

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6002950</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/18/2024</b>
NAME OF PROVIDER OR SUPPLIER  <b>FAIR HAVENS SENIOR LIVING</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>1790 SOUTH FAIRVIEW AVENUE DECATUR, IL 62521</b>		
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S 000	Initial Comments  Complaint Investigation: 2469908/IL181976 - 300.3100d)2) 2469921/IL182002 - 300.3060e)1)C), 300.3100d)2)  A partial extended survey was conducted	S 000		
S9999	Final Observations  Statement of Licensure Violation: (1 of 2)  300.3060e)1)C)  300.3060 Nursing Unit  e) Bath and Toilet Rooms  1) The maximum capacity of resident beds on each floor shall be used to determine the number of fixtures required even though some of the beds may not be occupied.  C) Provide a minimum of one bathtub or shower for each 15 resident beds on each floor.  These requirements were not met as evidenced by:  Based on observation, interview, and record review, the facility failed to maintain the shower rooms in a functional condition. This failure has the potential to affect all 102 residents residing in the facility.  Findings include:  On 12/4/24 at 4:20 PM, the facility's shower room on the 200 hall was in state of disarray. There	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

01/04/25

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S9999	<p>Continued From page 1</p> <p>was a plastic 5 gallon bucket approximately four inches full of hardened cured cement tile mastic with a steel mixing blade stuck inside. There was a pile of one inch square tiles from the demolition of the shower floor. The shower floor had 15 twelve inch square tiles installed with another 15 needing to be installed including the cut tiles to form a border. There was a four foot long 30 inch wide construction roller cart with boxes of the 12 inch tiles. There was an electric cutting tool laying on the floor. There was a two pound sledge hammer on the floor.</p> <p>On 12/4/24 at 4:20 PM, V12, Maintenance Director stated the facility had "a guy" working on the shower room but had not shown back up to finish the job. V12 further stated the replacement of the tile floor had not been 6 months in duration. V12 stated the shower rooms on the 300 hall was also not in functional condition but the shower rooms on the 100 and 400 halls were in working order.</p> <p>On 12/4/24 at 4:30 PM, the shower room on the facility's 300 hall was in obvious use as a storage room. There was 2 cushioned recliners, a full body mechanical lift, a sit to stand mechanical lift, two housekeeping carts, two mop buckets, two wheelchairs, and two walkers. One shower area had the valve handles removed to make it non-functional. The second shower stall had approximately 50 missing one inch square floor tiles in total from several areas.</p> <p>On 12/5/24 at 10:54 AM, V1 Administrator, repeated that there are 2 working shower rooms in the facility, one on the 100 hall and one on the 400 hall. V1 stated the 200 and 300 hall shower rooms had to be shut down for safety. V1 informed that the floor tiles had been coming up</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>for years but it had always been just one or two tiles that could be set back in place, but the occurrence had been happening more and more and water was getting underneath the tiles. V1 explained the shower rooms on 200 and 300 halls had been shut down approximately two months. V1 further stated she had a company come out to look at the shower rooms to give an estimate, but then stated she could not provide the estimate because the company never sent one. V1 also stated the facility Human Resources employee (V16) had a brother (V17) who did this type of work but lived out of town and was not available but did have a local friend (V18) who did handyman type of work and also came to look at the shower room, but V18 was not licensed or bonded so the facility could not use him. V1 then stated she thought it was V12, Maintenance Director, and V13, Maintenance Assistant, who had started to work on the shower floor but had too much other work in the facility to keep on doing the work in the shower room.</p> <p>On 12/5/24 at 1:15 PM, R15 stated he had been going to other halls when he gets his shower. R15 stated he had heard the other shower rooms had mold in them. R15 stated the floors in the showers he had been using were black. R16 (R15's roommate) stated he had lived at the facility for about a year and a half and the shower room on 300 hall had been non-functional for about a year. R16 stated there had been a lot of discussion about the shower rooms in the resident council meeting about 7 or 8 months prior. The managers keep telling us that they have gotten estimates but they are too expensive. R16 confirmed he thought the showers had mold in them but he was not a mold expert.