STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6008510	A. BUILDING: _____ B. WING _____	C 06/27/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ARC AT NORMAL	509 NORTH ADELAIDE NORMAL, IL 61761

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments FRI of 6/18/2024/IL174723	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)6) 300.3210t) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999		

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S9999	Continued From page 1	S9999		

care needs of the resident.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.

Section 300.3210 General

t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.

These Requirements were NOT MET as evidenced by:

Based on interview, and record review the facility failed to protect a resident's (R2) right to be free from sexual abuse by another resident (R1), resulting in psychosocial harm of R2. R1 and R2 are two of seven residents reviewed for abuse in the sample list of seven.

Findings include:

The facility's Final Abuse Investigation Report dated 6/21/24 documents the following: On 6/18/24 at approximately 10:00 AM V3 Licensed Practical Nurse (LPN) witnessed R1 and R2 sitting beside each other in the West living area. V3 witnessed R1's hand on R2's chest, V3 immediately separated R1 and R2, and R1 was

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S9999	Continued From page 2	S9999		

taken to R1's room. R1 and R2 were interviewed and had no recollection of the incident.

R1's ongoing Diagnoses List includes Dementia with behavioral disturbance, restlessness, agitation, and Pseudobulbar Affect (inappropriate/involuntary laughter or crying). R1's Minimum Data Set (MDS) dated 5/20/24 documents a Brief Interview for Mental Status score of 12, the high end of moderate cognitive impairment, and R1 uses a wheelchair for mobility. R1's Care Plan dated 2/17/24 documents R1 likes to watch pornography and may express/display sexual advances towards staff.

R1's Nursing Note dated 6/18/2024 at 10:10 AM documents "resident (R1) was witnessed touching another resident's (R2) breast while in a common area, residents were separated by this nurse (V3) and management alerted."

R2's ongoing Diagnoses List includes Aphasia (difficulty speaking) and Alzheimer's Disease. R2's MDS dated 6/7/24 documents R2 does not speak, is rarely/never understood, and rarely/never understands others. R2's MDS documents R2 has short and long term memory impairment, is dependent on staff for mobility/transfers, and does not recall current season, room location, staff names/faces, or that she is in a nursing home. R2's Psychosocial Assessment dated 6/18/24 documents R2 has no recollection of the event with R1.

On 6/27/24 at 9:23 AM V3 LPN stated V3 witnessed R1's/R2's incident (6/18/24) which happened mid-morning. V3 stated R2 was sitting in a wheelchair in the lounge area and R1 was in a wheelchair next to R2. V3 stated R1 had R1's

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S9999	Continued From page 3	S9999		

hand down the top of R2's blouse. V3 stated V3 asked R1 what R1 was doing, R1 put R1's hand down further into R2's blouse and grabbed R2's breast. V3 stated V3 separated R1 and R2, and R1 took himself back to R1's room. V3 stated R1 knew what R1 was doing and knew it (touching R2's breast) was wrong. V3 stated R2 was not aware of what was happening and did not respond to being touched by R1. V3 confirmed R2 has severe cognitive impairment and does not have the ability to consent to intimate touching.

On 6/27/24 at 12:31 PM V22 (R2's Family) stated V1 Administrator recently contacted V22 to report R2 was sitting in the day room and a male resident put his hand down R2's shirt and fondled R2. V22 was asked how R2 would have felt or responded to this situation if R2 did not have cognitive impairement. V22 stated R2 would have been "aghast and mortified", R2 probably would have pushed him (R1) away, and R2 would have felt afraid.

The facility's Abuse Prevention and Reporting-Illinois policy dated as revised October 2022 documents the following: The facility affirms the right of our residents to be free from abuse, neglect, exploitation, misappropriation of property, deprivation of goods and services by staff or mistreatment. Sexual abuse includes unwanted intimate touching of any kind, including the breasts and perineal areas. Nonconsensual sexual contact includes when the resident appears to want the contact to occur, but lacks the cognitive ability to consent.

(B)