

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001523	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/17/2024
NAME OF PROVIDER OR SUPPLIER CENTER HOME HISPANIC ELDERLY		STREET ADDRESS, CITY, STATE, ZIP CODE 1401 NORTH CALIFORNIA CHICAGO, IL 60622		
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S 000	Initial Comments Complaint Investigation 2489497/IL181237	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210a) 300.1210b) 300.1210d)2)5) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

12/27/24

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S9999	Continued From page 1 resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act) b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician. 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.	S9999		

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S9999	<p>Continued From page 2</p> <p>These regulations were not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to ensure that sufficient Wound Care Nurses are available to meet resident needs, failed to provide timely incontinence care, failed to administer prescribed treatments, failed to ensure that staff are aware of required LALM (Low Air Loss Mattress) settings and failed to ensure that the LALM was on the correct setting for three of three residents (R1, R2, R3) reviewed for pressure ulcers. These failures resulted in R1 sustaining a (facility acquired) sacrum pressure ulcer with tailbone exposure/fracture and radiographic suggestion of osteomyelitis, R2 sustained a stage 3 (facility acquired) pressure ulcer, and R3 sustained a stage 3 (facility acquired) pressure ulcer.</p> <p>Findings include:</p> <p>The (12/3/24) facility pressure ulcer log affirms R1, R2 and R3 sustained (facility acquired) sacrum pressure ulcers.</p> <p>1) R1's diagnoses include dementia, multiple sclerosis, neuromuscular dysfunction of bladder, type 2 diabetes mellitus, (Stage 4) pressure ulcer of sacral region, hemiplegia, and hemiparesis.</p> <p>R1's (11/21/24) functional assessment affirms resident requires substantial/maximal assistance with rolling left and right.</p> <p>R1's (11/21/24) risk assessment for potential skin integrity impairment determined a score of 13 (moderate risk).</p> <p>R1's (12/3/24) skin alteration assessment includes (facility acquired) sacrum (stage 2)</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>pressure injury 1.3 x 1.3 x 0.3cm (centimeters).</p> <p>R1's (9/24/24) care plan states resident has an alteration in skin integrity and is at risk for additional and/or worsening skin integrity issues related to incontinence and impaired mobility. Intervention: Air loss mattress.</p> <p>R1's (1/8/24) POS (Physician Order Sheets) include pressure reduction mattress.</p> <p>R1's (12/5/24) weight was 133.6 pounds.</p> <p>On 12/9/24 at 2:03pm, R1 was in bed and the LALM was set on alternate #5. Surveyor inquired when R1 was placed in the wheelchair. V5 (CNA/Certified Nursing Assistant) stated "A little bit after 10am" (roughly 4 hours prior). V5 subsequently removed R1's incontinence brief (as requested) a large bowel movement was adhered to the skin between the buttocks and lower back. Surveyor inquired what was on R1's skin V4 (CNA) replied "Poop." Bowel movement was also present on R1's sacrum dressing dated 12/7 (two days prior).</p> <p>R1's (November 2024) TAR (Treatment Administration Record) includes the following physician orders: apply to sacrum Balsam Peru Castor Oil daily however "9" (see nurses note) is documented for 11/3, 11/9, 11/15, 11/16, 11/18, 11/19, 11/20, 11/21, 11/22, 11/23, 11/26 and 11/27 entries.</p> <p>R1's (11/3, 11/9, 11/15, 11/16, 11/18, 11/19, 11/20, 11/21, 11/22, 11/23, 11/26 and 11/27 2024) progress notes exclude wound care documentation.</p> <p>On 12/11/24 at 1:12pm, surveyor inquired what a</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>#5 setting indicates on the LALM. V11 (Wound Care Nurse) stated "I don't know, I don't know what weight that is. We got 2 of them (LALM) that don't got no weight on it and it may be the in between setting. I came back from maternity leave mid-November and I haven't checked them since I got back." Surveyor inquired about R1's sacrum wound and current treatments. V11 responded "Currently she has collagen to the site. Her wound looks really good, its open in just a little area. It's healing very well. We have it (Collagen) scheduled every other day unless its PRN (as needed).</p> <p>R1's (12/13/24) CT (Computed Tomography) Pelvis (obtained 2 days later) states indication: worsening deep sacral wound. Check for soft tissue infection and underlying osteomyelitis. Findings: there is no skin or subcutaneous tissue over the distal vertebral column where the sacrum transitions to the coccyx. There is associated focal sacrococcygeal sclerosis and fracture of the distal bone concerning for osteomyelitis. Impression: penetrating 4.7 x 4.8cm skin and soft tissue defect (ulcer) exposes the tailbone beginning where the sacrum transitions to the coccyx, complicated by radiographic suggestion of osteomyelitis.