STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6009930	A. BUILDING: _____ B. WING _____	C 04/26/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIA OF WESTMONT	6501 SOUTH CASS WESTMONT, IL 60559

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S 000	Initial Comments Complaint Investigation: 2473063/IL172074	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1010h) 300.1210b) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan	S9999		

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S9999	Continued From page 1 of care for the care or treatment of such accident, injury or change in condition at the time of notification. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. These requirements were not met as evidence by: Based on interview and record review, the facility failed to notify the physician of a change in the resident's condition in a timely manner. This failure resulted in a delay in treatment for R1, who experienced a decrease in activities of daily living and increased pain after sustaining a right hip fracture following a fall 4 days earlier. This applies to one of three residents (R1) reviewed	S9999		

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S9999	Continued From page 2 for accidents in a sample of eight. The findings include: On April 24, 2024 at 09:47 AM, V9 (Insurance Agent) said R1 was in the facility and had a fall on February 22, 2024. V9 said R1 was sent to the ER (Emergency Room) and was found to have a right wrist fracture. V9 said on February 27, 2024 she had right hip pain and it was unclear whether she fell again. V9 said an X-ray was done, which showed a right hip fracture. On April 23, 2024 at 01:36 PM, V3 (PT/Physical Therapist) said she evaluated R1 after her fall. V3 said R1 fell on February 22, 2024, returned to the facility the same night, and she evaluated her on February 23, 2024. V3 said during her evaluation, R1 had a cast on her right arm and was non-weight bearing to the right arm. V3 said prior to the fall, R1 was independent with ambulation with or without an assistive device. V3 said after the fall, R1 was not able to get up. V3 said R1 can be confused, but when it comes to pain, she knows. V3 said when she tried to move R1's right leg, R1 started to exclaim "ow!" and was tapping her right hip. V3 said when she asked her where her pain was, R1 pointed to her right hip. V3 said she tried to get R1 to sit on the edge of the bed, but she was unable to do so because of her pain. V3 said R1 was in pain even during passive range of motion exercises. V3 said she spoke to the floor nurse about R1 and communicated the resident was not able to sit at the edge and even a little movement caused R1 to complain of pain. V3 said she discontinued treatment for R1 because she was unable to conduct the therapy and wanted to wait until diagnostics were completed for the resident.	S9999		

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S9999	Continued From page 3 On April 23, 2024 at 2 PM, V4 (PTA/Physical Therapy Aide) said she worked with R1 on February 25, 2024 and February 26, 2024. V4 said on February 25, 2024, prior to starting treatment with R1, R1 was complaining of pain in the right leg and so she spoke with the nurse to ask if there were any restrictions for R1. V4 said she mainly did active range of motion exercises for the left leg because the right leg was painful, and when she tried to do passive range of motion exercises for the right leg, R1 complained of pain and was unable to tolerate it. V4 said on February 26, 2024, she spoke with the nurse and the NP (Nurse Practitioner) about R1's pain prior to the treatment. V4 said during her session with R1, R1 wanted to use the toilet so V4 attempted to sit R1 on the edge of the bed but was unable to do so because of R1's pain, grimacing, and guarding. On April 23, 2024 at 02:12 PM, V5 (LPN/Licensed Practical Nurse) said she worked on February 23, 2024 from 7 AM to 3 PM. V5 said on February 23, 2024, the PT had told her during therapy, R1 was complaining of pain in her hip. V5 said she assessed R1 to notify her physician of the hip pain but had to leave a message. V5 said she endorsed to the next shift nurse that she was waiting for a call back, and to follow up. V5 said she wrote a note in the EMR (Electronic Medical Record) and told the supervisor. On April 24, 2024 at 11:58 AM, V7 (RN/Registered Nurse) said the nurse did not ask her to call the doctor. V7 said sometimes the nurses chart something, but do not let the oncoming shift know. V7 said she would have called the doctor immediately, and if she was unable to reach the doctor, she would have told her supervisor and tried to reach the NP.	S9999		

