

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008023	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/25/2024
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NAME OF PROVIDER OR SUPPLIER RIVERSIDE FOUNDATION	STREET ADDRESS, CITY, STATE, ZIP CODE 14588 WEST HIGHWAY 22 LINCOLNSHIRE, IL 60069
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Z 000	COMMENTS Revisit to Annual Health Survey Complaint Investigation 2411019/IL169531	Z 000		
Z9999	FINDINGS Statement of Licensure Violations: 350.620 a) 350.700 a) Section 350.620 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually. Section 350.700 Incidents and Accidents a) The facility shall maintain a file of all written reports of each incident and accident affecting a resident that is not the expected outcome of a resident's condition or disease process. A descriptive summary of each incident or accident affecting a resident shall also be recorded in the progress notes or nurse's notes of that resident. These requirements are not met as evidenced by: Based on observation, record review, and interview, the facility failed to implement their policy on abuse and neglect when they failed to	Z9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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Z9999	<p>Continued From page 1</p> <p>protect 2 of 2 clients (R1 and R2) from sustaining injuries; failed to ensure 1 of 1 allegation of physical abuse involving 1 of 1 client (R1), 1 of 1 client (R1) found naked in his room on 11/01/23 and 1 of 1 incident of multiple injuries on 1 of 1 client (R2) were thoroughly investigated</p> <p>Findings include:</p> <p>1)R1's face sheet describes R1 as a 76 year old male whose diagnoses includes: Severe Intellectual Disabilities, Obsessive Compulsive Disorder with poor insight, and Dementia.</p> <p>On 03/08/24 at 2:27pm, Z1, R1's guardian, stated R1 told him he was beaten up at the facility the day before he brought R1 to the hospital. Surveyor asked Z1 if he informed anyone from the facility about this. Z1 stated, "Yes, I think I told (E2, Quality Assurance Director). However, I am not really sure who I told it to, but I am sure I told someone at the facility about it." Z1 stated, "(R1) was short of breath on 01/30/24 when he had physical therapy. The next day (01/31/24) during occupational therapy, (R1) was very short of breath. We went to the Emergency Room (ER) to have him evaluated. At the ER, when they removed his shirt to change him into a gown , we saw a lot of bruises on him. There were bruises on his left upper back, on his left hip area, on his leg near his shin and ankle. His ankle was swollen that they did an x-ray to see if he has a fracture."</p> <p>R1's hospital records indicate his chief complaint was cough and abdominal pain. His diagnoses during his admission were: Acute bronchiolitis due to unspecified organism, Acute hypoxemic respiratory failure and left Pneumothorax. Under ED (Emergency Department Course (of</p>	Z9999		

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Z9999	<p>Continued From page 2</p> <p>treatment)) it includes; "...Guardian is at the bedside who informs that 2 days ago, patient had informed him that someone beat him up at the facility. Patient had abdominal bruising from that incident. Patient does have bruising around left nipple area and abdominal area."</p> <p>R1's hospital records indicate R1 was just sent to the hospital on 01/31/24 for shortness of breath. Under ED (Emergency Department Course (of treatment)) dated 01/31/24, it includes; "...Patient's family informed about diagnostic results and plan for admission. Brother is at the bedside who informs that 2 days ago, patient had informed him that someone beat him up at the facility. Patient had abdominal bruising from that incident. Patient does have bruising around left nipple area and abdominal area."</p> <p>On 03/13/24 at 11:40am, Z3 (hospital Registered Nurse Case Manager) stated, "(R1) had multiple bruises on his torso and back. His right ankle was also swollen and with bruising up to his shin when he was brought to the ER (Emergency Room) on 01/31/24." Z3 added, "(R1's) guardian also told me (R1) also has bruises on his back, but I didn't see his back." Surveyor asked Z3 to describe the bruises on R1. Z3 answered, "(R1) had multiple bruises on his chest area on both right and left chest. The one under his left breast was a few inches in diameter. The bruises were kind of scattered. They were not in a pattern and did not look like they were from a fall." Surveyor asked Z3 how old were the bruises. Z3 replied, "The bruises I think were less than a week old."</p> <p>In an email correspondence from E2 to surveyor, dated 03/11/24 at 10:45am, E2 wrote "I was told that a man hit him (R1) before going to the hospital. I spoke with (R1) and he was unable to</p>	Z9999		

