

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6002711	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/18/2024
NAME OF PROVIDER OR SUPPLIER EVERCARE AT UNIVERSITY		STREET ADDRESS, CITY, STATE, ZIP CODE 1095 UNIVERSITY DRIVE EDWARDSVILLE, IL 62025		
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S 000	Initial Comments Complaint investigation 2449131/IL180553 2449251/IL180784 2449283/IL180830	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing	S9999		

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

11/21/24

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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These Requirements were not met as evidenced by:</p> <p>Based on observation, record review, and interview, the facility failed to assess and provide medication for pain management for 2 of 3 residents (R4 and R7) reviewed for pain in the sample of 9. This failure resulted in R4 being in pain and R7 being unable to participate in therapy.</p> <p>Findings include:</p> <p>1. On 11/13/2024 at 1:17 PM, R4 stated he did not receive pain medication for several days after admission. R4 stated, "That was not good for me, as my pain was at an 8." R4 stated they were administered Tylenol, but that was not effective.</p> <p>R4's Medication Administration Record(MAR) History dated 11/1/2024-11-13-2024 documents Hydrocodone -acetaminophen -Schedule 2 table</p>	S9999			

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S9999	<p>Continued From page 2</p> <p>5-325 Milligram (mg) administer 1 tablet every 8 hours as needed (prn). R4's MAR history documents start date 11/1/2024. R4's MAR history does not document R4 receiving pain medication until 11/8/2024.</p> <p>R4's Face sheet dated 10/29/2024 documents a diagnosis in part of low back pain, and pressure ulcer of sacral region stage 4.</p> <p>R4's progress notes dated 10/29/2024 at 10:51 AM document R4 arrived at the facility per ambulance. R4's progress notes dated 10/30/2024 at 1:53 PM documents a call placed to the hospital regarding the hard script required for the Norco order that was sent with R4 upon discharge. R4's progress notes document the hospitalist that discharged R4 on 10/29/2024 is not available. R4's progress notes document order will be entered once a hard script is provided or hospital escribes. R4's progress notes dated 11/1/2024 at 1:10 PM document a call placed to the hospital about the Norco script.</p> <p>2. On 11/13/2024 at 2:21 PM, R7 was sitting in the dining room in a wheelchair, moaning. R4 stated being in pain. R4 described pain at a 7 on a scale of 1-10. R7 indicated his pain was in his belly. R7 said he gets pain medication once in a while.</p> <p>On 11/13/2024 at 2:50 PM, R7 was being pushed into the therapy room in a wheelchair, moaning. 2:54 PM, V9, COTA (Certified Occupational Therapy Aid) has a heat pack on his abdomen in the therapy room. Stated trying to relieve cramping stated they gave him pain medication before I brought him down. R7 continues to moan in pain. On 11/13/2024 at 2:55 PM, V9 pushed out of the therapy room to his room R7,</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>continually moaning in pain. On 11/13/2024 at 2:58 PM, V9 reported to the nurse R7 reported pain 7 out of 10. the nurse enters the room and asks if in pain R7 says belly. And asks if R7 needs to go to the Bathroom or wants a drink. No type of abdominal assessment was performed when the surveyor asked if the nurse had done any assessment and stated that I had been in there a couple of times. I gave him Tylenol 30 minutes ago. 3:03 PM remains up in wheelchair in room moaning in pain. The nurse then goes to the nurses' station where (V16), the Medical Director, is across from the station. nurse is V11, LPN. 3:12 PM placed in bed by mechanical lift by V12, Certified Nursing Assistant (CNA), V13 CNA, V12, and V14 CNA. V13, CNA stated, "He is yelling for no apparent reason."</p> <p>R7's care plan dated 1/26/2023, documents R7 has the potential for pain related to diagnosis of polyneuropathy, interstitial pulmonary disease, venous insufficiency, Gastroesophageal Reflux Disease (GERD), Pulmonary Vascular Disease (PVD), old meniscus bucket tear, derangement of unspecified lateral meniscus due to an old tear or injury, and chronic. R7's Care plan documents the following interventions 10/27/2024 administer pain medications as per orders 10/27/2024 Assess for pain every shift and document results, observe and report to the nurse changes in the usual routine, sleep patterns, decrease in functional abilities, decrease ROM, withdrawal or resistance to care, record/report to nurse any signs/symptoms of non-verbal pain. Changes in breathing (noisy, deep/shallow, labored, fast/slow; vocalizations (grunting, moans, yelling out, silence); mood/behavior changes(more irritable, restless, aggressiveness, squirmy, constant motion, refer to physician for adjustment in pain management as needed.</p>	S9999			

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S9999	<p>Continued From page 4</p> <p>R7's undated medication list documents hydrocodone0acetaminiophen 5-325mg i tab twice daily, starting on 11/8/2024. However, the list fails to document the last dose administered.</p> <p>R7's prescription order Norco 5/325 one by mouth twice a day script documents faxed 11/13/2024 with note at top of script "please fil."</p> <p>On 11/13/2024 at 2:15 PM, V2, DON stated (R7's) pain medication was not available as the script had not been received from a physician.</p> <p>On 11/13/2024 at 1:20 PM, V2, the Director of Nursing (DON), stated she expected residents to have pain medication as ordered.</p> <p>The facility policy for pain management undated policy documents the purpose of ensuring accurate assessment and management of the resident's pain. The policy documents that facility staff is responsible for helping the resident attain or maintain their highest level of well-being while working to prevent or manage the resident's pain. The policy documents the licensed nurse will administer pain medication as ordered, and documents medication administered on the Medication Administration Record (MAR). The policy documents that if there is a new onset of pain or if the pain has changed, the licensed nurse will notify the physician to review the medication. The policy documents that nursing staff will implement timely interventions to reduce the increase in the severity of pain.</p> <p style="text-align: right;">(B)</p>	S9999			