STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6008049	A. BUILDING: _____ B. WING _____	C 03/24/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ROCK RIVER HEALTH CARE	707 WEST RIVERSIDE BOULEVARD ROCKFORD, IL 61103

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Complaint Investigation 2512493/IL188728	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b 300.3210t Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999		

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S9999	Continued From page 1	S9999		

care needs of the resident.

Section 300.3210 General

t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.

These requirements are not met as evidenced by:

Based on interview and record review the facility failed to ensure a resident was free from physical abuse for 2 of 3 residents (R1, R2) reviewed for abuse in the sample of 6. This failure resulted in R1 being kicked in the genitals and R2 being pushed to the ground and sustaining a fracture of his left femur.

The findings include:

R1's face sheet showed he was admitted to the facility 4/23/2021 with diagnoses to include acute kidney failure, obstructive uropathy, benign prostatic hyperplasia, and major depressive disorder. R1's medical record showed he had an inguinal hernia repair 3/13/25 and could return to normal activity 3/17/25. R1's 2/17/25 assessment showed he has no cognitive impairment and exhibits no behaviors.

On 3/22/25 at 10:12 AM, R1 was sitting in his room watching television. R1 was calm and pleasant. R1 declined to discuss the incident with the surveyor.

R1's 3/20/25 Nursing Progress Note showed, "Resident [R1] states [R2] kicked him, and he pushed him back and resident [R2] fell down. [R2] denied all treatment and said he was not hurt."

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S9999	Continued From page 2	S9999		

R2's face sheet showed he was admitted to the facility 6/19/23 with diagnoses to include alcohol dependence, epilepsy, Wernicke's encephalopathy, and mood disorder.

R2's facility assessment dated 2/24/25 showed he has severe cognitive impairment and exhibits hallucinations and delusions. R2's care plan initiated 3/14/24 showed, "The resident requires psychotropic medication to help manage and alleviate: Agitation and aggressive behavior..."

R2's 3/22/25 Nursing Progress Note showed, "Late entry on 3/20/25, I heard an altercation went to observe resident laying on the floor when resident tried to sit notice his left leg was awkwardly placed. 911 called and the DON (Director of Nursing), ED (Emergency Department) and brother, other resident stated that resident kicked him, and he pushed him back."

R2's acute care hospital notes dated 3/20/25 showed, "... CT (Diagnostic Scan) of the left hip showed: Displaced fracture of the proximal femoral shaft..."

On 3/22/25 at 10:15 AM, V3 CNA (Certified Nursing Assistant) said, "... [R2] gets confused and doesn't understand why he is here. [R2] is ambulatory and roams the halls... He gets aggressive with other residents but usually just verbally... If you don't intervene fast enough a fight could start because he won't back down from anybody..."

On 3/22/25 at 12:45 PM, V7 CNA (Certified Nursing Assistant) said, "... My coworker was screaming my name to help, [R2] was on the floor

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S9999	Continued From page 3	S9999		

in pain... I've never seen him yell at or be physical with other residents. He says a lot of things but never seen him be physical..."

On 3/22/25 at 12:24 PM, V6 CNA (Certified Nursing Assistant) said, "[R2] was on the floor. I asked [R1] what happened, and he said [R2] kicked him in the balls, so he hit him... [R1] said he punched him..."

On 3/22/25 at 10:22 AM, V4 LPN (Licensed Practical Nurse) said, "On that day [R2] was agitated... I tried to redirect him but towards the end of the day he starts sundowning (period of increased behaviors in the evening hours) ... I heard yelling, usually when you got yelling, there is something going on, by the time I got out there I saw [R1] standing up and [R2] was on the floor. I asked what happened and [R1] said [R2] kicked him... [R2] said 'I did something I shouldn't of'... when he started trying to get up, he started yelling about his leg... I have never seen [R2] hit but he is verbally aggressive... I think since [R1] just had that hernia repair it was a reaction to get getting kicked. [R1] told me it was a reaction... When [R2] gets verbally aggressive you have to intervene as quickly as possible..."

The facility's policy with issue date of 01/24 showed, "Abuse Prevention Program... Policy: Residents have the right to be free from abuse, neglect, exploitation, misappropriation of property or mistreatment..."

(A)