STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6009211	A. BUILDING: _____ B. WING _____	03/12/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SULLIVAN HEALTHCARE & SENIOR LIVING	11 HAWTHORNE LANE SULLIVAN, IL 61951

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments First Probationary Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.1210b)3)4) 300.1210 d)4)A)B)C) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: 3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary. 4) All nursing personnel shall assist and encourage residents so that a resident's abilities	S9999		

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S9999	Continued From page 1	S9999		

in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

4) Personal care shall be provided on a 24-hour, seven-day-a-week basis. This shall include, but not be limited to, the following:

A) Each resident shall have proper daily personal attention, including skin, nails, hair, and oral hygiene, in addition to treatment ordered by the physician.

B) Each resident shall have at least one complete bath and hair wash weekly and as many additional baths and hair washes as necessary for satisfactory personal hygiene.

C) Each resident shall have clean, suitable clothing in order to be comfortable, sanitary, free of odors, and decent in appearance. Unless otherwise indicated by his/her physician, this should be street clothes and shoes.

These Requirements are NOT MET as evidenced by:

Based on observation, interview, and record

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S9999	Continued From page 2	S9999		

review the facility failed to provide showers, shaving, hair washing, face washing, clean clothes, assistance with eating and toileting to prevent odors for five (R1, R2, R3, R4, & R5) of seven residents reviewed for personal care from a total sample list of 11 residents.

Findings include:

The facility provided resident council minutes dated 2/6/25 document that residents were complaining that they are not getting showers as often as they would like.

The facility policy dated 3/20/23 documents that the facility is to ensure that adequate hygiene needs are met and that a bath/shower is scheduled for all residents at least weekly.

1.) R1's undated care plan documents R1 requires an assist of one for bathing as a result of right side hemiplegia.

R1's Minimum Data Set dated 2/26/25 documents that R1 is cognitively intact.

On 3/10/25 at 10:00AM, V1 Administrator stated R1 is the facility Resident Council President.

On 3/10/25 at 3:30PM, R1 was sitting in a chair watching television with a beard that was unkept, including food remnants in it.

On 3/10/25 at 3:30PM, R1 stated he does not always get a shower every week and he would really like them twice a week. R1 stated this issue has been brought up in resident council.

On 3/12/25 at 3:00PM, V1 Administrator stated, all the staff have to do is to tell (R1) he can go

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S9999	Continued From page 3	S9999		

down and take a shower and she didn't know why it wasn't being done.

2.) R2's undated care plan documents R2 requires an assist of one for bathing and showering due to a history of a stroke.

R2's Minimum Data Set dated 2/20/25 documents R2 is cognitively intact.

On 3/10/25 at 10:15AM, R2 was sitting up in bed with greasy hair.

On 3/10/25 at 10:15AM, R2 stated, "We (residents) aren't getting our showers like we are supposed to. I told the staff that I wanted a shower today and they said I wouldn't be getting one. I am supposed to get a shower every Wednesday and Saturday and I didn't get either of them last week."

3.) R3's undated care plan documents that R3 is blind in the left eye with low vision in the right eye and requires an assist of one for bathing and showering.

R3's Minimum Data Set dated 2/20/25 documents R3 requires assistance for activities of daily living including showering and eating and R3 is moderately cognitively impaired.

R3's weights documented from admission to present include a 5.5 percent weight loss over eight months and no intervention or assessment by dietary staff.

On 3/10/25 at 10:20AM, R3 was lying in bed, with reddened eyes. Used tissues were strewn about the floor and R3 was wearing pajamas.

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S9999	Continued From page 4 On 3/10/25 at 10:21AM, R3 stated, "I'm blind and I can't find my (tissues). Can you help me?" On 3/10/25 at 12:45PM, R3 was lying in bed with the tray table to her side with the lunch tray laying on it with no staff assistance. R4 was laying down while trying to eat and drink on her own and has food and drink all over her pajamas. R4 had eaten 1/3 to 1/2 of her lunch and stated that she was done. On 3/10/25 at 3:35PM, R3 stated that she does not know how often she gets showers. On 3/11/25 at 1:00PM, R3 was sitting up in bed with food on her clothing and tomato sauce on her face. R3 was attempting to eat chili in her bed with no one assisting her. 4.) R4's care plan dated 2/12/25 documents R4 requires assistance with bathing/showering and hygiene. R4's Minimum Data Set dated 2/26/25 documents R4 is cognitively intact and requires assistance for bathing/showers. On 3/10/25 at 3:45PM, R4 stated that she cannot recall the last time that she had a shower, but that it was not weekly. 5.) R5's undated care plan documents R5 is dependent on staff to perform his activities of daily living including bathing, hygiene, eating, dressing and keeping facial hair shaved. On 3/10/25 at 10:35AM, R5 was hanging out of his wheelchair, nearly falling to the floor, while unshaven.	S9999		

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S9999	Continued From page 5 On 3/11/25 at 9:33AM, R5 was laying sideways in his wheelchair. R5 had food on his face, clothing, and in his wheelchair, smelling strongly of urine, with an unshaven face. When staff were asked to assist R5, they repositioned him in his wheelchair and then left him sitting on an egg patty, smelling of urine, with food on his face and clothing, while still unshaven. On 3/11/25 at 9:35AM, V8 Registered Nurse observed R5 and stated that she would get him cleaned up and taken care of because it had not been done. On 3/11/25 at 9:40AM, V1 Administrator stated that she would expect R5 to be assisted with his activities of daily living. On 3/12/25 at 2:00PM, V14 Family Member stated that R5 was always a well-groomed individual and that he would not appreciate other people seeing him with food on his face, unshaven, or in dirty clothing. V14 stated, "I had to shave him today, because no one else had done it." (B)	S9999		