

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001457	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 12/06/2024
NAME OF PROVIDER OR SUPPLIER ACCOLADE HEALTHCARE OF SAVOY		STREET ADDRESS, CITY, STATE, ZIP CODE 302 WEST BURWASH SAVOY, IL 61874		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Annual Licensure and Certification Survey Investigation of Facility Reported Incident of 11/13/24/IL181589 -No deficiency	S 000		
S9999	Final Observations 1 of 2 Statement of Licensure violation: 300.610a) 300.1210b)4) 300.1210d)3) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. 300.1210 Section General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

12/19/24

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S9999	<p>Continued From page 1</p> <p>plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee, or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These regulations were not met as evidenced by:</p> <p>Based on interview and record review, the facility</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>failed to obtain weights per physician orders for two residents (R89, R96) and failed to adequately monitor an at risk resident for weight loss, failed to obtain weekly weights, failed to notify the resident's representative of weight loss, and failed to develop a plan of care to address severe weight loss for one resident (R154). These failures affected three of ten residents (R89, R96, R154) reviewed for nutrition on the sample list of 82. These failures resulted in continued severe weight loss for R154.</p> <p>Findings Include:</p> <p>The facility's Weight policy dated March 2023 documents weekly weights will be done with a significant change of condition, food intake declines for more than one week, or with a physician order. Any resident with an unexplained significant weight loss will be ordered a supplement until discussed during weekly "RISK" meeting. The family or Power of Attorney will be notified of significant weight changes and plan of care which will be documented in the resident's chart. The Director of Nurses (DON) or designee will forward dietary recommendations to the Physician or Nurse Practitioner for approval.</p> <p>1. R154's Medical Diagnoses list dated December 2024 documents R154 is diagnosed with Dysphagia, Vascular Dementia with Psychotic Disturbance, Major Depressive Disorder, Alzheimer's Disease, and Anxiety Disorder.</p> <p>R154's Minimum Data Set dated 11/7/24 documents R154 is severely cognitively impaired and requires supervision or touching assistance of one staff member for eating. R154 has had a significant weight loss and is not on a</p>	S9999			

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S9999	<p>Continued From page 3</p> <p>physician-prescribed weight loss regimen.</p> <p>R154's Weight documentation from June 2024 to December 2024 documents R154 had a -22.80% severe weight loss from June (210.5 pounds) to December (162.5 pounds) and a -5.52% severe weight loss from 11/13/24 (172.8 pounds) to 12/6/24 (162.5 pounds). R154's monthly weights are documented as 6/27/24- 210.5 pounds, 7/11/24- 200 pounds, 8/2/24- 193.4 pounds, 9/4/24- 188 pounds, 10/24/24- 188.3 pounds, 11/13/24- 172.8 pounds, 12/6/24- 162.5 pounds.</p> <p>R154's Physician Order Sheet (POS) dated December 2024 documents that R154 is on a regular diet with pureed texture and honey-thick consistency liquids with a bedtime snack. There is no order for any nutritional supplements or increased weekly weight monitoring for R154. On 12/6/24, after R154's severe weight loss was discussed with V2 Director of Nurses, V13 Regional Registered Nurse, and V7 Registered Dietician, orders were added to R154's POS for weekly weights, blood draw for Albumin, fortified foods with meals -nutritionally fortified cereal at breakfast- and pudding cups three times per day.</p> <p>R154's Nutrition/Dietary Note dated 11/13/2024 (V7 Registered Dietician) documents a November weight of 172.8 pounds, which is down 8% in two weeks, 10% in three months, and 18% in six months. R154's diet was recently changed to puree/honey-thick liquids, but intakes still need to be better-fair per food logs. Recommendations include high-protein ice cream twice per day for extra calories and protein and weekly weights for four weeks or until weight is stable.</p> <p>R154's current Care Plan does not address severe weight loss or provide any plan or</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>interventions to address R154's continued weight loss.</p> <p>On 12/06/24 at 11:11 AM, V19, the Certified Dietary Manager, confirmed that although the order for the high-protein ice cream was not entered into R154's POS, it was on her dietary card and provided for R154 at breakfast and lunch. V19 stated he does not enter the orders; that would be the nursing's job. V19 stated there are standing orders from each resident's physician for any Dietician (V7) recommendations to be followed.</p> <p>On 12/06/24 at 11:18 AM, V23 Licensed Practical Nurse confirmed she works with R154 regularly. V23 confirmed that staff obtain monthly weights for residents unless there is an order for weekly or daily weights to be done. Certified Nurses Assistant CNAs complete the weights and give their sheets to the nurses. Nurses enter the weights into the electronic medical record. V23 stated she does not verbally notify anyone about weight loss, she believes the electronic medical record system flags residents for weight loss and notifies the dietary department. V23 confirmed there was no order in the electronic medical record system for R154 to be weighed weekly.</p> <p>On 12/06/24 at 11:19 AM V21 Certified Nurses Assistant confirmed she just obtained R154's December weight today at 162.5 pounds. V21 stated R154 is not on weekly weights. R154 requires assistance with meals and her intakes are variable.</p> <p>On 12/06/24 at 11:37 AM V13 Regional Registered Nurse confirmed the high protein ice cream and weekly weight recommendation from V7 Registered Dietician should have been</p>	S9999			

