

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005870	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/26/2024
NAME OF PROVIDER OR SUPPLIER HELIA HEALTHCARE OF ENERGY		STREET ADDRESS, CITY, STATE, ZIP CODE 210 EAST COLLEGE ENERGY, IL 62933		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Annual Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210a) 300.1210b) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

12/16/24

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S9999	<p>Continued From page 1</p> <p>resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These regulations were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to follow orders by placing a resident on hospice and failed to get a timely X-ray for a Covid positive resident having respiratory distress for 2 of 2 residents (R80 and R81) reviewed for</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>quality of care in a sample of 39. This failure resulted in R80 being admitted to the hospital for 5 days with hypoxemic respiratory failure.</p> <p>Findings include:</p> <p>1. R80's face sheet documents an admission date of 08/22/24 with diagnoses including: cerebral infarction, acute kidney failure, 2019-nCoV acute respiratory disease, chronic kidney disease stage 3, dementia, and atrial fibrillation.</p> <p>R80's Care Plan documents in part, "Problem Start date 9/6/24, Category: Disease Process. (R80) has tested positive for Covid-19. This places resident at higher risk for severe illness to include: Acute respiratory distress and secondary infections such as pneumonia or bronchitis: increased risk for fluid volume deficit... " The following clinical symptoms have been exhibited: Cough and Malaise/lethargy are marked. Under Approach: "Start date 9/6/24. Labs per healthcare provider orders... Nursing to assess respiratory status and observe for signs and symptoms of pneumonia or acute respiratory distress such as: productive cough, elevated temperature, abnormal respiratory status, cyanosis, shortness of breath, diaphoresis. Notify healthcare provider is occurs... Vitals (to include temperature, heart rate, respirations, pulse oximetry, blood pressure) per CDC guidelines.. "</p> <p>R80's physician notes document a progress note by V24 (Nurse Practitioner/NP) documenting a visit date of 09/10/24 and a subject area of: subjective HPI (history of present illness) documenting: R80 is a 89 year old female seen today for Covid. (R80) reports shortness of breath at times. (R80) currently has oxygen on. Chest</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>x-ray was ordered yesterday (10/09/24) but has not been done yet. R80 denies cough, headache, fever and sore throat. The subject area listed as 'Plan:' lists: covid: acute, cxr (chest x-ray) pending, nursing staff will monitor temp (temperature) and O2 (oxygen) sat (saturation) each shift and prn (as needed), and supportive therapy, will monitor for worsening systemic infection.</p> <p>R80's radiology (X-ray) order by V24 documents the order was sent in verbally on 9/10/24 at 6:40 am for a PA (posteroanterior) chest, LAT (lateral) chest, and OBL (oblique) chest. Frequency: once-one time 6:30am-6:30pm. This order also documents that the order was discontinued on 9/11/24 at 9:18am based on census discharge event. This order also documents a transmission status: New order fax error during attempt to send.</p> <p>R80's progress note dated 9/6/24 at 9:14am documents R80's lungs sounds were diminished. There were no additional progress notes assessing R80's respiratory status until V24's physician notes documented on 9/10/24 found in R80's Clinical Record.</p> <p>R80's progress notes documents: On 09/11/2024 at 8:58 AM This resident (R80) was taken by family members to ED (emergency department) for decline in condition and pneumonia work-up because they are concerned for her. She has had some decline in ability to feed herself. Family of R80 stated: "I took two days off work to wait for a chest x-ray and one was never done."</p> <p>On 11/25/24 at 10:38 AM, V26 (family) stated R80 was at the facility for rehab and contracted Covid-19 while at the facility. They went in to see</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>her and R80 kept coughing and having a hard time breathing. She told the staff R80 was coughing, having a hard time breathing and declining and R80 kept laying there coughing and losing her breath. They stated, they would get her an order for a chest x-ray to make sure it was not pneumonia. The x-ray never happened and she became concerned and took her out and took her to the emergency room. R80 was admitted to the hospital for about 5 days. V26 stated she does not remember if she actually had a diagnosis of pneumonia or if she had an accumulation of fluid causing her not to breathe, either way, she could not breathe well. So R80 did not get her rehab while she was at the facility, they did not have enough staff while she was there they had a bunch of Covid in the building and R80 was in her room with the door shut because of the covid and she has dementia, she did not get a chest x-ray when she needed one, therefore she was not taking her back there, she went to another nursing facility after she was discharged from the hospital and it was much better.