

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6015796	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 05/20/2024
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NAME OF PROVIDER OR SUPPLIER MARKLUND TOMMY HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1 S 385 WYATT DRIVE GENEVA, IL 60134
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Z 000	COMMENTS COMPLAINT INVESTIGATION 2472929/IL#171900	Z 000		
Z9999	<p>FINDINGS</p> <p>Statement of Licensure Violations:</p> <p>350.610a) 350.610b)</p> <p>Section 350.610 Management Policies</p> <p>a) The facility's governing body shall exercise general direction of the facility, and shall establish the broad policies and procedures for the facility related to its purpose, objectives, operation, and the welfare of the residents served.</p> <p>b) There shall be established a table of organization showing the major operating programs of the facility, with staff divisions, the administrative personnel in charge of programs and divisions, and their lines of authority, responsibilities and communication.</p> <p>These Requirements were NOT MET as evidenced by:</p> <p>Based on interview and record review, the facility failed to develop and implement an abuse program with specific protocols to prevent and protect clients from abuse or identify when a client has been abused to prevent further abuse.</p> <p>This failure has the potential to affect 16 of 16 clients (R1-R16) in the facility. All 16 clients are identified as high risk for abuse, totally dependent on staff, and lack the cognitive and physical</p>	Z9999		

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE 06/17/24
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Z9999	<p>Continued From page 1</p> <p>abilities to protect themselves from being abused.</p> <p>Findings Include:</p> <p>The facility's policy 7.01 - Suspected Abuse, Neglect, Mistreatment of a Client or Injury of Unknown Origin with last revision date of 10/10/24, document the following:</p> <p>Purpose: To clarify and outline steps when there is suspected abuse or neglect, death, financial exploitation, serious injuries of unknown origin that are not the expected outcome of the Client's condition or disease process, missing person, or criminal conduct. An occurrence report may be initiated by a Parent, Client, Staff or Volunteer. Sexual assault and physical assault are subsumed under abuse, while theft is part of criminal conduct.</p> <p>Policy: Any employee, family member, guardian or volunteer who suspects or witnesses or hears of the matters listed above must report it immediately to the administrator and/or staff member in charge of the facility at that time. The staff member in charge of the facility must then IMMEDIATELY report the matter to the Administrator or designee by making direct verbal contact. The witness must provide (facility) with a written statement signed and dated detailing the alleged event. The witness must do his/her best to answer all pertinent questions (i.e. who, when, where, why and how) in regard to any reported matter.</p> <p>Definitions: IDPH (Illinois Department of Public Health): Abuse - any physical or mental injury or sexual assault inflicted on a resident other than by accidental means in a facility.</p>	Z9999		

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Z9999	<p>Continued From page 2</p> <p>The facility's abuse policy 7.01 does not contain interventions to protect and prevent abuse for clients identified as high risk for abuse.</p> <p>E1's (Administrator) email correspondence dated 5/7/24 at 11:20 AM, indicates the facility's abuse policy's (7.01) correct revision date is 10/10/23.</p> <p>On 4/16/24 at 12:28 PM, E1 and E2 (Director of Nursing) stated, any unusual nursing assessment would trigger further investigation, if needed. Staff are provided annual training on the abuse policy. Incident reports are reviewed quarterly and staff look for trends and any re-training needs. If any abuse or neglect is founded, re-training, developmental action, or termination is the response to the issue as relevant.</p> <p>On 4/17/24 at 10:51 AM, E1 also stated if direct care staff identify a medical concern or an injury, they verbally report it to the nurse. The nurse assesses the client and documents the findings. If there is an injury of unknown origin or something not physical, the nurse starts an incident report. The nurse manager follows up and does an investigation.</p> <p>On 4/17/24 at 2:30 PM E8 (Registered Nurse/Nurse Manager) stated if there is an abuse allegation, the staff get sent home immediately pending investigation.</p> <p>On 4/17/24 at 2:33 PM E8 also stated she is partially responsible for investigating abuse allegations. She works with E1 Administrator if there is an abuse allegation. The staff notify E1 first and if staff need to be sent home, E8 would help with that and collect witness statements. E8 would also help conduct follow-up interviews, if</p>	Z9999		

