

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000210 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED C 05/07/2024 |
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| NAME OF PROVIDER OR SUPPLIER ACCOLADE HEALTHCARE DANVILLE | STREET ADDRESS, CITY, STATE, ZIP CODE 801 NORTH LOGAN AVENUE DANVILLE, IL 61832 |
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| S 000 | Initial Comments Facility Reported Incident of 4/26/24/IL172644 | S 000 | | |
| S9999 | Final Observations Statement of Licensure Violation: 300.610a) 300.1210b) 300.1210d)2)6) 300.1220b)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. | S9999 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE

05/31/24

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| S9999 | <p>Continued From page 1</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to implement effective fall interventions in three (R1, R2, and R3) of three</p> | S9999 | | |

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| S9999 | <p>Continued From page 2</p> <p>residents reviewed for falls. These failures resulted in R1 sustaining a head laceration with an arterial bleed, requiring nine sutures and R2 sustaining bilateral fractured wrists resulting in decreased independence, both as the result of falls.</p> <p>Findings include:</p> <p>The Facility Accidents and Incidents Policy dated 11/2023 documents, "The Charge Nurse must conduct an immediate investigation of the accident/incident and implement immediate appropriate intervention to affected parties."</p> <p>1.) R1's undated diagnosis sheet documents the following diagnoses including: dementia, encephalopathy, neutropenia, history of falls, chronic kidney disease, diabetes mellitus, type 2, congestive heart failure, chronic kidney disease, history of a kidney transplant, hypertension, hyponatremia, and a history of a coronary artery bypass graft.</p> <p>R1's progress note documents admission to the facility on 4/15/24 and that R1 is forgetful, uses a walker, has an unsteady gait and needs therapy services for strength and stability training.</p> <p>R1's fall assessment dated 4/15/24 documents R1 as a high fall risk.</p> <p>R1's minimum data set dated 4/22/24 documents R1 as moderately cognitively impaired.</p> <p>R1's fall investigation dated 4/18/24 documents that R1 fell at 6:45AM while sitting at the nurse's station while repeatedly attempting to stand up. The intervention used was to redirect R1. R1 stood up after being reminded that it was unsafe,</p> | S9999 | | |

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| S9999 | <p>Continued From page 3</p> <p>fell and hit her head. R1 was then sent to the hospital.</p> <p>R1's emergency room notes dated 4/18/24 document that R1 sustained a forehead contusion from the fall and has a history of hyponatremia. R1 was returned to the facility on the same day.</p> <p>R1's care plan dated 4/18/24 documents the intervention to prevent further falls is to check R1's basic metabolic panel weekly.</p> <p>R1's progress notes dated 4/26/24 document R1 as restless and attempting to stand unassisted. R1 was again placed in a chair next to the nurse's station, R1 stood up and fell. A laceration was sustained to R1's forehead that bled substantially. R1 was again sent to the emergency room.</p> <p>R1's emergency room notes dated 4/26/24 document that emergency medical services applied pressure dressings to R1's head due an arterial bleed and that hemostasis was achieved by tying off the vessels in the emergency department. Nine sutures were required to close the wound. R1 was then returned to the facility with orders for Apixaban (blood thinner) 5 milligrams to be administered twice daily.</p> <p>R1's care plan dated 4/26/24 documents the intervention was to obtain a new wheelchair for R1.</p> <p>R1's progress notes dated 4/29/24 document that a staff member walked by R1's room to find her on the floor next to her bed with a new skin tear and a bruise to the right hip.</p> <p>R1's progress notes dated 4/28/24 document that</p> | S9999 | | |

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| S9999 | <p>Continued From page 4</p> <p>R1's family chose to take R1 home on 5/2/24.</p> <p>On 5/6/24 at 12:00PM, V16 R1's family member said that R1 was always impulsive and determined regardless of reminders both at home and at the facility and that the facility was aware.</p> <p>On 5/6/24 at 2:30PM, V7 Licensed Practical Nurse stated, "We had to keep a close eye on her and kept her at the nurse's station a lot but that doesn't mean that we had our eyes on her at all times."</p> <p>On 5/6/24 at 11:00AM, V2 Director of Nursing (DON) said that she understood that if other interventions had been implemented after R1's first fall, the second fall with injury might have been prevented. V2 DON then stated, "She was so fast, you can't redirect someone like her, that doesn't work. In an ideal world we would have had her on 1:1s at all times. Even her family was going to get alarms and cameras for when she went home".</p> <p>On 5/6/24 at 3:18PM, V11 Nurse Practitioner said that the second fall that resulted in nine sutures was preventable had more effective interventions been put into place.</p> <p>2.) On 5/6/24 at 2:20PM, R2 was sitting in front of the nurse's station with bilateral splints applied to her wrists.</p> <p>R2's undated diagnosis sheet documents the following diagnoses including: osteoarthritis, diabetes mellitus type two, anxiety, peripheral vascular disease, bilateral wrist fractures, major depressive disorder and dementia with other behavioral disturbances.</p> | S9999 | | |

