

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006712	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 06/11/2024
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NAME OF PROVIDER OR SUPPLIER RENAISSANCE CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1675 EAST ASH STREET CANTON, IL 61520
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S 000	Initial Comments Complaint 24242916/IL173835	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)4)C) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
06/14/24

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S9999	<p>Continued From page 1</p> <p>care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>4) Personal care shall be provided on a 24-hour, seven-day-a-week basis. This shall include, but not be limited to, the following:</p> <p>C) Each resident shall have clean, suitable clothing in order to be comfortable, sanitary, free of odors, and decent in appearance. Unless otherwise indicated by his/her physician, this should be street clothes and shoes.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to ensure that one resident (R1) is free from abuse in a sample of three residents reviewed for abuse. This failure caused R1 to be visibly soiled through outer clothes and to have an odor.</p> <p>Findings Include:</p> <p>The Facility's "Abuse Reporting" policy dated 8/11/2017 documents "This facility will not tolerate resident abuse or mistreatment by anyone, including staff members, other residents, consultants, volunteers, and staff of other</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>agencies, resident representative, legal guardians, friends or other individuals."</p> <p>The "Abuse Reporting" policy documents "For the purposes of this policy, and to assist staff members in recognizing abuse, the following definitions shall pertain: Abuse: The willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm or pain or mental anguish or by deprivation by an individual, including a caretaker, of goods or services that are necessary to attain ore maintain physical, mental psychosocial well-being." "Willful Abuse: as used in this definition of abuse, mean the individual must have acted deliberately, not that the individual must have intended to inflict injury or harm." "Mental Abuse: Including, but not limited to, humiliation, harassment, threats of punishment, or withholding of treatment or services." Neglect/Mistreatment: means the failure to provide, or willful withholding of, adequate medical care, mental health treatment, psychiatric rehabilitation, personal care, or assistance with activities of daily living that is necessary to avoid physical harm, mental anguish, or mental illness of a resident."</p> <p>A "Complaint Form" dated 5/22/24 documents that V9 (R1's Health Care Power of Attorney) complained that on the weekend of 5/17/24-5/19/24 she had stopped in and R1 smelled of urine and was not clean. The "Follow Up" section of the complaint documented "Investigation and (State Agency) report completed. See (State Agency) final report."</p> <p>The "Final Report for Allegation related to (R1) dated 5/27/24 documents that "R1 is alert with confusion and has a BIMS (Brief Interview for</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Mental Status) score of 2 (out of possible 15/indicating R1 is severely cognitively impaired) She uses a (reclining padded wheelchair) for mobility that is propelled by staff. She is able to utilize her right arm and will often raise it in the air. She is able to utilize her right arm and will often raise it in the air. She is also able to reach and grasp with her right arm/hand. (R1) has a current care plan for crying/being tearful, verbal aggression (yelling and cursing), physical aggression (grabbing and hitting) and pushing herself out of her (reclining padded wheelchair)."</p> <p>The Final Report for Allegation related to (R1) dated 5/27/24 documents "The following was noted (On 5/19/24) at approximate 5:45 PM V6 (Registered Nurse) came in for her shift and went to check (R1) because she had her arm up in the air. According to staff (R1) sometimes does this to indicate a need, though not consistently due to her confusion. When (V6/RN) checked (R1) she noted her to be wet and soiled, and she was slid down in her wheelchair. (V6/RN) immediately went to get a CNA to assist her in changing (R1) and laying her down. At approximately 6:00 PM (V6/RN) and (V5 Certified Nurse Aide) took (R1) to her room, changed her and laid her down. (V6/RN) asked (V3/RN) why the resident was sliding down in her chair and soiled. (V3/RN)'s response was that (R1) was having behaviors of aggression toward the staff who provided cares. (V6/RN) stated upon interview that (R1) was having no behaviors at the time she interacted with (R1) and was not having behaviors when she and (V5/CNA) provided cares. V3/CNA) was assigned to (R1) on 5/19/24 stated during her interview that (R1) had been having behaviors of yelling and screaming that day and the day before. She states she had been told to make sure (R1) was safe and leave her alone when</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>these behaviors were occurring due to her being physically aggressive and bruising staff when she grabs and holds on.(V4/CNA) sated she noticed (R1) was when she was in the TV area by the nurses' station at approximately 2:20 PM and had asked the nurses if they wanted her to attempt to change (R1) and lay her down. (V3/CNA) was told by (V3/RN) not change her at that time due to the behaviors (R1) was exhibiting."