

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6002539</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/12/2024</b>
NAME OF PROVIDER OR SUPPLIER  <b>DOCTORS NURSING &amp; REHAB CENTER</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>1201 HAWTHORN ROAD</b> <b>SALEM, IL 62881</b>		
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S 000	Initial Comments  Complaint Investigation 24510088/IL182309  Complaint Investigation 2459972/IL182100	S 000		
S9999	Final Observations  Statement of Licensure Violations  300.3120h)1)A)  Section 300.3120 Heating, Ventilating, and Air Conditioning Systems  h) Heating, Ventilating, and Air Conditioning Systems 1) Areas of a nursing home used by residents of the nursing home shall be air conditioned and heated by means of operable air-conditioning and heating equipment. The areas subject to this air-conditioning and heating requirement include, without limitation, bedrooms or common areas such as sitting rooms, activity rooms, living rooms, community rooms, and dining rooms. (Section 3-202(8) of the Act) A) The mechanical system shall be capable of maintaining a temperature of at least 75 degrees Fahrenheit, pursuant to the requirements of Section 300.670(j).  This requirement was not met as evidenced by:  Based on observation, interview, and record review the facility failed provide room temperatures of at least 75 degrees Fahrenheit for 9 of 9 residents (R1-R9) reviewed for environment in a sample of 9.  The findings include:	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

12/23/24

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S9999	<p>Continued From page 1</p> <p>1. On 12/6/24 at 10:12 AM, R1 was lying in bed under 5 blankets with another blanket covering his feet. R2 (R1's) roommate was sitting in his wheelchair in their room dressed and wearing his coat. R2 said it had been really cold in their room and that was why R2 was wearing his coat. V7 (Housekeeping Supervisor) was asked to turn on the heating unit in R1 and R2's room. When V7 pushed the red button on the heating unit a small amount of cold air started blowing out of the heating unit. V7 said she did not know if R1 and R2's heating unit was working. R1 and R2's heating unit did not have a knob to adjust the temperature, only the small metal piece the temperature adjustment knob would connect to. R1 and R2's heating unit did not have any markings around the temperature control knob area to indicate what temperature the heating unit was set on.</p> <p>On 12/6/24 at 11:34 AM, R1 said he had been in his current room "a couple of months." R1 said the heat and air unit in his room had not worked since he had moved to that room. R1 said during the summer the facility had provided an air conditioning unit that hooked up to his window. R1 pointed to the window and said, "look you can still see the marks left by the tape they used." R1's window had a blackish residue that was slightly tacky to the touch. R1 had 5 blankets on his bed and said, "it was terribly cold in here last night."</p> <p>R1's Resident Face Sheet documented an admission date of 5/1/24. R1's Resident Census documented R1 had resided in his current room since 8/27/24. R1 Minimum Data Set (MDS) documented a Brief Interview for Mental Status (BIMS) score of 8, indicating R1 was moderately</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>cognitively impaired.</p> <p>R2's Resident Face Sheet documented an admission date of 11/26/24. R2's Resident Census documented R2 had resided in his current room since 11/26/24. R2 MDS documented a BIMS score of 9, indicating R2 was moderately cognitively impaired.</p> <p>On 12/6/24 at 10:21 AM, V4 (Housekeeper) went to the maintenance shed and brought back a handheld thermometer gun. V4 shot the thermometer gun towards the wall of R1 and R2's room and said the room temperature was 64.9 degrees Fahrenheit (F). V4 gave the handheld thermometer gun to the surveyor.</p> <p>2. On 12/6/24 at 10:54 AM, R3 said the heat in his room was not working. R3 said the night before this investigation it was so cold in R3's room his hands were numb. R3's heating unit in his room was blowing cold air. Using a handheld thermometer gun pointed to the floor in the center of R3's room registered 68.7 degrees F.</p> <p>On 12/6/24 at 12:52 PM, R3 said he was freezing. R3 was lying in bed dressed and covering himself up with his coat.</p> <p>R3's Resident Face Sheet documented an admission date of 11/21/24. R3's Resident Census documented R3 had resided in his current room since 11/21/24. R3 11/25/24 MDS documented a BIMS score of 14, indicating R3 was cognitively intact.</p> <p>3. On 12/6/24 at 12:35 PM, R4 said his room was always cold. R4 said the heating unit in his room had not worked since he had resided in his room. R4 said when he moved into his room V3</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>(Maintenance Director) had told R4 the heating unit in his room did not work. R4 said during the summer months a window unit air conditioner had been put in his room. R4 said he had been told by V3 the facility was trying to get new heating/cooling units in all resident rooms, but it was too expensive.</p> <p>R4's Resident Face Sheet documented an admission date of 7/12/24. R4's Resident Census documented R4 had resided in his current room since 7/12/24. R4's 10/14/24 MDS documented a BIMS score of 15, indicating R4 was cognitively intact.</p> <p>4. On 12/6/24 at 10:35 AM, using a handheld thermometer gun pointed at the floor in the center of R5's room registered 67.1 degrees F. R5's heating unit was turned on making a squealing sound and blowing out cold air.</p> <p>On 12/6/24 at 1:20 PM, R5 was lying in bed under 3 blankets. R5 said the heating unit in her room had not worked since she had moved into the room. R5 said the heating unit just made a horrible sound and blew out cold air.</p> <p>R5's Resident Face Sheet documented an admission date of 7/18/14. R5's Resident Census documented R5 had resided in her current room since 2/7/23. R5's 10/28/24 MDS documented a BIMS score of 15, indicating R5 was cognitively intact.</p> <p>5. On 12/6/24 at 1:30 PM, R6 was sitting in a wheelchair in her room under a blanket. R6 said it was always so cold in her room. The housing around the heating unit had a gap where the outside could be seen from inside R6's room.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>On 12/6/24 at 1:53 PM, using a handheld thermometer gun pointed at the floor in the center of R6's room registered 68.4 degrees F.</p> <p>R6's Resident Face Sheet documented an admission date of 11/20/24. R6's Resident Census documented R6 had resided in her room since 11/20/24. R6's 11/24/24 MDS documented a BIMS score of 15, indicating R6 was cognitively intact.</p> <p>6. On 12/6/24 at 1:30 PM, R7's heating unit in his room was blowing out cold air.</p> <p>On 12/7/24 at 10:28 AM, R7 said his room had always been very cold. R7 said he did not think the heating unit in his room had ever worked.</p> <p>R7's Resident Face Sheet documented an admission date of 11/24/24. R7's Resident Census documented R7 had resided in his current room since 11/24/24. R7's 11/26/24 MDS documented a BIMS score of 15, indicating R7 was cognitively intact.</p> <p>7. On 12/6/24 at 1:22 PM, R8 was sitting in her recliner in her room covered up with a thick blanket. R8 said the heating unit had not worked in her room since she had been admitted. R8 said she had told staff the heating unit was not working and stated, "they know it is cold in here."</p> <p>On 12/6/24 at 1:52 PM, using a handheld thermometer gun pointed at the floor in the center of R8's room registered 67.8 degrees F.</p> <p>R8's Resident Face Sheet documented an admission date of 11/21/24. R8's Resident Census documented R8 had resided in her current room since 11/21/24. R8's 11/25/24 MDS</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>documented a BIMS score of 15, indicating R8 was cognitively intact.</p> <p>8. On 12/6/24 at 11:00 AM, R9 was sitting in her wheelchair in her room covered with two blankets. R9's heating unit was blowing out cold air. R9 said, "It was so cold in here last night but they covered me up real good. And I don't think the heat is working in here." R9 said she was not sure if the heat had ever worked in her room. A handheld thermometer gun pointed at the floor in the center of R9's room registered 68.0 degrees F.</p> <p>R9's Resident Face Sheet documented an admission date of 11/8/24. R9's Resident Census documented R9 had resided in her current room since 11/8/24. R9 MDS documented a BIMS score of 15, indicating R9 was cognitively intact.</p> <p>On 12/6/24 at 1:30 PM, V5 (Certified Nursing Assistant/ CNA) said the heating units on the hall she worked had not been working since it had gotten cold outside. V5 said she had reported all the heating units not working to V3 previous to this investigation.</p> <p>On 12/6/24 at 10:41 AM, V2 (Director of Nursing/ DON) was asked if she could turn on the heating units in R1, R2, R5, and R8's rooms. V2 attempted to turn on the heating units and said R1, R2, R5, and R8's heating units were not working and were blowing out cold air.</p> <p>On 12/6/24 at 11:04 AM, V2 was asked if she could turn on the heat in R3, R4, and R9's rooms. V2 attempted to turn on the heating units and said R3, R4, and R9's heating units were not working and were blowing out cold air.</p>	S9999			