</p> <p>On 12/16/24 at 2:18pm, surveyor inquired about potential harm to a resident if wound treatments are not administered as ordered. V18 (Medical Director) stated "Its gonna get worse and worse." Surveyor inquired about potential harm to a resident with bone exposure. V18 responded "osteomyelitis and sepsis."</p> <p>2) R2's diagnoses include dementia, type 2 diabetes mellitus, and stage 3 chronic kidney disease.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>R2's (11/7/24) functional assessment affirms resident requires partial/moderate assistance with rolling left and right.</p> <p>R2's (11/7/24) risk assessment for potential skin integrity impairment determined a score of 16 (low risk).</p> <p>R2's (12/3/24) initial skin alteration assessment includes (facility acquired) sacrum (stage 3) pressure injury 3.2 x 5.8 x 0.2cm. What is the probable or known cause of the skin alteration? pressure and incontinence.</p> <p>R2's (5/11/24) care plan states resident is at increased risk for alteration in skin integrity related to peripheral vascular disease, diabetes mellitus and incontinence. Interventions: precautions for prevention of Pressure Ulcers will be completed: good peri care.</p> <p>R2's POS includes (2/5/24) pressure reduction mattress.</p> <p>On 12/9/24 at 2:18pm, R2 was lying atop of a LALM, and the setting was on 160 (pounds). Surveyor inquired about the settings on R2's LALM V4 (RN/Registered Nurse) stated "I don't deal with this. I think who deals with this is restorative if I'm not mistaken." R2's incontinence brief had a blue line present (indicating the brief was wet). V6 (CNA) removed R2's brief (as requested) and it was soiled with urine.</p> <p>On 12/11/24 at 1:18pm, surveyor inquired if R2 weighs 160# (lbs). V11 (Wound Care Nurse) stated "I don't think so" then reviewed R2's electronic medical records and affirmed "It's 123.4 (pounds) on 12/6/24." Surveyor inquired</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>what R2's mattress is supposed to be set on. V11 responded "I don't know. I'm not sure what the setting's supposed to be." Surveyor inquired about R2's current sacrum treatment. V11 replied "He gets Medihoney to the sacrum." Surveyor inquired who's responsible for dressing changes. V11 stated "I do them every time I'm here and sign them off. Today I'm working on the floor, so the Nurses are responsible for wound care" and affirmed that she's the only Wound Care Nurse employed by the facility.</p> <p>R2's (December 2024) TAR includes the following physician orders: apply to sacrum Medihoney and cover with bordered foam daily however the treatment was not documented on 12/8 (the entry is blank).</p> <p>3) R3's diagnoses include type 2 diabetes mellitus.</p> <p>R3's (9/10/24) functional assessment affirms R3 requires substantial/maximal assistance for rolling left and right.</p> <p>R3's (9/10/24) risk assessment for potential skin integrity impairment determined a score of 14 (moderate risk).</p> <p>R3's (2/2/24) care plan states resident has potential/actual impairment to skin integrity. Intervention: Keep skin clean and dry.</p> <p>R3's (10/31/24) initial skin alteration assessment includes (facility acquired) sacrum (stage 3) pressure injury. 1.0 x 1.0 x 0.5cm.</p> <p>R3's (10/19/20) POS includes pressure reduction mattress.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>On 12/9/24 at 1:49pm, R3 was lying atop of a LALM. Surveyor inquired about the settings on R3's LALM V4 (RN) replied "I am not too familiar with the air settings." V5 (CNA) affirmed that R3's LALM setting was on "#8 (350 pounds)" however R3 appeared to be less than half that weight. [R3's 12/6/24 weight was 138.0 pounds therefore the LALM was on the incorrect setting]. Surveyor inquired when R3's incontinence brief was last checked and/or changed V5 responded. "Around lunch, she may be wet." V5 removed R3's brief (as requested) and affirmed it was soiled with urine.</p> <p>On 12/11/24 at 1:09pm, surveyor inquired who's responsible for the facility LALM settings. V11 (Wound Care Nurse) stated "I set them, and I go around maybe once a month to check on them." Surveyor inquired why R3's LALM was set on #8 (on 12/9/24). V11 responded "I can't answer that cause I'm not really sure why that was set on 8. It should not have been." Surveyor inquired if R3 weighs 350 pounds. V11 replied "She does not, she's not big at all." Surveyor inquired about R3's current sacrum treatment. V11 stated "She (R3) just has betadine to the site."</p> <p>R3's (December 2024) TAR (Treatment Administration Record) includes the following physician orders: apply Betadine to sacrum one time a day however on 12/8/24 the entry is blank.</p> <p>The (8/23) Low Air Loss Mattress policy states low air loss mattresses may be used for residents who are high risk for pressure ulcer/injury development. Operating instructions: turn the pressure adjust knob to set a comfortable pressure level from soft to firm. [required settings including numbers and/or weights are excluded from the policy].</p>	S9999		

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