

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6016885	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 02/19/2025
NAME OF PROVIDER OR SUPPLIER MANOR COURT OF CARBONDALE		STREET ADDRESS, CITY, STATE, ZIP CODE 2940 W WESTRIDGE PLACE CARBONDALE, IL 62901		
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S 000	Initial Comments	S 000		
	Investigation of Facility Reported Incident of 1/24/25/IL186156			
S9999	Final Observations	S9999		
	Statement of Licensure Violations: 300.610a) 300.1210b)5) 300.1210d)6)			
	Section 300.610 Resident Care Policies			
	a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.			
	Section 300.1210 General Requirements for Nursing and Personal Care			
	b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal			

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

03/04/25

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S9999	Continued From page 1 care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: 5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. These Requirements were not met as evidenced by: Based on interview and record review, the facility failed to maintain a shower chair in a safe condition for 1 (R1) of 6 residents reviewed for accidents in the sample of 6. This failure resulted in R1's foot getting caught in the rubber strips of the shower chair causing a nondisplaced spiral fracture of shaft of right tibia. This past non-compliance occurred between 1/24/25 and 1/28/25. R1's face sheet documents R1 was admitted to the facility on 11/4/22. The same face sheet list some of R1's diagnoses as nondisplaced spiral fracture of shaft of right tibia, subsequent encounter for closed fracture with routine healing, Unspecified dementia, unspecified severity, with	S9999			

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S9999	Continued From page 2 other behavioral disturbance, squamous cell carcinoma of skin of unspecified upper limb, including shoulder. R1's MDS (Minimum Data Set) dated 1/3/25 documents R1 has a BIMS (Brief Interview of Mental Status) of 99, which indicates R1 was unable to complete the interview. The same MDS notes R1 has impairments of both upper and lower extremities, is dependent for showering/bathing self and tub/shower transfer. R1's Serious Injury Incident and Communicable Disease Report dated 1/25/25 documents R1 had an injury of known source that happened on 1/24/25. This report documents V8 (CNA/Certified Nurse Assistant) and V13 (CNA) were pushing R1 in a shower chair to the shower room when R1 screamed out "my leg, my leg." When V8 looked down R1 foot had slipped through the slats of the footrest and was stuck. When getting the foot free, V8 heard a pop in R1's ankle. R1 was send to the ER (Emergency Room) and was admitted for a right tibia fracture. The report documents the shower chair was removed from service and education was done for all staff on safe transfers and ambulation of residents. On 2/18/25 at 8:45 am, V1 (Administrator) said she is familiar with the incident of 1/24/25 with R1. V1 said she did do an investigation, just not a full investigation since the problem was clear. V1 said she did take statements from the involved staff and if they didn't know what happened, she would have investigated it further. V1 stated she also had them do a return demonstration of what happened. V1 said that the shower chair in question was taken out of use until maintenance looked at it. V1 said that the	S9999		

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S9999	Continued From page 3 plastic strips were stretched out and loose on the leg area of the chair. On 2/18/25 at 1:40pm, V8 (CNA/Certified Nurse Assistant) said that her and V13 (CNA) were getting ready to shower R1. V8 said that they were in R1's room and had placed her in the shower chair using a mechanical lift. V8 said the left pad was left underneath R1. V8 said they opened R1's door and began pushing her to the shower room. V8 said that on the way, R1 yelled "my leg, my leg." V8 said she stopped pushing the chair immediately. V8 said this is when she saw that R1's foot had went through the rubber strips in the chair. V8 said they went on and pushed her in the shower room for privacy and when they got to the shower room, she pushed the lever to lower the foot rest down and that didn't help to get her foot out. V8 said she held R1's knee with one hand and the foot with the other and this is when she heard a pop. V8 said that R1's foot was turned out after the pop and she sent V13 to get the nurse. V8 said that the nurse came in and called V3 over to look at it also. V8 said that V3 bandaged the skin tear on R1's leg. V3 said that R1's leg was starting to swell a little. V8 said that the nurse said they were sending her to the Emergency room for evaluation. V8 said they cleaned R1 up and got her dressed and put R1 back in bed while waiting on the ambulance to come. On 2/18/25 at 2:10pm, V13 (CNA) said she was working with V8 when the incident with R1 occurred. V13 said that her and V8 had transferred R1 from her bed to the shower chair using a mechanical lift. V13 said when they were pushing R1 to the shower room, R1 said "my foot, my foot." V13 said they stopped and looked and then noticed R1's foot was caught in the rubber	S9999			

