

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001309	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 12/12/2024
NAME OF PROVIDER OR SUPPLIER BURT SHELTERED CARE HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 1414 MILTON ROAD ALTON, IL 62002		
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S 000	Initial Comments Complaint Investigations: 2449606/IL181438- 330.710a)b) 330.4300b)q)4))s)y) 2449772/IL181752- 300.710a)b) 300.4300b)q)4)s)y)	S 000		
S9999	Final Observations Statement of Licensure Violation: 330.710a) 330.710b) 330.4300b) 330.4300q)4) 330.4300s) 330.4300y) Section 330.710 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated with the involvement of the administrator. The written policies shall be followed in operating the facility and shall be reviewed at least annually by the Administrator. The policies shall comply with the Act and this Part. b) All of the information contained in the policies shall be available for review by the Department, residents, staff and the public. Section 330.4300 Transfer or Discharge b) Each resident's rights regarding involuntary transfer or discharge from a facility shall be as described in subsections (c) through (y) of this Section.	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	Continued From page 1 q) The Department may transfer or discharge any resident from any facility required to be licensed under the Act and this Part when any of the following conditions exist: 4) The facility is closing or intends to close and adequate arrangement for relocation of the resident has not been made at least 30 days prior to closure; or (Section 3-415(d) of the Act) s) The Department shall offer transfer or discharge and relocation assistance to residents transferred or discharged under subsection (c) through (q) of this Section, including information on available alternative placements. Residents shall be involved in planning the transfer or discharge and shall choose among the available alternative placements, except that where an emergency makes prior resident involvement impossible, the Department may make a temporary placement until a final placement can be arranged. Residents may choose their final alternative placement and shall be given assistance in transferring to such place. No resident may be forced to remain in a temporary or permanent placement. Where the Department makes or participates in making the relocation decision, consideration shall be given to proximity to the resident's relatives and friends. The resident shall be allowed three visits to potential alternative placements prior to removal, except where medically contraindicated or where the need for immediate transfer or discharge requires reduction in the number of visits. When the Department provides information on available alternative placements in community-based settings for individuals being discharged or transferred from facilities licensed under the Act, the information must include a comprehensive list of a range of appropriate, client-oriented services	S9999		

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S9999	Continued From page 2 and the name of and contact information for the ADA coordinator in the relocation locale. The comprehensive list must include the name and contact information for each agency or organization providing those services and a summary of the services provided by each agency or organization. A hotline or similar crisis telephone number must also be provided to individuals relocating into the community. (Section 3-417 of the Act) y) The administrator of a facility licensed under the Act shall give 60 days notice prior to voluntarily closing a facility or closing any part of a facility, or prior to closing any part of a facility if closing such part will require the transfer or discharge of more than 10% of the residents. Such notice shall be given to the Department, to the office of the State Long-Term Care Ombudsman, to any resident who must be transferred or discharged, to the resident's representative, and to a member of the resident's family, where practicable. If the Department suspends, revokes, or denies renewal of the facility's license, then notice shall be given no later than the date specified by the Department. Notice shall state the proposed date of closing and the reason for closing. The facility shall submit a closure plan to the Department for approval which shall address the process for the safe and orderly transfer of residents. The approved plan shall be included in the notice. The facility shall offer to assist the resident in securing an alternative placement and shall advise the resident on available alternatives. When the resident is unable to choose an alternate placement and is not under guardianship, the Department shall be notified of the need for relocation assistance. A facility closing in its entirety shall not admit any new	S9999		

