

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6004832</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/24/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>RYZE WEST</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>5130 WEST JACKSON BOULEVARD CHICAGO, IL 60644</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments  Annual Health Certification Licensure	S 000		
S9999	Final Observations  Statement of Licensure Violations 1 of 3  300.610a) 300.1210b) 300.1210d)1 300.1210d)2  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each	S9999		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
06/09/24

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S9999	<p>Continued From page 1</p> <p>resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>These Requirements were NOT MET as evidenced by:</p> <p>Based on observation, interviews, and record reviews the facility failed to provide the appropriate treatment to attain the highest practical mental and psychosocial wells-being of one [R125] resident reviewed in a sample of 35. This failure resulted in R125 feeling sad, depressed, tired, and refusing care.</p> <p>Findings include:</p> <p>R125's clinical indicates in part, he is a twenty-eight-year-old admitted on 4/27/24, with the medical diagnosis of attention-deficit hyperactivity disorder, depression, paraplegia, neuromuscular dysfunction of bladder, essential (primary) hypertension.</p> <p>R125's physician order dated 5/15/24- Dextroamphetamine Sulfate Oral Tablet 5 MG (Adderall) [Controlled Drug], give 1 tablet by mouth in the morning and afternoon for ADHD.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>R125's Progress Notes: Documented in part. Dated 4/28/24- Nursing Note-R125 refused care and weights, he became verbally aggressive, nurse practitioner gave order for psych consult.</p> <p>4/28/24-Nurse note: refused ADL care and increase in anxiety. 4/29/24-Nurse note: refused ADL care. 5/2/24-nurse practitioner note requested to go back on ADHD meds, and psychiatry consult ordered. 5/2/24- social service note: R125 presents with moderate severe depression. 5/3/24-nurse note refused ADL care. 5/4/24- nurse note: refused ADL care, shower, and lab work. 5/5/24- nurse note: picking wounds. 5/6/24- nurse note: attempted to throw away personal belongings. 5/7/24 -nurse note: picking wounds. 5/12/24, 5/13/24 nurse note: refused ADL care. 5/14/24- nurse note: R125 request to psychiatrist. 5/15/24- nurse note: [V2 Director of Nursing] Psychiatrist assessed R125 and prescribed new order Dextroamphetamine Sulfate Oral Tablet 5 MG (Adderall) [Controlled Drug], give 1 tablet by mouth in the morning and afternoon for ADHD. Carried out orders. Next visit with psychiatrist in one week. 5/15/24 thru 5/23/24- No note from psychiatrist [V47]. 5/20/24 nurse note: refused skin treatment. 5/22/24 nurse note: refused ADL care. 5/23/24 nurse note at 13:51 (1:51PM) phoned V47 regarding prescription for Dextroamphetamine Sulfate Oral Tablet 5 MG (Adderall).</p> <p>R125's Medication Administration Sheet: 5/15/24- Dextroamphetamine Sulfate Oral Tablet</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>5 MG (Adderall) [Controlled Drug], give 1 tablet by mouth in the morning and afternoon for ADHD. [Medication was not administered 5/15/24 thru 5/23/24.</p> <p>On 5/21/24 at 11:37 AM, R125 stated, "I was admitted here on 4/27/24. I requested to see a psychiatrist, but I was not seen until 5/15/24. The psychiatrist [V47] on 5/15/23, reorders my medication, Dextroamphetamine Sulfate that I been taking since I was sixteen years old. On 5/16/24, I did not receive my medication. I been asking different nurses, why I have not received the Dextroamphetamine Sulfate. Some nurses told me they will call pharmacy, other nurses said they was going to call V47. I don't think the nurses called V47. Not having my medication has made me feel terrible, feeling sad, depressed, tired, disorganized, and not wanting to move around to allow ADL care. I just been staying in my room, not wanting to be bothered."</p> <p>On 5/22/24 at 1:35 PM, (Face to Face Interview) V47 [Psychiatrist] stated, "I assessed R125 for the first time on 5/15/24. R125 expressed he needed the medication Dextroamphetamine Sulfate Oral Tablet 5 MG, that he has taken since a teenager. After my assessment it was determined that R125 did in fact need the medication to treat attention-deficit hyperactivity disorder [ADHD]. I completed a form with V2 [Director of Nursing] and she was to fax the form to pharmacy. The sign form to pharmacy will allow any of my orders for narcotics to be filled and delivered, and my signature will remain of file with the pharmacy. I did not receive any notification from nursing staff that R125 did not receive his medication. I was not made aware the pharmacy did not receive the completed form. I did not give an order to place the medication on</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>hold. Not receiving Dextroamphetamine Sulfate, could cause the resident to feel sad, a down mood, tired, and poor concentration. I will go up to R125's room and assess his mood and behavior. I will complete the required forms and submit them to pharmacy, R125 will have his medication today. I did complete R125's psychological assessment. I did not have time to document my encounter. I will complete our encounter today for 5/15/24."