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	IL6001895	A. BUILDING: _____ B. WING _____	C 02/27/2025

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S 000	Initial Comments Investigation of Facility Reported Incidents of: 2/14/25/IL186468 12/25/24/IL186509 12/25/24/IL186510	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.3210t) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.3210 General t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property. These requirements were not met as evidenced by:	S9999		

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Based on interview and document review the facility failed ensure the residents the right to be free of abuse for 3 residents (R5, R8, R11) reviewed for allegations of abuse on a sample of 11 residents. These failures resulted in physical injuries, including bruising and lacerations to R5, R8 and R11.

Findings include:

2/14/25 incident involving R5 and R7.

R5 is a 41 year old male with a diagnosis including School Disorder, Bipolar Type and Cannabis Abuse. R5 was first admitted to the facility on 7/30/19. R5 has a BIMS (Brief Interview for Mental Status) score of 15/15. R5 is care planned for including socially inappropriate and maladaptive behavior related to a mental illness diagnosis. R5 has a history of aggressive, inappropriate, attention seeking behavior on 10/25/23 it was reported to staff that R5 was in verbal altercation with co peer. 1/25/24 It was reported to staff resident was verbally aggressive towards staff. On 1/16/25 R5 displayed verbally aggressive behavior with a staff when being redirected during quiet time. On 2/14/25 R5 was involved being physically aggressive towards R7.

R7 is a 58 year old male with a diagnosis including Schizoaffective Disorder, Psychosis, COPD and Heart Disease. R7 was first admitted on 3/16/10. R7 has a BIMS (Brief Interview for Mental Status) score of 15/15. R7 has care plans for including displaying verbally abusive and physical behavior toward peer in hallway. Poor verbal skills and inability to express self in more appropriate language. Behavior when agitated, involves use of profanity, demeaning statements, verbal threats and yelling at others. R6 displays

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manipulative behavior which is disruptive, insensitive and/or disrespectful to staff and peers. This behavior is related to: A psychiatric disorder.

Facility incident report shows that on 2/14/25, R5 was observed with a bruise to the right eye by a staff member, who promptly reported the observation to the PRSC. This information was then immediately communicated to the Administrator. In an initial interview, R5 stated that he was not experiencing any distress or discomfort. He initially claimed that his room mate had punched him but quickly changed his story to indicate that R7 is the one who struck him. No specific timeline for the incident was provided. An investigation has been initiated. R5's room has been changed, and close monitoring is now in place. R5 refused to report the allegations to law enforcement. At this time, R5 does not require medical attention.

Facility incident report dated 2/19/25 shows conclusion including the following. After a thorough investigation in reference to the incident involving R5 and R7 the conflicting account provided by involved parties, it has been determined that the allegations of physical assault is substantiated.

R5 2/14/25 Progress note shows NOTIFICATION NOTE: R5 was involved in a physical altercation with a fellow peer. R5 was punched in his right eye. The Charge nurse assessed R5 for injuries and bruises. Staff reported the incident to the abuse coordinator (Administrator). R5 had a room change as well because he was not getting along with is room mate. Writer counseled resident about seeking staff attention when he feels agitated. Resident was receptive to counseling and verbalized he will apply coping skills at all

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times. Writer will continue to monitor and document all progress accordingly.

R5 2/14/25 Progress note shows A head-to-toe assessment was completed, and it observed a bruise on his right lower eye and shaved bruises on the part of his head. A cold pack is applied to reduce swelling, and bacitracin ointment is applied to prevent infections. The resident denied headache, fatigue, drowsiness, or dizziness. The resident's face is symmetrical, and he can chew his food properly. Gait balance. PRN pain medication was administered. All responsible parties were notified.

Review of documents show R5 was not sent to hospital for evaluation of the 1/14/25 incident.

On 2/25/25 at 10:50AM R5 stated I had an argument with R7 and he hit me in the eye. That's all I remember. We are ok now and we don't fight. I am safe here. I didn't need any treatment and didn't have to go to the hospital.

On 2/25/25 at 11:25AM R7 stated I remember when R5 came up to me and jumped up on me. I had to protect myself and so I punched him in the head to get him off me. I have not had any other issues with him since. The other day he gave me some food so we are good.