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S9999	Continued From page 4 On April 23, 2024 at 04:40 PM, V6 (RN) said she was the nurse on duty when R1 fell. V6 said she noticed R1's wrist was crackling, so she was sent out to the ER and returned with a fracture of the right wrist. V6 said when R1 returned, R1 was "kind of bed bound." V6 said R1 would be crying if someone touched her, and when the CNA's (Certified Nurse Assistants) were trying to change her, she would scream. V6 said none of the nurse's had passed along to her that they were waiting for a call from the doctor. On April 25, 2024 at 01:09 PM, V8 (NP) said she was not made aware of R1's hip pain prior to February 26, 2024. V8 said the floor nurses never discussed with her about R1 being in pain, but it was her expectation the staff notify her of a change in condition. V8 said if she knew R1 was complaining of hip pain, she would have ordered an X-ray right away, which is what she did on February 26, 2024 when the staff notified her. The EMR (Electronic Medical Record) shows diagnoses including type 2 Diabetes Mellitus, difficulty in walking, weakness, repeated falls, dysphagia, fracture of right wrist and hand. Intertrochanteric fracture of right femur, psychosis, dementia, Alzheimer's disease, chronic kidney disease, hypertension, and osteoarthritis. R1's MDS (Minimum Data Set) dated March 28, 2024 showed R1 had severe cognitive impairment. R1 required supervision for eating, partial assistance for oral hygiene, upper body dressing, and substantial assistance for toileting hygiene, shower/bathing, lower body dressing, putting on/taking off footwear, and personal hygiene. R1's progress notes documents the following:	S9999		

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S9999	Continued From page 5 On February 22, 2024 at 06:17 PM, V6 wrote, "Resident was witnessed by staff stumbling over and fell on her right side in the hallway. Staff immediately notified writer. Writer assessed resident and V/S (Vital Signs) were stable. During assessment writer noticed a lump above resident's right eye. No other bruising was noted. Resident complained of pain and discomfort on the right side of the face, right shoulder, right arm, and right leg. Writer immediately applied ice pack to right eye to decrease swelling. Staff helped assist resident to bed via [mechanical] lift. Residents' family, DON (Director of Nursing), and NP were notified. Resident is immediately being sent out to [Hospital] via ambulance with all paperwork." On February 22, 2024 at 10:42 AM, V6 wrote, "Resident returned from [Hospital] with all paperwork. V/S were stable. Resident returned with a closed fracture of the right wrist. Resident will need assistance with ADLs (Activities of Daily Living). Resident returned with a new medication order of hydrocodone. Resident is currently in bed resting. will continue to monitor." On February 23, 2024 at 12:44 PM, V5 wrote, "Writer received a script for residents signed by NP hydrocodone-acetaminophen (5-325), faxed to pharmacy, resident in stable conditions. resting in bed all needs attended to, no signs of distress or discomfort, PRN (As Needed) given r/t (Related To) pain in right hand d/t (Due To) fracture that occur d/t recent fall on 2/22/24. Resident kept comfortable. call light in reach care on going." On February 23, 2024 at 03:31 PM, V5 wrote, "Writer informed that while resident was in PT/OT	S9999		

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S9999	Continued From page 6 [Physical Therapy/Occupational Therapy] she verbalized complaints of pain in her right hip. R/T fall that occurred 2/22/2024. Writer called PCP (Primary Care Physician) [Doctor] to see if possible x-ray of resident right hip. Writer called message left to return call, Writer awaiting call back at this time Endorsed to next shift to follow up, resident did have a fall yesterday and was evaluated by doctors at hospital and returned this morning. Writer did call for PCP doctor to order hip x-ray endorse to 2nd shift nurses to follow up." V8's Progress Note written on February 26, 2024 showed, "During therapy [Complaint Of] right hip and knee pain, X-rays ordered." On February 27, 2024, V8's Progress Note, "Patient was seen today for right hip pain, [X-Ray] reviewed and shows right hip impacted intertrochanteric fracture. Discussed with DON likely occurred during previous fall." V3's Summary of Skill, written on February 23, 2024, showed "Therapist initiated moving R LE (Right Lower Extremity) however patient c/o pain, refusing to move the leg. Patient unable to tolerate [PROM/Passive Range of Motion] and {AROM/Active Range of Motion] on RLE and pointed on [Right] anterior hip as location of pain, unable to roll and perform bed mobility. Nurse notified." V4's Summary of Skill, written on February 25, 2024 showed, "[Patient] report of pain on [Right] knee during [Range of Motion], nothing on [Right] hip for today's session, initially only able to tolerate 5 reps during PROM on RLE however with repetition [Patient] was able to tolerate 10 [Times]. Nursing is aware regarding [Patient] report of pain. [Patient] was seen at bedside."	S9999		

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S9999	Continued From page 7 On February 26, 2024, V4 wrote, "Coordinated with NP and nursing regarding [Patient] report of pain and if therapy can continue, per NP and nursing [Patient] can continue with therapy. Attempted to work on sitting on [Edge of Bed] as [Patient] reporting of wanting to use the toilet during this attempt [Patient] started screaming despite not being able to move [Bilateral Lower Extremity], [Patient] reporting of R knee pain." The facility's Physician Notification policy reviewed in September 2023 showed In a non-emergent, but acute medical situation the physician will be paged and if there is no return call in 30 minutes, the physician will be notified again. If there is no return call in 30 additional minutes (30 minutes total), the Medical Director will be notified. (B)	S9999		