

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6003958	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 12/05/2024
NAME OF PROVIDER OR SUPPLIER MORGAN PARK HEALTHCARE		STREET ADDRESS, CITY, STATE, ZIP CODE 10935 SOUTH HALSTED STREET CHICAGO, IL 60628		
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S 000	Initial Comments Complaint Investigation 2489654/IL181567	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210c) 300.1210d)2) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

12/18/24

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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to follow policy procedures, failed to follow Physician orders, failed to ensure that indwelling urinary catheters/urine drainage bags are monitored, and failed to document when indwelling urinary catheters are inserted and/or urine drainage bags are changed for three of three residents (R2, R3, R4) reviewed for catheters. These failures resulted in R2 sustaining (10/14/24) abdominal pain and UTI (Urinary Tract Infection). R3 and R4 sustained Purple Urine Bag Syndrome which is a rare phenomenon where the urine drainage bag turns purple due to a chemical reaction between</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>bacteria in the urine and the plastic of the bag often associated with UTI's in patients using long-term catheters.</p> <p>Findings include:</p> <p>On 11/22/24, IDPH (Illinois Department of Public Health) received allegations regarding the facility's lack of catheter care resulting in R2's UTI.</p> <p>1. R2 was admitted to the facility on 3/13/24 and discharged on 11/29/24.</p> <p>R2's diagnoses include flaccid neuropathic bladder.</p> <p>R2's care plan states (8/9/24) resident has indwelling catheter related to diagnosis of flaccid neuropathic bladder. Intervention: Change indwelling catheter and urinary drainage bag as needed per MD (Medical Doctor) orders. Monitor for signs/symptoms of pain/discomfort. (10/23/24) Resident is on antibiotic for urine infection.</p> <p>R2's POS (Physician Order Sheets) include (6/26/24) Change urinary catheter as needed if displaced, clogged, or there is no urinary output. Change urinary drainage bag with each catheter change as needed. (7/2/24) Catheter size 18 FR (French) indication obstructive uropathy.</p> <p>R2's progress notes include (10/14/24) resident discharged to hospital. Reason for transfer: Abdominal Pain. (10/22/24) Admitted from hospital. Primary Admitting Diagnoses: UTI, Abdominal Pain.</p> <p>On 12/4/24 at 10:41am, V2 (DON/Director of</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Nursing) presented R2's (September-November 2024) MARS (Medication Administration Records) and stated "He (R2) didn't have no TARS." [Treatment orders should be transcribed on the TAR, not the MAR].</p> <p>R2's (September & October 2024) MARS include "Change urinary catheter as needed if displaced, clogged, or there is no urinary output. Change urinary drainage bag with each catheter change as needed for catheter care" however the required catheter size is excluded, and nothing is documented on either MAR. In addition, R2's (November 2024) MAR excludes any catheter care.</p> <p>On 12/4/24 at 2:26pm, surveyor inquired where indwelling urinary catheter orders are supposed to be transcribed and V2 stated "Some of the orders go to the MAR and some of them go to the TAR. Surveyor inquired what the MAR is used for V2 responded "That is the medication administration." Surveyor inquired if catheters belong on the MAR and V2 replied "They can go on the MAR because the template allows it to go on the MAR." [The MAR is for prescribed medication]. Surveyor inquired how often urine drainage bags should be changed V2 stated "Drainage bags are changed um, I know that one of the orders is every 30 days, and PRN (as needed) if there is any leakage, color changes of the bag like sediment or any obstruction and it's not draining properly." Surveyor inquired when R2's indwelling urinary catheter was placed V2 responded "Let me look it up, I think he had it for a while they said." V2 reviewed R2's EMR (Electronic Medical Records) and stated "I think he came here with the catheter; I would have to go through all of his records. I know that he went out maybe like October and it was changed then</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>because he had a UTI." Surveyor inquired if the size or type of catheter is on R2's MAR V2 responded "He had a suprapubic catheter but I'm not seeing a size or the site on there." Surveyor inquired when R2's urinary drainage bag was changed (prior to developing the UTI) V2 replied "I can't even see when the bag was changed." (R2 was admitted in March 2024 - 7 months prior). Surveyor inquired if R2's (November 2024) MAR includes catheter care V2 stated "No, I seen that it was missing when I pulled it. Yeah, it's not there." Surveyor inquired why R2 was transferred to the hospital on 10/14/24 V2 responded "He had abdominal pain." Surveyor inquired why R2 was admitted to the hospital and V2 replied "He had a UTI."</p> <p>2. R3's diagnoses include neuromuscular dysfunction of bladder.</p> <p>R3's (11/29/23) care plan states resident has an indwelling urinary catheter related to neuromuscular dysfunction of the bladder. Interventions: Change catheter and urinary drainage bag as needed per Medical Doctors orders.</p> <p>R3's POS includes (2/12/24) May change urinary drainage bag as needed (schedule as PRN). (6/26/24) Foley catheter 18Fr diagnosis neuromuscular dysfunction of bladder. May change urinary catheter if displaced, clogged, or no urinary output as needed.</p> <p>R3's (November-December 2024) MARS include the following: Change urinary catheter as needed [the required catheter size (18Fr) is excluded]. May change urinary drainage bag as needed however nothing is documented.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>R3's (9/9/24) BIMS determined a score of 15 (cognition intact).</p> <p>On 12/2/24 at 2:00pm, Surveyor inquired if R3 acquired a UTI at the facility R3 stated "No" however R3's urinary catheter bag and tubing appeared purple (discolored), and sediment was noted in the tubing. The contents in the catheter bag were barely visible due to dark discoloration. Surveyor inquired when R3's catheter was placed and R3 responded "That was April." Surveyor inquired when R3's catheter bag was last changed R3 replied "I don't even know."</p> <p>On 12/4/24 at 2:26pm, Surveyor inquired what color indwelling urinary catheter tubing and/or bags are supposed to be and V2 (Director of Nursing) stated "The tubing should be clear, the bag should be clear as well unless there's urine in it and it should have no sediment in it or anything."</p> <p>On 12/4/24 at 2:51pm, surveyor inquired when R3's indwelling urinary catheter was placed V2 stated "I'm not sure when the catheter was placed, I see the order at the beginning of the year January 4." Surveyor inquired when R3's urine drainage bag was changed V2 responded "I don't see where it's changed at, I just see the order for PRN."</p> <p>On 12/4/24 at 3:05pm, V2 inspected R3's indwelling urinary catheter (as requested). Surveyor inquired what color is R3's urine drainage bag? V2 stated "Purple." R3 responded "Nobody came in here and changed it." Surveyor inquired about the contents in R3's catheter tubing V2 replied "I see a little sediment." R3 responded "They (staff) should have changed this a long time ago." V2 exited R3's room and</p>	S9999			