</p> <p>On 12/7/24 at 11:15 AM, in addition to the</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>aforementioned disarray in the 200 and storage concerns in the 300 shower rooms, the shower room on the 100 hall had a shower stall which had blackened areas in the rear corner covering both adjacent walls and the floor in a 3 foot triangle shape. These blackened areas were in spotted arrangement with radiating strands and resembled mold. There were approximately one dozen flying insects approximately three sixteenths of an inch long with opaque wings, commonly referred to as sewer flies or fruit flies around the shower drain and along the walls.</p> <p>The shower room on the 200 hall was unchanged from the previous description with demolition and construction debris, tools, and carts.</p> <p>The shower room on the 300 hall was noted to have a bathing tub which was full of items such as 2 metal folding chairs, a plastic laundry basket, several plastic hangers, food wrappers, and a plastic 3 drawer bureau kit. There was also yellow plastic caution ribbon tied around one of the shower valve handles and the handle was leaking water. The floor of this shower stall had blackened areas along the floor wall junction in an area approximately 6 feet by 2 feet on the floor and up the wall.</p> <p>The entry door to the 400 hall shower room did not close completely, having a bolt plate protruding from the door which was coming in contact with the door frame. One of the shower stalls did not have a handle on the valve which rendered this stall non-functional. The second shower stall had a valve handle which would not turn on the water with a simple turn, the handle needed to be pulled outwards approximately one and one half inches, then turned to get the water to come out. The chrome face plate around the</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>valve handle had loosened screws to allow the movement of the handle required to make the water turn on. The floor of this shower stall had blackened areas in the rear corner along the floor and wall in an area approximately 4 feet by 1 foot.</p> <p>On 12/7/24 at 1:40 PM, R19 stated she had noticed the hammer and the piles of tile in the shower room and would not have that at her house.</p> <p>On 12/7/24 at 1:50 PM, R20 stated in the shower room where he usually goes (on the 200 hall) he would not have his house look like that but did not want to complain about it.</p> <p>On 12/7/24 at 2:00 PM, R22 stated she noticed a hammer in the shower room on the 200 hall and only has a small area of tile that is finished. R22 stated she would not have her house looking like that before she was admitted to this facility.</p> <p>On 12/7/24 at 2:10 PM, R23, communicating with simple utterances of mmm-hmm (yes), uh-uh (no), hand gestures, and head nods, emphatically expressed she had been in the shower room under construction and had seen the hammer and broken up tiles, didn't like it (was vigorously shaking her fist), and would not have had her house in this condition.</p> <p>On 12/7/24 at 2:20 PM, R24 stated "they" were still working on the shower room and she had been asking frequently when this project was going to be completed. R24 expressed she was tired of having to be dragged to another hall to be able to have a shower. R24 stated there were buckets and hammers and who knows what all in there. R24 stated the construction going on in the shower room had been about a year in duration</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>and maybe the facility needed more than 2 maintenance men.</p> <p>These failures resulted in the facility providing four minimally functional showers, and no habitable tubs, for their bed capacity of 154.</p> <p>The facility's Illinois Department of Public Health License dated 12/10/23 documents a total skilled bed capacity of 154.</p> <p>The facility Resident Roster and Form 802 Resident Matrix, both dated 12/3/24, document 102 resident reside in the facility.</p> <p>(B) Statement of licensure Violation: (2 of 2)</p> <p>300.3100d)2)</p> <p>300.3100 General building requirements</p> <p>d) Doors and Windows</p> <p>2) All exterior doors shall be equipped with a signal that will alert the staff if a resident leaves the building. Any exterior door that is supervised during certain periods may have a disconnect device for part-time use. If there is constant 24 hour a day supervision of the door, a signal is not required.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to maintain door alarms and computer based door monitoring systems in functional condition to operate as designed. This failure has the potential to affect 82 residents who do not utilize an electronic monitoring</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>bracelet, or are bed bound, or can not propel their own wheelchairs out of the facility census of 102.</p> <p>Findings include:</p> <p>On 12/4/24 at 3:58 PM, V12, Maintenance Director, stated the facility utilizes a "black box" system connected through a centralized monitor screen located at the 400 hall nurses station. V12 stated the system is supposed to connect to additional monitors located at each of the facility's other three nurses stations on the 100, 200, and 300 halls. V12 stated the screen will display a floor map of the facility with each door of the facility located by a colored dot on the screen. V12 stated the system was not functioning to emit a sound when a door was opened.