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S 000	Initial Comments Annual Licensure and Certification	S 000		
S9999	Final Observations Statement of Licensure Violations 1 of 3: 300.610a) 300.1010h) 300.1210b) 300.1210d)3) 300.1220b)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such	S9999		

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accident, injury or change in condition at the time of notification.

Section 300.1210 General Requirements for Nursing and Personal Care

b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.

Section 300.1220 Supervision of Nursing Services

b) The DON shall supervise and oversee the nursing services of the facility, including:

3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs.

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Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.

These Regulations are not met as evidenced by:

Based on interview and record review the facility failed to ensure the Registered Dietician was immediately notified of a significant weight loss for a resident receiving enteral feedings. This failure resulted in a delay in a resident (R24) being assessed by the dietician to implement interventions to prevent further weight loss. The facility failed to ensure weekly weights were completed for a resident (R1) on enteral feedings with insidious weight loss. This applies to 2 of 3 residents (R24, R1) reviewed for enteral feedings in the sample of 20.

The findings include:

1. R24's active care plan shows he requires enteral feedings through a Gastrostomy tube (G tube). Hospital records from a local community hospital show he was hospitalized from 2/28/24 through 3/12/24 for placement of a gastrostomy tube.

R24's nutritional assessment completed by V7 (Registered Dietician/RD) on 3/25/24 show he was re-admitted from the hospital with tube feeding orders for a continuous tube feeding of Glucerna 1.2 at 60 (ml) milliliters per hour. These orders were changed by V7, at the request of the

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facility, to bolus feedings QID (four times a day).

R24's weight summary shows on 4/1/24, R24's weight was 101.0 lbs. (pounds). On 4/4/24 R24's weight was 91 pounds, a 10 lb., 9.9% weight loss in 4 days. On 4/15/24, R24's weight had dropped from 91 lbs. to 87.8 lbs, another 3.2 lbs in 11 days. R1's nursing progress notes do not show that V7(RD) or V29 (R24's Physician and Medical Director) were notified of R24's significant weight loss.

A Nutrition/Dietary note completed by V7 (RD) on 4/29/24 shows, "Patient with significant weight loss noted, 10% in 1 month, Discussed with RN will change to a continuous tube feeding to meet the needs of the patient." A physician's order dated 4/29/24 shows R24's tube feeding was changed from bolus to a continuous feeding of Glucerna 1.2 at 50 ml. per hour.

On 6/4/24 at 10:32 AM, V7 (RD) stated she is only at the facility 16 hours per month. V7 stated she is not immediately notified of weight loss as she finds out by notes left in her mailbox when she comes to the facility. V7 stated she could not recall exactly when she was told of R24's weight loss but she did not see him until 4/29/24 so she assumes it was that day. R24 stated she made immediate changes to the tube feeding orders to be a continuous feeding to try to prevent further weight loss.

On 6/5/24 at 7:50 AM, V2 (Director of Nursing) stated she was aware of R24's weight loss and she expects the nurses to call the Dietician and Physician right away for significant weight loss and to chart that in the resident's medical record. V2 stated she was not aware that V7 (RD) was only contracted to come to the facility 2 times per

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month.

On 6/5/24 at 10:35 AM, V29 (R24's Physician) stated he was notified of R24's weight loss but not sure of the date. V29 stated he was also unaware that the nursing staff were only leaving notes in the mailbox for V7 (RD) and not calling her to notify her of significant weight loss. V29 state they will have to fix that process because the Registered Dietician should be notified immediately.

On 6/5/24 at 11:41 AM, V16 (Registered Nurse/RN) stated they do not call the Dietician directly they let V3 (Assistant Director of Nursing) know and then put a note in the Dieticians mailbox. V16 stated they should call the residents physician who usually tells them to notify the Dietician.

The facility provided Weight Monitoring policy dated 2017 describes significant weight loss as 5% in one month, 7.5% in 3 months, and 10% in 6 months. The policy shows that the physician and dietician should be notified but fails to indicate a time frame.

2. R1's Medication Administration Record shows he receives enteral feedings via a G-tube of Jevity 1.2, 300 ml at breakfast and lunch, and 600 ml. at dinner.

