

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6014872	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/24/2024
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NAME OF PROVIDER OR SUPPLIER BETHANY REHAB & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 3298 RESOURCE PARKWAY DEKALB, IL 60115
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S 000	Initial Comments Annual Licensure and Certification	S 000		
S9999	Final Observations Statement of Licensure Violations 1 of 3: 300.661 Section 300.661 Health Care Worker Background Check A facility shall comply with the Health Care Worker Background Check Act [225 ILCS 46] and the Health Care Worker Background Check Code (77 Ill. Adm. Code 955). These Regulations are not met as evidenced by: Based on interview and record review the facility failed to conduct a Health Care Worker Background Check prior to hire for 2 staff. This failure has the potential to affect all 68 residents residing in the facility. The findings include: The facility completed CMS-671 form on 7/22/24 shows there are 68 residents in the facility. The facility provided employee file for V14 (Dietary Aide/Cook) shows he has a hire date of 2/1/24 and the state agency Health Care Worker Registry background check was not completed until 7/22/24. The facility provided employee file for V15 (Certified Nursing Assistant/CNA) shows she has a hire date of 4/25/24 and there is no state agency Healthcare Worker Registry check in her	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
08/16/24

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S9999	<p>Continued From page 1 file.</p> <p>On 7/23/24 at 8:35 AM, V1 (Administrator) stated they were aware they had some issues with staff background checks not being done on time due to some staff changes. V1 stated the state agency Healthcare Worker background check should be initiated prior to hire for employees.</p> <p>The facility provided Post- Offer Employment Checklist shows prior to hire the Healthcare Worker background checks should be initiated.</p> <p style="text-align: center;">(C)</p> <p>Statement of Licensure Violations 2 of 3: 300.610a) 300.1010h) 300.1210b) 300.1210d)3)5)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to identify, assess, and treat a resident's pressure injuries before becoming unstageable and Stage 3, failed to ensure pressure prevention interventions were in place, and failed to do weekly skin assessments for 4 of 6 residents (R51, R224, R3, R62) reviewed for pressure injuries in the sample of 17. This failure resulted in R51 developing an unstageable pressure injury to his left heel, a stage 2 pressure injury to his right heel and a Stage 3 pressure injury to his right scapula and R224 developing a Stage 3 pressure injury to her coccyx.</p> <p>The findings include:</p> <ol style="list-style-type: none"> On 07/22/24 at 12:18 PM, R51 was in bed that was low to the floor with fall mats on both sides of bed. R51's heels were flat on the bed and there were heel boots sitting in the chair at the bedside. <p>On 07/24/24 at 9:37 AM, V8 Wound Nurse stated heel boots are for wound healing and prevention. R51 had heel boots for prevention and now for healing. V8 stated R51 did not have wounds when he was admitted here. V8 stated the nurse informed her of R51's wounds when they were found, and she assessed them. V8 stated when R51's wounds were discovered, R51's left heel</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>had dark brown eschar which she classified as unstageable because she couldn't see the wound bed, R51's right heel had a fluid filled blister which is a stage 2 and R51's right scapula was found as a stage 3. V8 stated R51 can be non-complaint with care, but still the wounds should have been found much sooner. V8 stated wounds should be found before they became open areas, staff should be assessing the residents skin when providing care.</p> <p>R51's Braden Scale for Predicting Pressure Score Risk dated 6/13/24 shows R51 is at very high risk for pressure.</p> <p>R51's Pressure Ulcer Weekly Wound Assessments dated 7/10/24 show: R51 has an acquired during stay, unstageable pressure injury to his left heel measuring 6.0 x 3.0 cm x unknown depth, described as dark brown eschar. The air mattress was previously requested from hospice company and again was requested today.</p> <p>R51 has an acquired during stay, stage 3 pressure injury to his right scapula measuring 0.4 x 0.5 x 0.1 cm, described as round in shape with moist red tissue, light serosanguineous drainage, area sensitive to touch.</p> <p>R51 had an acquired during stay, stage 2 pressure injury to his right heel measuring 3.0 x 3.5 x unknown depth, described as an intact fluid filled blister to the right heel.