

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011571	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/20/2024
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NAME OF PROVIDER OR SUPPLIER ACCOLADE HC OF PAXTON ON PELLIS	STREET ADDRESS, CITY, STATE, ZIP CODE 1001 EAST PELLIS STREET PAXTON, IL 60957
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S 000	Initial Comments Annual Licensure and Certification	S 000		
S9999	Final Observations Statement of Licensure Violations 1 of 2: 300.340a) 300.2100 750.230a)1)2) 750.230c)1)2) 750.230d) 750.230f) Section 300.340 Incorporated and Referenced Materials a) The following regulations and standards are incorporated in this Part: 3) State of Illinois rules: iii) Food Code (77 Ill. Adm. Code 750) Section 300.2100 Food Handling Sanitation Every facility shall comply with the Department's rules entitled "Food Service Sanitation" (77 Ill. Adm. Code 750). Section 750.230 Food Handlers ? Training a) All Food Handlers 1) All food handlers, other than someone holding a certified food protection manager certificate, shall receive or obtain training in basic food handling principles, as outlined in Section 750.210, within 30 days after employment.	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
04/05/24

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S9999	<p>Continued From page 1</p> <p>2) The regulation of food handler training is considered to be an exclusive function of the State, and local regulation is prohibited. (Section 3.05 of the Food Handling Regulation Enforcement Act)</p> <p>c) Food Handlers Employed By a Food Service Establishment That Is Not a Restaurant</p> <p>1) All food handlers employed by a food service establishment that is not a restaurant, other than someone holding a food service sanitation manager certificate, shall receive or obtain training in basic food handling principles, as outlined in Section 750.210. (Sections 3.05(a) and (e) of the Food Handling Regulation and Enforcement Act)</p> <p>2) New employees shall receive training within 30 days after employment.</p> <p>d) Food Handlers Employed by Certain Facilities All food handlers employed in nursing homes, licensed day care homes and facilities, hospitals, schools, and long-term care facilities must renew their training every three years. (Section 3.06(b) of the Food Handling Regulation and Enforcement Act)</p> <p>f) Proof of Training Proof that a food handler has been trained shall be available upon reasonable request by a State or local health department inspector and may be in an electronic format. (Sections 3.05(a) and 3.06(b) of the Food Handling Regulation and Enforcement Act)</p> <p>These Regulations are not met as evidenced by:</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Based on observation, interview, and record review the facility dietary staff failed to complete required minimum training for food handlers. This failure has the potential to affect all 90 residents residing in the facility.</p> <p>Findings include:</p> <p>On 3/18/2024 at 10:02AM, V3 (Dietary Manager), V23 (Dietary Aide), V27 (Dietary Aide), and V28 (Cook) were working in the facility kitchen. V3 reported the food prepared in the kitchen is available for all residents to eat and not all dietary staff have completed the required food handler training.</p> <p>Throughout the duration of the survey from 3/18/2024 to 3/20/2024, the kitchen failed to have necessary sanitation test equipment (chemical test strips used to test dish sanitizer solution concentration) and failed to effectively sanitize dishes in the three-basin sink.</p> <p>The facility dietary staff roster (undated) documents V22 (Dietary Aide), V23 (Dietary Aide), V24 (Dietary Aide), V25 (Dietary Aide), V26 (Cook), V27 (Dietary Aide), and V28 (Cook) have all been employed in the facility kitchen longer than 30 days and have not completed required food handler training.</p> <p>The facility Dietary Schedule (March 2024) documents V22, V23, V24, V25, V26, V27, and V28 worked every week in the facility kitchen during the month of March.</p> <p>The Long-Term Care Facility Application for Medicare and Medicaid (3/18/2024) documents 90 residents reside in the facility.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p style="text-align: center;">(C)</p> <p>Statement of Licensure Violations 2 of 2: 300.610a) 300.1010h) 300.1210b) 300.1210c) 300.1210d)3)5)6)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to notify the resident representative and physician of significant weight loss, update a care plan with interventions to address/prevent weight loss for (R11) and implement nutritional recommendations for three (R11, R40, R4) of four residents reviewed for nutrition in the sample list of 50. This failure resulted in R11 experiencing a severe weight loss of 12.01 % in six months.