

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000087	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 01/08/2025
NAME OF PROVIDER OR SUPPLIER ALL AMERICAN VLGE NRSG & RHB		STREET ADDRESS, CITY, STATE, ZIP CODE 5448 NORTH BROADWAY STREET CHICAGO, IL 60640		
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S 000	Initial Comments Complaint Investigation: 2580065/IL183600	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610 a) 300.3120 a) 300.3120 h)1)A) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.3120 - Mechanical Systems a) Mechanical systems shall be maintained to assure proper working order and safe operation. Instructions in the operational use of the systems and equipment shall be available at the facility. h) Heating, Ventilating, and Air Conditioning Systems 1) Areas of a nursing home used by residents of the nursing home shall be air conditioned and heated by means of operable	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

01/20/25

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S9999	<p>Continued From page 1</p> <p>air-conditioning and heating equipment. The areas subject to this air-conditioning and heating requirement include, without limitation, bedrooms, or common areas such as sitting rooms, activity rooms, living rooms, community rooms, and dining rooms. (Section 3-202(8) of the Act)</p> <p>A) The mechanical system shall be capable of maintaining a temperature of at least 75 degrees Fahrenheit, pursuant to the requirements of Section 300.670(j).</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview, observation, and record review, the facility failed to maintain mechanical heating equipment, failed to ensure mechanical and electrical heating equipment were not exposed to poor environment conditions (leakage of fluid from ceiling due to water heater tank), failed to maintain at least 75 degrees Fahrenheit during cold temperature, and failed to monitor temperature in the building during cold temperatures. These failures have the potential to affect all 144 residents living in the facility.</p> <p>Findings include:</p> <p>On 1/7/2025 at 09:09 AM, V3 (Maintenance Director) stated, "The boiler control system got wet last Friday (01/03/2025) that caused the problem with the heating equipment of the facility. (V9, Heating and Cooling Repair Company) came to the facility on Sunday (01/05/2025) for repair. The front part of the building facing east was too cold during those times." V3 handed a receipt from V9, dated 01/05/2025, stating: "Front East Side too cold. Checked heating zones and functional. Checked boilers and reset thermostats. Rechecked cold areas and all heat</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>on." V3 stated, "The facility heating system has three steam boilers. One of the boilers control got burned because of the drip on it." V3 stated, "The heating system was not able to increase the heat to 75, because the boiler was down." V3 stated he heard complaints that it was cold for R5 and R1, and that it affected the east area of the building on the 2nd floor. V3 said, "But I think it was (room number)." V3 was asked since it was identified those rooms on the 2nd floor east area were affected by the cold weather, why were those rooms temperature not monitored? V3 did not answer.</p> <p>On 1/7/2025 at 02:15 PM, V3 stated, "There is no temperature log for the month of December." No temperature log were provided except the documents from 01/03/2025 to 01/06/2025. V3 stated from now on he will start to organize all necessary procedures, including temperature taking in areas of the facility. V3 was asked when was the last time V9 (Heating and Cooling Repair Company) came to maintain facility's heating system, and does V9 has a schedule to check or maintain heating equipment of the facility on a periodic basis? V3 replied, "That is one of the problems since the old maintenance director there was no record of facility's heating system being checked or maintained." When asked if it will help when there is a scheduled maintenance on heating equipment to prevent possible problem? V3 replied, "Oh yes, it will help if the facility has yearly maintenance checks."</p> <p>On 01/07/2025 at 10:08 AM, in the area where heating system was located, there were three large boilers. All three boilers have rust on many areas and dirt was present all over the room. Upon looking up at the ceiling, multiple areas of liquid was dripping on the floor and onto the boilers.