R1's 2/12/24 Nutrition note completed by V7 (RD) shows the resident has had a significant weight loss of 8% in 6 months and she recommended weekly weights for 4 weeks to monitor his weight.

R1's Weight Summary report shows on 2/5/24 he weighed 132.0 lbs. but, no further weight is documented until 3/12/24. One month after V7

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S9999	Continued From page 5 ordered weekly weights for R24. On 6/4/24 at 10:32 AM, V7 (RD) stated R1 has a history of refusing the bolus feedings so he can consume his regular diet order. V7 stated she ordered the weekly weights to keep track of his weight and she expects the facility to do the weights when it is ordered. The facility provided Weight Monitoring policy dated 2017 describes significant weight loss as 5% in one month, 7.5% in 3 months, and 10% in 6 months. The policy shows that the physician and dietician should be notified but fails to indicate a time frame. The policy additional shows that a client's body weight is monitored to maintain acceptable parameters of nutritional status. (B) Statement of Licensure Violations 2 of 3: 300.610a) 300.1210b) 300.2010a)1) 300.2010b)2) 300.2040b)2) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually	S9999		

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by this committee, documented by written, signed and dated minutes of the meeting.

Section 300.1210 General Requirements for Nursing and Personal Care

b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.

Section 300.2010 Director of Food Services

a) A full-time person, qualified by training and experience, shall be responsible for the total food and nutrition services of the facility. This person shall be on duty a minimum of 40 hours each week.

1) This person shall be either a dietitian or a dietetic service supervisor.

b) If the person responsible for food service is not a dietitian, the person shall have frequent and regularly scheduled consultation from a dietitian. Consultation, given in the facility, shall include training, as needed, in areas such as menu planning and review, food preparation, food storage, food service, safety, food sanitation, and use of food equipment. Clinical management of therapeutic diets shall also be included in consulting, covering areas such as tube feeding; nutritional status and requirements of residents, including weight, height, hematologic and biochemical assessments; physical limitations;

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adaptive eating equipment; and clinical observations of nutrition, nutritional intake, resident's eating habits and preferences, and dietary restrictions.

2) Skilled nursing facilities: A minimum of eight hours of consulting time per month shall be provided for facilities with 50 or fewer residents. An additional five minutes of consulting time per month shall be provided per resident over 50 residents, based on the average daily census for the previous year.

Section 300.2040 Diet Orders

b) Physicians shall write a diet order, for each resident, indicating whether the resident is to have a general or a therapeutic diet. The attending physician may delegate writing a diet order to the dietitian.

2) The diet shall be served as ordered.

These Regulations are not met as evidenced by:

Based on observation, interview, and record review, the facility failed to ensure dietary staff were supervised and trained by a qualified dietary manager resulting in R6, R53, R21, and R65 receiving incorrect physician prescribed diets and resulted in R6 choking, requiring the Heimlich maneuver. R6 required hospitalization for aspiration pneumonia and remains at risk for further episodes of choking and aspiration due to continuing receiving the incorrect diet.

This failure applies to 4 of 4 residents (R6, R53, R21, and R65) reviewed for mechanical soft diets in the sample of 20.

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The findings include:

On 6/3/24 at 2:05 PM, V4 (Food Service Manager/FSM) stated he has been in his role as food service manager for about three years. V4 only has a food protection manager certification that has expired. V4 is not a certified dietary manager. V4 has not begun the process of signing up to take the certified dietary manager coursework as of 6/3/24. V4 stated that he doesn't always know exactly what to do in his position. There isn't someone on site at all times for him to refer to when he has questions.

V4's provided food protection manager certification shows an expiration date of 4/23/24.

On 6/4/24 at 10:37 AM, V7 (Registered Dietitian/RD) stated that she is contracted to provide 16 hours at the facility per month which mainly includes conducting resident nutrition assessments. V7 has never attended a face-to-face staff meeting with all of the dietary staff but has provided printed information for the staff to review.

