

Illinois Department of Public Health

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005177 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED C 04/24/2025 |
|---|---|--|--|--|
| NAME OF PROVIDER OR SUPPLIER APERION CARE LAKESHORE | | STREET ADDRESS, CITY, STATE, ZIP CODE 7200 NORTH SHERIDAN ROAD CHICAGO, IL 60626 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
| S 000 | Initial Comments Complaint Investigations 2583059/IL189776 and 2583279/IL190302 | S 000 | | |
| S9999 | Final Observations Statement of Licensure Violations: 1 of 2 300.610 a) 300.690 c) 300.1210 b) 300.1210 c) 300.1210 d)3) 300.1210 d)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.690 Incidents and Accidents c) The facility shall, by fax or phone, notify the Regional Office within 24 hours after each reportable incident or accident. If a reportable incident or accident results in the death of a resident, the facility shall, after contacting local law enforcement pursuant to Section 300.695, | S9999 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

05/09/25

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| S9999 | <p>Continued From page 1</p> <p>notify the Regional Office by phone only. For the purposes of this Section, "notify the Regional Office by phone only" means talk with a Department representative who confirms over the phone that the requirement to notify the Regional Office by phone has been met. If the facility is unable to contact the Regional Office, it shall notify the Department's toll-free complaint registry hotline. The facility shall send a narrative summary of each reportable accident or incident to the Department within seven days after the occurrence.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment</p> | S9999 | | |

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| S9999 | <p>Continued From page 2</p> <p>remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These Requirements were NOT MET as evidenced by:</p> <p>Based on interview and record review, the facility failed to provide adequate supervision to prevent a fall of a resident (R1), who was assessed at risk for fall and has a history of falls, failed to accurately complete Fall Assessments, and failed to notify the Illinois Department of Public Health within 24 hours after a serious injury. These failures affect 1 resident (R1) of 4 reviewed for falls. As a result, R1 fell and sustained a head injury with a laceration, requiring R1 to be sent to the hospital. R1 received sutures to close the laceration.</p> <p>Findings include:</p> <p>R1's face sheet documents, R1 was admitted to the facility on 10/12/2022. R1's face sheet documents diagnoses that include but are not limited to repeated falls, dementia, schizophrenia, anxiety disorder, and major depressive disorder.</p> <p>R1's care plan, revised date 10/27/22, documents, "I (R1) am at risk for falls r/t (related to) convolution, dementia, anxiety and MDD (major depressive disorder)" with interventions that document, in part, "Ensure resident wearing non-skid footwear ... Frequent rounding to ensure resident is wearing nonskid socks ..."</p> <p>R1's care plan, date initiated 5/6/23, documents,</p> | S9999 | | |

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| S9999 | <p>Continued From page 3</p> <p>"WANDERING/ELOPEMENT: (R1) has been observed to be disoriented to place, have impaired safety awareness, wander aimlessly throughout the facility, and have a history of attempting to exit the facility without supervision r/t dementia. It has been determined by the outcome of the elopement assessment that the resident is included in the elopement prevention program."</p> <p>R1's care plan, revised date 7/9/24, documents, "I (R1) have an ADL (activities of daily living) and functional ability for self-care and mobility performance/deficit r/t (related to) dementia, schizophrenia, anxiety disorder, MDD (major depressive disorder), and convulsion" with interventions that document, in part, "BED MOBILITY: The resident requires supervision from staff for repositioning and turning in bed ... TRANSFER: The resident requires partial assistance from staff to move between surfaces ..."</p> <p>R1's care plan, revised date 8/25/24, documents, I (R1) require assistance with walking r/t (related to): dementia."</p> <p>R1's Minimum Data Set (MDS), dated 2/25/25, documents a Brief Interview of Mental Status (BIMS) score of 00, which indicates R1's cognition is severely impaired.</p> <p>R1's Minimum Data Set (MDS) section GG, dated 2/06/25, documents R1 requires partial/moderate assistance for sit to stand: The ability to come to a standing position from sitting in a chair, wheelchair, or on the side of the bed; partial/moderate assistance chair/bed-to-chair transfer: The ability to transfer to and from a bed to a chair (or wheelchair); and partial/moderate</p> | S9999 | | |