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Z9999	<p>Continued From page 3</p> <p>necessary. E1 makes the decision regarding if abuse is suspected or occurred. The qualified intellectual disabilities professional (QIDP) or nurse manager does in-services with the staff in the homes.</p> <p>On 4/21/24 at 3:36 PM, E17 (Qualified Intellectual Disabilities Professional (QIDP)) stated, the homes' 24-hour staffing is an intervention to protect the clients from abuse. E17 could not state any other interventions to protect the clients who are at high risk for abuse.</p> <p>On 4/23/24 at 3:15 PM, E1 also stated that if staff suspect abuse, they immediately report it to the Administrator or designee. If staff have a concern, they will go to the nurse about it. If staff see abuse, the expectation is they are going to intervene and ensure the resident is safe and make sure the resident is not left alone. When abuse is observed, the staff abuser will be removed.</p> <p>On 4/23/24 at 3:33 PM, E17 stated if there is an abuse allegation, the staff is sent home. The allegation is investigated, if founded or not. The allegation is reported to the administrator and the staff follow the protocol to ensure all the residents are safe. The alleged abuser is removed from the environment, so the situation doesn't continue.</p> <p>On 4/24/24 at 2:34 PM E1 also stated, the interventions that were in place at the homes on this campus, to protect the clients from abuse, prior to the sexual abuse incident in one of the other homes consisted of twenty-four-hour staffing, identification badge access for the staff, and cameras in the common areas. The homes did not have a formal abuse prevention program</p>	Z9999		

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Z9999	<p>Continued From page 4</p> <p>in place prior to the sexual abuse incident in the other home.</p> <p>On 4/29/24 at 1:55 PM, E1 also stated, the facility did not have interventions in the abuse policy on how to protect and prevent abuse in high-risk clients, identified by their risk assessments. It is expected for staff to intervene, if they see abuse. They also have to make sure the client is safe and call 911 as appropriate. The policy was just to report it to administration.</p> <p>On 5/9/24 at 11:07 AM, E1 also stated staff training on the abuse policy is done annually and as needed. The previous abuse policy focused on identification and investigation of abuse once it is identified or has occurred.</p> <p>On 4/15/24 at 7:00 PM, E3 (Registered Nurse) stated, that she received training on abuse and neglect. E3 was taught the differences and the proper protocol for notification. E6 (Certified Nurse Assistant) and E5 (Personal Support Person) both stated that they received training on abuse and neglect and were taught if you see something, you should say something.</p> <p>On 4/16/24 at 4:26 PM, E4 (Therapeutic Activity Aide) stated, she helps change the clients' incontinence briefs and gives baths as needed. She was trained on abuse in August, 2023. If you notice anything you tell the nurse.</p> <p>On 4/16/24 at 4:29 PM, E6 (Certified Nursing Assistant) stated she was trained on abuse. She read the in-service hand out on abuse and neglect and signed off on it. If you see abuse, you report it to the manager.</p> <p>On 4/19/24 at 4:27 PM, E9 (Personal Support</p>	Z9999		

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Z9999	<p>Continued From page 5</p> <p>Person (PSP)) stated the staff work in a buddy system now. She believes the buddy system started last Wednesday.</p> <p>On 4/21/24 at 2:14 PM, E9 (PSP) stated two staff have to be present when they give the clients personal care in areas without cameras, like in the bedrooms and bathrooms. It is a new protocol because of sexual abuse that happened on the campus.</p> <p>On 4/29/24 at 4:07 PM, E13 (PSP) stated if the staff see abuse happening, they intervene remove the client, and report it.</p> <p>On 4/29/24 at 4:04 PM, E15 (PSP) stated she has worked in the home for two weeks. The staff have used the buddy system since she started. The staff check the residents for injuries that might be signs of abuse. She learned about the abuse policy through an in-service.</p> <p>On 4/29/24 at 4:07 PM, E16 (PSP) stated if she sees abuse, she would stop it and report it.</p> <p>R1's Individual Program Plan (IPP) dated 11/21/23 indicates R1 has a profound level of function and R1's psychological examination dated 1/1/23 indicates R1 has a mental age at 4 years, 6 months.</p> <p>R1's risk assessment dated 11/21/23 indicates the following: Sexual abuse risk - R1 communicates non-traditionally, has high medical needs, and relies on staff for all needs. R1 does not demonstrate the ability to understand sexual abuse. Personal Safety/Sexuality - R1 is able to communicate yes and no with head nod gestures and her communication device. R1 does not</p>	Z9999		

