

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6015804</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  R-C <b>05/20/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MARKLUND SAYERS HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1 S 383 WYATT DRIVE GENEVA, IL 60134</b>
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Z 000	COMMENTS	Z 000		
Z9999	<p>FINDINGS</p> <p>Statement of Licensure Violations</p> <p>350.610a) 350.610b)</p> <p>Section 350.610 Management Policies</p> <p>a) The facility's governing body shall exercise general direction of the facility, and shall establish the broad policies and procedures for the facility related to its purpose, objectives, operation, and the welfare of the residents served.</p> <p>b) There shall be established a table of organization showing the major operating programs of the facility, with staff divisions, the administrative personnel in charge of programs and divisions, and their lines of authority, responsibilities and communication.</p> <p>These Requirements were NOT MET as evidenced by:</p> <p>Based on interview and record review, the facility failed to develop and implement an abuse program with specific protocols to prevent and protect clients from abuse or identify when a client has been abused to prevent further abuse.</p> <p>This failure has the potential to affect 15 of 15 clients (R1-R15) in the facility. All 15 clients are identified as high risk for abuse, totally dependent on staff, and lack the cognitive and physical</p>	Z9999		

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE <b>05/18/24</b>
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Z9999	<p>Continued From page 1</p> <p>abilities to protect themselves from being abused.</p> <p>Findings Include:</p> <p>The facility's policy 7.01 - Suspected Abuse, Neglect, Mistreatment of a Client or Injury of Unknown Origin with last revision date of 10/10/24, documents the following:</p> <p>Purpose: To clarify and outline steps when there is suspected abuse or neglect, death, financial exploitation, serious injuries of unknown origin that are not the expected outcome of the Client's condition or disease process, missing person, or criminal conduct. An occurrence report may be initiated by a Parent, Client, Staff or Volunteer. Sexual assault and physical assault are subsumed under abuse, while theft is part of criminal conduct.</p> <p>Policy: Any employee, family member, guardian or volunteer who suspects or witnesses or hears of the matters listed above must report it immediately to the administrator and/or staff member in charge of the facility at that time. The staff member in charge of the facility must then IMMEDIATELY report the matter to the Administrator or designee by making direct verbal contact. The witness must provide (facility) with a written statement signed and dated detailing the alleged event. The witness must do his/her best to answer all pertinent questions (i.e. who, when, where, why and how) in regard to any reported matter.</p> <p>Definitions: IDPH (Illinois Department of Public Health): Abuse - any physical or mental injury or sexual assault inflicted on a resident other than by</p>	Z9999		

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Z9999	<p>Continued From page 2</p> <p>accidental means in a facility.</p> <p>The facility's abuse policy 7.01 does not contain interventions to protect and prevent abuse for clients identified as at risk for abuse.</p> <p>E1's (Administrator) email correspondence dated 5/7/24 at 11:20 AM, indicates the facility's abuse policy's (7.01) correct revision date is 10/10/23.</p> <p>On 4/16/24 at 12:28 PM, E1 and E2 (Director of Nursing) stated, any unusual nursing assessment would trigger further investigation, if needed. Staff are provided annual training on the abuse policy. Incident reports are reviewed quarterly and staff look for trends and any re-training needs. If any abuse or neglect is founded, re-training, developmental action, or termination is the response to the issue as relevant.</p> <p>On 4/17/24 at 10:51 AM, E1 also stated if direct care staff identify a medical concern or an injury, they verbally report it to the nurse. The nurse assesses the client and documents the findings. If there is an injury of unknown origin or something not physical, the nurse starts an incident report. The nurse manager follows up and does an investigation.</p> <p>On 4/17/24 at 2:30 PM E16 (Registered Nurse/Nurse Manager) stated if there is an abuse allegation, the staff get sent home immediately pending investigation.</p> <p>On 4/17/24 at 2:33 PM E16 also stated she is partially responsible for investigating abuse allegations. She works with E1 Administrator if there is an abuse allegation. The staff notify E1 first and if staff need to be sent home, E16 would help with that and collect witness statements.</p>	Z9999		