</p> <p>Findings include:</p> <p>1.) R11's Minimum Data Set (MDS) dated 12/20/23 documents R11 has severe cognitive impairment and a significant one-month weight loss that was not physician prescribed. R11's Care Plan dated 11/10/23 documents R11 has unplanned and unexpected weight loss and includes interventions to notify the physician and dietitian immediately when weight loss persists, evaluate weight loss, and follow facility protocol for weight loss. This care plan does not document that R11 receives any nutritional supplements or any new interventions after 11/10/23.</p> <p>R11's Diet order dated as revised 4/9/21 documents regular diet, pureed texture, honey consistency, and to offer a frozen nutritional supplement twice daily. There are no other supplement orders documented.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>R11's weight log with date range 10/24/18-3/12/24 includes the following weights: 150 pounds (lbs) on 7/3/23. 145 lbs on 8/1/23. 143.2 lbs on 9/3/23. 135 lbs on 10/6/23 (10% loss in three months/5.73% loss in one month). 134 lbs on 11/6/23 and 12/4/23. 130.5 lbs on 1/2/24. 126 lbs on 2/8/24 (12.01% loss in six months). 123 lbs on 3/12/24 (8.21% loss in three months). There is no documentation in R11's medical record that R11's physician and representative were notified of R11's weight loss between 10/6/23 and 3/19/24.</p> <p>R11's Nutrition/Dietary Note dated 10/11/23 at 4:12 PM documents R11's Body Mass Index (BMI) is 18.9 (low) and R11 had a significant weight loss of 5.7% in one month, 10% in three months, and 11.2 % in six months. This note documents that a frozen nutritional supplement is offered to R11 twice daily.</p> <p>R11's Nutrition/Dietary Notes dated 12/5/23 at 12:05 PM and 12/12/23 at 12:20 PM document a recommendation to add a nutritional shake three times daily. R11's Nutrition/Dietary Note dated 1/9/24 at 11:34 AM documents R11 had a significant weight loss of 13% in six months and includes a recommendation to add nutritional shakes three times daily. This note documents R11's BMI was 18.3.</p> <p>R11's Nutrition/Dietary Note dated 2/13/2024 at 11:49 AM documents R11 triggered for a 13.1 % loss in six months and R11's BMI is 17.7. This note documents R11's diet is pureed with honey thickened liquids and staff report that R11 enjoys coffee and would be more accepting of coffee with the supplement rather than a supplement alone. This note documents a recommendation to</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>give (nutritional supplement) 60 cc (cubic centimeters) three times daily in R11's honey thickened coffee. There is no documentation that this recommendation was reported to R11's physician or implemented.</p> <p>R11's Nutritional Supplement Intake Log with date range 2/19/24-3/18/24 does not identify what supplement is given and there are 33 of 58 entries that are missing/not recorded. This log documents "Not Applicable" for the noon meal on 3/6-3/8/24 and for the evening meal on 2/19/24 and 2/26/24.</p> <p>On 3/19/24 at 11:30 AM, R11 was sitting at the dining room table eating lunch which consisted of coffee, creamed corn, mashed potatoes, and pureed meat. On 3/19/24 at 11:39 AM R11 ate all of R11's meal and R11 was not served any nutritional supplements.</p> <p>On 3/19/24 at 12:49 PM V3 Dietary Manager viewed R11's meal ticket and stated R11's meal ticket documents to give a nutritional shake for the noon meal and a frozen nutritional supplement at the noon and supper meals. R11's meal ticket documents the nutritional shake, and the frozen nutritional supplement are each 118 milliliters. V3 stated R11 sometimes refuses the supplements, and the staff may not have given R11's supplements since R11 refuses them at times. V3 stated the staff should still offer R11 the supplements and dietary staff know what supplements to serve by looking at the dietary tickets. V3 stated the Certified Nursing Assistants are responsible for documenting supplement intakes. V3 confirmed R11's supplement intake documentation does not consistently document the supplements are given twice daily or differentiate between the nutritional shakes and</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>frozen nutritional supplement.</p> <p>On 3/19/24 at 1:51 PM V2 Director of Nursing (DON) stated the facility has weekly weight meetings with V13 Registered Dietitian (RD) and weights are reviewed during the meetings. V2 stated V13 runs the weight report and the residents with weight changes are reviewed. V2 stated the nurses are the first to review the weights and they should notify the resident's family and physician, and document this in the nursing notes. V2 stated the nutritional shakes and frozen nutritional supplements are served by dietary staff and the nutritional supplement comes from the nurses, and these supplements should be documented as part of the resident's diet order and documented on the Medication Administration Record. V2 reviewed R11's diet order and confirmed the frozen nutritional supplement is the only documented supplement. V2 stated V13 sends V13's recommendations via electronic mail to V2 and the recommendations are then given to V29 Nurse Practitioner for review during V29's weekly rounds. V7 Assistant DON stated R11 wouldn't accept the nutritional supplement and R11 only likes coffee. V7 stated there was talk of putting the nutritional supplement in R11's coffee like a creamer, but V7 didn't think that was implemented since staff was unsure if it would curdle. On 3/19/24 between 2:54 PM and 3:24 PM V2 confirmed the 60-cc nutritional supplement recommended on 2/21/24 was not implemented. V2 stated it was not followed up with the physician or Nurse Practitioner. V2 confirmed there was no documentation that R11's family and physician were notified of R11's weight loss. V2 stated V2 could not locate documentation of when the nutritional shake was implemented. V2 stated weight loss should be updated with new</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>interventions on the care plan.