</p> <p>R51's Care Plan dated 7/11/24 shows Air mattress in place to bed set appropriately and in proper working condition. May adjust firmness per resident's request for comfort. Effective 7/11/24 (after pressure was acquired).</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>2. On 07/22/24 at 8:58 AM, R224 was sleeping in bed. V20 (R224's husband) was sitting beside the bed. V20 stated he was here all day with her until 9 PM. V20 stated sometimes they have to wait 1.5 hours for them to change her. They come in and turn call light off then don't come back, so I have to put the call light on again. I would change her myself, if I had the stuff. Last night the nurse found a crack that opened up on her butt and she was supposed to get patch for it. V20 stated he hadn't heard anything yet about it and no one had come to assess it or put a dressing on it.</p> <p>On 07/23/24 at 08:19 AM, R224 was in bed with V20 at the bedside. V8 came in with this surveyor for a skin check. V20 stated the staff noticed the crack on R224's butt and stated they were going to put something on it and never did. V8 rolled R224 to her right side and lowered R224's brief. R224 had an open slit in the crack of her coccyx area that was visibly open and red in color. V8 stated R224 has history of a stage 3 pressure injury there, that R224 was admitted with. V8 stated it now is open again. V8 stated she would call it a stage 3 since it re-opened and previously was a stage 3. V8 stated the nurse that found it should have called the doctor and got orders and let V2 Director of Nursing know. V8 stated there should have been an assessment done and staff should have let me know yesterday (Monday).</p> <p>On 07/23/24 at 08:57 AM, V8 stated R224 has all the pressure interventions in place, not being changed or repositioned could cause wound to reopen. V8 stated she spoke with the doctor and got treatment orders. At 09:01 AM, V8 cleansed the open crack. The wound bed was reddish/pink in color and measured 3.5 x 0.6 x 0.1 cm. V8 used skin prep around wound, applied gauze with medihoney, and a foam dressing.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>On 07/23/24 at 1:13 PM, V24 Physician said he was just notified today of R224's wound and the nurse should have called when wound was found and get treatment orders.</p> <p>R224's Pressure Ulcer Weekly Wound Evaluation dated 7/23/24 shows "re-opened stage 3 pressure injury to coccyx measuring 3.5 x 0.6 x 0.1 cm.</p> <p>R224's Braden Scale for Predicting Pressure Score Risk dated 7/19/24 shows R224 is at very high risk for pressure.</p> <p>3. On 07/22/24 at 10:24 AM, V21 and V22 Certified Nursing Assistants (CNA) went into R3's room to change and clean R3 up. When V21 and V22 rolled R3 to her right side and lowered the bedding, R3 was covered with stool from the middle of her thigh to the middle of her back. R3 had an open wound on her left posterior thigh that was covered in stool. There was no dressing on the wound. V22 stated there was no dressing on R3's thigh and there wasn't one in the bedding. At 10:55 AM, V8 Wound Nurse came into the room to do R3's dressing change. V8 stated there was supposed to be a dressing on her wound, R3 has stage 3 pressure injury.</p> <p>R3's Most recent Pressure Ulcer Weekly Wound Evaluation was dated 7/8/24 (2 weeks ago) and shows R3 has a Stage 3 pressure injury on her left thigh that has been present since admission.</p> <p>R3's Physician Orders dated 6/21/22 shows "Left posterior thigh pressure injury: Cleanse with the wound cleanser, pat dry, apply Calcium Alginate, apply silicone dressing. Everyday shift and as needed for wound care."</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>On 07/24/24 at 09:37 AM, V8 stated if a resident has pressure, skin assessments should be done weekly. V8 stated she was out last week sick and V3 Assistant Director of Nursing (ADON) was doing the skin assessments.</p> <p>On 07/24/24 at 11:53 AM, V3 stated she did pressure wound assessments last week, but was unable to do R3 and R51's assessment because they were up in the chair.</p> <p>4. On 07/23/24 at 08:32 AM, R62 was sitting up in bed, leaning to her left side, eating breakfast. R62's air mattress was completely deflated and R62's outer edge of both her feet and heels were resting directly on the deflated mattress. R62's air mattress machine did not have any lights on and there was a detached cord hanging under the bed. R62 stated she was able to move her arms but needed help moving her legs. R62 stated she thought she had some wounds on her bottom.</p> <p>On 07/23/24 at 08:35 AM, V16 CNA stated "the bed is not on. I think it's broken, it had been beeping. I'm not sure why it's not on. The bed works, the light is on to the remote to move the bed, but not on pressure unit." V16 turned the button on pressure machine box on and off, but no light turned on. V16 saw the plug hanging disconnected underneath and said she was not sure where the plug goes.