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Z9999	<p>Continued From page 3</p> <p>state who the person was that hit him. I questioned him about all his roommates and (R1) told me no to all roommates. (R1) was unable to state who hit him. When I questioned staff, including two nurses, everyone told me that the bruise on his stomach was caused by his gait belt. Both nurses stated that the bruise on (R1's) stomach couldn't have been caused by a person. I reviewed camera footage, for all areas of the building where (R1) was located, and found no evidence of anyone harming (R1)." Surveyor asked E2 that if the facility was aware of bruising on his stomach before he went to the hospital, if there is documentation about it on R1's record, or even in the nurses notes. In E2's email correspondence to surveyor, dated 03/11/24 at 11:12am, E2 stated, "There is no official incident report and investigation completed. I don't remember what day I was told, either on 01/30/24 or 01/31/24. It was before he left for the hospital on 01/31/24."</p> <p>The facility's incident reports and investigations from 10/23 through 03/24 showed there is no incident report regarding R1's 01/24 injuries before 02/02/24.</p> <p>The facility's incident report, dated 02/06/24, under incident description indicates; "(E2, Quality Assurance Director) went to the hospital to visit. (R1) was admitted to the hospital; for left lung pneumonia and Pneumothorax on 01/31/24. (E2) observed a large bruise on (R1's) left upper thigh / hip area and several small bruises on his upper back / shoulder blade area when visiting (R1)."</p> <p>The facility summary of injury of unknown origin completed by E2 on 02/12/24 was reviewed. Under following information was gathered it includes; "The bruise on (R1's) left hip / thigh was</p>	Z9999		

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Z9999	<p>Continued From page 4</p> <p>round and measured about 10 inches in diameter. The bruises on (R1's) left upper back were round shape measuring approximately 1/2 inch to 1 inch. There were approximately 5 to 6 scattered on left upper back / shoulder area..."</p> <p>Under conclusion it includes; "The conclusion to this investigation is inconclusive as to how and when (R1) received the bruises on his left hip / thigh and left upper back / shoulder blade area." Under corrective action it includes; "A room change will be arrange for R1 before his return from the rehabilitation facility."</p> <p>E4 (Developmental Instructor) and E15 (Developmental Instructor), E11 (PM supervisor), E12 (Shift supervisor/ On the job Trainer), E19 (facility attendant), E5(Direct Support Person-DSP), E6 (DSP), E7 (DSP), E8 (DSP), E9 (DSP), E10 (DSP), E13 (DSP), E14 (DSP), E15 (DSP), E16 (DSP), E17 (DSP) and E18 (DSP) were interviewed on 03/05/24 and 03/06/24, and all stated R1 can be a little unsteady on his feet, but they have not seen him fall.</p> <p>Surveyor review R1's injury report from October 2023 through March 2024. The only injuries of unknown origin R1 sustained were noted on 10/06/23 and 10/09/23. The injuries are as follows: 10/06/23 - was reported R1 has a scrape along the spine, 3cm x 0.25cm. 10/09/23 - dark bruise on right side of back, scrape on spine and left side of back The injury reports indicate the cause of these injuries are of unknown origins.</p> <p>Surveyor observed R1 on 03/07/24 at 10:26am, seated in a wheelchair in the hallway close to the nursing station. Surveyor observed two red</p>	Z9999		