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| S9999 | <p>Continued From page 4</p> <p>assistance for ambulating 10 feet.</p> <p>R1's "Fall Risk Assessment", dated 2/12/25, documents, "Not at Risk for Falls ... Ambulation/Elimination status chair bound ... Gait/Balance N/A - not able to perform function."</p> <p>R1's "FALL- INITIAL OCCURRENCE NOTE", dated 10/29/24, documents, " ... Unwitnessed Fall ... This writer was at the Nurses station charting when a sound of something falling was heard. Room was checked with CNA (certified nursing assistant) and observed resident kneeling down trying to get back up. This writer asked resident to remain seated to be assessed, resident was non-compliant and got back up by himself."</p> <p>R1's "FALL- INITIAL OCCURRENCE NOTE," dated 11/11/24, documents, " ... Witnessed Fall ... reported that resident stood up from the chair and lost balance and fell on his buttocks without hitting his head."</p> <p>R1's "FALL- INITIAL OCCURRENCE NOTE", dated 4/7/25, documents, ..." Unwitnessed Fall ... Resident walked out of his room with blood noted on the left eyebrow ... Unable to give statement due to been delirious."</p> <p>R1's "Order Summary Report", order date 4/7/25, documents, "Send resident to (Name of Hospital) Hospital for medical evaluation due to unwitnessed fall."</p> <p>R1's "Order Summary Report", ordered date 4/17/25, documents, "Wound Left eyebrow, suture site, cleanse with antimicrobial wound cleanser apply bacitracin and LOTA (leave open to air) everyday shift for wound care for 7 Days."</p> | S9999 | | |

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| S9999 | <p>Continued From page 5</p> <p>R1's progress note, dated 4/7/2025 at 7:15am, V7 (Registered Nurse/RN), documents, "Resident had an unwitnessed fall 04/07/2025 5:45 AM. Location of Fall: Resident room. Resident walked out of his room with blood noted on the left eyebrow on 04/07/2025 5:45 AM... Assessment: Unwitnessed fall... New injury observed. Laceration to the left eyebrow..."</p> <p>R1's progress note, dated 4/7/2025 2:50pm, V9 (Licensed Practical Nurse/LPN), documents, "Resident was received at 7:05 AM with endorsement of awaiting ambulance to be sent to (hospital) ER (emergency room) for evaluation post fall. Resident transported to (hospital) by... ambulance at 8:10am. Follow Up call made at 1:30pm and resident was still under evaluation. Another call made at 3:05pm and resident is awaiting discharge. (Hospital) ER will call for report... Will endorse for next shift to follow up return."</p> <p>R1's progress note, dated 4/7/2025 5:31pm, V10 (Licensed Practical Nurse/LPN), documents, "The resident is brought back to the facility by two paramedics from (Hospital) on a stretcher. He presents with a left eyebrow laceration, sutured with three stitches, opened to air without s/s (signs and symptoms) of infection noted..."</p> <p>R1's Initial FRI (Facility Reported Incident), documents, "Date of Occurrence 4/7/25 ... On 4/7/25 at approximately 0545AM, the resident (R1) sustained a fall and was observed with an open area on his left eyebrow. Full body assessment performed. First aid interventions were administered to stop bleeding. He denied pain. Neurochecks initiated. Sent to (Hospital) ER (emergency room) for further evaluation and treatment per MD (medical doctor) orders. At</p> | S9999 | | |