</p> <p>On 3/19/24 at 2:12 PM V13 RD stated V13 attends the facility's weekly weight meetings and generates a report for one, three, and six months. V13 stated it depends on when the staff have all of the resident weights in on when V13 runs this weight report. V13 stated V13's typed recommendations are given to the facility during the weight meetings and V13 prepares a generated report for the staff to notify the physician of V13's recommendations. V13 stated R11 was not accepting the nutritional shakes three times daily that was recommended in January, so that was why V13 changed to the (nutritional supplement) in February to be given in R11's coffee. V13 stated staff should document in the progress notes if the resident is refusing supplements, and if there isn't a note then V13 assumes the resident is taking the supplement. V13 stated V13 had asked for staff to put the supplements such as the frozen nutritional supplement in a separate order so it is easier to identify. V13 confirmed R11 should still be getting the frozen nutritional supplement if it is listed on R11's diet order. V13 stated if the resident isn't getting the supplements, this can contribute to further weight loss.</p> <p>The facility's Weight Management policy dated March 2023 documents a resident's unexplained significant weight loss will be reviewed with the physician to obtain orders for a nutritional supplement, this will be discussed during the weekly risk meeting to determine appropriate interventions and the resident's care plan will be updated to include weight interventions. This policy documents to notify the resident's family/representative of significant weight changes and the care plan, and document this in</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>the resident's medical record. This policy documents the Director of Nursing is responsible for reporting the dietary recommendations to the Physician and Nurse Practitioner to obtain approval.</p> <p>2.) R4's electronic weight log documents R4 weighed 157 pounds on 9/1/23 and weighed 123.5 pounds on 3/4/24 (21.66 percent weight loss).</p> <p>R4's Nutrition/Dietary Note dated 3/9/23 at 10:11 PM documents R4's current weight as 123.5 pounds. This note documents R4 has a weight loss of 8.33 percent at one month, and 25.86 weight loss in six months. This note documents R4 had a recent diet change to pleasure feedings, allowing him to have regular texture and is now eating more as he can have foods, he likes due to texture change. This note documents R4 receives a health shake twice a day and high protein ice cream with meals.</p> <p>On 3/20/24 at 11:48 AM, R4 was sitting at a table eating lunch. R4 was eating a hotdog and a bowl of soup was on R4's table. There was a container of yogurt and pudding sitting in front of R4. A health shake and ice cream were not on R4's table.</p> <p>On 3/20/24 at 11:50 AM, V4 Cook/Dietary Aide provided R4's dietary slip. This slip dated 3/20/24 documents R4 should receive a health shake, high protein ice cream, two hotdogs, soup, and whole milk for the lunch meal. At that time, V4 confirmed that R4 is supposed to receive a health shake and high protein ice cream with his lunch meal. V4 stated R4 did not receive a health shake or the high protein ice cream with his lunch and stated they are supposed to offer it but didn't.</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>3.) R40's electronic health record weight log documents R40 weighed 272.5 on 9/5/23 and weighed 220.6 on 3/12/24 (19.05 percent weight loss)</p> <p>R40's Nutrition/Dietary Note dated 2/23/2024 at 10:25 AM documents R40's pressure and diabetic ulcers. This note documents R40 has a significant weight loss of 16.47 percent in six months and documents to offer a health shake twice a day.</p> <p>On 3/20/24 at 11:55 AM, R40 was lying in bed eating lunch. R40's lunch was sitting on the bedside table. A health shake was not present on R40's bedside table. R40 stated he did not get a health shake and that he had a little piece of cake, chicken, and a salad.</p> <p>On 3/20/24 at 12:00 PM, V4 Cook/Dietary Aide provided R40's dietary slip. This slip dated 3/20/24 documents R40 should receive health shake, chicken ala king, chocolate cake, and a side salad. At that time, V4 confirmed that R40 is supposed to receive a health shake with his lunch meal. V4 stated R40 did not receive a health shake and they are supposed to offer it but didn't.</p> <p>(B)</p>	S9999		