STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6010052	A. BUILDING: _____ B. WING _____	03/13/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THRIVE OF LAKE COUNTY	850 E US HIGHWAY 45 MUNDELEIN, IL 60060

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S 000	Initial Comments Annual Licensure Certification Survey	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)1 300.1210d)2 Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999		

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care needs of the resident.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.

2) All treatments and procedures shall be administered as ordered by the physician.

These Requirements were NOT MET as evidenced by:

Based on interview and record review, the facility failed to ensure a resident's pain medications was provided for 1 of 2 residents (R133) reviewed for pain management in the sample of 32. These failures resulted in R133 experiencing unrelieved pain and was not unable to fully obtain restful sleep for three days.

The findings include:

On 03/11/25 at 10:35 AM, R133 said for the last 3 nights on the 8th through the 10th, she did not receive her muscle relaxer (tizanidine) as requested and indicated she "needed that the most" because she usually takes the muscle relaxer with "norco" in the morning and at night. R133 was told by staff that the medication was ordered, and they would follow-up with pharmacy. She said that no one followed up with her regarding the status of the medication. R133 then said the muscle relaxer came last night (03/10/2025) and that she received the medication this morning (03/11/2025). R133

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added that V4 (Licensed Practical Nurse) told her that he had reordered the medication when there was 5 pills left.

Review of R133's medication administration record for January 2025 showed R133 was administered tizanidine 2mg tablet on the 1st-5th, 8th, 10th-14th, 16th-19th, 21st-24th, 26th-28th, and the 30th.

Review of R133's medication administration record for February 2025 showed R133 was administered tizanidine 2mg tablet on the 1st-3rd, 7th, 9th, 11th, 13th-16th, 18th-19th, 21st, 23rd-26th, and the 28th.

Review of R133's medication administration record for March 2025 showed R133 was administered tizanidine 2mg tablet on the 1st-2nd, 5th-9th, and the 11th-12th.

Review of R133's pain assessments for last 3 months showed that during the 3 days resident said she did not receive her muscle relaxer (tizanidine), a pain level of "5" was documented on 03/08/2025 at 08:57 AM and on 03/09/2025 at 08:58 AM. Pain levels of "8" were documented on 03/10/2025 at 09:39 AM and 09:42 AM, and a pain level of "5" was documented on 03/10/2025 at 08:04 PM. Pain level of "7" was documented on 03/11/2025 at 08:08 AM

On 03/12/25 at 01:52 PM, surveyor informed resident that medication administration record showed she was administered the medication on 03/08/2025 and 03/09/2025. R133 became visibly upset then said, "that's a damn lie". R133 again indicated that she did not receive her muscle relaxer from the 8th through the 10th, and finally received her muscle relaxer on 03/11/2025.

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Review of R133's medical record indicated resident last admitted to the facility on 11/18/2024 with a past medical history not limited to: hypertension, bilateral osteoarthritis of knee, other specified postprocedural states, morbid obesity, and muscle weakness.

Review of R133's care plan documented resident has the potential for pain initiated on 11/18/2024 with interventions that included but not limited to anticipate the resident's need for pain relief and respond immediately to any complaint of pain.

R133's Minimum Data Set (MDS) dated 02/21/2025 documented in Section C for cognitive patterns that R133 has no cognitive impairment with an assessment score of 15/15. Section J for health conditions documented R133 requires pain management and receives scheduled and as needed pain medications. Review of R133's active orders as of 03/13/2025 showed orders for pain evaluation every shift, hydrocodone-acetaminophen (norco) 5-325 milligram (mg) tablet every 8 hours as needed for pain, and tizanidine hcl 2mg tablet every 8 hours as needed for muscle spasm.

On 03/12/2025 at 01:52 PM, R133 who appeared visibly distraught said when she didn't take her muscle relaxer medication (tizanidine) with "norco" for those 3 days (3/8-3/10/2025), her pain was not fully controlled, and she was having muscle spasms to the front of her legs which made it hard for her to sleep during those 3 days. R133 said she had asked for the tizanidine several times but was told by the nurses that she "didn't have any left and could only get norco". At 01:56 PM, R57 (R133's roommate) said a few mornings ago, she was awoken by R133 who

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was moaning out loudly in her sleep. R57 then said, "I felt so bad for her (R133) because I knew she was hurting bad".

On 03/13/2025, review of R57's Brief Interview for Mental Status (BIMS) Evaluation dated 02/4/2025 indicated R57 has no cognitive impairment/ intact cognitive response with assessment score of 15.

On 03/12/2025 at 02:05 PM, V5 (Licensed Practical Nurse) said R133 usually requests her tizanidine medication (muscle relaxant) daily in the morning and at night. V5 then said R133's tizanidine medication was reordered last on 03/08/2025 and 15 capsules were received on 03/10/2025. Reviewed R133's medication card for tizanidine with V5 that showed a dispensed date of 03/10/2025.

On 03/13/2025 at 11:11 AM, V4 (Licensed Practical Nurse) said that he reordered R133's tizanidine medication on 03/04/2025 and R133 had 3 or 4 capsules left on her medication card when he reordered.

On 03/13/2025 at 01:00 PM, V2 (Director of Nursing) said her expectation of staff is to manage a resident's pain by administering their pain medication as ordered and as needed. V2 added that staff should reorder a medication when there's a week's supply left and if a medication is unavailable, they should utilize the facility's automated medication dispensing system.

On 03/13/2025, review of facility's automated medication dispensing system list of supplied medications did not include the medication tizanidine. V1 (Administrator) also provided in-service records dated 03/12/2025 and

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03/13/2025 for medication administration.

On 03/13/2025 at 01:43 PM, surveyor requested from V1 (Administrator) the contact information for V23 (Registered Nurse) to clarify her documented administrations of tizanidine to R133 on 03/08/2025 and 03/09/2025 during the 3 days that R133 was told she had none left and had previously indicated not receiving the medication. V23's contact information was not provided during survey or upon survey team exiting the facility.

On 03/13/2025, facility provided order detail report for R133's tizanidine medication that documented 3 capsules were dispensed on 03/03/2025 then medication was not dispensed again until 03/10/2025 with 15 capsules dispensed on the same date.

Administration of Medications policy last revised 02/2018 reads in part: all medications are administered safely and appropriately to aid residents to and help in overcome illness, relieve and prevent symptoms and help in diagnosis ...if a medication is ordered but not available, check to see if it was misplaced and then call the pharmacy to obtain the medication ...

Pain Management policy last revised 10/2024 reads in part: to ensure the resident's pain is managed effectively. It is the policy of this facility to respect and support the resident's right to optimal pain assessment and management. This facility recognizes that residents may have decreased sensations or perceptions of pain ...Chronic pain may produce anorexia, lethargy, depression, immobility, social isolation ...Each and every resident has a right to the assessment and management of pain. Effective pain

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S9999	Continued From page 6 management can remove the adverse psychological and physiological effects of unrelieved pain. Optimal management of the resident experiencing pain enhances the healing and promotes both physical and psychological wellness. (B)	S9999		