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| S9999 | <p>Continued From page 6</p> <p>around 6PM, he (R1) was sent back to the facility with 3 sutures on L (left) eyebrow ..."</p> <p>Facility presented document titled, "(Name of Facility) Fax For IDPH (Illinois Department of Public Health) date 4/9/25 Initial Fax TX (transmission) Report Time 04/09 (4/9/25) 11:57."</p> <p>On 4/20/25 at 10:45am, R1 was sitting on the side of R1's bed, swaying back and forth, appearing as if R1 was attempting to stand up. R1 was barefoot, with a pair of red nonskid footwear/socks under R1's bed. Surveyor introduced self and R1 replied, "Can you help me? I'm trying to get up." Surveyor inquired about R1's call light that was attached to R1's bottom sheet of R1's bed, and R1 replied, "My call light for the nurse is over there (R1 pointed to the towards the door of R1's bedroom)." Surveyor pointed to R1's call light that was next to R1, and was attached to R1's bottom sheet of R1's bed, and R1 replied, "What's that string for?" R1 was oriented only to person. When asked about R1's fall that occurred on 4/7/25, R1 replied, "I didn't fall. What do you mean?"</p> <p>On 4/21/25 at 10:51am, V6 (Licensed Practical Nurse/LPN) said, "(R1) is a fall risk. There is a sticker of a leaf by his name by his bedroom door that indicates he's a fall risk. I do not know anything about his recent fall. For fall risk residents, the bed is in the low position, call light within reach. And for (R1), (R1) is by the nurse's station so the CNAs (Certified Nursing Assistants) can watch him. And plus, we (staff) do frequent rounds." When asked if the pair of red non-skid socks under R1's bed should be on R1, V6 replied, "Yeah. They (nonskid socks) are to prevent falls, but he kicks them off." When asked if there is staff at the nurse's station at all times</p> | S9999 | | |

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| S9999 | <p>Continued From page 7</p> <p>monitoring R1, V6 replied, "Well ... not all the time, but most of the time."</p> <p>On 4/22/25 at 9:51am, V7 (Registered Nurse/RN) said, "I know him. I had him that day (4/7/25 fall). I am also the supervisor. At 5:30, I was doing rounds, and a CNA said she found a resident on the floor. (R1) had a cut on forehead that was bleeding. I gave him first aid, cleaned it, and applied gauze. I called the physician. I called the ambulance and ambulance picked him up before I left there. Later, I saw that he got stitches to the laceration. (R1) can walk. He goes to the bathroom by himself sometimes. He's a dementia resident. Gait is not steady. That's why they put a diaper on him, so he won't get up. Bed is always lower, lowest setting. Yes, he is supposed to have nonskid socks on. I'm not sure if he had his skid socks on. The nonskid socks help if resident gets up, if there was water on the floor, they are not gonna (sic) fall. I'm not sure if he had his nonskid socks on cause (sic) he was in bed with cover on during my shift."</p> <p>On 4/22/25 at 10:31am, V10 (Licensed Practical Nurse/LPN) said, "I've been here 4 months. Yes, I work with (R1) sometimes ...I mean once in a while. On April 7th, I had (R1). He came back from the hospital and was stable. He was okay. There wasn't anything different about him other than the left eyebrow. He had a cut there because he fell. I can't remember what the hospital did. He did have sutures. Since I've been here, he walks but with an unsteady gait and kinda (sic) zig zags when he walks ... Most times. He can walk on his own. His bed is always in lowest position, call light by side, rounds every 2 hours, and (R1's) room is opposite nurse's station so eyes are always on him. He should have nonskid footwear all the time because he is impulsive, and he has some shoes</p> | S9999 | | |