</p> <p>On 12/4/24 at 3:58 PM, the "black box system monitor screen was black and not showing the floor plan on the screen. V12 manipulated some controls on the system and did get the screen to display the facility floor plan with green dots at each door location. There were two dots which turned red to indicate a door had opened but there was no audible alert activated.</p> <p>On 12/4/24 at 4:05 PM, V12 stated a staff member would need to be watching the screen to know that a door was opened and which door to go check. V12 stated he was not a "tech guy" and had been unable to fix the system.</p> <p>On 12/4/24 at 4:15 PM, the door leading into an outside courtyard from the small dining room did not have an audible alarm when the door was opened. This was the door where the residents would go outside to smoke, as observed on multiple occasions during the survey including 12/4/24 at 3:00 PM, and 12/7/24 at 1:00 PM. V12</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>pointed out a blue blinking light on the ceiling above the door and stated this was connected to the "black box" system and confirmed that a staff member would need to be present in the small dining room to see the light to know this door had been opened.</p> <p>On 12/4/24 at 4:20 PM, the "black box" door monitoring system monitor located at the 300 hall nurses station was black and not displaying the facility floor map. V12 attempted to manipulate some buttons on the side of the monitor, but the screen did not activate.</p> <p>On 12/4/24 at 4:25 PM, the double doors leading outside to a loading dock approximately four feet up from ground level and an associated ramp, had a small plastic sensor alarm which was non-functional. V12 stated the alarm was supposed to sound when the door was opened. The right side door opened with a simple push. V12 stated he had attempted to repair the alarm but would need to get someone else into the facility to repair it. V12 stated that the keypad at this door for the employees to enter a code to go outside had been disabled as well, and the only part of this door system that was functioning was the (electronic bracelet monitoring alarm). V12 confirmed that not every resident in the facility utilized a (electronic monitoring bracelet). During this tour of the facility doors, it was confirmed that the (electronic bracelet) monitoring alarms were functional.</p> <p>On 12/4/24 at 4:30 PM, the door leading to a second outside courtyard from the large dining room did not emit an audible sound when the door was opened. V12 stated no one every goes out that door. The door could be opened with a simple push.</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>The door leading outside into a third courtyard from the activity room did not have an audible alarm when the door was opened. V12 stated there are always staff present in the activity room, however, there were subsequent multiple occasions of observing residents in the activity room engaged in coloring and cutting activities without staff present, including during scheduled resident smoking times when the activity staff was responsible for supervising the smoking residents.</p> <p>On 12/5/24 at 10:54 AM, V1, Administrator, stated she was "aghast" at the number of door alarms that were not functional. V1 stated that V12 and V13, Maintenance Assistant, were supposed to check the door alarms daily. V1 stated they needed some better communication so that as soon as there is a problem like that they can get someone to address it and get it fixed. V1 stated she told V12 the facility can not have things like this running half-as**d. V1 confirmed there is not always staff present in the activity room including during the scheduled resident smoking times and at night. V1 didn't know an exact number of residents who did not use (electronic bracelets) but estimated around 10 out of the current census of 102, and another 10 who were either bed bound or could not propel their own wheelchairs. V1 stated if V12 could not fix this "black box" system then he needed to get the company that installed it back here to fix it.</p> <p>On 12/5/24 at 12:40 PM, there was an audible announcement coming from the "black box" door monitoring system next to the 200 hall nurses station, "door ajar." The monitor screen was black and the facility floor plan was not displayed. V9, Licensed Practical Nurse, V14 Certified Nursing</p>	S9999		

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S9999	Continued From page 9  Assistant, and V15 Certified Nursing Assistant, all stated they did not know which door was ajar or which door to go check because the screen wasn't working.  On 12/5/24 at 12:53 PM, the "black box" door monitoring system next to the nurse station at the 300 hall had the same audible announcement "door ajar," and the monitor screen was likewise black and not displaying the facility floor map. V8 Licensed Practical Nurse stated she did not know which door was ajar because the screen was not working. None of the aforementioned staff members made any effort to go check doors to locate if a door was actually open. (C)	S9999			