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Z9999	<p>Continued From page 6</p> <p>demonstrate the ability to fully indicate or understand personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R1 does not demonstrate the ability to understand or identify MEAN, including peer to peer.</p> <p>R2's Individual Program Plan (IPP) dated 10/19/23 indicates R2 has a severe level of function and R2's psychological examination dated 2/16/19 indicates R2 has a mental age at 4 years, 2 months. R2's risk assessment dated 10/19/23 indicates the following: Sexual abuse risk - R2 does understand the general concepts of appropriate boundaries with staffing and friends. R2 has high medical needs and relies on staff for all needs. Personal Safety/Sexuality - R2 communicates non-traditionally but does have knowledge of inappropriate bodily touch. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R2 does not demonstrate the ability to understand or identify MEAN, including peer to peer.</p> <p>R3's Individual Program Plan (IPP) dated 5/25/23 indicates R3 has a profound level of function and R3's psychological examination dated 3/20/21 indicates R3 has a mental age at 0 years, 6.5 months. R3's risk assessment dated 5/25/23 indicates the following: Sexual abuse risk - R3 has high personal and medical care needs that require the assistance of staff. R3 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R3 communicates non-traditionally and does not demonstrate the ability to understand most personal</p>	Z9999		

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Z9999	<p>Continued From page 7</p> <p>safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R3 does not demonstrate the ability to understand or identify MEAN, including peer to peer.</p> <p>R4's Individual Program Plan (IPP) dated 3/26/24 indicates R4 has a profound level of function and R4's psychological examination dated 9/23/23 indicates R4 has a mental age at 2 years, 8.5 months. R4's risk assessment dated 3/26/24 indicates the following: Sexual abuse risk - R4 has high personal and medical care needs that require the assistance of staff. R4 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R4 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R4 does not demonstrate the ability to understand or identify MEAN, including peer to peer.</p> <p>R5's Individual Program Plan (IPP) dated 6/22/23 indicates R5 has a severe level of function and R5's psychological examination dated 2/16/19 indicates R5 has a mental age at 3 years, 9.5 months. R5's risk assessment dated 6/22/23 indicates the following: Sexual abuse risk - R5 has high personal and medical care needs that require the assistance of staff. R5 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R5 communicates non-traditionally via a device or head nods, but does not demonstrate the ability to understand</p>	Z9999		

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Z9999	<p>Continued From page 8</p> <p>most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R5 does not demonstrate the ability to understand or identify MEAN, including peer to peer.</p> <p>R6's Individual Program Plan (IPP) dated 12/19/23 indicates R6 has a profound level of function and R6's psychological examination dated 3/20/21 indicates R6 has a mental age at 0 years, 7 months. R6's risk assessment dated 12/19/23 indicates the following: Sexual abuse risk - R6 does not demonstrate the ability to understand sexual behaviors or abuse. Personal Safety/Sexuality - R6 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R6 does not demonstrate the ability to understand or identify MEAN, including peer to peer.</p> <p>R7's Individual Program Plan (IPP) dated 10/26/23 indicates R7 has a severe level of function and R7's psychological examination dated 5/12/19 indicates R7 has a mental age at 3 years, 10 months. R7's risk assessment dated 10/26/23 indicates the following: Sexual abuse risk - R7 has high medical care needs that require the assistance of staff. R7 does not demonstrate the ability to understand sexual abuse. Personal Safety/Sexuality - R7 communicates non-traditionally and does not demonstrate the ability to understand personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R7 does not demonstrate the ability to</p>	Z9999		

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Z9999	<p>Continued From page 9</p> <p>understand or identify MEAN, including peer to peer.</p> <p>R8's Individual Program Plan (IPP) dated 5/9/23 indicates R8 has a moderate level of function and R8's psychological examination dated 2/16/19 indicates R8 has a mental age at 5 years, 8.5 months. R8's risk assessment dated 5/9/23 indicates the following: Sexual abuse risk - R8 has high personal and medical care needs that require the assistance of staff. R8 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R8 is verbal but does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R8 does not demonstrate the ability to understand or identify MEAN, including peer to peer.</p> <p>R9's Individual Program Plan (IPP) dated 3/14/24 indicates R9 has a severe level of function and R9's psychological examination dated 12/16/18 indicates R9 has a mental age at 4 years, 0.5 months. R9's risk assessment dated 3/14/24 indicates the following: Sexual abuse risk - R9 is verbal with high medical needs that relies on staff for all needs. R9 does have some communication barriers and needs assistance with expressing some wants/needs. Personal Safety/Sexuality - R9 is verbal but does not demonstrate the ability to understand personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R9 may be able to express some portions of MEAN, but is dependent on staff for overall safety and wellbeing.</p>	Z9999		