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| S9999 | <p>Continued From page 8</p> <p>too. No other falls that I am aware of."</p> <p>On 4/22/25 at 10:48am, V2 (Assistant Director of Nursing/ADON) said, "Yes, in a general, I'm familiar with (R1). Since I've been here, he's ambulated with some assistance from staff. If a fall assessment was completed incorrectly, I don't know if anything extra would have been done. Yes, I expect fall assessments to be completed accurately. not sure if he had a fall plan. Restorative would know. It (Fall Assessments) might trigger a care plan for someone to be at risk for falls. I know what happened with his most recent fall (4/7/25 fall), but I wasn't here. I believe the fall took place in (R1's) room. He came out of the room, had a cut to one of the eyebrows, and was sent to the hospital. The hospital didn't admit (R1), just placed sutures and he came back. Fall requiring sutures is an injury that needs to be reported to you (IDPH). I didn't see him, so I don't know if it hurt him. I'd have to look at his chart to see if fall precautions were in place."</p> <p>On 4/22/25 at 12:08pm, V12 (Medical Director) said, "A fall with sutures can cause harm to the resident. It is an injury. That is the harm, he got sutures, so that has harm."</p> <p>On 4/22/25 at 1:44 pm, V14 (MDS Coordinator/Licensed Practical Nurse (Prior Restorative Nurse) said, "Yes, know (R1). He is ambulatory, but there were days when we had to sit him in the wheelchair. He would refuse to get up and walk. He has dementia. When he is ambulatory, (R1) would walk on his own. His gait is not steady. I mean he would be wobbly sometimes when walking, sit in his wheelchair sometimes, and other days he would be walking on his own fine. We weren't encouraging him to walk on his own, but were kinda (sic) redirecting</p> | S9999 | | |

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| S9999 | <p>Continued From page 9</p> <p>him. Interventions in place to prevent (R1) from falling was nonskid socks, but I'm not familiar with other interventions. For the 4/7 fall: evaluate for assistive device was the recommendation. (R1) never used an assistive device prior to his falls. He wasn't as unsteady, and we (facility) didn't want to take away his independence. Restorative couldn't get him to use a walker. No 1:1 for supervision interventions. Yes, (R1's) "Fall Risk Assessment" on 2/12/25 was not accurately completed. I'm not sure if it (accurately completing R1's 2/12/25 Fall Assessment) would have changed anything."</p> <p>On 4/22/25 at 10:48am, V2 (Assistant Director of Nursing/ADON) said, "Fall requiring sutures is an injury that needs to be reported to you (Illinois Department of Public Health/IDPH) within 24 hours."</p> <p>On 4/23/25 at 12:43pm, V20 (Director of Nursing/DON) said, "Initial FRIs (Facility Reported Incident), my understanding are to be reported within 24 hours of discovery. Within 24 hours send the initial report. That's the expectation. Fall assessments should be completed to be correctly. If assessments are not filled out properly we (staff) cannot identify the most appropriate interventions. If we fail to identify the need, it can potentially result to a fall that could have been prevented."</p> <p>On 4/23/25 at 2:30pm, V1 (Administrator) said, "I did look into when (R1's) Initial FRI was reported, and unfortunately we didn't fax it within 24 hours. We are usually on time with these."</p> <p>On 4/23/25 at 10:42am, V9 (Licensed Practical Nurse/LPN) said, "Yes, he's my patient. A little bit about (R1) is that he walks around with</p> | S9999 | | |

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| S9999 | Continued From page 11 safety of all residents in the facility, when possible. The program will include measures which determine the individual needs of each resident by assessing the risk of falls and implementation of appropriate interventions to provide necessary supervision and assistive devices are utilized as necessary ... The Fall Prevention Program includes the following components: ... Care plan incorporates: Identification of all risk/issue; Addresses each fall; Interventions are changed with each fall, as appropriate; Preventative measures. Standards: A Fall Risk Assessment will be performed by a licensed nurse at the time of admission. The assessment tool will incorporate current clinical practice guidelines; A Fall Risk Assessment will be performed at least quarterly and with each significant change in mental or functional condition and after any fall incident; Safety interventions will be implemented for each resident identified at risk; The admitting nurse and assigned CNA are responsible for initiating safety precautions at the time of admission. All assigned nursing personnel are responsible for ensuring ongoing precautions are put in place and consistently maintained; Accident/Incident Reports involving falls will be reviewed by the Interdisciplinary Team to ensure appropriate care and services were provided and determine possible safety interventions; The Director of Nursing or Designee is responsible for monitoring the Fall Prevention Program, including further staff education programs, purchase of additional equipment, or other appropriate environmental alterations. In addition, Director of Nursing is responsible for informing the Administrator of program analysis. Fall/safety interventions may include but are not limited to: Direct care staff will be oriented and trained in the Fall Prevention Program; Footwear will be monitored to ensure | S9999 | | |