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| S9999 | <p>Continued From page 5</p> <p>R2's undated census sheet documents admission to the facility on 11/16/23.</p> <p>R2's fall assessment dated 4/4/24 documents R2 as a high fall risk.</p> <p>R2's minimum data set dated 1/5/24 documents R2 as moderately cognitively impaired.</p> <p>R2's fall investigation dated 3/16/24 documents that R2 was observed by staff trying to move her walker to the corner of her room, lost her balance and fell. R2 sustained a laceration on the head.</p> <p>R2's care plan dated 3/16/24 documents that the intervention put into place was to move R2's bed farther into the corner of her room.</p> <p>R2's progress notes dated 4/20/24 document R2 was observed by staff falling onto the floor in her room when get to her bed at 8:30AM. R2 used her hands to block her fall. At 3:30PM the same day, R2 complained of bilateral wrist pain. A stat X-ray of R2's wrists was ordered. At 6:09PM of the same day, R2's left wrist was noted to be swollen.</p> <p>R2's progress notes dated 4/21/24 document at 1:06PM, R2's bilateral wrists were swollen. At 1:40PM, the facility provided X-ray service had not yet taken the stat X-rays.</p> <p>R2's progress notes dated 4/22/24 document at 11:22AM, the facility provided X-ray service had not yet taken the stat X-rays. At 2:45PM on the same day, R2 was sent to the hospital for X-rays.</p> <p>R2's radiology results were documented on 4/22/24 with bilateral wrist fractures reported and follow up with orthopedics and bilateral splints</p> | S9999 | | |

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| S9999 | <p>Continued From page 6</p> <p>ordered.</p> <p>R2's January 2024 minimum data set assessment of activities of daily living document R2 as supervision only for toileting and dressing.</p> <p>R2's April 2024 minimum data set documents that R2 requires partial to moderate assistance with toileting and dressing.</p> <p>On 5/6/24 at 1:23PM, V11 Nurse Practitioner said that R2's X-rays were not performed in a timely manner and should have been obtained sooner.</p> <p>On 5/7/24 at 9:30AM, V15 Certified Nursing Assistant said that since R2 broke her wrists she must have assistance toileting and dressing.</p> <p>3.) On 5/6/24 at 2:25PM, R3 was laying on his bed. R3 had a large bandage covering his right bicep.</p> <p>On 5/7/24 at 9:45AM, R3 was standing in his room beside his bed. When V13 Licensed Practical Nurse entered the room, she reminded R3 that he wasn't supposed to get up without assistance. Observed a quarter sized skin tear on biceps area and a dime size on R3's elbow.</p> <p>R3's undated diagnoses sheet documents the following diagnoses including: dementia, major depressive disorder, malnutrition, chronic obstructive pulmonary disease, peripheral vascular disease, metabolic encephalopathy, atherosclerosis, cognitive communication deficit, and hypertension.</p> <p>R3's 4/22/24 fall risk assessment documents R3 has a high fall risk.</p> | S9999 | | |

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| S9999 | <p>Continued From page 7</p> <p>R3's minimum data set dated 2/7/24 documents R3 as severely cognitively impaired.</p> <p>R3's fall investigation dated 4/22/24 documents that at 6:35PM, R3 fell when standing up from the toilet because the toilet grab bar broke resulting in a skin tear on R3's left elbow.</p> <p>R3's fall investigation dated 4/28/24 documents that at 2:44PM, R3 was found on the floor near the foot of his bed resulting in a large skin tear on his left forearm, requiring Steri-strips.</p> <p>R3's care plan dated 4/28/24 documents the fall intervention after the 4/28/24 fall was to obtain a urine culture.</p> <p>R3's urine culture, resulted on 4/30/24, documents no urinary tract infection.</p> <p>On 5/6/24 at 2:30PM, V5 Certified Nursing Assistant said that R3 requires close supervision and lots of reminders to sit down.</p> <p>On 5/6/24 at 2:33PM, V6 Certified Nursing Assistant said R3 requires close supervision because he is always getting up on his own.</p> <p>On 5/7/24 at 10:15AM, V2 Director of Nursing said that other interventions should have been put into place when the urine culture was negative.</p> <p>(B)</p> | S9999 | | |