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S9999	<p>Continued From page 5</p> <p>entered on R154's chart as an order and weights should have been completed weekly. V13 confirmed further weight loss could have been identified sooner and potential changes could have taken place such as adding further interventions or changing the timing of supplements. V13 stated she believes R154 is having unavoidable weight loss due to her deteriorating medical condition. V13 confirmed unavoidable weight loss has not been determined or documented on until today (12/6/24).</p> <p>On 12/06/24 at 12:08 PM V13 Regional Registered Nurse confirmed the weekly weights should have been completed and if further weight loss continued then V7 Registered Dietician should have been notified and could have at least attempted to implement further interventions. V13 confirmed a resident's physician and representative should be notified with changes of condition such as severe weight loss.</p> <p>On 12/06/24 at 12:16 PM V7 Registered Dietician confirmed if she would have been notified of continued weight loss, she could have increased the high protein ice cream or added pudding for R154. V7 confirmed some weight loss is to be expected due to R154's progressive medical diagnoses however this should be addressed in her plan of care. R154's physician and family should all be involved and even if further weight loss continues it wouldn't hurt to exhaust all of the available options (interventions).</p> <p>On 12/06/24 at 12:58 PM V2 DON and V13 Regional RN confirmed weight loss should have been addressed in R154's Care Plan and it should be documented in R154's record when the physician and/or resident representatives are</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>notified of a change of condition (R154's severe weight loss).</p> <p>2. R89's Facility Census dated 12/5/24 documents R89 has the following medical diagnoses: Acute on Chronic Systolic (Congestive) Heart Failure, Ischemic, Cardiomyopathy, Chronic Systolic (Congestive) Heart Failure and Pleural Effusion.</p> <p>R89's Care Plan dated 11/17/23 documents R89 has the potential for fluid volume overload relayed to Congestive Heart Failure. Interventions: Weigh each morning before breakfast. Contact provider if gain of more than 3 pounds in 24 hours or 5 pounds in 1 week.</p> <p>R89's Physician Order Sheet (POS) dated 9/20/24 documents daily weight-Notify Medical Doctor if weight gain of more than 3 pounds in 24 hours or 5 pounds in 1 week, in the morning related to Chronic Systolic (Congestive) Heart Failure.</p> <p>R89's Minimum Data Set (MDS) dated 10/25/24 documents R89 had a 5% or more weight loss in the last month or a 10% or more weight loss in last 6 months and a 5% or more weight gain in the last month or a 10% or more weight gain in last 6 months.</p> <p>R89's Weight Summary documents from 9/20/24 to 10/5/24 R89 missing 53 daily weights.</p> <p>3. R96's Facilities Census dated 12/5/24 documents R96 has the following medical diagnoses: Dependence on Renal Dialysis, End Stage Renal Disease and Congestive Heart Failure.</p>	S9999			