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S9999	Continued From page 4 strips on the shower chair. V13 said that V8 was trying to get R1's foot out, and felt and heard a pop. V13 said she immediately went to get the nurse. V13 said that V3 bandaged the skin tear that was bleeding. V13 said they got R1 cleaned up and dressed and put her back in bed to wait on the ambulance. On 2/18/25 at 10:30 am, V3 (RN/Registered Nurse) said she was on duty the evening of 1/24/25. V3 said the nurse on R1's hall was new, and she called V3 to come over and help her. V3 said when she got there, the CNA's (V8 and V13) told her they heard a pop when they were getting her foot out of the rubber strips. V3 said the mechanical lift pad was underneath R1 and she was sitting like normal in the shower chair. V3 said that R1's right shin was bleeding from a skin tear and she cleaned the wound and applied steri strips. V3 said she agreed with the nurse on that hall that R1 needed to be sent out for evaluation. V3 said she was not aware of any problems with the shower chairs prior to the incident. V3 said the chair was taken out of use until maintenance could look at it. On 2/18/25 at 9:20 am, V2 (DON/Director of Nurses) said the incident with R1 was reported after it happened on 1/24/25 by one of the nurses. V2 said that V8 (CNA/Certified Nurse Assistant) and V13 (CNA) were taking R1 to the shower by pushing her in the shower chair from R1's room. R1 said the shower chair has a foldable layout with rubber strips. V2 said that R1 yelled "my foot, my foot." V2 said staff looked and found that R1's foot had went through the rubber strips. V2 said he did an in-service later that evening on proper transfers. V2 said the chair was taken out of use until maintenance could look at it. V2 said the corporate guy	S9999			

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S9999	Continued From page 5 (V5/Regional Therapy Consultant) and V4 (Maintenance Director) both looked at the chair and said the rubber strips were a little loose. V2 said that the nurses on duty that night were V3 (RN/Registered Nurse) and the other nurse was on vacation at this time. On 2/18/25 at 10:40 am, V4 (Maintenance Director) said the chairs have rubber strips on them and they do get stretched out with use. V4 said he did inspect the shower chair the next day and the rubber strips were loose and stretched out. V4 said he tightened them up. V4 said that he checks the kitchen equipment monthly, but does not check shower or bathroom equipment except on an as needed basis. V4 said he is now doing daily checks of bathroom/shower equipment. On 2/18/25 at 10:50 am, V5 (Regional Therapy Consultant) said he looked at the shower chair with V4. V5 said one of the strips was loose and it was fixed immediately. V5 said that they do monthly checks on equipment like mechanical lifts, sit to stands but that bathroom equipment like shower chairs is done on an as needed basis. R1's Resident Progress note dated 1/24/25 at 4:05 pm documents, "CNA alerted this nurse that during a transfer to the shower chair her right foot got "tangled up" and they heard a "snap/pop" and the patient yelled in pain also received a skin tear to the front of her shin, measures 4.5 cm (centimeters) x 4 cm, well approximated with 6 steri strips and optifoam on top for bleeding. This nurse assessed the foot/ankle and noticed swelling and that the skin is hot to the touch. The patient also yelled when this nurse tried to move her foot to look at it.....resident is being sent to ED (Emergency Department) for eval."	S9999			

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S9999	Continued From page 6 Local Hospital Document labeled Hospital Discharge Summary notes R1's admission date of 1/24/25 and discharge date of 2/5/25. The same document notes R1's initial encounter "....presented from Nursing Home for Right ankle pop...X-ray of Right ankle reveals open distal tibial fracture per my read....ortho has been consulted, plans to see in the am, patient had right ankle splinted, now being admitted for further evaluation." The same document notes an X-ray done on 1/25/24 with an impression of mildly displaced oblique fracture of the distal right tibia. Facility Document labeled Policy, revised on 11/12 note "Our safe Resident Handling Program is designed to meet the following Goals.....Protect staff and Residents from injury". The same document also noted under Procedure.....#7. To ensure equipment is in proper operating condition, maintenance personnel will be designated to make regular equipment checks. Prior to the survey date, the facility took the following corrective actions to correct the non-compliance: On 2/18/25, V1 provided a form labeled Department Head meeting dated 1/28/25. V1 said that the incident with R1 was discussed at their morning meeting on 1/28/25. V1 said they discussed all of the residents it effected, and preventing accidents in the future. V1 said their next QAPI meeting is the end of February, and this topic will be discussed again then. On 2/19/25 at 1:20pm, V1 said that all department heads attend morning meeting and they are also members of the QAPI (Quality Assurance and	S9999			

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S9999	Continued From page 7 Performance Improvement) committee. On 2/18/25 at 2:30pm, V1 said that the DON did an in-service on 1/24/25 on proper transfers. 1. Immediate Corrective Action: Staff were in-serviced on 1/24/25 on Safe Resident Handling. 2. System Maintenance: Plan of Correction Audit Tracking note that equipment (shower chair) are being checked for safety at least weekly. 3. Other Residents with the Potential to be Affected: All residents have the potential to be affected by the alleged deficient practice (B)	S9999			