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Z9999	<p>Continued From page 3</p> <p>E16 would also help conduct follow-up interviews, if necessary. E1 makes the decision regarding if abuse is suspected or occurred. The Qualified Intellectual Disabilities Professional (QIDP) or nurse manager does in-services with the staff in the homes.</p> <p>On 4/21/24 at 3:36 PM, E5 (Qualified Intellectual Disabilities Professional) stated, the homes' 24-hour staffing is an intervention to protect the clients from abuse. E5 could not state any other interventions to protect the clients who are at high risk for abuse.</p> <p>On 4/23/24 at 3:15 PM, E1 also stated that if staff suspect abuse, they immediately report it to E1, Administrator or designee. If staff have a concern, they will go to the nurse about it. If staff see abuse, the expectation is they are going to intervene and ensure the resident is safe and make sure the resident is not left alone. When abuse is observed, the staff abuser will be removed.</p> <p>On 4/23/24 at 3:33 PM, E5 stated if there is an abuse allegation, the staff is sent home. The allegation is investigated, if founded or not. The allegation is reported to the administrator and the staff follow the protocol to ensure all the residents are safe. The alleged abuser is removed from the environment, so the situation doesn't continue.</p> <p>On 4/24/24 at 2:34 PM E1 also stated, the interventions that were in place at the homes on this campus, to protect the clients from abuse, prior to the sexual abuse incident in one of the other homes consisted of twenty-four-hour staffing, identification badge access for the staff, and cameras in the common areas. The homes</p>	Z9999		

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Z9999	<p>Continued From page 4</p> <p>did not have a formal abuse prevention program in place prior to the sexual abuse incident in the other home.</p> <p>On 4/29/24 at 1:55 PM, E1 also stated, the facility did not have interventions in the abuse policy on how to protect and prevent abuse in high-risk clients, identified by their risk assessments. It is expected for staff to intervene, if they see abuse. They also have to make sure the client is safe and call 911 as appropriate. The policy was just to report it to administration.</p> <p>On 5/9/24 at 11:07 AM, E1 also stated staff training on the abuse policy is done annually and as needed. The previous abuse policy focused on identification and investigation of abuse, once it is identified or has occurred.</p> <p>On 4/15/24 at 6:35 PM, E7 (Licensed Practical Nurse) stated she has received training on abuse and neglect. If she sees something, she would say something to the case manager.</p> <p>On 4/16/24 at 3:42 PM, E5 (QIDP) stated she helps to change, bathe, dress, and feed the clients. If a client has increased behaviors, the staff call the physician. She was trained on the abuse policy within the last couple of months. She was told to read the policy and sign off on it in the payroll system.</p> <p>On 4/16/24 at 3:53 PM, Z1 (Agency Licensed Practical Nurse) stated he reviewed the abuse policy when he got hired. Z1 would report anything abnormal to management.</p> <p>On 4/16/24 at 4:01 PM, E3 (Personal Support Person (PSP)) stated, he was trained on the abuse policy in January 2024. If he identifies</p>	Z9999		

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Z9999	<p>Continued From page 5</p> <p>abuse, he would report it right away to the nurse or nurse manager.</p> <p>On 4/16/24 at 4:06 PM, Z2 (Agency, Certified Nursing Assistant, (CNA)) stated, she was trained on the abuse policy. A client can have a change in behaviors and a change in personality. If she identifies abuse, she would report it right away to the nurse or nurse manager.</p> <p>On 4/19/24 at 4:35 PM, E13 (Registered Nurse), Z2, Z3 (Agency CNA), and E14 (Therapeutic Activity Aide) all stated, the staff use the buddy system, at all times, except when in the common areas, due to a current investigation. The staff can't do anything alone.</p> <p>On 4/19/24 at 4:48 PM, E13 stated the staff need a second staff to go into the clients' bedrooms. The staff received an in-service a few days ago on the buddy system. Male staff have to be with a female staff even for the male clients</p> <p>On 4/21/24 at 2:34 PM, E10 (Personal Support Person) and E12 (Personal Support Person) stated the staff do the buddy system, at all times when providing personal care to the clients, for safety, since there was an abuse case on the campus.</p> <p>On 4/29/24 at 3:50 PM, E15 (PSP) stated if he sees anything, he would yell stop, intervene and call 911, or push the panic button. He had an in-service on abuse.</p> <p>On 4/29/24 at 3:54 PM, E4 (Therapeutic Activity Aide) stated she looks for signs of abuse and reports them. She had an in-service on abuse.</p> <p>On 4/29/24 at 3:59 PM, E6 (PSP) stated if he</p>	Z9999		