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S9999	<p>Continued From page 6</p> <p>On 12/6/24 at 11:19 AM, V1 (Administrator) said he was not aware of any heating units not working in resident rooms. V1 said V3 was not in the facility at this time but was hoping he would be later that day.</p> <p>On 12/6/24 at 2:58 PM, V3 said the rooms where the heating unit wasn't working used the boiler system. V3 said the facility was trying to get new heating units in all the resident rooms. V3 said R6's room with the housing unit where the outside could be seen through was the work of the previous Maintenance Director and V3 would insulate it and fix the housing around the heating unit.</p> <p>The facility's November 2024 and December 2024 Daily Temperature Checks log documented temperatures were checked throughout the facility with checkmarks, but no exact temperatures were documented. The facility's 2024 Quarter Air Conditioning/ Heat Maintenance log documented all units were operational and no notes for concerns.</p> <p>Based on the historical data provided from the National Oceanic and Atmospheric Administration's (NOAA) National Weather Service (<a href="https://www.weather.gov/wrh/climate?wfo=lsx">https://www.weather.gov/wrh/climate?wfo=lsx</a>) Climatological Data for (the city the facility resides in) from 12/1/24 through 12/11/24 the lowest temperature was 14 degrees Fahrenheit and the highest temperature was 57 degrees Fahrenheit, and from 11/1/24 through 11/30/24 the lowest temperature was 21 degrees Fahrenheit and the highest temperature was 72 degrees Fahrenheit.</p> <p>The facility's undated 4.6. Extreme Weather-Heat or Cold documented in part " ... The priority</p>	S9999		

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S9999	Continued From page 7  of this facility to minimize the stress our residents could experience from extreme temperatures related to weather events. To mitigate this risk, we rigorously maintain our systems of heating, ventilation and air conditioning and generator ... In the event of disruption to these systems during extreme weather, we will initiate the following actions:.. Cold Weather Policy and Procedure ... It is the Policy of (the facility) to provide continuing, safe, and comfortable care of his residents in the event the facility power source becomes non-operational or the facility heating and furnace systems fail during periods of unseasonably cold outside temperatures are present and such systems are required for resident safety and comfort. If the facility heating systems fail. Facility personnel shall take the following action ... 1. Either the Administrator, DON, or Nurse in charge will coordinate the response. 2 ... If the problem is determined to be in the facilities own heating systems, the maintenance man or the Administrator will determine the appropriate course of action ..."  (B)	S9999		