On 2/25/25 at 12:21PM V7 (Activity Aid) stated. I was passing cigarettes to the residents on the 1st floor patio when I saw R5 had a left black eye. I asked him what happened and he said be was in an altercation. I immediately went to the administrator and reported it to him. The administrator started an investigation. I don't know what happened after that. I am trained and inserviced in abuse prevention.

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On 2/27/25 at 11AM V1 (Administrator/Abuse Prevention Coordinator) stated I did not start as Abuse Prevention Coordinator until January 2025. The abuse investigation involving R10 and R11 on 12/24/24 and R8 and R9 12/25/24 was done by the previous Administrator/Abuse Prevention Coordinator. I did an investigation involving R5 and R7 on the incident of 2/14/25. I substantiated physical abuse to R5. I followed my policy. All staff are trained in abuse prevention. I just had one inservice last week with most staff that work here. This training is necessary and is ongoing.

12/25/24 incident involving R8 and R9.

R8 is a 57 year old male with a diagnosis including Parkinsons Disease, Violent Behavior, Epilepsy, Schizophrenia, Heart Disease and Diabetes 2. R8 was first admitted to the facility on 7/19/17. R8 has a BIMS (Brief Interview for Mental Status) score of 14/15. R8 is care planned for including at risk for abuse /neglect based on comprehensive assessment as evidenced by history/current behavior of physical abuse or threatening physical aggression towards others, R8 has a diagnosis of mental illness. R8 has a history of jumping out of his chair and holding staff. R8 has had aggressive behaviors on 1/12/24 , 1/14/24 , 2/3/24 , 9/4/24, 11/9/24 and on 12/25/24 when R8 was involved in physical altercation with R9 in the day room.

R9 is a 84 year old male with a diagnosis including Congestive Heart Failure, Dementia, Heart Disease and Peripheral Heart Disease. R9 was first admitted on 2/3/23. R9 has a BIMS (Brief Interview for Mental Status) score of 1/15. R9's care plan includes that is at risk for abuse/neglect based on comprehensive

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assessment as evidenced by his behavior.

Facility reported incident dated 12/25/24 shows R8 and R9 were involved in a physical altercation, which resulted in R8 sustaining an injury. Both residents were redirected, and a full body assessment was completed. R8 was sent to the hospital for a psychological evaluation and a medical assessment. R9 was also sent for a psychological evaluation. The medical doctor, administration, and police were notified, and an investigation was initiated.

Facility final report dated 12/31/25 shows R8 sustained a cut above the left eyebrow.

Facility investigation of 12/25/25 incident includes documented facility interview of V8 (CNA) and includes statement V8 was in 3rd floor dining room assisting a resident to sit up in his wheelchair. V8 observed R8 swing at R9. V8 responded immediately to de escalate the situation. R9 swung back at R8 before reaching the scene. V8 separated both residents and moved R8 out of dining room to hallway.

12/25/24 R8 progress note shows writer was at nursing station charting on patient's care when he heard commotion in the dinning room. Writer responded immediately to dining room observed nurse's aide in between two residents. Writer explored nurse's aide knowledge about the situation, verbalized he was assisting a resident when he observed the particular patients having physical contact with one another. Resident was redirected and moved to hallway. Writer assessed resident, observed laceration to the left upper eye brow. Writer performed first aid treatment per facility's protocol. Writer notified MD, ordered to send resident to hospital ER for

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further evaluation. Sister, notified.

On 2/26/25 at 10:47am R9 stated yes I had an issue a while back. R8 was coming up to me and aggravating me. He put his hands on me and I gave him a good swat in the head to get him away from me. That was it. The nurses took care of it. I didn't hurt him bad maybe just a small mark on his face. I am ok now. I don't see him around anymore.

On 2/26/25 at 11:12 AM V2 (DON) stated R8 was given first aid for the small cut to his eye at the facility. I don't know if R8 required stitches because R8 did not come back to facility after going to the hospital.