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| S9999 | <p>Continued From page 12</p> <p>the resident has proper fitting shoes and/or footwear is non-skid."</p> <p>Facility policy titled, "Resident Rights", reviewed 1/4/19, documents, "To promote the exercise of rights for each resident, including any who face barriers (such as communication problems, hearing problems and cognition limits) in the exercise of these rights. A resident, even though determined to be incompetent, should be able to assert these rights based on his or her degree of capability ..."</p> <p>Facility presented pamphlet titled, "RESIDENTS' RIGHTS' For People In Long-Term Care facilities", revised date 11/18, documents, " ... Your facility must treat you with dignity and respect and must care for you in a manner that promotes your quality of life ... Your facility must provide equal access to quality care regardless of diagnosis ... You must not be abused, neglected, or exploited by anyone - financially, physically, verbally, mentally, or sexually ... Your facility must be safe, clean, comfortable, and homelike ... You may participate in developing a person-centered care plan which states all the services your facility will provide to you and everything you are expected to do. This plan must include your personal and cultural choices. Your facility must make reasonable arrangements to meet your needs and choices ... You should receive the services and/or items included in the plan of care ..."</p> <p>Facility presented pamphlet titled, "Incident and Accidents - Illinois", revised date 4/7/19, documents, "The Incident/ Accident Report is completed for all unexplained bruises or abrasions, all accidents or incidents where there is injury or the potential to result in injury,</p> | S9999 | | |

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| S9999 | <p>Continued From page 13</p> <p>allegations of theft and abuse registered by residents' visitors or other, and resident-to-resident altercations ... An incident/accident report will be completed for: 1. All serious accidents or incidents of residents ... 4. All situations requiring the emergency services of a hospital, the police, fire department, or coroner ... 6. All unexpected events that occur that cause actual or potential harm to a resident or employee. 9. Any condition resulting from an accident requiring first aid, physician visit, or transfer to another health care facility ... 3. The Director of Nursing, Assistant Director of Nursing, or Nursing supervisor must notify the following if an actual injury occurs: a. The Illinois Department of Public Health, by phone, within twenty-four (24) hours of the occurrence. During normal work hours, the Regional Office must be called. On weekends and holidays, the Long Term Care Complaint Hotline phone number is to be used. I. A narrative summary of the incident is to be sent to the Illinois Department of Public Health within five (5) working days. II. Public Health is to be notified of the following: (fire, suicide, unusual situations that would require intervention by the Illinois Department of Public Health or other government agencies (e.g., response to severe weather, evacuation of part or all of the facility, chemical spills, etc. ...), incident resulting in emergency services provided by the policy the fire department the coroner, etc. ... , accidents or medication errors resulting in death or serious injury requiring hospitalization, or any incident or accident which has, or is likely to have, a significant effect on health, safety, or welfare of a resident or residents ..."</p> <p>(B)</p> | S9999 | | |

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| S9999 | <p>Continued From page 14</p> <p>2 of 2</p> <p>300.610 a) 300.1210 b) 300.1210 d)2) 300.1210 d)3) 300.1210 d)5)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> | S9999 | | |

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| S9999 | <p>Continued From page 15</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to prevent the development of pressure ulcers; failed to ensure a resident's wound dressing is intact as ordered by the physician; and failed to complete skin assessments accurately. This failure caused 1 resident (R2) to develop a 25x10 cm unstageable pressure ulcer to the sacrum and sustain severe pain (7/10). This failure affects 1 resident (R2) in a sample of 4 residents reviewed for pressure ulcers.</p> <p>Findings Include:</p> <p>R2's Face sheet, dated 4/21/2025, documents a</p> | S9999 | | |

