p>R1's local hospital document titled Hospital Discharge Summary Brief Overview dated 5/22/2025 documents an admission date of 5/21/2025 and a discharge date of 5/22/2025 and a primary discharge diagnosis of End Stage Renal Disease. R1's local hospital Dialysis Note, Hemodialysis Post Treatment Summary dated 5/21/2025 documents R1 received a dialysis treatment with a duration of treatment of 3 hours. R1's Chest Radiograph from local hospital dated 5/21/25 at 10:13 AM-5/21/25 at 10:35 AM documents under impression: 3. Pulmonary venous congestion with equivocal interstitial edema and trace bilateral pleural effusions.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>On 5/28/25 at 10:16 AM, V6 (Registered Nurse at dialysis center) stated R1 has not been to treatment since 5/14/25 due to transportation. V6 stated the facility told them their transportation van was broken down and they didn't have any other transportation. V6 stated today was his first day there since 5/14/25.</p> <p>On 05/28/25 at 3:25 PM, V3 (Assistant Director of Nursing) stated the facility van has been broken for approximately 1.5 weeks. R1 has been sent to the hospital twice to receive dialysis, one time he received dialysis and one time he did not receive dialysis. The first hospital stated they do not do dialysis, but they did his labs and stated he did not need dialysis immediately, so they returned him to the facility. The next time they sent him out, they sent him to (a different local hospital) he was admitted and stayed overnight and received dialysis the next day. V3 stated, dialysis is always beneficial for a resident that is on dialysis treatment but maybe not always immediately crucial. V3 stated, R1 missed dialysis on the previous Friday (05/16/25) because he refused, on 05/19/25 he was sent to the hospital but did not receive dialysis, on 05/21/25 he was sent to the hospital and received dialysis, on 05/23/25 and 05/26/25 he did not receive dialysis, today (05/28/25) they were able to borrow a van and he went to dialysis. V3 stated he believes he missed four days total of dialysis due to the van not working. V3 stated, the moment they were aware the lift gate on the van didn't work they started looking into other options to get him to dialysis.</p> <p>On 05/28/25 at 11:26 AM, V4 (Licensed Practical Nurse) stated the facility van has been broken for about a week that she is aware of, she has been at school. V4 said that R1 has missed dialysis due to the van being broken. V4 said R1 was able</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>to go to dialysis today due to borrowing a van from another facility.</p> <p>On 5/29/25 at 8:41 AM, V12 (Registered Nurse dialysis center) stated R1 needs to be at dialysis for his scheduled treatment 3 days a week per the physician order. V12 stated R1's creatinine was reasonably high at his last labs so that indicates R1 does need dialysis. V12 stated R1's fluid status wasn't bad when he came to treatment on 5/28/25. V12 stated R1 had lost 4.6 kilograms since the last treatment. V12 stated there is also the risk of R1 becoming uremic if he doesn't get dialysis as ordered.</p> <p>On 5/29/25 at 10:01 AM, V13 (Nephrologist) stated R1 does need dialysis at this time. V13 stated they drew labs on 5/28/25 at the dialysis center but those labs have not resulted yet.</p> <p>On 5/29/25 at 1:17 PM, V14 (Regional Administrator) stated they have purchased a new accessible van, and it should be here in about one week, it was shipped from another state.</p> <p>On 5/29/25 at 1:17 PM, V1 (Administrator) stated until the new van arrives, they will be borrowing a van from a sister facility. The transportation aide is picking the borrowed van up today and it will be available to transport residents to their dialysis appointments until the new van arrives. V1 stated it is the expectation that if they accept a resident that is on dialysis, they are responsible for providing the transportation to their dialysis appointments.</p> <p>The facility policy dated 2/13/18, titled "Dialysis Monitoring and Observation" documents under Purpose: To ensure residents receiving hemodialysis are monitored for complications.</p>	S9999		

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S9999	Continued From page 8 The facility policy dated 12/19/23, titled "Transportation for Residents" documents under Guidelines 4. Designated personnel shall assist residents in obtaining transportation when it is necessary to obtain medical, dental, diagnostic, or other services outside the facility. (B)	S9999		