STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6002299	A. BUILDING: _____ B. WING _____	C 05/08/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CRYSTAL PINES REHAB & HCC	335 NORTH ILLINOIS AVENUE CRYSTAL LAKE, IL 60014

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Investigation of Facility Reported Incident of 4/27/24/IL172859	S 000		
S9999	Final Observations Statement of Licensure Violations 300.690b)c) Section 300.690 Incidents and Accidents b) The facility shall notify the Department of any serious incident or accident. For purposes of this Section, "serious" means any incident or accident that causes physical harm or injury to a resident. c) The facility shall, by fax or phone, notify the Regional Office within 24 hours after each reportable incident or accident. If a reportable incident or accident results in the death of a resident, the facility shall, after contacting local law enforcement pursuant to Section 300.695, notify the Regional Office by phone only. For the purposes of this Section, "notify the Regional Office by phone only" means talk with a Department representative who confirms over the phone that the requirement to notify the Regional Office by phone has been met. If the facility is unable to contact the Regional Office, it shall notify the Department's toll-free complaint registry hotline. The facility shall send a narrative summary of each reportable accident or incident to the Department within seven days after the occurrence. These requirements were not met as evidenced by:	S9999		

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S9999	Continued From page 1	S9999		

Based on interview and record review, the facility failed to report a resident injury for 1 of 3 residents (R1) reviewed for accidents in the sample of 4.

The findings include:

On 5/8/24 at 9:25 AM, R1 said about a month ago he was having an x-ray. R1 said the tech placed him on a hard plate for the x-ray and rolled him onto the place a little too hard. R1 said he hit in a position where he heard a crack and had pain in his lower back. R1 said he told the x-ray tech, V6 and the Certified Nursing Assistant (CNA), V4 that he heard the crack and felt the pain in his back.

On 5/8/24 at 10:35 AM, V4 said about "a half a week" after V6 did R1's x-ray, R1 told V4 maybe he could sue because V6 injured R1's back while doing his x-ray. V4 said she told a nurse about R1's back injury after her conversation with R1, but does not remember which nurse she told.

On 5/8/24 at 11:44 AM, V3 said she received report from the Emergency Room (ER) nurse when R1 was sent back to the facility (on 4/27/24) and was told R1 had an unspecified sacral fracture which would resolve by itself with no intervention. V3 said she reported R1's sacral fracture to the next shift nurse, but did not report it to a supervisor or the Director of Nursing (DON).

On 5/8/24 at 10:55 AM, V2, DON said R1 had gone to the ER on 4/27/24 due to abdominal pain and returned later. V2 said when she read R1's After Visit Summary (AVS) from the hospital (on 4/30/24), she saw that R1 had a sacral fracture.

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V2 said no one reported R1's sacral fracture to her.

On 5/8/24 at 12:13 PM, V1, Administrator/Abuse Coordinator, said the first she heard about R1 having a sacral fracture was after V2 spoke to R1 about his injury. V1 said based on what R1 told V2 about his injury, she believed they found the cause of R1's sacral fracture. V1 said she thought it was very clear what happened based on what R1 reported because he is alert and oriented and very credible. V1 said staff are supposed to be reporting a resident injury immediately to her, the DON, or the nurse on call. V1 said injuries should be addressed immediately around the clock within hours of an injury or allegation. V1 said the nurse should have informed her or V2 about R1's sacral fracture findings before V2 discovered it on R1's AVS.

R1's Order Summary Report dated 5/8/24 shows an order for an abdominal x-ray dated 4/13/24. R1's abdominal x-ray Patient Report shows V6 was the tech who performed R1's abdominal x-ray on 4/15/24. R1's CT Abdomen Pelvis without Contrast results dated 4/27/24 show a nondisplaced distal sacral fracture. R1's CT Abdomen Pelvis results from 10/12/23 do not show a sacral fracture.

V3's Health Status Note effective 4/27/24 at 2:45 PM shows V3 was told R1 has a nondisplaced sacral fracture by the ER charge nurse.

R1's Minimum Data Set dated 2/23/24 shows R1 is cognitively intact.

The facility's State Report regarding R1's sacral fracture is dated 4/30/24.

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