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| S9999 | <p>Continued From page 16</p> <p>diagnosis of but is not limited to Failure to thrive, Dysphagia, Major Depressive Disorder.</p> <p>Review of R2's "Weekly Skin Assessments" documents, on 3/12/2025 R2's skin was intact with no concerns. On 3/19/25, documents an unstageable pressure ulcer to R2's coccyx. On 3/24/2025, R2's skin was assessed and documented skin was intact with no concerns (incongruent with current unhealed pressure ulcer). No "weekly skin observation" was completed in R2's electronic health record since 3/24/25.</p> <p>Record review of document titled, "Facility Acquired Worsening Wound Investigation Report", dated 3/19/24, documents R2 had predisposing risk factors including hypertension, anemia, poor appetite, bowel incontinence, and urinary incontinence. 27 other risk factors were not noted, including malnutrition. At the time the wound was developed turning and repositioning, and preventative skin products were in place. 11 other potential interventions were not noted. The document also indicates the wound was unavoidable based on: "Resident advanced disease process", but also unavoidable due to, "goals of care review, review of clinical record, collaboration with PCP, visual examination of the wound, discussion with wound care nurse"</p> <p>R2's physician orders document an active order (4/10/2025) for "Wound: Coccyx: cleanse with Dakin's, apply silver calcium alginate cover with foam dressing daily every shift for wound care".</p> <p>R2's "wound summary" (4/21/25) documents an unstageable pressure ulcer was first assessed on R2's coccyx on 3/17/2025 with dimensions of 25 cm x 10 cm, and was last assessed on 4/17/2025</p> | S9999 | | |

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| S9999 | <p>Continued From page 17</p> <p>as unstageable.</p> <p>On 4/21/2025 at 11:14 am, R2 stated R2 has a pressure ulcer to R2's bottom (sacrum). R2 explained the pressure ulcer was caused, "from my diaper". R2 affirmed the pain from the pressure ulcer is about 7/10.</p> <p>On 4/21/2025 at 11:28am, V18 (Wound Care Nurse, Licensed Practical nurse) stated V18 was unsure when R2's sacral pressure ulcer was discovered. V18 stated when the ulcer was discovered, the pressure ulcer was unstageable.</p> <p>On 4/21/2025 at 11:36 am, R2's sacral wound was observed and appeared open, reddened, with wound edges intact. No dressing was noted covering the wound. V18 affirmed there should be a dressing on R2's pressure ulcer.</p> <p>On 4/21/2025 at 12:45pm, R2's sacrum was observed, and no dressing was noted on the wound. V18 stated the purpose of dressing changes is to help heal the wound and for infection control measures. V18 stated when staff notice the dressing is not present on a wound, the staff member should notify the nurse or wound care nurse to reapply the dressing.</p> <p>On 4/22/25 at 11:10 am, V11 (Wound Care Coordinator) stated V11 was notified R2 had a wound to her coccyx on 3/17/2025 that measured 25x10 cm. V11 stated R2's wound to the coccyx was unstageable due to slough being present when the wound was first assessed. V11 stated the nurses do conduct skin checks weekly. V11 affirmed V11 was assessed on 3/12/24 with skin intact. V11 stated V13 (Nurse Practitioner) was notified of the wound and V13 was involved in determining that the pressure ulcer is</p> | S9999 | | |

