

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6008213</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>09/24/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SANDWICH REHAB &amp; HCC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>902 EAST ARNOLD STREET SANDWICH, IL 60548</b>
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S 000	Initial Comments  Investigation of Facility Reported Incident of 9/11/24/IL178165	S 000		
S9999	Final Observations  Statment of Licensure Violations: 300.610a) 300.1220b)3) 300.3240d)  Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1220 Supervision of Nursing Services b) The DON shall supervise and oversee the nursing services of the facility, including 3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care	S9999		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
10/11/24

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S9999	<p>Continued From page 1</p> <p>plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>Section 300.3240 Abuse and Neglect d) When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that an employee of a long-term care facility is the perpetrator of the abuse, that employee shall immediately be barred from any further contact with residents of the facility, pending the outcome of any further investigation, prosecution or disciplinary action against the employee. (Section 3-611 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to ensure a resident was free of physical abuse for 1 of 3 residents (R1) reviewed for abuse in the sample of 7. This failure resulted in R1 being punched in the face by R2.</p> <p>The findings include:</p> <p>R1's face sheet showed he was admitted to the facility on 3/29/2024 with diagnoses to include Type 2 Diabetes, repeated falls, essential hypertension, generalized anxiety disorder, chronic obstructive pulmonary disease, psychoactive substance abuse, muscle spasm, hypokalemia, unsteadiness on feet, and abnormalities of gait and mobility.</p> <p>R1's facility assessment dated 7/8/24 showed he has no cognitive deficits and verbal behavioral</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>symptoms directed toward others.</p> <p>R1's care plan initiated 4/22/24 showed, "Resident is known to display/has history of paranoid thoughts/behaviors and or open conflict/criticism with others including false accusations. Specific behavior exhibited: verbal aggression towards staff, false accusations, inappropriate gestures and facial expressions, name calling. Related diagnoses/condition: bipolar disorder.... Noncompliant with facility policies, makes accusations against others to deflect responsibility for breaking rules... Administer psychotropic medication as ordered by physician... Encourage psychotherapy and/or psychiatric consultation as indicated/tolerated by resident... Help resident understand why behavior is inappropriate/disruptive and the impact it has on personal well being and well being of others. Initiate Behavior Monitoring program to attempt to identify patterns, precursors, and causes of behavior and to attempt to understand the meaning of the behavior.</p> <p>On 9/18/24 at 1:20 PM, R1 was in his room sitting in his wheelchair. R1 had a bruise to the right side of his face along his nose line. R1 said, "[R2] punched me in the face and made my nose bleed."</p> <p>R1's care plan initiated 5/2/24 showed, "The resident is/has potential to be verbally aggressive related to ineffective coping skills, mental/emotional illness, poor impulse control... Analyze key times, places, circumstances, triggers, and what de-escalates behavior and document..."</p> <p>R1's care plan initiated 5/21/24 showed, "Resident has risk factors that require monitoring</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>and intervention to reduce potential for self injury. Deafness/profound hearing loss, unsteady gait, weakness... psychiatric disorders.. becomes easily agitated and animated, use of assistive devices/wheelchair/walker... Risk factors include injury, pain as evidenced by resident being witnessed waving his arms, stomping his feet and throwing himself backwards and sideways in his wheelchair when he is angry...."</p> <p>R1's care plan initiated 4/22/24 showed, "The resident may be prone to adjustment disorder issues. As evidenced by: outburst towards staff, refusing to comply by policies, exit seeking... "</p> <p>R1's 9/11/24 Behavior Note entered at 8:59 AM showed, "Resident out in parking lot, yelling to another resident and motioning him (R2) to go back in the building. [R2] was angry, attempting to hit [R1] with his walker but he ended up slamming his walker into the housekeeping manager who was attempting to get [R2] back into the building. Staff member stated her right arm is tender to touch."</p> <p>R2's face sheet showed he was admitted to the facility on 9/23/23 with diagnoses to include dementia without behavioral disturbance, Chronic Obstructive Pulmonary Disease, Hypertension, mood disorder, and psychotic disorder.</p> <p>R2's care plan initiated 2/14/24 showed, "Per documentation received to date, resident has prior criminal record including but not limited to, multiple accounts of aggravated assault and battery from 1976-1978... Continue to monitor resident's behavior. Follow plan of care, medications and behavior interventions as needed to maintain resident and milieu safety."</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>R2's care plan initiated 10/24/23 showed, "Behavior Management potential for verbal and physical aggression towards others... Ensure the safety of resident and others... Monitor for environmental factors that may contribute to new behaviors(s)."</p> <p>R2's Behavior Note entered 9/11/24 at 9:05 Am showed, "Resident went in to the parking lot unattended. The housekeeping manager was attempting to convince him to come back in to the building. Another resident, [R1] was yelling and motioning to [R2] to get back in the building. [R2] became angry and attempted to hit [R1] with his walker but ended up slamming the walker into the housekeeping manager. No injuries occurred. [R2] was eventually convinced to come back in the building."</p> <p>The facility's abuse investigation showed, "Incident: Alleged Physical Abuse; Time: 3:43 PM; Date: 9/11/24... It was reported to the administrator that R2 allegedly struck R1 in the face... After investigation and interviews, it was ascertained that R2 did strike R1. R2 who suffers from dementia, was walking with a CNA in front of the facility. R1 was reported to have been aggressively addressing R2 from across the parking lot. R2 started approaching R1. The CNA that was walking with him attempted to redirect R2 to no avail. The CNA attempted to obstruct the path of R2 and was struck by R2. R2 then struck R1 and the two were quickly separated..."</p> <p>On 9/18/24 at 2:20 PM, V7 CNA (Certified Nursing Assistant) said, "On 9/11/24 R2 went out the door. I followed him and we walked to the dumpster and back. [R1] was over by the handicap parking and he was yelling "F%*k you"</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>and flipping [R2] off. I told him to stop. [R1] has been picking on [R2] for a long time and I don't know why. [R2] was a nice guy and he just couldn't take it anymore.... [R2] turned around and headed to [R1]. [R2] drew his fist back and hit me accidentally and then punched [R1] in the face. Gave [R1] a bloody nose. I felt sorry for [R2] no one was doing anything to stop it."</p> <p>On 9/19/24 at 11:03 AM, V6 CNA (Certified Nursing Assistant) said R1 antagonizes R2 every day. V6 said R1 would scream at R2 and tell him and say he was going to "kick his ass", "kill him", or tell him to "get back here you motherf*&amp;ker". V6 said R2 never instigated R1, it was always R1 and she feels bad for R2 being transferred to another facility because he was not the problem. V6 said V1 was aware of the behaviors R1 was having toward R2.</p> <p>On 9/18/24 at 10:18 AM, V9 CNA said, "[R1] is an instigator. A couple of weeks ago he went up to [R2] who was sleeping in the recliner and kicked him in his shin to wake him up and tell him he couldn't go outside. I reported it to the nurse."</p> <p>The facilities policy and procedure titled Abuse Prevention Program with revision date 11/28/2016 showed, "Policy: This facility affirms the right of our residents to be free from abuse, neglect, misappropriation of resident property, and exploitation as defined below... This facility therefore prohibits mistreatment, exploitation, neglect or abuse of its residents, and has attempted to establish a resident sensitive and resident secure environment. The purpose of this policy is to assure that the facility is doing all that is within its control to prevent occurrences of mistreatment, exploitation, neglect, or abuse of our residents... Physical Abuse includes hitting,</p>	S9999		

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S9999	Continued From page 6 slapping, pinching, kicking..."  (B)	S9999		