Illinois Department of Public Health

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S9999	<p>Continued From page 3</p> <p>residents on or after the date written notice is submitted to the Department under the Act and this Part. The facility shall comply with all applicable laws and regulations until the date of closing, including those related to transfer or discharge of residents. The Department will place a relocation team in the facility as provided under subsection (u) of this Section.</p> <p>These Requirements are NOT MET as evidence by:</p> <p>Based on observation, interview, and record review the facility failed to have written policies and procedures for discharge/transfer and addressing facility closure. The facility also failed to notify residents and Illinois Department of Public Health of the facility's closure in a timely manner to assist with a safe and orderly discharge causing psychosocial harm and stress related to relocation for R2, R3, R4, R5, and R7. This failure has the potential to affect all 19 residents residing at the facility.</p> <p>Findings include: On 12/02/24 at 1:52 PM, V1, Administrator said she has been calling the families and letting them know the facility will be closing. V1 said she did have a policy and procedure book, but she thinks a past staff member stole it. She said she is sure she had a policy and procedure for facility closure, but she is unable to find the book.</p> <p>A list of Residents provided by V1, documented the facility currently has 19 residents. On 12/02/24 at 10:00 AM, V1, Administrator was in the television (TV) area of the facility talking with R6's family and discussing alternative living arrangements for R6 when the facility closes.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>On 12/02/24 at 10:00 AM, R2 stated she didn't know where she was going to go, and she was worried about her future. She said V1 had a meeting sometime in November with the residents and stated to them that public aid wasn't paying the bills, and the facility was going to need to close. R2 stated she thinks the meeting was the second or third week of November. She said she hasn't been told where she is going and V8, R2's Power of Attorney (POA) and V1 are supposed to be working on it. She said she hasn't been able to get a straight answer and she said she doesn't want to go to a nursing home, and she can take care of herself. R2 said she hasn't received any written notice of the planned facility closure.</p> <p>On 12/02/24 at 10:30 AM, R3 stated that he has been told that the facility is closing but he hasn't received anything in writing. He said his cousin is his POA and if any paperwork were sent, she would be the person receiving it. He said he doesn't know where he is going or when he is going but he wishes they would hurry up.</p> <p>On 12/02/24 at 10:30 AM, R5 who is cognitively intact stated V1 told them about a week and a half ago the facility was shutting down and that's not enough time. R5 said he still hasn't been informed by V1. He said he doesn't even know if V1 is trying to find him placement somewhere else. R5 said he has tried himself to find somewhere to go but he is on Supplemental Security Income (SSI) and only gets \$1000.00 a month so he would like to find a place for about \$400 and it's hard and probable not possible to find something in that price range. He said he is nervous about not having a place to go and he would feel better if he knew where he was going. R5 said he isn't sure if anyone has left the facility</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>yet, but it seems like there are a lot less people now.</p> <p>On 12/02/24 at 10:40 AM, R4 stated the residents were notified at the resident council meeting on November 12, 2024, that the facility was closing. R4 stated most of the residents attend the resident council and V1 stated to them that was giving up ownership related to health reasons, and she would like to have it done by 12/1/2024. R4 said he hasn't received a written notice and V1 talked to him and offered a couple of possibilities for placement. R4 said he wants to get this over with that it makes him nervous. When R4 was discussing this, he displayed agitated gestures and movements.</p> <p>On 12/02/24 at 12:00 PM, R1 said she found out about the facility closing about two weeks ago or so during the meeting V1 had. She said she doesn't know where she is going at this time. She said she knows she talked with someone about going to another facility, but she hasn't heard back from the person.</p> <p>On 12/2/2024 at 1:05 PM, V3, R2's daughter said she wasn't notified by the facility that it was closing she said her mom (R2) told her and V6, R2's caseworker the facility was closing and that was about a couple of weeks ago and she doesn't know why they are closing. V3 said V6 has been trying to find R2 a place to go after the facility closes.</p> <p>On 12/2/2024 at 1:33 PM, V7, Ombudsman stated she wasn't notified of the closure by the facility, nor has she received anything in writing. V7 stated she first learned of the facility's closing by the regional ombudsman who had been notified by R7, resident council president. V7</p>	S9999			

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S9999	<p>Continued From page 6</p> <p>stated that she typically receives a notice in the mail when a facility is announcing they are closing. She said she visited the facility on 11/26/2024 and stated she will be visiting the facility weekly until the closure takes place. V7 will be assuring the residents remain being cared for, she will check the kitchen to make sure they have the food they need and that there is a plan for the transition process. V7 stated she will continue to follow the residents personally if she is still the assigned ombudsman of their assigned home or will transfer care to the ombudsman of the that facility. V7 said she was speaking with V1, and V1 told her she didn't know the process of closing the facility and was figuring it out. V7 wants to make sure that everyone has a home to go to.</p> <p>On 12/2/2024 at 1:39 PM, V8, R2's POA said her mom (R2) told her the facility was closing and then R2's caseworker called her on November 13 and informed her of the facility closing. She said she hasn't received a written notice and hasn't heard from the facility itself until this morning (12/02/24) when V1 called her and told her that a representative from another facility will be coming out to assess R2 and will take her as a resident of their facility.</p> <p>On 12/2/2024 at 2:45 PM, R7, Resident Council President, stated it was announced on November 4 that the facility was closing. He said no one received any notice until the day of the meeting when it was announced, and no one received a written notice either. R7 stated that he can't afford housing and his aunt is helping him to find a place. He said this was sprung on all of them and his aunt wasn't happy. He stated he heard they are supposedly closing on December 15, 2024. R7 said personally this puts him in a bind and he</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>would have like to have known about the move three months ago so he could have had more time to plan.</p> <p>On 12/02/24 at 10:42 AM, surveyor questioned V1 if she had any documentation of when she talked with IDPH about the facility closing. V1, stated she talked with IDPH on the phone about the facility closing. She said she has a letter, and she would have to find it.</p> <p>On 12/02/24 at 11:15 AM, V1 stated the letter to IDPH documenting the closure is currently on the computer, and she can't get on the computer.</p> <p>On 12/03/24 at 11:15 AM, V1 supplied a resident list to this surveyor that documented what facility each resident would be going to, but a transfer date was not listed at this time.</p> <p>On 12/02/24 at 1:52 PM, V1 said yes, she has contacted Illinois Department of Public Health (IDPH) and sent them a list regarding the closing of the facility about a week before last. She said she didn't submit any closure plan for the facility to IDPH and she has been calling the families and letting them know about the closure.</p> <p>(B)</p>	S9999			