

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6012413	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/09/2024
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NAME OF PROVIDER OR SUPPLIER FRANCISCAN VILLAGE	STREET ADDRESS, CITY, STATE, ZIP CODE 1270 FRANCISCAN DRIVE LEMONT, IL 60439
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S 000	Initial Comments Annual Health Survey	S 000		
S9999	Final Observations Statement of Licensure Violations : ONE OF TWO 330.715a) 330.715b) Section 330.715 Request for Resident Criminal History Record Information a) A facility shall, within 24 hours after admission of a resident, request a criminal history background check pursuant to the Uniform Conviction Information Act for all persons 18 or older seeking admission to the facility, unless a background check was initiated by a hospital pursuant to the Hospital Licensing Act. Background checks shall be based on the resident's name, date of birth, and other identifiers as required by the Department of State Police. (Section 2-201.5(b) of the Act) b) The facility shall check for the individual's name on the Illinois Sex Offender Registration website at www.isp.state.il.us and the Illinois Department of Corrections sex registrant search page at www.idoc.state.il.us to determine if the individual is listed as a registered sex offender. This regulation was NOT MET as evidenced by: Based on interview and record review, the facility failed to perform complete criminal history background check for newly admitted residents	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
08/21/24

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S9999	<p>Continued From page 1</p> <p>for 8 residents (R68, R49, R30, R60, R42, R45, R59, & R51) reviewed for criminal history background check in a sample of 10.</p> <p>Findings include:</p> <p>On 8/7/24 at 1:13 PM a review of the facility's Criminal history background check was conducted with V11 (Director of Admissions) and the finding were:</p> <ol style="list-style-type: none"> 1. R68 was admitted on 6/7/24 and the CHIRP (criminal history information response process) was done on 6/11/24. V11 said that the facility does not do the CHIRP until after the resident is admitted because there is a fee, and she was not aware that it had to be done within 24 hours of admission. 2. R49 was admitted on 12/15/22 and the CHIRP was done on 10/30/22. 3. R30 was admitted on 6/22/23 and the CHIRP was done on 6/29/23. 4. R60 was admitted on 6/15/24 and the CHIRP was done on 6/17/24. 5. R42 was admitted on 4/24/24 and the CHIRP was done on 5/5/24. 6. R45 was admitted on 6/27/22 and the CHIRP was done on 6/27/22, the Illinois Sex Offender Registry was done on 6/29/22 and there was no Illinois DOC (Depart of Corrections) done. V11 said she did not know why it wasn't done. 7. R59 was admitted on 7/30/21 and the CHRIP was done on 9/1/21, Illinois Sex Offender Registry had no date but was uploaded on 8/14/21. 8. R51 was admitted on 1/2/21 and the CHIRP was done on 8/31/21, the Illinois Sex Offender Registry had no date but was uploaded on 1/14/21. V11 said she did not remember why these were done late. 	S9999		

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S9999	<p>Continued From page 2</p> <p>(No violation)</p> <p>TWO OF TWO</p> <p>300.610a) 300.1010h) 300.1210a) 300.1210b)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time</p>	S9999		