On 6/4/24 at 8:44 AM, V9 (Cook) stated she has worked here for about eight years. V9 was trained by V4 (FSM) and former cooks on the job. V9 has a current food protection manager certification. V9 stated that a mechanical soft diet is prepared using a knife and cutting the item into bite-size pieces, roughly the size of the fingernail on a pinky finger. V9 does not use any type of machine or device to prepare the mechanical soft diet. V9 stated chopped meats, cooked vegetables, canned fruit, and fresh fruit are allowed on a mechanical soft diet. V9 stated V7 (RD) does not come to the kitchen and V9 has not received training from V7. Per V9, the most recent

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in-service provided by V4 was a few months ago and covered being careful to send the correct foods for each resident.

On 6/4/24 at 9:03 AM, V8 (Dietary Aide) stated he reads all of the diet cards during service and notifies the chef as to what to put on each plate. A mechanical soft diet is signified by a green sticker on the diet card. Mechanical soft diets are to receive soft and chopped foods, roughly the size of the fingernail on a pinky finger. V8 stated that residents receiving a mechanical soft diet can receive a lettuce salad as long as the contents of the salad are chopped finely, similar in size to the chopped meats. If tomatoes are a part of the salad, those need to be chopped up as well; they cannot be large pieces.

Facility provided dietary staff certificates indicate that V10 (Dietary Aide), V11 (Dietary Aide), V13 (Dietary Aide), and V14 (Dietary Aide) do not have current food handler's certifications.

V12's (Cook) Food Protection Manager's certificate has an expiration date of 2/13/24 and is not currently active.

R6's current diet card shows R6 should receive a mechanical soft diet.

R6's progress note dated 4/22/24 shows, "Writer was called to R6's room, resident was choking. 911 was called. Heimlich maneuver was performed, a piece of tomato was expelled."

On 6/3/24 at 1:02 PM, V5 (LPN) stated that at the time of the choking event, R6 was lying in bed. V5 was called into R6's room by V6 (Certified Nursing Assistant (CNA)). When V5 entered R6's room, R6 was purple and could not speak. V5

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initiated the Heimlich maneuver on R6 and a tomato piece, approximately the size of a quarter, "came flying out." V5 stated R6 was receiving a mechanical soft diet on 4/22/24 and is still on a mechanical soft diet.

R6's progress note dated 4/28/24 shows, "Resident readmitted from local hospital via local paramedics. He was on IV (intravenous) antibiotics to treat aspirated pneumonia while at local hospital... On minced moist diet with thin liquid..."

Facility served menu for 4/22/24 shows the meal served for the day includes a tomato wedge, pesto chicken salad, potato chips, marinated cucumber and onion salad, pudding with whipped topping, and a dinner roll.

Facility diet spreadsheet for 4/22/24 shows that a mechanical soft diet should have received a diced tomato rather than a full tomato wedge.

On 6/2/24 at the noon meal, R6 received ham cut into cubes, a baked potato with the skin, spinach, and fresh cantaloupe cut into chunks.

On 6/3/24 at the noon meal, R6 received meat lasagna, California blend vegetables, garlic bread, and apple slices.

R53's physician order sheet dated 10/1/23 shows R53 is on a general diet with mechanical soft texture.

On 6/2/24 at the noon meal, R53 received a whole hot dog on a bun, spinach, and fresh cantaloupe cut into chunks.

On 6/3/24 at 1:43 PM, V7 stated that a hot dog is

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"absolutely not appropriate for a resident on a mechanical soft diet."

R21's current diet card reads, "mech soft (mechanical soft)."

On 6/2/24 at the noon meal, R21 received ham cut into cubes, a baked potato with skin, spinach, and fresh cantaloupe cut into chunks.

On 6/3/24 at the noon meal, R21 received meat lasagna, California blend vegetables, garlic bread, and apple slices.

R65's physician order sheet dated 10/1/23 shows R65 is on a general diet with mechanical soft texture.

R65's current diet card reads, "Regular diet (with no texture modifications)."

On 6/2/24 at the noon meal, R65 received a slice of ham, a baked potato with skin, spinach, and fresh cantaloupe.

On 6/3/24 at the noon meal, R65 received meat lasagna, California blend vegetables, garlic bread, and apple slices.

On 6/3/24 at 1:43 PM, V7 (RD) stated that ham would not be the best option for a resident on a mechanical soft diet. The cut-up squares could be a choking problem. She would also recommend they not serve fresh fruit unless they could guarantee it is soft enough for them to eat.