On 2/26/25 at 12:19PM V9 (Nurse Practitioner) stated the incident between R8 and R9 resulted in R8 receiving a small laceration to the left eyebrow that was treated at the facility. R8 was sent to the hospital for assessment and psychological evaluation. R8 was sent to another facility from the hospital.

12/25/24 incident involving R10 and R11

R10 is a 51 year old male with a diagnosis including Schizophrenia , Auditory Hallucinations , Depressive Disorder and Heart Disease. R10 has a BIMS (Brief Interview for Mental Status) score of 12/15. R10 was first admitted to the facility on 11/14/22. R10 no longer resides at this facility. R10 is care planned for including demonstrates inappropriate social boundaries that may include but not limited to inappropriate touching of others, may ask to borrow money from staff, visitors, may attempt to ask inappropriate questions. R10 was discharged to hospital and did not return to facility.

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R11 is a 52 year old female with a diagnosis including Schizophrenia, Diabetes 2 and Heart Disease. R11 was first admitted to the facility on 12/7/08. R11 BIMS (Brief Interview for Mental Status) score is 15/15. R11 is care planned for including a history of aggressive behavior and exhibits verbally/physically abusive behavior. R11 is at risk for abuse/neglect based on comprehensive assessment .

Facility final report incident dated 12/31/24 shows conclusion based on evidence gathered during investigation of the incident involving R10 and R11. The conclusion indicates that R10 initiated a physical altercation with R11 without any apparent provocation. Witnesses reported that R10 struck R11 without provocation and R11 confirmed that she did not do anything to provoke R10. R10 also acknowledged that he did not know why he struck R11. R10 remains hospitalized at this time. R11 is physically back in the building and has expressed that she feels safe in the environment and denies any feelings of emotional distress at this time. R11's care plan and assessments have been updated accordingly and the facility psycho/social staff will continue to offer support and monitor her.

R11's 12/25/24 nurse note states Resident in activity room at Christmas party eating; another resident approached and swiped her food to the floor and an altercation ensued. PRSA came between the two, a skin tear and bruise noted to left upper eyebrow. Resident denied pain, ice pack applied. Resident in stable condition. MD made aware, resident to be sent to ER for further evaluation.

R11's 12/25/24 psychosocial notes states It was

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brought to writers attention that resident was the receiver of physical aggression from a male resident in the day room during the Christmas party. Resident was observed with bruise and cut to the top of left eye. MD notified and an order was given to send resident to hospital for medical evaluation. Writer notified CPD; Officer - (Badge #) was dispatched to the facility for further investigation on the incident. Police Report was generated. Writer will continue to monitor and document all progress.

R11's 12/26/24 progress note states Resident returned from ER in stable condition at 8:25pm; as per EMT, Left upper eyebrow cleansed and tetanus shot given. Resident has no c/o pain at this time.

R10's 12/25/24 progress note shows PHYSICAL AGGRESSION: NOTIFICATION: It was brought to writers attention that resident was physically aggressive towards a female resident during the Christmas party. Resident was observed being physical with a female resident, staff intervened and separated the residents. MD notified and an order was given to send resident to hospital for psych evaluation. Writer notified CPD; Officer (Badge #) was dispatched to the facility for further investigation on the incident. Police Report was generated. Writer will continue to monitor and document all progress.

R10's 12/27/24 physician order note shows MD DISCHARGE ORDER: Psychiatric physician order for resident to be discharged from the facility due to repeated aggressive behaviors, safety and health of individual in the facility is endangered by the resident

On 2/25/25 at 11:0AM R11 stated on Christmas

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S9999	Continued From page 9 day I was eating my meal. R10 came up and knocked my tray off the table. R10 then punched me in the eye and I got a cut to my left eyebrow. I had to go to hospital to get it looked at . I didn't need any stitches. I don't see him anymore and I am ok. I feel safe here and had not had any more issues. Facility policy titled Guideline Name: Abuse Effective Date: 3/20/22 documents: Policy - This facility affirms the right of our consumers to be free from verbal, physical, sexual, mental abuse. neglect, exploitation, misappropriation of property, involuntary seclusion. or mistreatment. This facility therefore prohibits abuse, neglect, exploitation, misappropriation of property, and mistreatment of consumers. (B)	S9999		