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	IL6001663	A. BUILDING: _____ B. WING _____	C 06/27/2024

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S 000	Initial Comments Complaint Investigation: 2444565/IL174183 2444602/IL174232	S 000		
S9999	Final Observations Statement of Licensure Violations (1 of 2) 300.610a) 300.1210a) 300.1210b) 300.1210c) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and	S9999		

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the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)

b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.

c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be

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made by nursing staff and recorded in the resident's medical record.

These Requirements were not met evidenced by:

Based on interview and record review, the facility failed to assist residents with activities of daily living for dependent residents including oral and hygiene care for 1 of 4 residents (R2) reviewed for Activities of Daily Living (ADLs) for dependent residents in the sample of 24. This failure resulted in psychosocial harm as a normal person would have been embarrassed if they could not maintain good hygiene and be clean and odor free when going out in public.

Findings include:

R2's Face Sheet, undated, documents R2 has the following diagnoses: Osteomyelitis, Protein Calorie Malnutrition, Non-Traumatic Extradural Hemorrhage, Aphasia, Parkinson's Disease, Stage 3 Pressure Ulcer to the Sacral Area, PVD (Peripheral Vascular Disease), Dysphagia, Seizures, Neurocognitive Disorder with Lewy Bodies, Dystonia, Hypernatremia, MDD (Major Depressive Disorder and HTN (Hypertension).

R2's Minimum Data Set, dated 6/9/24, documents R2 has severe cognitive impairment, is incontinent of bowel /bladder and is dependent with Activities of Daily Living (ADLs).

R2's Care Plan, dated 11/16/22, documents R2 has an ADL self-care performance deficit and requires physical assistance with daily care needs.

R2's SBAR (Situation, Background, Assessment,

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Response), dated 6/9/24 at 4:14 PM, documents the following: blood pressure of 116/74; pulse of 78, respirations of 18, temperature of 97.8; reason for transfer: gastrostomy tube (G-Tub) blockage or dislodgement, G-tube clogged. Unable to get any nutrition or fluids to resident, refused to eat or drink by mouth. No change in mental status or functional ability. This morning upon assessment, the G-tube feeding was not connected to the resident and leaking all over the floor. Went to flush the resident with no success. Attempted to milk the tubing, pulsating fluids through, and hot coffee to de-clog it however, was not successful. Another nurse attempted to get the clog out with no success. Resident would not eat or drink anything that was offered. Sent resident to ED (Emergency Department) to get a new tube placed. MD notified at 11:20 AM; SBAR timed at 3:02 PM."

R2's Progress Note, dated 6/9/24 7:57 PM, called local hospital for update on resident. Resident will be transferred to outside hospital to ICU (Intensive Care Unit) with a diagnosis of Sepsis.

R2's ED Provider Notes, dated 6/9/24, documents the following: 75 year old female with a history of intracranial hemorrhage with craniotomy, seizure disorder, Parkinson's disease, dysphagia, failure to thrive and G-tube dependence presents with a reported G- tube malfunction. Upon arrival, patient is appearing severely tachycardic and hypotensive with SBP (Systolic Blood Pressure) 80's/50's. Physical exam: chronically ill with severe debility, acutely toxic appearing, neck in contracture to right, dry mucous membranes, cracked lips, tachycardic. Foley catheter inserted in LUQ (left upper quadrant) gastrostomy site. Perineal erythema and skin sloughing. Eyes closed, minimal

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response to noxious stimuli, spontaneous movement in all extremities, contractures to right upper and lower extremities, no verbal response. Lactic Acid - 3.3 (High) normal 0.4-2 MMOL/L; Sodium 163 (High) normal 136-145. Problems addressed: acute kidney injury, hypochloremia, severe, associated with hypovolemia, hypernatremia, severe associated with hypovolemia, septic shock, and supraventricular tachycardia resulting in worsening hypotension. Cardioversion attempted twice with adenosine and was unsuccessful. Returned to sinus tachycardia following 5mg (milligrams) of Cardizem. Disposition: transfer to another facility for ICU (Intensive Care Unit).