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Z9999	<p>Continued From page 10</p> <p>R10's Individual Program Plan (IPP) dated 11/7/23 indicates R10 has a profound level of function and R10's psychological examination dated 12/5/20 indicates R10 has a mental age at 0 years, 8.5 months. R10's risk assessment dated 11/7/23 indicates the following: Sexual abuse risk - R10 has high personal and medical care needs that require the assistance of staff. R10 does not demonstrate the ability to understand sexual abuse. Personal Safety/Sexuality - R10 does not demonstrate the ability to fully understand personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R10 communicates non-traditionally and does not demonstrate the ability to understand or identify MEAN.</p> <p>R11's Individual Program Plan (IPP) dated 7/13/23 indicates R11 has a profound level of function and R11's psychological examination dated 2/13/22 indicates R11 has a mental age at 2 years, 1 month. R11's risk assessment dated 7/13/23 indicates the following: Sexual abuse risk - R11 has medical care needs that he relies on staff for. R11 does not demonstrate the ability to understand sexual abuse. Personal Safety/Sexuality - R11 communicates in a non-traditional way and does not demonstrate the ability to fully indicate or understand personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R11 does not demonstrate the ability to understand or identify MEAN (including peer to peer).</p>	Z9999		

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Z9999	<p>Continued From page 11</p> <p>R12's Individual Program Plan (IPP) dated 2/6/24 indicates R12 has a profound level of function and R12's psychological examination dated 1/11/22 indicates R12 has a mental age at 0 years, 10.2 months. R12's risk assessment dated 2/6/24 indicates the following: Sexual abuse risk - R12 has medical care needs that he relies on staff for. R12 does not demonstrate the ability to understand sexual abuse Personal Safety/Sexuality - R12 communicates non-traditionally and does not demonstrate the ability to fully indicate or understand personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R12 does not demonstrate the ability to understand or identify MEAN (including peer to peer)</p> <p>R13's Individual Program Plan (IPP) dated 12/13/23 indicates R13 has a severe level of function and R13's psychological examination dated 6/13/21 indicates R13 has a mental age at 3 years, 8 months. R13's risk assessment dated 12/13/23 indicates the following: Sexual abuse risk - R13 has high personal and medical care needs that require the assistance of staff. R13 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R13 communicates verbally but does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R13 does not demonstrate the ability to understand or identify MEAN (including peer to peer)</p> <p>R14's Individual Program Plan (IPP) dated 3/4/24</p>	Z9999		

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Z9999	<p>Continued From page 12</p> <p>indicates R14 has a severe level of function and R14's psychological examination dated 11/6/22 indicates R14 has a mental age at 4 years, 8 months. R14's risk assessment dated 3/4/24 indicates the following: Sexual abuse risk - R14 has high medical needs and relies on staff for all needs. R14 does not demonstrate the ability to understand sexual abuse. Personal Safety/Sexuality - R14 is verbal but does not demonstrate the ability to indicate or understand personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R14 does not demonstrate the ability to understand or identify MEAN (including peer to peer)</p> <p>R15's Individual Program Plan (IPP) dated 12/7/23 indicates R15 has a severe level of function and R15's psychological examination dated 11/11/21 indicates R15 has a mental age at 0 years, 11 months. R15's risk assessment dated 12/7/23 indicates the following: Sexual abuse risk - R15 has high medical needs and relies on staff for all needs. R15 does not demonstrate the ability to understand sexual abuse. Personal Safety/Sexuality - R15 does not demonstrate the ability to fully indicate or understand personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R15 communicates non-traditionally and does not demonstrate the ability to understand or identify MEAN</p> <p>R16's Individual Program Plan (IPP) dated 2/22/24 indicates R16 has a profound level of function and R16's psychological examination</p>	Z9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6015796	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 05/20/2024
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NAME OF PROVIDER OR SUPPLIER MARKLUND TOMMY HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1 S 385 WYATT DRIVE GENEVA, IL 60134
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Z9999	<p>Continued From page 13</p> <p>dated 7/10/21 indicates R16 has a mental age at 0 years, 3 months.</p> <p>R16's risk assessment dated 2/22/24 indicates the following:</p> <p>Sexual abuse risk - R16 has high personal and medical care needs that require the assistance of staff. R16 does not demonstrate the ability to understand sexual behaviors.</p> <p>Personal Safety/Sexuality - R16 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality.</p> <p>Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R16 does not demonstrate the ability to understand or identify MEAN (including peer to peer).</p> <p>R1's - R16's IPPs do not contain interventions to protect a client from abuse and to prevent abuse for a client who is at risk for any type of abuse.</p> <p>(B)</p>	Z9999		