</p> <p>On 07/23/24 at 08:50 AM, V8 came into the room with this surveyor and said the bed is not working, the mattress is deflated. V8 state R62 needs to be moved out of the bed, she is laying on the metal frame. V17 Licensed Practical Nurse and V16 came in and got R62 out of the bed.</p> <p>On 07/24/24 at 9:37 AM, V8 stated R62's air</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>mattress is for her wound to heal and for her to not acquire any more pressure injuries.</p> <p>R62's most recent Pressure Ulcer Weekly Wound Evaluation is dated 7/12/24 (11 days ago) shows R62 has a Stage 3 pressure injury to her sacrum.</p> <p>The facility's Pressure Ulcer/Pressure Injury Prevention Policy dated 3/2022 shows "A facility must: Implement, monitor, and interventions to attempt to stabilize, reduce, or remove underlying risk factors, and if a pressure ulcer is present, provide treatment to heal it and prevent the development of additional pressure ulcers. Implementation: interventions for the prevention of pressure ulcer/pressure injury will be individualized to meet the specific needs of the resident- Protect heels, float, if possible, manage moisture by providing toileting at regular intervals; provide prompt incontinent care, utilizing preventative skin products, pressure redistributing support surface for chair and bed, skin checks weekly by Licensed Nurses, daily observations of skin during care given by CNAs."</p> <p style="text-align: center;">(B)</p> <p>Statement of Licensure Violations 3 of 3: 300.610a) 300.1210b) 300.1210d)1)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>The findings include:</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to ensure residents pain medications were administered for 2 of 17 residents (R223, R67) reviewed for pain in the sample of 17. This failure resulted in R223 suffering with pain due to metastatic breast cancer with lesions to the bone and liver.</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>1. On 07/22/24 at 9:16 AM, R223 was in bed watching TV. R223's face and arms were yellow in color. When asked how everything was going, R223's face appeared sad, and R223 stated "It was a horrible start since admission. I felt rushed being discharged from the hospital, they weren't even ready for me here. They didn't have my medications. I got here Thursday night (7/18/24) and they didn't have my pain medications until Saturday morning (7/20/24). The pain by that time was and 8 out of 10. I was so uncomfortable and upset, why not wait for discharge so all my medications can be ready?"</p> <p>R223's Face sheet shows R223 was admitted to the facility on 7/18/24.</p> <p>R223's Hospital History and Physical dated 7/5/24 shows "Metastatic breast cancer with metastases to the iliac and femoral bone and liver. Plan: As needed pain control."</p> <p>On 07/23/24 at 12:47 PM, R223 stated she had pain Thursday night and all-day Friday and she had told the nurse. R223 stated "the nurse she said she was working on the medications and needed a code to get into the medications. On Friday it was still the same, they were working on my medications, and I couldn't get any pain medications because they needed a code to get into the machine. I don't recall being told there was any problems with my medication orders. Friday my medications were delivered at midnight. I woke up Saturday morning around 2:00 AM, in pain, and was finally able to get my pain medication. Friday my pain was a 6-7 throughout day due to my physical therapy evaluation and I was doing quite a bit. The nurses never asked me my pain level or where</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>my pain was. I kept asking about getting my medications and I just kept getting told I had to wait for pharmacy, and they didn't have a code. My pain was pretty bad, I was very uncomfortable."</p> <p>R223's Physician Progress Note dated 7/19/24 (day after admission) shows "Assessment: Septic Shock/ CMV virus, Metastatic breast carcinoma, anemia, anxiety, chronic pain, status post right nephrectomy. Plan: We will certainly prescribe oxycodone as she has been taking it. There is no doubt that she is experiencing some pain given her bony lesions. I think it is very appropriate. We will assist with making sure she is comfortable and encourage her with her rehabilitation."</p> <p>On 07/23/24 at 10:49 AM, V18 Licensed Practical Nurse stated according to R223's Individual Resident Controlled Substance Record, R223's oxycodone was ordered on 7/19/24 (day after admission) and delivered on 7/20/24. V18 stated the pharmacy delivers every evening Monday to Saturday, but there is no Sunday delivery.</p> <p>R223's Physician Orders for July 2024 shows R223's oxycodone was ordered on 7/19/24.