

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008213	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/03/2024
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NAME OF PROVIDER OR SUPPLIER SANDWICH REHAB & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 902 EAST ARNOLD STREET SANDWICH, IL 60548
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S 000	Initial Comments	S 000		
S9999	<p>Complaint Investigation: 2414903/IL174688</p> <p>Final Observations</p> <p>Statement of Licensure Violation: 300.610a) 300.1210c) 300.1220b)3) 300.2040a) 300.2040b)2)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>Section 300.1220 Supervision of Nursing Services b) The DON shall supervise and oversee the nursing services of the facility, including: 3) Developing an up-to-date resident care plan for each resident based on the resident's</p>	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
07/22/24

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S9999	<p>Continued From page 1</p> <p>comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>Section 300.2040 Diet Orders</p> <p>a) Two or more copies of a current diet manual shall be available and in use. One copy shall be located in the kitchen for use by dietary personnel. Other copies shall be located at each nurses' station for use by physicians or dietitians when writing diet orders.</p> <p>b) Physicians shall write a diet order, for each resident, indicating whether the resident is to have a general or a therapeutic diet. The attending physician may delegate writing a diet order to the dietitian.</p> <p>2) The diet shall be served as ordered.</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to provide an altered diet for a resident with dysphagia for 1 of 3 residents (R6) reviewed for therapeutic diets in the sample of 22. This failure resulted in R6 experiencing a choking episode requiring the Heimlich Maneuver and abdominal thrusts to dislodge.</p> <p>The findings include:</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>R6's face sheet showed he was admitted to the facility on 3/16/23 with diagnoses to include sepsis, Type 2 Diabetes, Acquired Absence of right leg below knee, hyperlipidemia, arteriosclerotic heart disease of native coronary artery, ischemic cardiomyopathy, cognitive communication deficit, abnormal posture, oropharyngeal phase dysphagia, and vascular dementia.</p> <p>R6's most recent quarterly dietary assessment was completed on 10/2/23 (approx. 8 months prior).</p> <p>R6's care plan initiated 11/6/23 showed, "The resident has nutritional problem or potential nutritional problem related to Type 2 Diabetes... Provide, serve diet as ordered..." Another care plan initiated for R6 on 11/6/23 showed, "The resident has a need for oral/dental health maintenance... Diet as ordered. Consult with dietitian and change if chewing/swallowing problems are noted..."</p> <p>R6's facility assessment dated 4/3/24 showed he has severe cognitive deficits and no swallowing deficits.</p> <p>R6's Physician Order Sheet showed an order dated 4/26/24, "Diet Downgrade to Mechanical Soft/TL (thin liquid) per ST (Speech Therapy)."</p> <p>R6's Speech Therapy Discharge notes showed he participated in Speech Therapy from 4/15/24 through 5/10/24. The same Speech Therapy discharge note showed recommendation for oral intake to be "Mechanical Soft/Chopped Textures..."</p> <p>The facility's Diet Type Report dated 5/8/24</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>showed R6 was a regular diet and it was crossed off and "mechanical" was written next to it.</p> <p>R6's 6/16/24 Nursing Note entered at 5:50 PM showed, "Resident eating in dining room with several residents and a staff member (V10) (Certified Nursing Assistant/CNA). Resident took a bite of bread and meat, an Italian beef sandwich. Resident began to have signs and symptoms of choking. (V10) reports she did the Heimlich, as resident sitting in his chair. Staff member called for additional help, I approached, resident not responding, color poor, we laid him on the floor, [V10] did abdominal thrusts, turned him on his side, still choking, did another set of abdominal thrusts, turned him on his side, object/food expelled resident breathing, alert..."</p> <p>R6's Acute Care Hospital Emergency Department documents dated 6/16/24 showed, "Todays Visit.. Reason for Visit: Choking..."</p> <p>R6's Physician Order Sheet showed an order dated 6/19/24, "Meals: Cut food into bite size pieces, offer drink every 2-3 bites with meals to prevent choking."</p> <p>On 6/25/24 at 1:07 PM, V14 RN (Registered Nurse) said, "... It was supper time. Everyone was in the dining room. [R6] sits in the back corner. I was across the hall in the TV room assisting a resident into a chair. I saw the aide, [V11] running. I saw action in the dining room so I went in and saw [V10] and she said [R6] was choking. [R6] could not speak or breathe. He does not stand so we put him on the floor and did abdominal thrusts. A chunk of food came out, it was a bread ball with beef. It looked like he did not chew it... His diet was regular at the time. It is mechanical soft now. He had a regular tray..."</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>On 6/25/24 at 1:45 PM, V12 (Dietary Manager) said the nurse is supposed to send diet changes to the kitchen in paper form. V12 said they do not make changes until the order comes from the nurse and that is when the dietary card would be changed. V12 said she does not have a way to track when the dietary card was actually changed because she does not have R6's old cards.