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Z9999	<p>Continued From page 6</p> <p>sees anything, he would make sure the client is safe. This is now. Before, she would just report it. She had an in-service on abuse.</p> <p>On 4/29/24 at 3:59 PM, E11 (PSP) stated if he sees anything, he would make sure the client is safe. This is now. Before, he would just report it. He had an in-service on abuse.</p> <p>R1's Individual Program Plan (IPP) dated 1/10/24 indicates R1 has a profound level of function and R1's psychological examination dated 12/15/22 indicates R1 has a mental age at 0 years, 11.5 months.</p> <p>R1's risk assessment dated 1/10/24 indicates the following: Sexual abuse risk - R1 has high personal and medical care needs that require the assistance of staff. R1 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R1 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R1 does not demonstrate the ability to understand MEAN (including peer to peer).</p> <p>R2's Individual Program Plan (IPP) dated 9/12/23 indicates R2 has a profound level of function and R2's psychological examination dated 1/20/19 indicates R2 has a mental age at 1 year, 1 month. R2's risk assessment dated 9/12/23 indicates the following: Sexual abuse risk - R2 has high personal and medical care needs that require the assistance of staff. R2 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R2 communicates non-traditionally and does not demonstrate the</p>	Z9999		

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Z9999	<p>Continued From page 8</p> <p>Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R4 does not demonstrate the ability to understand MEAN (including peer to peer).</p> <p>R5's Individual Program Plan (IPP) dated 3/27/24 indicates R5 has a profound level of function and R5's psychological examination dated 3/1/22 indicates R5 has a mental age at 0 years, 10 months.</p> <p>R5's risk assessment dated 3/27/24 indicates the following: Sexual abuse risk - R5 has high personal and medical care needs that require the assistance of staff. R5 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R5 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R5 does not demonstrate the ability to understand MEAN (including peer to peer).</p> <p>R6's Individual Program Plan (IPP) dated 9/6/23 indicates R6 has a profound level of function and R6's psychological examination dated 1/1/23 indicates R6 has a mental age at 0 years, 3.5 months.</p> <p>R6's risk assessment dated 9/6/23 indicates the following: Sexual abuse risk - R6 has high personal and medical care needs that require the assistance of staff. R6 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R6 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R6 does not demonstrate the ability to</p>	Z9999		

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Z9999	<p>Continued From page 9</p> <p>understand MEAN (including peer to peer).</p> <p>R7's Individual Program Plan (IPP) dated 5/23/23 indicates R7 has a profound level of function and R7's psychological examination dated 2/9/20 indicates R7 has a mental age at 0 years, 3 months.</p> <p>R7's risk assessment dated 5/23/23 indicates the following: Sexual abuse risk - R7 has high personal and medical care needs that require the assistance of staff. R7 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R7 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R7 does not demonstrate the ability to understand MEAN (including peer to peer).</p> <p>R8's Individual Program Plan (IPP) dated 8/22/23 indicates R8 has a profound level of function and R8's psychological examination dated 6/19/22 indicates R8 has a mental age at 0 years, 1 month.</p> <p>R8's risk assessment dated 8/22/23 indicates the following: Sexual abuse risk - R8 has high personal and medical care needs that require the assistance of staff. R8 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R8 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R8 does not demonstrate the ability to understand MEAN (including peer to peer).</p>	Z9999		

