

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001341	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 05/01/2025
NAME OF PROVIDER OR SUPPLIER BELLEVILLE HEALTHCARE CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 727 NORTH 17TH STREET BELLEVILLE, IL 62226		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments First Revisit to Complaint 2542613/IL188904 Survey Date March 28, 2025	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b 300.3210t Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

05/08/25

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S9999	<p>Continued From page 1</p> <p>care needs of the resident.</p> <p>Section 300.3210 General</p> <p>t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to prevent resident to resident abuse for 3 of 9 residents (R303, R304, R305) reviewed for abuse in the sample of 12. This failure resulted in R303 being injured, feeling unsafe in the facility and R304 feeling scared.</p> <p>Findings Include:</p> <p>On 4/30/25 at 11:15 AM, R303 was observed in room in wheelchair with 1:1 (one on one) supervision being provided by staff, resident upset. R303 stated yesterday (4/30/25), around dinner time (unsure of exact time), she had gone to get a soda, was on her way back down the hallway to her room, when R305 attacked her and now she is on 1:1. R303 stated R305 hurt her nose when she attacked her. R303's nose was red with a dark colored area to the left nostril. R303 stated as she was coming down the hallway, she did not speak to R305 and R305 did not speak to her, R305 just attacked her. R303 stated she is not able to defend herself because she is in a wheelchair. R303 stated she has not had any problems with R305 prior to the incident yesterday. R303 stated earlier this month, her prior roommate (R304) was always pulling her hair and stealing her stuff. R303 stated R304 had pulled her hair, and she didn't do anything back to</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>R304. R303 stated R304 still tries to go into her room and pull her hair. R303 stated she does not feel safe in the facility and her sister is looking for her another place for her to go.</p> <p>R303's Face Sheet, undated, documents R303 has a diagnosis of Anxiety Disorder and Major Depressive Disorder.</p> <p>R303's MDS (Minimum Data Set), dated 4/8/25, documents R303 has a BIMS (Brief Interview of Mental Status) score of 12, indicating R303 has moderate cognitive impairment and does not exhibit any behaviors.</p> <p>R303's Care Plan, dated 3/29/24, documents R303 is at risk for abuse and neglect related to Major Depressive Disorder - 4/6/25 - resident pulled a chunk of her roommate's hair out when her roommate was eating in her wheelchair. There was no intervention for the incident on 4/6/25 on R303's care plan.</p> <p>R303's Progress Note, dated 4/6/25 at 12:30 PM, documents the following: "CNA (Certified Nurse's Assistant) called this nurse to the resident's room to report the resident fighting her roommate. This resident's(sic) voice to nurse roommate came over to her side of the room and grabbed her face as she sat in her w/c (wheelchair) watching TV. This resident states she then went on to pull a large chunk of hair out of her roommate's head due to her grabbing her face. This Nurse assessed both residents for visible injuries. No injuries were found on this resident. Vitals stable. The two roommates were separated, administrator was made aware. Resident own responsible party. Will continue. to monitor."</p> <p>R303's Progress Note, dated 4/29/25 at 6:27 PM,</p>	S9999			

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S9999	<p>Continued From page 3</p> <p>documents the following: "Resident was in a physical altercation with another resident in hallway on 100 hall, this nurse and CNA separated residents upon assessment small scratch under nose no, other injury noted Admin. (Administrator) notified, management to follow up in AM (morning) resident resting quietly in room at this time and placed on one on one care will continue to monitor."</p> <p>R304's Face Sheet, undated, documents R304 has a diagnosis of Altered Mental Status, Dementia and Major Depressive Disorder.</p> <p>R304's MDS, dated 3/14/25, documents R304 has a BIMS score of 12, indicating R304 has moderate cognitive impairment and does not exhibit any behaviors.</p> <p>R304's Care Plan, dated 9/17/24, documents R304 is at risk for abuse and neglect, 04/06/25 Resident was on the receiving end of her roommate pulling a chunk of her hair out while eating. Intervention: 04/06/25 Both residents immediately separated and assessed by the nurse a bald spot noted by the resident's ear from her hair being pulled out. Resident was moved to a different room 2**.</p> <p>R304's Progress Note, dated 4/6/25 at 12:40 PM, documents the following: "CNA called this nurse to the resident's room to report that the resident's roommate pulled a chunk of hair out of her head. The resident voiced to the nurse that she was sitting at her bedside table eating in her w/c parallel to her bed facing the wall when her roommate came over and started pulling her hair. This Nurse assessed both residents for visible injuries. A bald spot was noted on the left side of the resident's head near the ear. No open areas</p>	S9999			