</p> <p>R80's hospital records document a visit date of 09/11/24 at 9:19 AM with the heading of "Subjective" patient (R80) with family members after she apparently was supposed to have a chest x-ray 3 days ago and did not get a chest x-ray. Patient (R80) has a history of testing positive for COVID-19 8 days ago. Patient (R80) has no specific complaints but states "I am a little short of breath" positive cough that sounds productive. The section titled, "Narrative" documents: patient (R80) is an 89 year old female admitted to acute with SOB (shortness of breath) and hypoxia. Patient (R80) recently tested positive for COVID-19. Upon arrival to ER (emergency room), patient (R80) was hypoxic with O2 saturation at 83% on RA (room air). The</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>section titled, " Assessment and Plan" document: acute hypoxemic respiratory failure, likely secondary to COVID, chest x-ray reviewed significant edema bilaterally. IV (intravenous) Lasix 40 mg (milligrams) IV daily x 3 days. The section titled, "COVID19 infection" documents in part: dexamethasone started 6mg (milligrams) po (per oral) daily x 5 days. Hospital records document a discharge date of 09/16/24.</p> <p>On 11/21//24 at 12:10 PM, V1 (Administrator) stated, he does not have a document showing when that order came through for R80's X-ray or exactly when V24 called and gave the order for the chest x-ray. He stated he sees the note from V24 about the order but does not know when she verbally put it in. V1 stated, sometimes x-rays can take awhile to get here. V1 confirmed that R80 did not receive an X-ray prior to leaving the facility on 9/11/24.</p> <p>On 11/21/24 at 12:10 PM when asked what the fax error on R80's order meant V1 (Administrator) stated, when the transmission status of a fax error occurs a notification would be sent to three different computers and the order would be automatically resent.</p> <p>On 11/21/24 at 12:07 PM, 12:19 PM, 3:59 PM ,V24 (NP) was attempted to be reached at both numbers listed for her, with messages left. V24 never returned a call back.</p> <p>On 11/22/24 at 11:14 AM, V23 (Medical Director) stated he did not have much information about R80. V23 stated he would not have any information of when V24 ordered the chest x-ray, she is not his nurse practitioner, she is the nurse practitioner for the facility. Therefore she or the facility would have that information.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>On 11/25/24 at 1:17 PM, V24 was attempted to be reached. V24 never returned a call back.</p> <p>2. R81's face sheet documents an admission date of 11/16/24 with diagnoses including: Iron deficiency anemia, malignant neoplasm of liver, hypertension, pulmonary embolism without acute cor pulmonale, gastrointestinal (GI) hemorrhage, and type 2 diabetes mellitus.</p> <p>R81's hospital records fax transmission dated 11/15/24 documents: subject: patient referral with a comment of: referral for services. This document contains progress notes dated 11/15/24 with a section titled, "plan for today" awaiting appropriate placement with hospice input after discussion with V19 (family) on 11/14 oncology consult with physician was finally canceled after reassessing goals of care with V19 (family) over discussion on 11/14. These documents contains an acute care surgery consult note dated 11/12/24 at 10:47 AM documents: R81 is an 82 y. o. (year old) male with a history of insulin dependent diabetes mellitus type 2, prior CVA (cerebrovascular accident) on Eliquis, history of GIB s/p APC of AVM (Argon plasma coagulation for gastrointestinal bleed caused by arteriovenous malformations) in the 2nd portion of duodenum 6/24/24 who presented to (acute hospital) with complaints of progressive weakness and fatigue. R81 was found to be anemic with a hemoglobin of 5.9 requiring blood transfusion with stabilization of H/H (hemoglobin and hematocrit). GI was consulted and performed a colonoscopy on 11/11 which revealed a large nearly obstructing fungating mass in proximal ascending colon. MRI (magnetic resonance imaging) of the abdomen obtained and revealed a probable primary</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>adenocarcinoma at the cecum/ascending colon with probable metastatic lesions at the pancreatic uncinate process, 2 hepatic lesions, pulmonary nodules, and metastatic lymph nodes in the right lower quadrant mesentery and second portion of the duodenum. R81 seen and evaluated at bedside. (R81) is tolerating FLD (fluid diet). R81 reports RLQ (right lower quadrant) abdominal pain. These documents contain a progress note dated 11/15/24 at 7:53 AM with a section titled, "consults/procedures/tests" documenting in part: Oncology 11/14 was canceled on 11/14 since after long discussion with V19 she elects hospice/comfort care (evidence of brain metastatic disease on CT (computed tomography) brain w (with) iv (intravenous) contrast).</p> <p>R81's hospital notes contains a document dated 11/14/24 titled, "Registered Dietitian Note" which documents in part: assessment comment(s): per MD (medical doctor) note, imaging showed cecal mass with metastatic disease in the mesenteric and retroperitoneal lymph nodes and distal SBO (small bowel obstruction). MD notes also state that pt (patient) family has decided in favor of hospice care.</p> <p>On 11/19/24 at 3:19 PM, V19 (family) stated she was under the impression R81 was already on hospice care. She thought he was coming to this facility on hospice care.</p> <p>On 11/19/24 at 4:55 PM, V1 (Administrator) stated R81 is not on hospice care, he talked with V19 today and he will look into getting a hospice consult for R81 set up.</p> <p>On 11/22/24 at 11:14 AM, V23 (Medical Doctor) stated, he has not received a message from the</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>facility about a consult for R81 to be admitted to hospice care. He will contact the facility and check into that.</p> <p>R81's physician order report documents an order with a start date of 11/19/24 documenting: code status DNR (do not resuscitate) comfort measures.</p> <p>R81's physician order report documents an order with a start date of 11/21/2024 documenting: admit to hospice care Dx (diagnosis) malignant neoplasm of liver.</p> <p>The facility policy dated 07/14 titled, "Obtaining and Following Physicians orders" documents: it is the policy of (this facility) that physician orders will be obtained by licensed personnel and followed.</p> <p>(A)</p>	S9999		