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S9999	<p>Continued From page 7</p> <p>R96's Care plan dated 8/17/21 documents R96 is nutritionally at risk due to diagnosis of Diabetes Mellitus and Hypertension related to dialysis. R96 has potential for weight fluctuations due to dialysis. Interventions: R96 will be weighed as facility directed policy and notify dialysis of weight gain.</p> <p>R96's Physician Order Sheet (POS) dated 11/21/24 documents obtain daily weights, notify Medical Doctor if weight gain of more than 2 pounds per day or 5 pounds in one week, in the morning every Tuesday, Thursday, Saturday and Sunday for Congestive Heart Failure.</p> <p>R96's Minimum Data Set (MDS) dated 11/23/24 documents R96 had a 5% or more weight loss in the last month or a 10% or more weight loss in last 6 months and a 5% or more weight gain in the last month or a 10% or more weight gain in last 6 months.</p> <p>R96's Weight Summary documents from 11/21/24 to 12/5/24 R96 missing 9 weights.</p> <p>On 12/4/24 at 10:15am R96 stated that the facility doesn't weigh R96 daily, they do it every so often.</p> <p>On 12/5/24 at 10:30am V1 Administrator stated that the facility is not weighing the residents per physician orders as they should be. V1 said the facility is going to address this issue with staff. V1 acknowledged that R89 and R96's were not getting weighed per physicians orders. (B)</p> <p>2 of 2 Statement of Licensure findings : 300.610a)</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>300.1010 h)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>These regulations were not met as evidenced by:</p> <p>Based on an interview and record review, the facility failed to communicate regularly with the dialysis center to coordinate care and failed to monitor a dialysis central venous catheter access site for one resident (R22). This failure resulted in R22's hospitalization with a central venous</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>catheter infection. R22 is one of two residents reviewed for dialysis on the sample list of 82.</p> <p>Findings include:</p> <p>The facility Dialysis Protocol (revised 9/23) documents the following: It is the responsibility of nursing to provide care for the dialysis resident. Nursing will also monitor the access site for signs and symptoms of infection or bleeding at the site. Communication with dialysis center will be done by nursing, dietary, and/or social services with a change of status in the patient's care or treatment. Dialysis will also communicate to the facility any abnormal lab work or change of orders. The resident's care plan will reflect their dialysis needs.</p> <p>The facility Nursing Home Dialysis Transfer Agreement dated 9/13/23 documents the facility will provide for the interchange of information useful or necessary for the care of the designated resident.</p> <p>R22's Face Sheet (current) documents the following diagnoses: End Stage Renal Disease, Chronic Kidney Disease, Dependence on Renal Dialysis, and Cellulitis of Chest Wall.</p> <p>R22's Care Plan documents the following: 7/26/23- Check daily at the access site. Monitor/document/report PRN (as needed) any signs and/or symptoms of infection to the access site-redness, swelling, warmth, or drainage.</p> <p>R22's Physician Orders (current) document the following order: Dialysis: May go to dialysis on Mondays, Wednesdays, Thursdays, and Fridays at [outside] dialysis center.</p>	S9999			

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S9999	<p>Continued From page 10</p> <p>R22 did not have orders to monitor R22's dialysis site in August, September, and October of 2024. R22 only had orders to monitor R22's dialysis site in November 2024 when R22 returned from the hospital on 11/8/24. This order was discontinued on 11/25/24.</p> <p>R22's EMR documents R22 was out of the facility at the hospital from 11/25/24 through 11/29/24.</p> <p>R22 did not have orders to monitor R22's dialysis site from 11/29/24 to 12/5/24.</p> <p>R22's Electronic Medical Record (EMR) does not document routine pre and post dialysis communication with the dialysis center.</p> <p>R22's Progress Note dated 11/5/24 at 2:59pm documents R22's dialysis port dressing to left upper chest saturated with brown discharge and reddened edema noted under port site. This same note further documents R22 stated "dialysis sent a culture of drainage on Monday" [11/4/24] and R22 states that it [dialysis site] "looks worse and itches." R22 sent to Emergency department.</p> <p>R22's 11/5/24 Emergency Department Report documents the following: [R22] presented to the emergency department with the concern of dialysis line (central venous catheter) infection. Patient [R22] states has had increased drainage and itching for the past week. [R22] states the drainage is brown. Physical Exam: Left chest port site with surrounding erythema (abnormal redness of the skin) and mild warm. Mild to purulent (containing pus) drainage noted from the port site. Suspected central line associated bloodstream infection. [R22] treated with Zosyn (antibiotic) and Vancomycin (antibiotic). [R22] admitting diagnoses: Complication associated</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>with dialysis catheter and Cellulitis of the chest wall.</p> <p>On 12/3/24 at 2:00 pm, R22 stated a communication notebook used to go with R22 to and from dialysis. R22 stated R22 "has not seen it in a while." R22 stated R22 was hospitalized with a dialysis port infection in November, and facility staff were not monitoring R22's dialysis site.</p> <p>On 12/5/24 at 2:46pm, V14 Licensed Practical Nurse stated R22 has a bag R22 takes to dialysis that contains a notebook for communication between the facility and the dialysis center. V14 stated R22 keeps that bag in R22's possession. V14 stated R22 has a central venous catheter (CVC) in R22's left chest for dialysis. V14 stated that the dialysis center handles everything related to CVC. V14 stated R22's CVC is covered with a clear occlusive dressing and nursing staff can see if there is any signs and/or symptoms of infection. V14 stated the monitoring of R22's CVC site is not documented.</p> <p>On 12/6/24 at 12:53 pm, V24's Nurse Practitioner stated that nurses should assess the CVC site for signs and/or symptoms of infection and document the status of the site and the dressing at least daily. V24 also stated that communication should occur between the facility and the dialysis center to inform the resident of any changes in condition, weights, and/or any other pertinent information.</p> <p>(A)</p>	S9999			