R2's History & Physical, dated 6/9/24, documents the following: 75 year old female with a past medical history of traumatic subdural hematoma (March 2022) requiring a craniotomy, Parkinson's disease, bed bound, non-verbal, G-tube fed, seizures, dyslipidemia and hypothyroidism presents as a transfer from the local hospital. Patient is non-verbal at baseline and unable to supply history. History is obtained from ED and previous records. Patient resides at a nursing facility. She is G-tube fed. She had issues with the G-tube being clogged several months ago when a urinary catheter was put in place of the G-tube. She apparently never had a follow up with Gastroenterology for proper tube replacement. Today staff noted that her G-tube would not flush, so she was sent to the ED. On arrival to the ED, patient was tachypneic, tachycardic and hypotensive in the 80's. Per RN (Registered Nurse) notes, she appeared dry and disheveled on exam. She was noted to have poor dental hygiene, dry mouth, cracked lips, caked dried vaginal secretions on perineum and thighs, with a foul smell and excoriated skin that was

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difficult to clean. Physical exam of the skin: excoriation/erythema of the inner thigh/perineum with foul smelling drainage. Concern for elder abuse/neglect.

On 6/14/2024 at 10:39 PM, V1, Administrator, stated R2 had a G-tube, it was clogged, would not flush and they sent her to the local ER. When the facility marketer spoke with the case manager at the hospital, they told us the family was concerned about R2's state and the care the facility provided. R2 was transferred from the local hospital to an outside hospital and was septic. V2, DON, spoke with the one of R2's sons on Wednesday or Thursday evening. They were mad about the catheter, which she did not have while she was here, concerns about her wound, she had an ongoing pressure ulcer on her sacrum, and they were upset and said the facility neglected her.

On 6/20/24 at 3:15 PM, V10, Registered Nurse, RN, was contacted by telephone and stated R2's G-tube was clogged, and she was unable to unclog it. V10 stated R2 looked normal that morning, normally doesn't talk, is rigid. V10 stated that afternoon, she was pale and didn't look the same as she had that morning because she hadn't eaten all day. V10 stated they tried to get her to eat and drink, but she wouldn't open her mouth. V10 stated R2 did have orders for tube feeding but were unable to administer it because the tube was clogged. V10 stated she isn't sure if R2 had vaginal secretions or her pubic area/ pubic hair was matted or dry or if oral care had been completed.

On 6/21/24 at 9:30 AM, V11, ED Nurse, stated R2 entered their ER on 6/9/24 from EMS (Emergency Medical Services) at 3:13 PM. V11

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stated R2 was normally non-verbal. V11 stated R2's head was turned to the right side, her lips were dry and cracked, there was a film coating her teeth, her tongue had a scab on it and was cracked. V11 stated R2's vital signs upon arrival were 85/64 (blood pressure); 100.6 (temperature); 32 (respirations), 119 (heart rate), 62.2 kilograms (136.8 pounds). V11 stated she went to insert an indwelling urinary catheter and R2's pubic hair was adhered to her labia from vaginal secretions, and she had sloughing on the inner groin area from her diaper. V11 stated she had to clean her perineal area before she could even try and insert the catheter. V11 stated once the catheter was inserted, she only had 20cc (cubic centimeters) of return urine after having a fluid bolus IV (intravenously). V11 stated R2 had a very strong odor in her mouth and perineal area. V11 stated she was told by the nursing facility that R2's G-tube was clogged, and she hadn't had any nutrition since the night before and nothing was done about it until the day shift came in. V11 stated she was very concerned with R2's lack of hydration and that R2 hadn't received basic care at the facility when she was sent to the ED on 6/9/24.

On 6/27/24 at 9:10 AM, V38, R2's Son, stated R2 would have been embarrassed and would not have gone out to the hospital or in public without being clean, dry, teeth brushed and without odors. V38 stated R2 was a nurse and spent her life caring for others and would have wanted to be cared for in the same way she cared for them. V38 stated R2 has Parkinson's Disease, is unable to speak, her hands are curled up, she must be fed and needs complete care.

The Perineal Care Procedure, undated, documents the purposes of this procedure are to

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provide cleanliness and comfort to the resident, to prevent infections and skin irritations and to observe the resident's skin condition.

The Oral Care Policy, with a review date of 4/6/23, documents the purposes of this procedure are to keep the resident's lips and oral tissues moist, to cleanse and freshen the resident's mouth and to prevent oral infection.

(B)

Statement of Licensure Violations (2 of 2)

300.615e)
300.615(f)

Section 300.615 Determination of Need Screening and Request for Resident Criminal History Record Information

e) In addition to the screening required by Section 2-201.5(a) of the Act and this Section, a facility shall, within 24 hours after admission of a resident, request a criminal history background check pursuant to the Uniform Conviction Information Act for all persons 18 or older seeking admission to the facility, unless a background check was initiated by a hospital pursuant to the Hospital Licensing Act. Background checks shall be based on the resident's name, date of birth, and other identifiers as required by the Department of State Police. (Section 2-201.5(b) of the Act)
f) The facility shall check for the individual's name on the Illinois Sex Offender Registration website at www.isp.state.il.us and the Illinois Department of Corrections sex registrant search page at www.idoc.state.il.us to determine if the individual

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is listed as a registered sex offender.

