STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6004410	A. BUILDING: _____ B. WING _____	C 02/27/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HILLCREST RETIREMENT VILLAGE	1740 NORTH CIRCUIT DRIVE ROUND LAKE BEACH, IL 60073

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S 000	Initial Comments Complaint Investigation #2511532/IL187026	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.1210b) 300.1210d)6) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. These requirements were not met as evidenced by: Based on interview and record review the facility	S9999		

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S9999	Continued From page 1	S9999		

failed to ensure the safety of a resident. This failure resulted in R1 being found in bed with R1's left hip being internally rotated and later being diagnosed as a displaced left hip fracture. This applies to 1 of 3 residents (R1) reviewed for falls with injury in the sample of 3.

The findings include:

R1's Facesheet dated 2/26/25 shows R1 has diagnoses including, but not limited to, osteoarthritis, dementia, cataract, major depressive disorder, gastro-esophageal reflux disease, hyperlipidemia, and unspecified abnormalities of gait and mobility.

R1's Minimum Data Set (MDS) dated 12/30/24 shows R1 required substantial/maximal assistance to sit upright from a lying position while in bed. R1's MDS also shows that R1 required partial/moderate assistance to stand from a seated position.

On 2/27/25 at 8:00 AM, V5 (LPN) said for the last few months, V5 and other nursing staff transferred R1 using a mechanical lift for transfers including, but not limited to, getting R1 in and out of bed.

On 2/26/25 at 11:06 AM, V5 said she worked a double shift working both the morning shift from 6:00 AM until 2:00 PM and the evening shift from 2:00 PM until 10:00 PM on Friday, 2/21/25. V5 said R1 did not express any complaints of pain in her left hip during either shift nor did R1 experience any falls.

On 2/26/25 at 11:25 AM, V3 (RN) said when she came in for the overnight shift and took report from V5, V5 said V12 (Certified Nursing

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S9999	Continued From page 2	S9999		

Assistant- CNA) had put R1 down for bed earlier in the evening shift because R1 was not feeling well.

On 2/26/25 at 2:25 PM, V12 said she worked the evening shift from 2:00 PM until 10:00 PM on 2/21/25. V12 said at the beginning of her shift, V5 instructed V12 to put R1 to bed because R1 was not feeling well and was tired. When V12 put R1 to bed, V12 stated R1 had no complaints of hip pain and no bruising to R1's face. V12 said she rounded on R1 throughout the shift and last recalls changing R1 due to incontinence between 7:00 PM and 8:00 PM on 2/21/25. V12 said R1 was resting peacefully and there were no falls with R1 during V12's shift.

On 2/26/25 at 5:32 PM, V11 (CNA) said R1 was already in bed sleeping when V11's shift started at 10:00 PM on 2/21/25. During V11's initial round on R1, V11 said R1 was not incontinent and did not need to be changed so V11 let R1 sleep and continued to round on R1 every few hours. V11 stated that there were no indications that R1 had fallen during V11's shift.

On 2/26/25 at 11:25 AM, V3 said during the morning medication pass around approximately 5:30 AM on 2/22/25, V3 entered R1's room and noted R1 to look flushed (including R1's face), was sweating, and was not responding per baseline. V3 and V11 both denied seeing bruising to R1's face. When V3 removed the covers from R1, V3 noticed that R1's left hip was rotated inward and looked dislocated. When V3 and V11 tried to provide care to R1, both V3 and V11 noted R1 to be crying out in immense pain and reaching towards R1's left leg. V3 then notified V1 (Administrator), V2, and V13 (Physician) who instructed to send R1 to the local hospital for

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emergency treatment.

On 2/27/25 at 2:03 PM, V15 (Lead Paramedic) said when V15 arrived to the facility, a nurse (presumably V3) met V15 and the crew in the hallway outside of R1's room. V3 told V15 that V3 was going to change R1 when V3 noticed that R1 was wet. When V3 went to change R1, V3 noted R1's hip deformity. V15 then conducted a physical assessment of the resident, noting R1 had a deformity to R1's left hip and redness to the left cheek. V15 stated the redness to R1's cheek was not equal to both sides, just on the left cheek. Based on the hip deformity and the redness to R1's cheek, V15 asked V3 if R1 had fallen and V3 denied any falls.

Local Fire Department prehospital care report, written by V15, dated 2/22/25 states, "... The patient was assessed and noted to be feverish and uncomfortable. A rapid trauma assessment was preformed [sic] noting an obvious deformity to the patients left hip as well as redness to the patients left cheekbone that had the appearance of bruising. The staff denied the patient having any fall, however the crew suspects a fall did occur due to the noted injuries."

R1's hospital records from 2/22/25 hospital stay shows R1's x-ray imaging findings included a "comminuted fracture left hip interotrochanteric region and base of the hip with displaced lesser trochanteric fragment," indicating R1's hip had been fractured in multiple places just below the neck of the femur where the femoral head enters the pelvis.

On 2/26/25 at 2:40 PM, V13 said the facility notified V13 of the incident after it occurred and the local hospital notified V13 of the x-ray

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S9999	Continued From page 4 findings, noting R1 was not a candidate to receive a surgery for the hip fracture. V13 believes this type of fracture could be the result of a fall but V13 did not know all of the specifics at that time. On 2/26/25 at 2:15 PM, V2 said V1 and V2 conducted an investigation and at this time, R1's injuries are considered an injury of unknown origin and that any type of abuse had been ruled out. (A)	S9999		