</p> <p>On 5/22/24 at 3:10 PM, V2 [Director of Nursing] stated, "I placed in the order for R125's medication Dextroamphetamine Sulfate Oral Tablet 5 MG. I received the order from V47 on 5/15/24. V47 was supposed to complete a prescription and fax it to the pharmacy. I did place in the progress note in R125's clinical record. I thought V47 completed the prescription and faxed the order over to pharmacy. I was not made aware that R125 did not receive his medication from pharmacy. The procedure for any narcotic order, a prescription must be completed and faxed to pharmacy. If the medication was not delivered, the nursing staff should first call pharmacy to find out the reason why the resident's medication was not delivered. Then call the physician for any need prescriptions or forms. If a resident does not receive Dextroamphetamine Sulfate, the behaviors potentially can continue or worsen. V47 should document his assessments and encounter with the resident."</p> <p>On 5/23/24 at 12:35PM, R125 stated, "I did not receive my Dextroamphetamine Sulfate Oral Tablet 5 MG, today. I did not see V47 yesterday. The first and last time I saw him was on 5/15/24. My nurse V8 [Licensed Practical Nurse] told me the prescription was faxed yesterday (5/22/24).</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>On 5/23/24 at 12:57 PM V8 (Licence Practical Nurse) stated, "V47 told me yesterday that he faxed R125's medication to the pharmacy."</p> <p>On 5/23/24 at 1:00 PM, V17[Wound Care Nurse] stated, "I will call the pharmacy to find out if the prescription was faxed." V17 phoned the pharmacy on speaker in the presents of V8 and surveyor. The pharmacist said there was no prescription on file. V17 was transferred to the data entry department, it was verified there was no fax, e-script, sent to the pharmacy for R125. V8 stated, "I will call V47 for a script."</p> <p>Policy documented in part: Controlled Substance Orders (No Date) -A controlled substance medication will be dispensed by the pharmacy if all state and federal requirements are met. -A controlled substance prescription will only be accepted and dispensed if the pharmacy receives a valid prescription. -A valid controlled substance prescription can be received by the pharmacy by the following ways. Electronically, fax, or phone call. -Once the valid prescription is received from the physician the medication will be delivered in the next delivery.</p> <p>(B)</p> <p>Licensure Violations 2 of 3</p> <p>300.615e)</p> <p>Section 300.615 Determination of Need Screening and Request for Resident Criminal History Record Information</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>e) In addition to the screening required by Section 2-201.5(a) of the Act and this Section, a facility shall, within 24 hours after admission of a resident, request a criminal history background check pursuant to the Uniform Conviction Information Act for all persons 18 or older seeking admission to the facility, unless a background check was initiated by a hospital pursuant to the Hospital Licensing Act. Background checks shall be based on the resident's name, date of birth, and other identifiers as required by the Department of State Police. (Section 2-201.5(b) of the Act)</p> <p>Based on interview, and record review the facility failed to check and review the results of the Criminal History Information Response Process (CHIRP), Illinois Sex Offender Registry, and Illinois Department of Corrections within 24 hours of admission for 9 (R162, R57, R140, R51, R48, R145, R153, R71, R170) out of 10 residents reviewed for Identified Offender Protocol. This failure resulted in R162, R57, R140, R51, R48, R145, R153, R71, and R170 not having a background check submitted to the Identified Offender Program timely.</p> <p>Findings Include:</p> <p>The residents' clinical records and background checks were reviewed and revealed the following:</p> <ol style="list-style-type: none"> <li>1. R162 was admitted on 1/11/24. R162's CHIRP was completed on 3/20/24. R162's Illinois Sex Offender Registry (ISOR) and Illinois Department of Corrections (IDOC) were completed on 4/24/24.</li> <li>2. R57 was admitted on 6/30/21. R57's CHIRP was completed on 5/07/24. R57's ISOR, and IDOC were completed on 5/22/24.</li> </ol>	S9999		