</p> <p>R223's Controlled Substance Record shows R223 did not receive a dose of oxycodone until 2:00 AM on 7/20/24.</p> <p>On 07/23/24 at 12:53 PM, V2 Director of Nursing stated nurses need a password to get into emergency box for narcotics. The nurses have to call the pharmacy to get the code and 2 nurses verify. All nurses, including agency nurses have access and follow the same procedure to get the code and get the medication from the emergency</p>	S9999		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	<p>Continued From page 12</p> <p>box.</p> <p>On 07/23/24 at 12:55 PM, V19 Post Acute Nurse Supervisor stated R223's oxycodone ordered showed discontinued on the hospital paperwork. The hospital called and notified us it was supposed to be continued and electronically faxed a prescription. V3 Assistant Director of Nursing (ADON) spoke to the hospital and got an order. V19 stated while waiting for medications to be delivered, the nurses could get the pain medication from emergency box with a code from pharmacy. V19 stated the nurses should have been assessing R223's pain and calling the hospital if there was any question about R223's orders on discharge.</p> <p>On 07/24/24 at 10:45 AM, V3 ADON stated she spoke with a nurse at the hospital the next day (7/19/24) around noon, and the nurse stated the hospital orders had oxycodone discontinued by mistake. R223 stated the nurse gave a verbal order and faxed the pharmacy. V3 stated the nurse could have called hospital to clarify that night if the resident was having pain. V3 stated with an order, the nurse could have gotten the medication from the emergency box.</p> <p>On 07/23/24 at 12:44 PM, V18 stated R223 has pain and usually asks for pain medications in the afternoon and in early morning around 5-6 AM.</p> <p>R223's Medication Administration Record shows that since Oxycodone was received, R223 has taken the medication at least one time daily.</p> <p>R223's Care Plan shows "R223 is at risk for pain related to left breast cancer with mets to bone and to liver. Monitor/record/report to Nurse resident complaints of pain or requests for pain</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6014872	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/24/2024
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S9999	<p>Continued From page 13</p> <p>treatment. Anticipate R223's need for pain relief and respond immediately to any complaint of pain."</p> <p>The facility's Critical Care Pharmacy Emergency Medication Kit Policy shows "A Stat Safe Machine, containing a limited but broad rand of drugs, is available for immediate use. The Stat Safe Machine is available to licensed nursing personnel only."</p> <p>2. On 07/22/24 at 10:19 AM, R67 stated "I don't have a pain patch yet. I have been waiting since 7:00 AM. My pain is now a 7, it's low back pain. I'm supposed to have a pain patch. R67 leaned forward in her wheelchair and showed this surveyor her lower back and pointed to where on her back the patch was supposed to go. There was no patch observed on R67's lower back.</p> <p>R67's Medication Administration Record (MAR) for July 2024 shows an order "Lidoderm patch 5% (Lidocaine) Apply to per additional directions topically in the morning for pain and remove per schedule. Apply 6:00 AM. The same MAR shows R67 has diagnoses of lumbago with sciatica and wedge compression fractures to her second and fifth lumbar vertebra.</p> <p>On 07/23/24 8:45 AM, R67 stated the pain patch helps a lot with my pain. I don't have one on this morning yet. V16 Certified Nursing Assistant came into the room and assisted R67 to lower the back of her pants and show this surveyor, there was no pain patch observed on R67's back.</p> <p>On 7/23/24 at 8:50 AM, V17 Licensed Practical Nurse, when asked about R67's pain patch, stated she had not done R67's patch yet. When asked when the patch was due, V17 stated it's</p>	S9999		

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S9999	<p>Continued From page 14</p> <p>due at 6:00 AM, but it had already been signed off by the night nurse. V17 stated she would check and apply the patch.</p> <p>On 07/24/24 at 10:45 AM, V3 ADON stated medications should be given as ordered and on time. V3 stated medications should not be signed off unless administered.</p> <p>On 7/23/24 at 8:12 AM, V1 Administrator said the facility does not have a policy on pain.</p> <p>The facility's Critical Care Pharmacy Policy and Procedure Manual shows "It is our purpose to provide to the facility quality care and services which enables the facility to provide and maintain the resident's optimum quality of live within the scope of the resident's physical and psychological well-being. All medications, including non-legend medications (cathartics, headache remedies, vitamins, etc.) shall be given only upon written order of the physician."</p> <p>(B)</p>	S9999		