

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005466	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/26/2025
NAME OF PROVIDER OR SUPPLIER QUINCY HEALTHCARE & SR LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 1440 NORTH 10TH STREET QUINCY, IL 62301		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Complaint Investigation 2523247/IL190103	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210a) 300.1210b) 300.3210a)2) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

05/16/25

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S9999	<p>Continued From page 1</p> <p>resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.3210 General</p> <p>a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by State or federal law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of the resident's status as a resident of a facility.</p> <p>2) Residents shall have their basic human needs, including but not limited to water, food, medication, toileting, and personal hygiene, accommodated in a timely manner, as defined by the person and agreed upon by the interdisciplinary team.</p> <p>These regulations were not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to ensure a resident's</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>call light was answered timely to provide toileting assistance for one of three residents (R1) reviewed for call lights in the sample of three. This failure resulted in R1 soiling herself while waiting for assistance and sitting for several hours and causing her emotional distress.</p> <p>Findings include:</p> <p>The facility's Resident Rights policy, dated 2/2021, documents "Employees shall treat all residents with kindness, respect, and dignity. Federal and state laws guarantee certain basic rights to all residents of this facility. These rights include the resident's right to: a dignified existence; be treated with respect, kindness, and dignity."</p> <p>The facility's Dignity policy, dated 2/2021, documents "Each resident shall be cared for in a manner that promotes and enhances his or her sense of well-being, level of satisfaction with life, and feelings of self-worth and self-esteem. Demeaning practices and standards of care that compromise dignity are prohibited. Staff are expected to promote dignity and assist residents; for example: promptly responding to a resident's request for toileting assistance."</p> <p>The facility's Resident's Call System policy, dated 9/2022, documents "Residents are provided with a means to call staff for assistance through a communication system that directly calls a staff member or a centralized work station. Each resident is provided with a means to call staff directly for assistance from his/her bed, from toileting/bathing facilities and from the floor. Calls for assistance are answered as soon as possible, but no later than 5 minutes. Urgent requests for assistance are addressed immediately."</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R1's current electronic medical record documents R1 has diagnoses of Urinary Tract Infection, Chronic Diastolic (congestive) Heart Failure, Acute and Chronic Respiratory Failure, Morbid obesity and Chronic Kidney Disease stage 3.</p> <p>R1's current Care Plan, dated 4/24/25, documents "(R1) will remain in homelike atmosphere at (the facility) and continue to have her needs met. (R1) will be continually monitored for safety and assisted so that her needs are met."</p> <p>R1's Toileting assessment, dated 4/21/25, documents R1 requires assistance of one staff for toileting.</p> <p>R1's current Brief Interview for Mental Status assessment (BIMS), dated 4/7/25, documents R1 has a BIMS of 14 indicating R1 is cognitively intact.</p> <p>On 4/25/25 at 12:45 PM, R1 was sitting in her room in a wheelchair. R1 stated sometimes she has to wait a while for her call light to be answered. R1 stated "I need assistance to get up and when using the toilet. Last night I had to go to the bathroom and a CNA (Certified Nursing Assistant, unknown) came in at supper time and I told her that I needed to use the toilet. The CNA said she would go get someone to help her transfer me, but she never came back. I hit my call light, but I didn't see anyone until 11:30 PM. I had already soiled myself because I couldn't hold it that long. I can't transfer safely because my legs get wobbly, so I need help with going to the bathroom, so I just had to sit in the mess and wait. When the staff came in at 11:30 PM, they helped get me cleaned up. I don't know if it was a</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>staffing problem or what. While waiting for someone to come I just felt very dirty. I was so upset that it happened, and I wish it didn't."</p> <p>On 4/25/25 at 12:55 PM, V8 (Certified Nursing Assistant) confirmed she is working on R1's hall. V8 stated "(R1) was very upset this morning when I came in the see her. She said first thing when I entered her room that last night, she had a CNA (unknown) that told her she would come back and help her but never did. She said she ended up wetting herself and that she didn't receive help with getting cleaned up for several hours. (R1) is a nice resident and rarely pushes her call light because she doesn't want to bother. I felt bad for her because I could tell it made her so upset and she had it on her mind throughout the night. I am not sure how many were here at that time yesterday, but she needed assistance to the bathroom and was upset that she couldn't hold it."</p> <p>On 4/26/25 at 2:45 PM, V1 (Administrator in Training) stated he is handling nursing and nursing assistant concerns right now due to the facility not having a Director of Nursing or Interim director in that role, currently. V1 stated he was unaware that R1 waited several hours for toileting assistance or that she had an incontinent accident as a result. V1 confirmed waiting even one hour to receive assistance is not acceptable. (B)</p>	S9999			