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S9999	<p>Continued From page 6</p> <p>affirmed "That needs changed bad."</p> <p>3. R4's diagnoses include hydronephrosis with ureteral stricture.</p> <p>R4's (9/10/24) care plan states resident has a suprapubic catheter. Interventions: monitor and report to Medical Doctor signs/symptoms of UTI.</p> <p>R4's (7/2/24) POS includes suprapubic catheter 20Fr for obstructive uropathy. May change urinary drainage bag as needed for prevention when unable to observe urine contents in the urinary drainage bag/tubing or as ordered by the physician (schedule as PRN). [Change suprapubic catheter if occluded is excluded].</p> <p>On 12/2/24 at 3:20pm, V2 (DON) presented R4's (November 2024) MAR. Surveyor inquired about R4's requested (November 2024) TAR V2 stated "He (R4) don't have a TAR, just the MAR."</p> <p>R4's (November- December 2024) MARS exclude change suprapubic catheter (20Fr) and nothing is documented for urinary drainage bag change.</p> <p>On 12/2/24 at 1:40pm, surveyor inquired when indwelling urinary catheters are changed at the facility V6 (LPN/Licensed Practical Nurse) stated "About every week. I know it's due on the night shift." Surveyor inquired when R4's catheter bag was last changed and V6 accessed R4's EMR (Electronic Medical Records) and stated, "It's not coming up on the TAR but there's an order for it." V6 and surveyor subsequently inspected R4, his urinary catheter bag and tubing appeared purple (discolored) and thick sediment was noted in the tubing. The contents in the bag were barely visible due to dark discoloration.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>On 12/4/24 at 2:58pm, surveyor inquired when R4's indwelling urinary catheter was placed V2 stated "I don't have a date for him either." Surveyor inquired when R4's urine drainage bag was changed V2 responded "It's nothing documented." Surveyor inquired what a purple discoloration of the urinary drainage bag is indicative of V2 replied "It could be hydration, like the tea looking color or some sediments that set in for a while."</p> <p>On 12/4/24 at 3:10pm, (2 days after the initial inspection) V2 inspected R4's catheter (as requested). Surveyor inquired what color is R4's urine drainage bag V2 stated "It's purple." Surveyor inquired about the contents in R4's catheter tubing V2 responded "It's sediment in the tubing. It's um, white milky sediment."</p> <p>The (10/31/18) catheter care policy includes Policy: To establish guidelines to reduce the risk of or prevent infections in resident with an indwelling catheter. Urinary catheter and tubing will be removed and reinserted when any of the following are observed: inability to observe urine contents in the urinary drainage bag or tubing.</p> <p>(B)</p>	S9999		