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S9999	<p>Continued From page 7</p> <p>3. R140 was admitted on 1/27/23. R140's CHIRP was completed on 2/14/23. R140's ISOR was completed on 1/25/23 and IDOC was completed on 1/26/23.</p> <p>4. R51 was admitted on 5/22/19. R51's CHIRP was completed on 5/29/19. R51's ISOR and IDOC were completed on 5/28/19.</p> <p>5. R48 was admitted on 10/20/17. R48's CHIRP was completed on 8/31/23. R48's ISOR and IDOC were completed on 10/23/17.</p> <p>6. R71 was admitted on 2/17/17. R71's CHIRP was completed on 4/28/17. R71's ISOR and IDOC were completed on 2/17/17.</p> <p>7. R145 was admitted on 4/17/24. R145's CHIRP was completed on 4/29/24. R145's ISOR and IDOC were completed on 4/29/24.</p> <p>8. R153 was admitted on 10/20/23. R153's CHIRP was completed on 11/03/23. R153's IDOC was completed on 5/22/24.</p> <p>9. R170 was admitted on 3/4/24. R170's CHIRP was completed on 3/6/24.</p> <p>On 5/21/24 at 10:14 AM, interviewed V16 (Social Service Director) and stated that ISOR, NSOR and IDOC background checks are usually done by the hospital before the residents get admitted to the facility. V16 stated that CHIRP should be completed upon resident's admission in the facility, but it's not always done within 24 hours of admission.</p> <p>The facility's "CRIMINAL HISTORY BACKGROUND INSTRUCTIONAL" with no date documents in part: When you have a brand-new admission to the facility run the CHIRP within 24 hours of the resident coming into the facility, but preferably before the resident ever comes into the facility so that it is known what the criminal history contains and then there is a chance to reject the referral.</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>(C)</p> <p>Licensure Violations 3 of 3</p> <p>Section 300.625 Identified Offenders</p> <p>c) If the results of a resident's criminal history background check reveal that the resident is an identified offender as defined in Section 1-114.01 of the Act, the facility shall do the following:</p> <p>2) Within 72 hours, arrange for a fingerprint-based criminal history record inquiry to be requested on the identified offender resident. The inquiry shall be based on the subject's name, sex, race, date of birth, fingerprint images, and other identifiers required by the Department of State Police. The inquiry shall be processed through the files of the Department of State Police and the Federal Bureau of Investigation to locate any criminal history record information that may exist regarding the subject. The Federal Bureau of Investigation shall furnish to the Department of State Police, pursuant to an inquiry under this subsection (c)(2), any criminal history record information contained in its files.</p> <p>Based on interview, and record review the facility failed to order fingerprints if any of the Criminal History Information Response Process (CHIRP) or registry background results come back with a HIT for qualifying offense for 5 (R162, R57, R140, R71, R153) out of 10 residents reviewed for Identified Offender Protocol. This failure resulted in R162, R57, R140, R71, R153 not having a background check submitted to the Identified Offender Program timely.</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>Findings Include:</p> <p>The residents' clinical records and background checks were reviewed and revealed the following:</p> <ol style="list-style-type: none"> <li>1. R162's CHIRP dated 3/20/24 result came back with a "HIT". R162's fingerprint was ordered on 4/22/24.</li> <li>2. R57's CHIRP dated 5/7/24 result came back with a "HIT". R57's fingerprint was ordered on 5/14/24.</li> <li>3. R140's CHIRP dated 2/14/23 result came back with a "HIT". R140's fingerprint was ordered on 2/20/23.</li> <li>4. R71's CHIRP dated 4/28/17 result came back with a "HIT". R71's fingerprint ordered on 5/4/17.</li> <li>5. R153's CHIRP dated 11/03/23 result came back with a "HIT". R153's fingerprint was ordered on 5/16/24.</li> </ol> <p>On 5/21/24 at 10:14 AM, interviewed V16 (Social Service Director) and stated, "If the resident's background checks show that they have a record like certain offenses they get fingerprinted. It would say hit or multi hit. For hits we automatically schedule the fingerprint within 72 hours. We get the sign release and the individual from the fingerprint will stamp. They usually come in the facility. Then after that we email the CHIRP and the stamped form and another form to the Identified Offender Program."</p> <p>The facility's "CRIMINAL HISTORY BACKGROUND INSTRUCTIONAL" with no date documents in part: When you have a brand-new admission to the facility run CHIRP within 24 hours. Within 48 hours if the CHIRP comes back as a "HIT" and is determined to have qualifying hit, then the resident has to sign the fingerprint consent form and be fingerprinted only if there is a qualifying offense that was committed. Within</p>	S9999		

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S9999	Continued From page 10  72 hours set up a time for the fingerprint vendor to come in to the facility to take the fingerprints of the resident.  (C)	S9999		