This requirement is NOT Met as evidence by:

Based on interview and record review, the Facility failed to check the Illinois Department of Corrections sex registrant search page and the Illinois Sex Offender Registration search page during preadmission screening and failed to show documentation for timely initiation of criminal background checks for 10 of 10 resident (R10, R14, R17, R18, R19, R20, R21, R22, R23 and R24) reviewed for background checks in the sample 24. This has the potential to affect all 168 residents living in the facility. (R14) was identified as aggravated criminal sexual abuse offender and the facility was less than 500 feet from a school/daycare across the street.

Findings include:

On 6/20/2024 at 2:01 PM, sounds of children laughing/screaming are heard from inside the facility from the daycare across the street.

R14's Physician Order Sheets for June 2024 documents a diagnosis of Parkinson's Disease without dyskinesia, history of fractures, and dementia.

R14's Care Plan dated 4/9/2024 documents, (R14) has a history of criminal behaviors as evidence by (R14's) background check. R14's Care Plan created date 4/16/2024 documents, "Assist the resident in complying with mandatory reporting if the terms of sentence require reporting (i.e., for a registered sex offender)."

On 6/20/2024 at 9:03 AM, all background checks for R14 were requested.

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S9999	Continued From page 9 On 6/20/2024 at 9:30 during review of a Preadmission Screening Record documents R14 was admitted to the facility on 1/29/2024 at 2:03PM. R14's background check was completed on 4/11/2024. R14's criminal history with the State Police documents, one conviction in 1990 for the offense of aggravated criminal sexual abuse. He was sentenced to four years of incarceration. Date of arrest 3/9/1990. On 6/20/2024 at 9:30 AM during review of R14's Preadmission Screening documents, the Illinois Department of Correction Search and the Illinois Sex Offender Registration search was not in the screening documents. On 6/14/2024 at 10:22 PM, V1, Administrator stated, "(R14) is on one on ones because he was identified as an identified offender and it was sexual assault and since we are less than 500 feet from the daycare across the street, we gave him an involuntary discharge that his wife is trying to appeal." On 6/24/2024 at 7:30 AM, during review of R10's Preadmission Screening documents, the Illinois Department of Correction Search and the Illinois Sex Offender Registration search was not in the screening documents or provided by the facility. On 6/24/2024 at 7:35 AM, during review of R17's Preadmission Screening documents, the Illinois Department of Correction Search and the Illinois Sex Offender Registration search was not in the screening documents or provided by the facility. On 6/24/2024 at 7:40 AM, during review of R18's	S9999		

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Preadmission Screening documents, the Illinois Department of Correction Search and the Illinois Sex Offender Registration search was not in the screening documents or provided by the facility.

On 6/24/2024 at 7:45 AM, during review of R19's Preadmission Screening documents, the Illinois Department of Correction Search and the Illinois Sex Offender Registration search was not in the screening documents or provided by the facility.

On 6/24/2024 at 7:50 AM, during review of R20's Preadmission Screening documents, the Illinois Department of Correction Search and the Illinois Sex Offender Registration search was not in the screening documents or provided by the facility.

On 6/24/2024 at 7:55 AM, during review of R21's Preadmission Screening documents, the Illinois Department of Correction Search and the Illinois Sex Offender Registration search was not in the screening documents or provided by the facility.

On 6/24/2024 at 8:01 AM, during review of R22's Preadmission Screening documents, the Illinois Department of Correction Search and the Illinois Sex Offender Registration search was not in the screening documents or provided by the facility.

O On 6/24/2024 at 8:05 AM, during review of R23's Preadmission Screening documents, the Illinois Department of Correction Search and the Illinois Sex Offender Registration search was not in the screening documents or provided by the facility.

On 6/24/2024 at 8:35 AM, during review of R24's Preadmission Screening documents, the Illinois Department of Correction Search and the Illinois Sex Offender Registration search was not in the

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S9999	Continued From page 11 screening documents or provided by the facility. On 6/20/2024 at 10:02 AM, V1, Administrator stated, "I gave you everything I have for background checks for everyone." The Facility's Abuse Policy with a revision dated of 1/9/2024 documents, "Conducting Pre-employment screening of employees and pre-admission screening of residents." The Long-Term Care Facility Application for Medicare and Medicaid dated 6/21/2024 documents there are 168 residents living in the facility. (C)	S9999		