

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000657	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/04/2024
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

BALMORAL HOME

**2055 WEST BALMORAL AVENUE
CHICAGO, IL 60625**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments	S 000		
	Annual recertification and licensure			
S9999	Final Observations	S9999		
	Statement of Licensure Violations			
	300.661			
	Section 300.661 Health Care Worker Background Check			
	A facility shall comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code.			
	This requirement is NOT MET as evidenced by:			
	Based on interview and record review, the facility failed to maintain documentation of pre-employment screening of newly hired employees to determine searches were conducted prior to hire. This failure has the potential to affect all the 159 residents residing at the facility.			
	Findings include:			
	The 12/01/2024 facility census was 159.			
	On 12/02/2024 at 11:16am during the healthcare worker background check task with V10 (Assistant Administrator). V10 stated we are checking the I**H portal and the other six registries so we will be in compliance. It is part of the hiring process; it is done prior to hiring an applicant. The purpose of doing the background checks is for the safety of the residents and staff. To make sure who we employ have no records on			

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

12/13/24

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NAME OF PROVIDER OR SUPPLIER BALMORAL HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 2055 WEST BALMORAL AVENUE CHICAGO, IL 60625		
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S9999	<p>Continued From page 1</p> <p>file and are eligible to work. The main purpose of checking the healthcare worker background check and the other registries is to prevent abuse. V10 stated the head office is the one doing the six registries. We do the I**H portal at the facility. I (V10) need to get the employee files from the head office for the other registries.</p> <p>On 12/03/2024 at 10:01am, V10 stated years ago, I was the one doing the healthcare worker background checks. My process was to print all the results from the registries. Now, (V23- Receptionist) prints the result from the I**H portal. Then she (V23) will give us a packet including the result from the I**H portal, the application form and the applicant's ID. Once the applicant is accepted, she (V23) will scan the packet and send it to (V24 - HR Generalist) on our head office. Then she (V24) will check the 6 registries. I (V10) spoke to her (V24) and she said if there's no hit on the registries, she will not print the result, she will only inform us that there is no file found on the registries. There is no way of knowing if the registries were checked prior to hire because there are no documents available to review. So, we ran the registries yesterday.</p> <p>Review of V9 (Scheduler), V25 (Certified Nursing Assistant- CNA), V26 (CNA), V27 (CNA), V28 (CNA), V31 (Housekeeping Aide), V32 Housekeeping, and V33 (Dietary Aide) Health Care Worker Registry, the Department of Correction Inmate Registry, and Wanted Fugitive Registry searches indicated no dates on these registries; and the Public Sex Offender Registry, National Sex Offender Registry, and OIG Registry searches all indicated these registries were checked on 12/2/2024.</p> <p>The (12/03/2024) email correspondence with V10</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>documented that V27 and V28 work PM Shift on 2nd floor, V31 works AM Shift and is assigned to all floors.</p> <p>The (01/02/24) Abuse Prevention Program documented, in part "Abuse is defined as the willful infliction of injury, unreasonable confinement, intimidation or punishment with resulting physical harm, pain or mental anguish. Abuse also includes the deprivation by an individual, including a caretaker, of goods or services that are necessary to attain or maintain physical, mental, and psychosocial well-being. Instances of abuse of all residents, irrespective of any mental or physical condition, cause physical harm, pain or mental anguish. It includes verbal abuse, sexual abuse, physical abuse and mental abuse including abuse facilitated or enabled through the use of technology. Willful, as used in this definition of abuse, means the individual must have acted deliberately, not that the individual must have intended to inflict injury or harm. Facility Policy and Procedure. Pre-Employment Screening of Potential Employees. Prior to a new employee starting a work schedule, this facility will: Check the Illinois Health Care Worker Registry on any individual being hired for prior reports of abuse, neglect or misappropriation of resident property, previous fingerprint check results, and the sex offender Website links on the Registry."</p> <p>(C)</p>	S9999		