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S9999	<p>Continued From page 4</p> <p>were noted. A large clump of hair was found on the floor. Vitals stable. The resident denies any discomfort at this time. The two roommates were separated, placed in room 2**-*, administrator was made aware. Resident own responsible party. Will continue. to monitor.</p> <p>R303 and R304's Abuse Investigation, dated 4/6/25, documents the following: Alleged resident to resident altercation involving R303 and R304, Reported that R304 pulled R303's hair, the nurse separated, R304 was moved to a private room and put on 15 minute checks. Interview with R304 - 4/6/25 - I was in the dining room and my roommate was in there yelling at the phone, she tried to get me, I went and told on her. Interview with R303 - 4/6/25 - I was in my room and my roommate tried grabbing me and I yelled at her. She grabbed my hair, so I grabbed her hair, that's it and then she (R304) left the room. Upon investigation the alleged incident and interviewing both residents, it cannot be substantiated due to no findings. Both residents were removed from being roommates and educated as best as they can to understand and communicate that they need to stay away from each other. All staff in-serviced on abuse and neglect, reporting, and monitoring of residents.</p> <p>On 5/1/25 at 8:05 AM, R304 was observed in the dining room, propelling self in wheelchair, calm and pleasant. R304 stated she hasn't had any recent problems with her peers but when she shared a room with R303, they pulled each other's hair and "I thought she was going to pull it right out of my head, it scared me." R304 stated they moved her into a different room afterwards. R304 stated she hasn't had any problems since, and she stays away from R303. R304 stated she and R303 reside on the same hallway so she has</p>	S9999			

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S9999	<p>Continued From page 5</p> <p>to go past R303's room, but she doesn't say or do anything to her.</p> <p>R305's Face Sheet, undated, documents R305 has a diagnosis of Bipolar Disorder, Anxiety Disorder, Major Depressive Disorder, Mood Disorder, and Mental Disorder.</p> <p>R305's MDS, dated 2/24/25, documents R305 has a BIMS score of 14, indicating R305 is cognitively intact and does not exhibit any behaviors.</p> <p>R305's Care Plan, dated 11/8/23, documents R305 is at risk for abuse and neglect related to Bipolar Disorder, Anxiety, MDD (Major Depressive Disorder) and other Mental Disorders. 04/29/25 - Resident was the recipient of an altercation by another resident. Intervention: 04/29/25 - Both resident s was immediately separated by staff and assessed for injuries, no injuries notes.</p> <p>R305's Progress Note, dated 4/29/25 at 6:21 PM, documents the following: "Resident was in a physical altercation with another resident in hallway on 100 hall this nurse and CNA separated residents upon assessment no injury noted Admin. Notified management to follow up in AM resident resting quietly in room at this time."</p> <p>R303 and R305's Initial Abuse Investigation, dated 4/29/25, documents the following: Alleged resident to resident altercation involving R303 and R305. It was reported that there was a resident to resident altercation. Investigation initiated. Final to follow.</p> <p>On 5/1/25 at 8:35 AM, R305 was observed in her room, sitting on the edge of the bed, calm and</p>	S9999			

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S9999	<p>Continued From page 6</p> <p>pleasant. R305 stated the other evening, she was in the hallway and R303 kept asking her for money and she told her (R303) that she didn't have any. R305 stated R303 then smacked her in the face, and they started fist fighting. R305 denied any injuries and stated she doesn't like fighting. R305 stated since then, R303 will point at her in the dining room and tell the other residents "that's the one that attacked me." R305 stated R303 seeks her out in the dining room and continues to try and provoke her.</p> <p>On 4/30/25 at 12:30 PM, V1, Administrator, stated the allegation of abuse between R303 and R304 could not be substantiated. V1 stated both residents are confused and there were no witnesses. V1 stated R303 told him that R304 pulled her hair, not hard and R304 told him R303 yelled at her, and she went and told on her. V1 stated yesterday there was a report of an altercation between R303 and R305, he has only sent in the initial report and completed two interviews. V1 stated he was told that R303 asked R305 to borrow money, R305 said no and then they were being "catty" with each other, but he is still investigating and hasn't finished it yet.</p> <p>The Abuse Policy, dated 9/2017, documents the following: This facility affirms the right of our residents to be free from abuse, neglect, exploitation, misappropriation of property or mistreatment. This facility therefore prohibits abuse, neglect, exploitation, misappropriation of property, and mistreatment of residents. This facility is committed to protecting our residents from abuse, neglect, exploitation, misappropriation of property and mistreatment by anyone including, but not limited to, facility staff, other residents, consultants, volunteers, staff from other agencies providing services to the</p>	S9999			

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S9999	Continued From page 7 individual, family members or legal guardians, friends, or any other individuals.. (B)	S9999			