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Z9999	<p>Continued From page 5</p> <p>scratch marks on top of R1's head. Surveyor tried to interview R1, but every time surveyor asked a question, R1 would only answer, "Hey lady, can you open that door?" Pointing to room (number) door, which is his current bedroom.</p> <p>E1 (Administrator) and E2 were interviewed on 03/06/24 at 10:12am. Surveyor asked how R1 could possibly get all these bruises on him on both October and January 31st incidents. Both E1 and E2 answered, " The possible cause could have been client to client aggression."</p> <p>On 03/07/24 at 1:45pm, E2 stated, "I think for (R1), it must have been (R4) who was aggressive towards him and caused those injuries."</p> <p>Surveyor emailed E2 again and asked if the facility conducted a formal investigation report, and why wasn't there no documentation on R1's injuries in his record. E2 replied on 03/11/24 at 11:12am. E2 stated, "No official investigation was completed, I don't remember what day either I was told January 30 or January 31, 2024, before he left for the hospital."</p> <p>Prior to being discharged from the rehabilitation facility on 02/20/24, R1 was in a quad room with 3 other peers (R4, R5 and R6). R1 was in this quad room since 08/15/23, and was moved to another room on 02/10/24. 2 of R1's previous quadmates (R4 and R5) have behavior program plans.</p> <p>R4 is a 26 year old client whose diagnoses include Severe Intellectual Disability, Microcephaly and Seizure Disorder . His Individual Program Plan, dated 08/29/23, includes under summary:"...Social Services reported that (R4) is pushing residents that are in wheelchairs and is not a behavior that he has exhibited in the</p>	Z9999		

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Z9999	<p>Continued From page 6</p> <p>past..." R4's behavior intervention plan, dated 09/13/23, indicates the following target behaviors: aggression toward others and public disrobing. R4's behavior data since 09/23 until 03/24 was reviewed. R4 displayed 10 incidents of physical aggression, and most of these are described as pushing other clients hard, and 1 incident where R4 ran and scratched R1 on his head.</p> <p>R5 is 31 years old whose diagnoses includes Schizophrenia and Mild Intellectual Disability. His behavior intervention plan, dated 11/20/23, indicated the following target behaviors: auditory hallucinations, withdrawal, rumination, inappropriate bathroom hygiene. R5 has no physical aggression as his target behaviors, but his behavior data from 09/23 through 03/24 indicated that he has 4 incidents of physical aggression against peers during this time period.</p> <p>2) R1's face sheet describes R1 is a 76 year old male whose diagnoses includes: Severe Intellectual Disabilities, Obsessive Compulsive Disorder with poor insight and Dementia.</p> <p>R1's incident, dated 11/01/23 at 9:00pm, was reviewed. Under describe the incident, it includes; "(R1) found sitting on floor naked in his room. No new injuries noted. Assisted to stand and he said he was hungry."</p> <p>The facility's investigation only includes an interview with R1.</p> <p>Surveyor interviewed E2 (Quality Assurance Director) on 03/06/24 at 10:12am. Surveyor asked at the time of the incident was R1 using a wheelchair? E2 answered, "He used the walker for awhile, but he was also using the wheelchair after he had COVID-19." E2 added, "(R1) would</p>	Z9999		

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Z9999	<p>Continued From page 7</p> <p>disrobe, at that time he might have taken his clothes off to get ready for bed." Surveyor asked E2 if R1's clothes were near him when he was found? E2 answered, " I don't know if any clothes were near him, I don't remember. (R1) was sitting in the middle room between his bed and his dresser." Surveyor then asked E2 if any of R1's roommates were in the room at that time. E2 answered, "I don't think so." Then E2 added, " I am not sure if they are in there. If (R1) was in wheelchair, staff would have brought him in and if he was using walker, he would have just walked in by himself . " E2 then added, "Now that I think about it, (R5) might have been in his bed with the covers over him, from what I remember about my conversation with (E23), he's our nurse." Surveyor asked if R5 had any sexual inappropriate behaviors towards others. E2 answered,"I have seen him masturbate, but I haven't seen him being inappropriate with another individual." Surveyor then asked if there is documentation to show who were in the room with R1 when he was found naked. E2 answered, "No there is no documentation regarding that."</p> <p>3) R2's incident, dated 02/15/24, states under incident description; "(E13, Direct Support Person / Developmental Trainer) observed a dark purple bruise on (R2's) left inner thigh and scrotum. The scrotum is swollen and dark purple. R2 is unable to state when or how the bruises occurred."</p> <p>R2's nursing notes were reviewed. An entry dated 01/31/24 includes; "Family complaint multiple bruising noted to chest, back, and legs. Nurse assessed skin to chest, back and legs. Quarter size yellow old bruise noted under left nipple. NO recent or multiple bruises noted to chest, back or</p>	Z9999		