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S9999	<p>Continued From page 3 of notification</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act).</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to obtain monthly weights/reweights and recognize significant weight loss for a resident. This failure resulted in</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>R82's weight loss not being recognized until R82 sustained a 12.47% weight loss in 90 days. This applies to 1 resident (R82) reviewed for weight loss in a sample of 34 residents.</p> <p>The findings include:</p> <p>On 8/6/24 at 11:57 AM, R82 said she does not like the facility food. R82 said the food is bland and "I don't eat much because the food doesn't look good." R82 said she doesn't like her meat chopped up. R82 said she weighed 150 pounds when she was admitted a year ago and the last time they weighed her she was 120 pounds. R82 said she does not receive any supplements. No supplements were seen in R82's room.</p> <p>R82's Face sheet shows an initial admission date of 8/19/23. R82's POS (Physician Order Sheet) shows order dated 12/22/23 for monthly weights, an order dated 10/24/23 for general diet mechanical soft texture, thin liquid consistency, and does not show a hospice order. V2's (DON's) weight change note written on 5/13/24 states R82 had poor appetite and weight loss and speech therapy to see R82 for possible upgrade of diet. Since 5/13/24, R82 did not have any notes written by V21 (Clinical Nutrition Manager/Dietician) or speech therapy. R82's 'Weights and Vitals Summary' shows her initial admission weight on 8/21/23 was 152 pounds. R82's weight on 5/9/24 is documented as 143.6 pounds. On 6/17/24 R82's weight was documented as 133 pounds, this weight was struck out by V21 (Clinical Nutrition Manager/Dietician) with a note showing reweight requested. R82 was not reweighed in June. R82's weight was not documented in the month of July 2024. R82's weight was not documented again until 8/6/24 as 120.8 pounds. This weight was again struck out by V21 with a</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>note requesting reweight. As of 8/7/24 at 2:30 PM, R82 did not have an accepted weight documented since 5/9/24. At 2:30PM on 8/7/24, surveyor requested from V1 (Administrator) that R82 be weighed. On 8/7/24 at 4:28 PM V2 (DON/Director of Nursing) verbally notified surveyor that R82 was just weighed and the result was 125.7 pounds. On 8/7/24 at 4:28PM, V2 (DON) said she notified V21 (Clinical Nutrition Manager/Dietician) of R82's weight of 125.7 pounds and he was aware it was a significant weight loss. The weight change from 5/9/24 of 143.6 pounds to 125.7 pounds on 8/7/24 is a 12.47% weight loss in 90 days.</p> <p>As of 8/8/24 at 11:31 AM, R28's weight of 125.7 pounds verbalized to surveyor on 8/7/24 had still not been documented in her medical record. On 8/8/24 at 1:16 PM, V21 (Clinical Nutrition Manager/Dietician) said the facility's current policy is that every resident gets weighed at least monthly by the 5th of the month. V21 said if a resident's monthly weight is documented and it is 5 pounds more or less than the previous weight, he will strike it out and request a reweight. V21 said he requests a reweight by sending an email list of all residents who need to be reweighed to V2 (DON) and V4 (Wound Care Nurse). V21 verified that he emailed V2 and V4 that R82 needed to be weighed/reweighed on 6/17/24, 6/21/24, 7/8/24, 7/11/24, 7/17/24, and 8/6/24. V21 said if the resident's weight has not been entered by the 5th of the month it becomes an urgent priority. V21 said accurate weights are important because it is the first step in an accurate nutritional assessment. V21 said "we don't want significant weight loss ever" and R82 "fell through the cracks". V21 said R82 should be evaluated by speech therapy. On 8/8/24 at 1:37 PM, V2 (DON) said she did not know why R82 was not</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>reweighed after V21 requested reweights. V2 said she will take responsibility for R82's weight not being recorded on 8/7/24 when it was taken because she was handed the written weight. V2 said she did not communicate to V21 on 8/7/24 that R82 was reweighed or what her weight was, contradicting what she had told surveyor on 8/7/24. V2 said speech therapy has never seen R82. V2 said she could not remember if she had ever talked to R82's nurse about obtaining an order for speech therapy after she wrote her weight change note in May of 2024. On 8/8/24 at 8:38 AM V2 said they used to have a restorative aide that was responsible for obtaining resident weights/reweights, but the aide had been gone for 2-3 months so they had put V4 (Wound Care Nurse) in charge of obtaining resident reweights. V2 said she wished V21 had been more vocal and communicated to her verbally that reweights were needed instead of sending email. V2 said R82's reweights fell through the cracks because her weights were struck out so she did not trigger as weight loss.</p> <p>On 8/8/24 at 12:21 PM, V4 (Wound Care Nurse) said V21 may have notified her that R82 needed a weight/reweight. V4 said when she receives the email from V21 she notifies the nursing staff to obtain the weight and she tries to make sure the staff "get it done". V4 said, "but I am not going to lie, I don't always catch a weight that is missed." On 8/8/24 at 2:41 PM, V24 (RN/Registered Nurse) said all residents require a monthly weight, she was not aware that her resident, R82, had not had a weight accepted since 5/9/24, and V4 (Wound Care Nurse) is responsible for notifying the nursing staff when a weight is needed. V24 said monitoring resident weights is important because they need to pay attention if a resident is not eating because of decreased</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>appetite or if something else medically is going on with the resident. On 8/8/24 at 2:47 PM, V25 (CNA/Certified Nurse Assistant) said all residents need to be weighed once a month. V25 said monitoring resident weights is important because they want to make sure residents are maintaining their weights, and if they are losing weight, they want to make sure the resident is eating enough. V25 said V4 notifies them when a reweight is needed. V25 said she has fed R82 in the past and her appetite varies, sometimes R82 eats dinner and sometimes she says she doesn't want to eat dinner.</p> <p>R82's Care Plan dated 8/22/23 shows she is at risk for altered nutritional status related to advanced age. Interventions include honor resident's food preferences and monitor weight monthly.</p> <p>The facility's policy titled, "Weight Management" dated 3/1/21 states, "Community nursing and dietary staff will cooperate to prevent, monitor, and intervene for undesirable weight loss or gain for our residents. Weight Measurements: The nursing staff will measure resident's weight on admission, and monthly thereafter ... Monthly weights are to be completed and documented in the electronic medical record between the 1st and the 5th of each month as assigned.</p> <p>Communication: Any weight change as below will be retaken for confirmation. If the weight is verified, nursing or the dietician will notify the physician. Significant Changes are defined as more ...than ... 7.5%...within 90 days ...Undesirable Weight Loss: Interventions for undesirable weight loss or gain should focus first on food ...Interdisciplinary Team members should consider possible interventions relevant to their discipline. The physician may order tests, appetite</p>	S9999		

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