

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6005631</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>07/26/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>COUNTRYVIEW CARE CENTER-MACOMB</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>400 WEST GRANT STREET MACOMB, IL 61455</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments  Facility Reported Incident of 6/23/24/IL174894	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.610a) 300.1210b) 300.1210d)2) 300.1210d)6) 300.2040b)2)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each	S9999		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
08/15/24

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S9999	<p>Continued From page 1</p> <p>resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.2040 Diet Orders</p> <p>b) Physicians shall write a diet order, for each resident, indicating whether the resident is to have a general or a therapeutic diet. The attending physician may delegate writing a diet order to the dietitian.</p> <p>2) The diet shall be served as ordered.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on record review and interview the facility failed to ensure one of three residents (R1) reviewed for mechanically altered diets was served the Physician ordered diet. This failure resulted in R1 receiving the wrong texture of diet causing R1 choking on his food requiring back thrusts, the Heimlich maneuver and transfer to the local area hospital. This failure also put R1 at risk for death and/or brain damage from lack of oxygen due to choking.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Findings Include:</p> <p>The Facility's "Facility Reported Incident" dated 6/23/24 documents "(R1) was eating and began choking. CNA alerted nurse, she came to resident's side and told CNA to call 911. Resident transported to (Emergency Department) where received an x-ray. Investigation completed."</p> <p>R1's discharge papers dated 6/23/24 from the local hospital document that R1 was evaluated after a choking episode at the facility. The paperwork indicated that R1 had a chest x-ray done with no abnormalities and sent back to the facility.</p> <p>R1's admission diet order dated 5/22/24 documents Controlled Carbohydrate Diet, mechanical soft, thin liquids, ground up meat with gravy on all meats.</p> <p>R1's MDS (Minimum Data Set) dated 06/04/24 documents a BIMS (Brief Interview for Mental Status) score of 4 out of possible 15 indicating severe cognitive impairment. R1's MDS also documents inattention, disorganized thinking and altered level of consciousness. The MDS documents that R1 requires "Extensive Assist of one person."</p> <p>On 7/24/24 at 11:30 AM V3 (Licensed Practical Nurse) stated the level of assistance R1 requires while eating "varies depending on the day. Most days he will physically feed himself with a lot of verbal cueing. He does not like to be in the dining room so he will try to rush through meals and wheel himself out."</p> <p>Throughout the survey R1 did not answer any</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>questions appropriately and did not seem to understand what was being said.</p> <p>On 7/24/24 at 11:00 AM V5 (Dietary Aide) stated "I served (R1) a pork fritter type piece of meat. I did not grind it or put any gravy on it. When (V6/Certified Nurse Aid) requested gravy and chopped meat I cut up the meat with a knife and told her to use some other condiment on it to soften it up because I did not have any gravy." V5 stated "I have not been trained on any of this, I am doing the best I can. I was in the kitchen by myself, so a housekeeper and a CNA came in to help sling trays. I do remember (V6/CNA) telling me that it was the wrong diet, I fixed it the best I knew how to." V5 stated that he did not know if a pork fritter/pork chop would be consistent with a mechanical soft diet. V5 stated "I guess that means, so they (residents) don't have to chew up tough meat or something." V5 stated that he did not know who had altered diets in the facility until V4 (Dietary Manager) took over on 7/1/24. "Once (V4) took over, I realized how wrong I was doing some stuff. I didn't mean to; I was just doing the best I knew. But (V4) follows the menus, gives me recipes to follow and showed me how to cook. (V7/Previous Dietary Manager) would not answer questions and didn't follow the menu or order the right groceries, so I came in on that night (6/23/24) and figured it out myself what I was making for supper."</p> <p>On 7/25/24 at 8:00 AM V1 (Administrator in Training) provided a dietary schedule for the night of 6/23/24 "based on timecard punches." This information confirmed that V5 (Dietary Aide) was working alone on 6/23/24.</p> <p>On 7/24/24 at 10:30 AM V6 (Certified Nurse Aid) stated, "(V5/Dietary Aid) gave me a regular diet</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>for (R1) which I knew was wrong. (R1) was a mechanical soft diet with minced meat with gravy. I told (V5) that and he just cut up the meat and told me to use something else for the gravy. V5 had no idea what he was doing, and we were so short staffed and busy, I just took it."</p> <p>On 7/24/24 at 10:30 AM V6 (Certified Nurse Aid) stated "I sat the tray in front of (R1) and continued to pass trays. All of us (Staff) were busy and not paying attention, when I happened to look over, he was putting a piece of meat in his mouth. He immediately began choking. V6 stated that R1 usually required supervision to eat. V6 stated, "We had not even passed silverware yet, so I didn't think he would try to eat it." V6 confirmed that R1 "very confused and can only follow simple instructions."</p> <p>On 7/24/24 at 11:30 AM V8 (Licensed Practical Nurse) stated "On 6/23/24 (R1) was served the wrong diet. That is why he choked. He is supposed to have mechanical soft with ground meat and gravy on all meats. When he was choking, I smacked him on the back several times and then positioned him to do the Heimlich and he coughed up about 120 ccs (Cubic Centimeters) of chewed up meat." (B)</p>	S9999		