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Z9999	<p>Continued From page 8</p> <p>legs."</p> <p>The facility's summary of injury of unknown origin completed by E2 (Quality Assurance Director) on 02/21/24 was reviewed. Under conclusion it includes; "The conclusion to this investigation is founded for resident physical aggression to have occurred toward (R2) on 02/14/24."</p> <p>On 03/07/24 at 10:18am, while in the hallway, surveyor observed R2 holding a tablet computer in his hands and was checking the door knob for room (number).</p> <p>R2's injury reports from October 2023 through March 2024 were reviewed. Surveyor could not find any other injury report for R2. Upon review of R2's nurses notes, surveyor noted an entry dated 01/31/24 includes; "Family complaint multiple bruising noted to chest, back, and legs. Nurse assessed skin to chest, back and legs. Quarter size yellow old bruise noted under left nipple. No recent or multiple bruises noted to chest, back or legs."</p> <p>Email correspondence from E1, Administrator, to facility staff dated 01/30/2024 at 5:30pm includes; "(Z2, guardian) reported to us that (R2) is coming home with bruises. We believe and (Z2) also agrees that this is happening when he goes into other resident's rooms and they may be hitting or kicking him to get out..."</p> <p>Email correspondence from Z2 to E2, dated 02/19/24 at 7:35am, includes; "We've decided to keep (R2) at home until we can be assured of his safety. Hopefully your investigation will identify whoever is hurting him and you'll be able to put in place a more effective plan to avoid any further contact. Ultimately, if that means 24 hr. or</p>	Z9999		

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Z9999	<p>Continued From page 9</p> <p>consistent one-on-one-monitoring for (R2) until he can learn to stay out of other resident's rooms, that's fine with us - I don't see that as restrictive, I see it as protective. Or, if the person hurting him turns out to be a roommate, one will be relocated to another room (either (R2) or the offender) and they will be permanently separated.</p> <p>We look forward to hearing what you find out. If the investigation is inconclusive, we expect some kind of protection for R2 to prevent this from happening since R2's safety is the most important factor. The injuries have gotten steadily worse so whoever is doing this seems to know R2 won't fight back and feels free to do whatever he feels like to hurt him."</p> <p>E2 was interviewed on 03/06/24 at 10:12am. E2 stated, "(R2's) scrotum was swollen and purple , he had a bruise on the left thigh, impression on the bruise on (R2's) leg matches the bottom of the sole of (R5's) flip flop. Per my investigation, (R2) went into (room number) at 8:28.06pm and came out of the room at 8:50.38pm." E2 then added, "I think this is when the incident happened." Surveyor asked E2 how about R2's bruising reported on 01/30 by Z2. E2 answered, "I did not investigate that, I was not aware of it."</p> <p>E1 (Administrator) and E2 were interviewed on 03/06/24 at 10:12am. Surveyor asked how did the R2 get all those bruises that Z2 described as getting steadily worse. Both stated "We believe it was (R5)."</p> <p>E2, Quality Assurance Director, was interviewed on 03/07/24 at 11:45am. E2 stated, "I don't have an investigation on (R2's) injuries of January. I was not aware of it."</p> <p>The facility's incident reports were reviewed and</p>	Z9999		

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Z9999	<p>Continued From page 10</p> <p>surveyor did not find and incident report on R2's injuries.</p> <p>The facility's abuse and neglect policy revised 01/16/23 defines neglect as ; "An employee's, agency's, or facility's failure to provide adequate medical care, personal care or maintenance, and that as a consequence, causes an individual pain, injury or emotional distress, results in either an individual's maladaptive behavior or the deterioration of an individual's physical condition or mental condition, or places an individual's health or safety at substantial risk of possible injury, harm or death..."</p> <p>(B)</p>	Z9999		