</p> <p>The "Final Report for Allegation related to (R1)" documents that "it was clear" that (V3/RN) was not understanding the appropriate response to resident behaviors and ensuring cares are completed even during the occurrence of behaviors. It also became clear that she was not being truthful about her instructions and response to staff in regard to (R1) on 5/19/24.</p> <p>On 6/7/24 at 12:42 V8 (Administrator on call at the time of allegation) stated that she reviewed the video of the areas in question regarding the allegation with R1 on 5/19/24. V8 confirmed that R1 remained in her (reclining padded wheelchair) with no toileting and/or changing of her incontinent brief from the time she got up on 5/19/24 until V6 (Registered Nurse) and V4 (Certified Nurse Aide) took her to her room and changed her "around 6:00 PM."</p> <p>On 6/7/24 at 11:30 AM V3 (Registered Nurse) seemed confused when asked about the allegation regarding R1 at the facility on 5/19/24. V3 stated "what weekend are you talking about? I wouldn't remember all the details of a busy weekend." When asked why she was terminated from the facility V3 stated "Oh, that. I told them that I didn't want the (staff) to have to get beat up just to change (R1)'s pants. (R1) was being very resistive that day and would keep saying no. If</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>(staff working at the time of the incident) thought they should have changed (R1) that is on them, not me. They know how to do their jobs."</p> <p>On 6/7/24 at 11:10 AM V4 (Certified Nurse Aide) stated "On that day (5/19/24) (R1) was being a little resistive in the morning after breakfast. So I made sure she was dry and positioned and didn't push it with her. When I went back after lunch I noticed she was slid down in her (reclining padded wheelchair) with foot part over the couch cushions. At about 2:00 PM I asked (V3/RN) about it and she said that she couldn't get (R1) to quit trying to get out of her chair. I told her I would go lay (R1) down and change her and (V3/RN) stated 'No, she can just stay there until she calms down.'" V4 stated "(R1) can be mean and yell and she does pinch sometimes, but I have never had to leave her wet like that before." V4 stated that at that time, 2:00 PM, R1 was visibly soiled and "needed changed." V4 stated that she believed that she could have given cares to (R1) without being physically harmed. V4 stated that at 2:00 PM R1 was not having behaviors that V4 could observe.</p> <p>V6 (Registered Nurse) written statement dated 5/21/24 documents "When I had come in for work it was about 5:45 PM and (R1) was positioned against the blue sofa, her feet were kind of over the sofa-she looked like she was sliding out of her chair and there was urine and fecal matter on her." "I just, how she was, it wasn't appropriate, and that's why I went to (V8/Administrator on call) about it." I said something to (V3/RN) about it because she was on that side, about her sliding down in her chair and she said she's been having behaviors and I said when I walked over she just grabbed my hand, she wasn't having any behaviors. She (V3/RN) didn't have an answer to</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>that."</p> <p>On 6/7/24 at 2:00 PM V6 (Registered Nurse) confirmed that she came in on 5/19/24 around 5:45 PM and found R1 "visibly soiled through her clothes with visible BM (Bowel Movement) and food on her clothes and she smelled." V6 confirmed that V3 (Registered Nurse) told her that R1 had been having behaviors that prevented the staff from giving cares. V6 stated "I wasn't comfortable with that, so I reported it." "I have never had to leave a confused resident in that state before. If (R1) is having behaviors like the grabbing and pinching if you approach her on her left side she cannot reach you. (R1)'s behaviors usually mean that she needs something." V6 stated that when she and V5 (Certified Nurse Aide) changed R1 that she had no behaviors and was not resistive.</p> <p>On 6/7/24 11:15 AM V5 (Certified Nurse Aide) stated "when I came in on that day (5/19/24) (V6/RN) told me to clock in and help her lay (R1) down. At that time (around 6:00 PM) (R1) stunk, and you could see that she was wet and messy. I ended up soaking off some of the BM (Bowel Movement) because it was dried into her skin. On a scale of 0-10 with 10 being the worse, she was a ten plus. It was nasty and I would be upset if my loved one looked like that." "We have been trained on how to deal with behaviors, so I don't understand why (R1) would have had to have been left that bad ever." "She had no behaviors when we laid her down and she had no behaviors when I did the extensive clean up."</p> <p>On 6/11/24 at 9:15 AM V9 (R1's Health Care Power of Attorney) stated "I stopped in on the weekend it was either 5/19 or 5/20 and (R1) looked awful. I had my granddaughter with me,</p>	S9999		

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S9999	Continued From page 7 and she usually climbs up in (R1)'s lap and hugs her and she would not even get close to her because she stunk so bad. The smell was awful. I did ask staff and they told me she had been being mean, which I know she does sometimes. But it did bother me enough that I went ahead and reported it because I've never seen her that smelly and gross before." (B)	S9999		