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| S9999 | <p>Continued From page 18</p> <p>unavoidable.</p> <p>On 4/22/2025 at 12:21 pm, V13 (Nurse Practitioner) affirmed V13 is the primary care provider for R2. V13 affirmed pressure ulcers are "usually preventable", and caused by prolonged pressure to bony areas. V13 explained R2's pressure ulcer was caused by poor oral intake. V13 recalled R2 used to be up walking around the facility, then had a change in condition and became weaker, developing malnutrition. V13 stated R2's pressure ulcer "couldn't have developed in a week".</p> <p>On 4/23/25 at 10:53 am, V9 (Licensed Practical Nurse) stated V9 is familiar with R2. V9 recalled assessing R2's skin on 3/12/2025 while R2 was receiving continent care, and affirmed R2's skin was intact. V9 stated the wound was later discovered over the weekend, and V9 was not sure which nurse discovered the wound. V9 stated pressure ulcers can be caused by incontinence, poor hydration/nutrition, friction/sheering, incontinence and prolonged pressure to an area. V9 affirmed R2 was incontinent, had poor nutrition, and was bedbound because "whenever we (staff) put (R2) in the wheelchair, she would slide down". V9 stated the facility expectation is that resident's skin is assessed weekly by the nurse. V9 stated V9 was unsure why no weekly skin observation was completed for R2 since 3/24/25. V9 stated V9 has not been assigned to care for R2 since before 3/24/25.</p> <p>On 4/23/2025 at 12:50 pm, V20 (Director of Nursing) stated the expectation is that a weekly skin assessment is completed on every resident weekly by the nurses. V20 stated, "I don't know why the last weekly skin assessment was</p> | S9999 | | |

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| S9999 | <p>Continued From page 19</p> <p>completed on 3/24/2025. Every shift the CNA (Certified Nursing Assistant) is to report any skin changes to the nurse or the wound care nurse. This wound didn't develop in one shift, but probably over 24 hours." V20 verified the weekly skin Assessment completed on 3/24/25 that the skin is intact. V20 affirmed the weekly skin assessment on 3/24/25 is incorrect, and should document a coccyx wound with a description of the wound. V20 stated pressure ulcers are caused by pressure to bony prominences. V20 stated, "It is possible an unstageable pressure ulcer measuring at 25x10 cm, if we consider other things." V20 affirmed the form titled "Facility Acquired/Worsening Wound Investigation Report" that the form "doesn't quite make sense, and needs to be revised. Part of this form needs to be reviewed more". V20 affirmed malnutrition is not checked on the unavoidable wound care assessment. V20 affirmed every nurse should be able to apply a temporary dressing if the dressing is removed during continent care.</p> <p>On 4/23/24 at 2:03 PM, V21 (Wound Care Physician) affirmed V21 is the Wound Care physician for R2. V21 believed R2's wound was primarily caused by malnutrition, incontinence, and immobility. V21 stated a resident could have developed an unstageable pressure ulcer in an 8-hour shift if "the resident was lying on a hard surface without proper pressure relief, like a deflated mattress. It only takes a few hours for damage to occur in vulnerable areas in these situations".</p> <p>Facilities Pressure Ulcer Policy with a revision date of 1/15/2018 documents: Purpose: To prevent and treat pressure sores/ pressure injury.</p> | S9999 | | |

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| S9999 | <p>Continued From page 20</p> <p>Guidelines: 1. Maintain clean/dry skin during daily hygiene measures.</p> <p>2. Inspect the skin several times daily during bathing, hygiene, and repositioning measures. May use lotion on dry skin.</p> <p>3. Change bed linen per schedule and whenever soiled with urine, feces or other material.</p> <p>4. Keep bottom sheet dry and tightly stretched and free of wrinkles.</p> <p>5. Turn dependent resident approximately every two hours or as needed and position resident with pillow or pads protecting bony prominences as indicated.</p> <p>6. Employ active and passive range of motion exercises to improve circulation as indicated (in accordance with physician order and plan of care)</p> <p>7. Whenever possible, encourage resident to change position at regular intervals as able to promote circulation. Wheelchair residents may be instructed to shift weight from one buttock to the other.</p> <p>8. If redness does not disappear within 30 minutes the turning schedule may be shortened to 1 hour.</p> <p>9. Pressure reducing (foam) mattresses are used for all residents unless otherwise indicated. Specialty mattresses such as low air loss, alternating pressure, etc. may be used as determined clinically appropriate. Specialty mattresses are typically used for residents who have multiple Stage 2 wounds or one or more Stage 3 or Stage 4 wounds.</p> <p>(B)</p> | S9999 | | |