

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6015325	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED C 11/17/2024
NAME OF PROVIDER OR SUPPLIER ARDEN COURTS (PALOS HEIGHTS)			STREET ADDRESS, CITY, STATE, ZIP CODE 7880 WEST COLLEGE DRIVE PALOS HEIGHTS, IL 60463		
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S 000	Initial Comments Investigation of Facility Reported Incident of September 26, 2024/IL179819	S 000			
S9999	Final Observations Statement of Licensure Violations 330.3710b) Section 330.3710 Housekeeping and Service Rooms and Storage Space Every existing facility shall: b) Provide adequate storage space for excess personal possessions of residents and staff, linens, supplies, and other items. This storage shall be such that it does not constitute a fire or accident hazard and will not be in the way of residents or staff. This REQUIREMENT is not met as evidenced by: Based on interview and record review, the facility failed to secure a cleaning product in the designated, securely, locked location. This failure resulted in one resident (R1) with a diagnosis of Dementia picking up a bottle containing a cleaning solution and drinking from it. This failure affected 1 of 3 residents reviewed for accidents. The findings include: Facility Report of Patient Incident dated 9/26/24 documents R1 ingested substance that was reported to be bleach. R1 diagnosis include Frontal temporal Dementia. R1 has been in the facility since 5/22/24.	S9999			

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>R1's progress notes dated 9/26/24 at 7:54AM documents R1 sent to hospital for evaluation after ingesting bleach.</p> <p>On 11/16/24 during a tour that started at 9:38AM the surveyor observed cabinets under sinks locked. Doors to linen rooms, storage, larger activity areas locked if no one is in the rooms. Facility has keypad locks on doors. At 9:55AM during tour of janitor closet with V1 (Housekeeper) door locked with pad lock and cleaners stored in locked dispenser. Cleaning cart observed locked. The facility has the ability to safely store cleaning products/chemicals from resident reach.</p> <p>On 11/16/24 at 9:30AM and 12:28PM R1 observed sleeping in his bed. R1 does not awaken when knocking on the door. R1 has changed clothes and new bed linens are on the bed.</p> <p>On 11/16/24 at 9:55am V1 (Housekeeper) said we don't use any bleach in the facility.</p> <p>On 11/16/24 at 10:19AM V2 (Caregiver) said R1 needs supervision, assist, and he can follow cues. V2 said R1 loves to drink fluids. V2 said I heard bleach was on the counter, R1 picked it up and drank it. V2 said it was on the table in the hallway. V2 said R1 tends to just pick up things he will put his lips to it. V2 said all cleaners we lock away. V2 said the night shift caregiver left it there and she was not supposed to. V2 said we are not supposed to bring in outside chemicals. V2 said she said she uses it to clean and make it smell. V2 said we are supposed to use housekeeping supplies for cleaning. V2 said when I came in, I saw she was packing it (bottle with bleach) in her bag. V2 said when she comes</p>	S9999			

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S9999	<p>Continued From page 2</p> <p>in the past it has smelled like bleach or other fragment cleaners. V2 said on 9/26/24 R1 wouldn't wake up, he was saying his chest hurt, he can't walk, and he said he felt like he was having a heart attack. V2 said she heard R1 drank about 1/2 cup of bleach.</p> <p>On 11/16/24 at 10:46AM V3 (Licensed Practical Nurse/LPN) said about 5:30AM-5:45AM I came to the house (unit) and V4 (Caregiver) said I was on my way to get you. V3 said she told me R1 ingested some bleach. V3 said V4 said it was in this water bottle. V3 said I asked R1 how R1 was feeling, he said I am ok, but I drank some bleach. V3 said the bleach was in a water bottle. V3 said V4 stated that the floor was wet, it looked like he drank it and spit it out and R1 was standing there, it was splattered around him. V3 said I asked what it was doing there, and V4 told me she brought it to clean with. V3 said we have cleaners at the facility. V3 said I asked R1 if I could look in his mouth to see if I could smell it or see anything in his mouth and I immediately thought to get him out. V3 said R1 did not open his mouth for exam. V3 said I called 911 and R1 went to the hospital and R1 did not return on my shift.</p> <p>On 11/16/24 at 11:51AM V5 (Billing Service Coordinator) said at all orientations I tell all new hires, for all staff, that chemicals must stay behind locked doors and the cabinets are locked at all times. V5 said we lock them so the residents can't get to them. V5 said I don't have a policy for chemical storage.</p> <p>On 11/16/24 at 12:57PM V6 (Resident Services Coordinator) said I had V4's (Caregiver) statement but I can't find it. V6 said the night nurse, V3, called me and said we are sending R1 out 911. V6 said the nurse said the caregiver said</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>she brings in different cleaning solutions to clean R1's room. V6 said V4 told us there was bleach in the water bottle. V6 said the caregiver said R1 got the bottle from the kitchen, it was on the counter area. V6 said it looked like a water bottle. V6 said I spoke to R1 when he returned from the hospital. V6 said R1 said I put it to my mouth, and I spit it out because it wasn't water. V3 said the caregiver said she did see R1 put the bottle to his mouth, but she didn't say he spit it out. V6 said R1's cognition is 2-3 at times, he has psychosis, he can go in and out. V6 said V4 did not label the bottle. V6 said bleach should be kept in the laundry room, behind a key coded door and cabinet and locked with a key. V6 said R1 was treated at the hospital with medication and mouth wash. V6 said R1 was sent out about 6:00AM and he returned about 11:00AM on the same day. V6 said the incident was reported because the cleaner is a poisonous substance.</p> <p>Staff Development record dated 9/26/24 notes topic: accepted cleaning supplies and personal items in resident areas, V4 (Caregiver) signed the document.</p> <p>Hospital record dated 9/26/24 for R1 states Reason for visit: Medical Problem Diagnosis Ingestion of bleach, Dementia, Dehydration. Medication given: Diphenhydramine-Lidocaine 2% Alum + Mag Hydrox mouthwash given at 7:50AM, Ondansetron given at 7:36AM, Protonix given at 7:36AM, Sodium Chloride Bolus stopped at 9:03AM; Sucralfate given at 7:49AM. R1 hospital discharge printed on 9/26/24 at 10:44AM.</p> <p>Review of facility provided list of all cleaning products used in the facility. None indicate bleach product used.</p>	S9999		

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