</p> <p>On 6/25/24 at 2:34 PM, V11 (CNA) said, "[V10] was feeding [R6] and I was feeding another resident. [V10] started doing the Heimlich and I went to get the nurse. Me and [V10] picked him up and put him on the floor. The nurse just stood there while we were doing the Heimlich. [R6] was completely blue before the food came up a little. When the food came up the nurse put her finger in his mouth and pulled it out. He went to the hospital... his diet was regular at that time but they changed it after that to mechanical soft."</p> <p>On 6/26/24 at 9:40 AM, V10 (CNA) said, "I was the one that was feeding him. He was eating regular food. He started choking. I went behind his wheelchair and had another aide go get the nurse. My arms wouldn't go around him. We pulled him to the floor. The kitchen asked if we needed 911. I did stomach thrusts... He was not breathing, his lips turned purple.. His whole face was purple... His diet got changed now to pureed..."</p> <p>On 6/27/24 at 12:34 PM, R6 was in the dining room. R6 was served tomato soup, pasta salad, and a grilled ham and cheese sandwich (not mechanically altered) and cut into halves. V23 (CNA) was sitting near R6 while he was eating. R6 took a large bite of his ham and cheese sandwich and began coughing. V23 said to R6,</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>"That was a pretty big bite, better slow down."</p> <p>On 6/27/24 at 1:36 PM, V12 (Dietary Manager) said, "[R6] was not seen by the dietitian after his choking episode. [R6] was a regular diet but there was a change around the beginning of May."</p> <p>On 7/2/24 at 1:10 PM, V2 (Director of Nursing) said, "Diet changes are entered as an order in the computer by the nurse. They print out a copy and give it to the kitchen. If they don't give it to [V12] and they just put it in the kitchen sometimes things disappear. It is important to ensure the correct diet is entered and changed right away to avoid choking. I don't know where the breakdown happened. I don't know if the dietary card did not get changed or they just didn't read it."</p> <p>The surveyor attempted to call V30 (Registered Dietitian) multiple times with no response.</p> <p>The facility's policy and procedure with review date of April 2006 showed, "Therapeutic & Mechanically Altered Diets; It is the policy of [the facility] that therapeutic and mechanically altered diets are ordered by the physician and planned by the dietitian. A therapeutic diet is ordered to manage problematic health conditions... A mechanically altered diet is a diet specifically prepared to alter the consistency of food in order to facilitate oral intake... A physician's order is written for all diets including therapeutic and mechanically altered diets... The dietitian approves, signs and dates all menus... The facility prepares and serves all therapeutic and mechanically altered diets as planned..."</p> <p>The facility's policy and procedure with revision date of April 2015 showed, "Diet Orders; Policy: It is the policy of [the facility] to establish</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>procedures for writing and communicating diet orders... The Food Service Manager, upon receiving the diet order, shall check the order against the medical record, making sure that the written order exists and that it agrees with the diet order. Any discrepancies in the Diet Order Form and diet order in the chart are discussed with the Director of Nurses or the nurse in charge... The Diet Order Form is to be kept on file in the Dietary Department for reference."</p> <p>The facility's policy and procedure with revision date of April 2016 showed, "Regional Dietitian... Provide dietitian consultation to the facility to help meet the needs of the residents... 1. Collects, analyzes and summarizes relevant data from the resident and/or medical record, including anthropometric and laboratory information, appetite, diet orders, nutrition history, medications, and medical concerns... Evaluates the diet prescription relative to diagnosis and recommends changes as appropriate... Assist in development of menus..."</p> <p>The facility's policy and procedure with revision date of October 2013 showed, "Quarterly Assessments; It is the policy of [the facility] that all residents will be evaluated at least quarterly to ensure periodic monitoring of the nutritional status of the resident and prevent deterioration of nutritional status... 1. The Food Service Manager or designee re-evaluates and documents each resident's nutritional problems or needs at least quarterly. The Food Service Manager or designee writes the progress note on the Dietary Notes form or the Quarterly Assessment form... 2. Quarterly notes by the Food Service Manager or designee shall include at least the following: A. Current diet order... E. Appropriateness of diet order..."</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>1. On 6/28/24 the following was initiated: A. In house audit of all diet orders to ensure accurate reconciled with dietary cards completed 6/28/24. B. IDT will review Speech Therapy recommendations daily in morning meeting. C. Regional Director in-serviced Dietary Supervisor on quarterly and annual dietary assessments. D. Staff in-serviced on appropriate diets by Regional Director and Administrator on 6/28/24. 2. Compliance will be monitored through the QA process. A. Speech orders will be reviewed daily during morning meeting by the IDT. DON/Designee will ensure all new diet orders are communicated to dietary. B. DON/Designee will in-service on diet orders once a month for the next 3 months.</p> <p>(A)</p>	S9999		