Facility diet spreadsheet for 6/2/24 shows mechanical soft residents should have received ground ham and a chopped baked potato without the skin.

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S9999	Continued From page 12 On 6/3/24 at 1:20 PM, V4 (FSM) said the staff should follow the diet spread sheet for altered diets. On 6/4/24 at 1:13 PM, V29 (Medical Director) stated, "They definitely should be serving what is ordered for the resident's diets." Facility Food and Nutrition Services Diets and Diet Orders, Mechanical Soft Diet policy dated 2017 states, "... Procedure: The texture may be altered by one of the following methods: Unless otherwise indicated, meat and meat substitutes will be mechanically ground...." On 6/5/24 at 10:40 AM, V29 (Medical Director) stated that he was not familiar with what qualifications a dietary manager requires and he also did not know that V4 (FSM) did not possess the proper qualifications. Facility provided job description for Director of Food and Nutrition Services dated 2018 states, "Qualifications: Certified in food safety through an American National Standards Institute (ANSI) accredited course and has one of the following qualifications: Registered Dietitian, Licensed or Certified Dietitian, Certified Dietary Manager..." The facility presented an abatement plan to remove the immediacy on 6/5/24. The survey team reviewed the abatement plan and was unable to accept the plan to remove the immediacy. The abatement plan was returned to the facility for revisions. The facility presented a second revised abatement plan on 6/5/24 and the survey team accepted the abatement plan on 6/6/24.	S9999		

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S9999	Continued From page 13 (A) Statement of Licensure Violations 3 of 3 : 300.1210b) 300.1210c) 300.2040b)2) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. Section 300.2040 Diet Orders b) Physicians shall write a diet order, for each resident, indicating whether the resident is to have a general or a therapeutic diet. The attending physician may delegate writing a diet order to the dietitian. 2) The diet shall be served as ordered. These Regulations are not met as evidenced by: Based on observation, interview, and record review the facility failed to ensure residents receiving a regular texture diet received a 3-ounce (oz) portion of sliced ham for the noon meal on 6/2/24. This applies to 4 of 4 residents	S9999		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6005144	A. BUILDING: _____ B. WING _____	06/06/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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S9999	Continued From page 14 (R44, R75, R84, R45) reviewed for menus in the sample of 20. The findings include: Facility provided Dietary Type Report shows that R44, R75, R84, and R45 all receive a regular texture diet. On 6/2/24 at 11:27 AM, V12 (Cook) was placing a single slice of sliced ham on each plate receiving a regular texture diet. The slices of ham appeared small. The slices were approximately one quarter inch thick and the size of a three inch by five-inch index card or smaller. On 6/2/24 at 12:10 PM, V12 finished plating all meals and none of the residents received additional ham during normal meal service. On 6/2/24 at 12:37 PM, facility provided test tray was received and the portion of ham was similar to the sizes served during lunch. On 6/2/24 at 12:54 PM, V4 (Dietary Manager) used a calibrated food scale to weigh the ham slice provided on the test tray. The ham slice weighed 1.75 ozs (ounces), providing approximately 88 calories and 11 grams (g) protein. V4 stated the residents were to receive a 3 oz portion of ham, which would provide approximately 150 calories and 20g protein. Residents received approximately 60 calories and 9g less protein than the written menu. On 6/2/24 at 12:55 PM, V9 (Cook) confirmed that V12 cut the ham into slices to serve for lunch on 6/2/24. Facility Diet Spreadsheet shows the portion size	S9999		

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S9999	Continued From page 15 for the regular texture diet is to receive a 3 oz portion of ham. On 6/2/24 1:47 PM, R44 said there are sometimes he receives enough food, but he stated the ham received on 6/2/24 was small and he was still hungry after lunch. On 6/2/24 at 1:58 PM, R84 state that he believes the portion sizes served are small. On 6/3/24 at 9:05 AM, R75 stated that she does not believe the food portions served are always large enough. R75 was unable to eat the ham on 6/2/24 and was still hungry after the end of the meal. R75 stated there have been other times that she was still hungry after meals and this was not the first time. (C)	S9999		