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Z9999	<p>Continued From page 10</p> <p>R9's Individual Program Plan (IPP) dated 2/8/24 indicates R9 has a profound level of function and R9's psychological examination dated 10/30/22 indicates R9 has a mental age at 0 years, 3.5 months.</p> <p>R9's risk assessment dated 2/8/24 indicates the following: Sexual abuse risk - R9 has high personal and medical care needs that require the assistance of staff. R9 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R9 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R9 does not demonstrate the ability to understand MEAN (including peer to peer).</p> <p>R10's Individual Program Plan (IPP) dated 9/19/23 indicates R10 has a profound level of function and R10's psychological examination dated 6/14/20 indicates R10 has a mental age at 1 year, 4 months.</p> <p>R10's risk assessment dated 9/19/23 indicates the following: Sexual abuse risk - R10 has high personal and medical care needs that require the assistance of staff. R10 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R10 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R10 does not demonstrate the ability to understand MEAN (including peer to peer).</p> <p>R11's Individual Program Plan (IPP) dated 9/15/23 indicates R11 has a profound level of</p>	Z9999		

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Z9999	<p>Continued From page 11</p> <p>function and R11's psychological examination dated 4/22/23 indicates R11 has a mental age at 1 year, 9 months. R11's risk assessment dated 9/15/23 indicates the following: Sexual abuse risk - R11 has high personal and medical care needs that require the assistance of staff. R11 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R11 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R11 does not demonstrate the ability to understand or identify MEAN (including peer to peer).</p> <p>R12's Individual Program Plan (IPP) dated 12/12/23 indicates R12 has a profound level of function and R12's psychological examination dated 4/22/23 indicates R12 has a mental age at 0 years, 2.5 months. R12's risk assessment dated 12/12/23 indicates the following: Sexual abuse risk - R12 has high personal and medical care needs that require the assistance of staff. R12 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R12 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R12 does not demonstrate the ability to understand MEAN (including peer to peer).</p> <p>R13's Individual Program Plan (IPP) dated 10/4/23 indicates R13 has a profound level of function and R13's psychological examination</p>	Z9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6015804</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  R-C <b>05/20/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MARKLUND SAYERS HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1 S 383 WYATT DRIVE GENEVA, IL 60134</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Z9999	<p>Continued From page 12</p> <p>dated 5/20/23 indicates R13 has a mental age at 0 years, 5 months. R13's risk assessment dated 10/4/23 indicates the following: Sexual abuse risk - R13 has high personal and medical care needs that require the assistance of staff. R13 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R13 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R13 does not demonstrate the ability to understand or identify MEAN (including peer to peer).</p> <p>R14's Individual Program Plan (IPP) dated 11/9/23 indicates R14 has a profound level of function and R14's psychological examination dated 10/19/21 indicates R14 has a mental age at 0 years, 11 months. R14's risk assessment dated 11/9/23 indicates the following: Sexual abuse risk - R14 has high personal and medical care needs that require the assistance of staff. R14 does not demonstrate the ability to understand sexual behaviors. Personal Safety/Sexuality - R14 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality. Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R14 does not demonstrate the ability to understand or identify MEAN (including peer to peer).</p> <p>R15's Individual Program Plan (IPP) dated 4/17/24 indicates R15 has a profound level of function and R15's psychological examination</p>	Z9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6015804</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R-C</b> <b>05/20/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MARKLUND SAYERS HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1 S 383 WYATT DRIVE</b> <b>GENEVA, IL 60134</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Z9999	<p>Continued From page 13</p> <p>dated 12/15/20 indicates R15 has a mental age at 0 years, 5.5 months.</p> <p>R15's risk assessment dated 4/17/24 indicates the following:</p> <p>Sexual abuse risk - R15 has high personal and medical care needs that require the assistance of staff. R15 does not demonstrate the ability to understand sexual behaviors.</p> <p>Personal Safety/Sexuality - R15 communicates non-traditionally and does not demonstrate the ability to understand most personal safety/sexuality.</p> <p>Mistreatment, Exploitation, Abuse, Neglect, (MEAN) - R15 does not demonstrate the ability to understand MEAN (including peer to peer).</p> <p>R1's - R15's IPPs do not contain interventions to protect a client from abuse and to prevent abuse for a client who is at risk for any type of abuse.</p> <p>(B)</p>	Z9999		