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>The middle boiler had the most liquid dripping directly. V3 stated, "The menta roof-like thing and plastic covers the plastic control circuits. Because that was the reason why one of the boilers broke when the control panel got wet." V3 then showed the old control circuit located inside a rectangular shaped container that was damaged by dripping liquid on the ceiling. V3 stated the dripping water was coming from the water heater tank located on the first floor directly on top of the three boilers. On the 1st floor, inside the room where water heater tank was located, V3 pointed to the tank that cause ldiquid dripping on the boiler of the water heater system of the facility. V3 stated, "Look at the bottom of the heater; it is all rotted." Water heater tank bottom was full of rust and liquid coming out of the tank to the floor continuously. The water heater tank has a written date of 2/23/12. V3 stated that was when they installed the water heater.</p> <p>On 1/07/2025 at 10:26 AM, V2 (Director of Nursing) stated, "On 1/02/2025, a nurse (V5, Licensed Practical Nurse) called me and said that the floor was cold." V2 stated she remembered one of the nurses needed to move the resident away from the window, and additional blankets were given. V2 identified the resident as R1.</p> <p>On 01/07/2025 at 11:40 AM, R2 stated there are nights that it gets cold because the thermostat was at medium heat. R2 stated, "I need 1 more blanket or 2 blankets because it feels cold. I wrapped one and the other one on top me."</p> <p>On 01/07/2025 at 11:51 AM ,R1 stated, "It was too cold; very cold some days. The heat only started yesterday (01/06/2025). There was no heat for one week. A bunch of air just comes out without heat (pointing at the radiator)." R1 stated</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>facility staff told her they have to "knock the air out." R1 stated, "I need two comforters, one was not enough because it was very cold. The right side of the body was aching because it was cold." R1 said facility staff told her she could sleep on her roommate's (R5's) bed because it was very cold.</p> <p>On 01/07/2025 at 12:01 PM, V8 (Certified Nursing Assistant) stated last week they had a problem with the heater, and she worked last Friday. V8 said, "It is warmer today than last Friday."</p> <p>On 01/07/2025 at 12:21 PM, R3 stated, "Days ago, I was using 2 blankets but still it did not help. It was so cold that 2 blankets were not enough." R4 stated she even slept with her coats on, and it lasted for 5 days, "I did it because it was really cold." R3 and R4 are roommates.</p> <p>On 01/07/2025 at 12:47 AM, V7 (Nurse Consultant) stated she became aware on 01/03/2025 about the problem on the heating system in the facility. V7 stated V3 told her they had an issue with the boiler malfunction. V7 stated she was not aware that on 01/02/2025, V2 (Director of Nursing) was informed by a nurse (V5 / Licensed Practical Nurse) about the problem. V7 stated V1 (Administrator) knew about the problem, but there was no communication between V1 and her. V7 stated after knowing about the problem, she tried to address the problem.</p> <p>Facility's temperature log only covers dates from 01/03/2025 to 01/06/2025, and does not cover all hours indicated on the form. No temperature log was done on 01/02/2025 when V5 (Licensed Practical Nurse) informed V2 (Director of</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>Nursing) that the floor where R1 was located was cold, and R1 was transferred into another bed away from the window and was given multiple blankets due to being cold.</p> <p>V9 (Heating and Cooling Repair Company) provided the receipts documenting multiple repairs from 01/02/2025 to 01/06/2025.</p> <p>Extreme Weather Temperature Policy with no date, reads:</p> <p>To assure all departments assist in implementing appropriate interventions to maintain resident comfort during severe exterior temperature changes which may affect interior environment. Heating systems will be inspected, maintained, and repaired in accordance with the prevention maintenance schedule. The Maintenance Director will advise the administration of any serious malfunctions or need for repairs/replacements beyond approved budget. During extreme weather periods maintenance personnel shall take daily room temperature readings, in the dining areas, lounges and sampling of resident room on each floor or unit. In the event there are known malfunctions of temperature control equipment in those specific rooms or areas, they will monitor daily by maintenance and temperatures reported to administration daily until extreme weather or equipment problem resolves.</p> <p>(B)</p>	S9999		