

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6007447</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>09/23/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ALLURE OF PINECREST</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>414 SOUTH WESLEY AVENUE MOUNT MORRIS, IL 61054</b>
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S 000	Initial Comments  Complaint Investigation: 2417506/IL178158	S 000		
S9999	Final Observations  Statement of Licensure Violatiuons: 300.610a) 300.1010h) 300.1210b) 300.1210d)2)3)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1010 Medical Care Policies  h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such	S9999		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
10/16/24

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S9999	<p>Continued From page 1</p> <p>accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on interview and record review the facility failed to obtain the necessary weights on residents (R1, R5) with diagnosis of congestive heart failure (CHF). The facility failed to obtain and complete the necessary lab work on resident (R1) with diagnoses of CHF and chronic kidney</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>disease. These failures contributed to R1 being re-hospitalized with diagnoses of fluid overload and an exacerbation of CHF. These failures apply to 2 of 5 residents (R1, R5) reviewed for necessary care and services in the sample of 5.</p> <p>The findings include:</p> <ol style="list-style-type: none"> <li>1. R1's hospital discharge instructions dated 12/20/23 showed R1 was hospitalized, from 12/10/23-12/20/23, due to bacterial endocarditis (infection around the heart) and respiratory failure. The discharge instructions also showed R1 had diagnoses of congestive heart failure (CHF) and chronic kidney disease. The instructions showed R1 was discharged to the facility on 12/20/23, for skilled therapy and rehab services, with an order for, "Labs: CBC (complete blood count), Creatinine (measures kidney function), and ALT (measures liver function), every Monday." R1's was to have lab work done on Monday, 12/25/23. The instructions showed R1's hospital weight as 150.4 pounds (lbs).</li> </ol> <p>R1's admission order dated 12/20/24 showed R1 was to be weighed once a week, for 4 weeks. R1's Weights and Vitals Summary record showed no documented weight for R1, upon admission to the facility, on 12/20/23. The summary showed R1's first documented weight as 154.2 lbs on 12/27/23.</p> <p>R1's physician history and physical report dated 12/21/23 showed R1 was seen and examined by V4 (R1's Physician) in the facility. The note showed V4 found R1 to have no edema or swelling to her lower extremities.</p> <p>R1's electronic medical records dated 12/25/23 and 12/26/23 were reviewed and showed no lab</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>work was completed on R1 on 12/25/23 or 12/26/23, as per R1's hospital discharge instructions.</p> <p>R1's nurses note dated 12/28/23 showed R1 had developed "some edema" to her bilateral feet and ankles. The note showed R1's physician (V4) was notified.</p> <p>R1's Order Reports dated 12/28/23 showed two new physician orders were placed on R1. These orders were: 1) Draw a CBC, CMP (metabolic panel), A1C (blood sugar level), and TSH (thyroid studies) on R1. The order showed to text V4 (R1's physician) with R1's lab results. 2) Weigh R1 daily for the next 7 days. Facility staff were to report R1's weights to V4 (R1's Physician).</p> <p>R1's electronic medical records dated 12/28/23 showed no lab work was drawn or completed on R1 on 12/28/23. R1's electronic medical records showed no labs were drawn on R1 until 1/3/24.</p> <p>R1's Weights and Vitals Summary record showed no documented weight for R1 on 12/28/23.</p> <p>R1's Physician/NP (Nurse Practitioner) progress note dated 12/29/23 showed R1 was seen and examined by V11 NP with V5 (Family of R1) in attendance. The note showed V11 NP found R1 to have mild edema to her feet and ankles. The note showed V5 (Family of R1) "was very concerned" about R1's lower leg swelling. V11 NP "explained to (V5) that if the edema starts to creep up the leg, (R1) becomes increasingly short of breath, confused, etc., that this would be of concern..."</p> <p>R1's nurses note dated 12/29/23 showed R1's</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>oxygen saturation levels had decreased while on supplemental oxygen. The note showed R1 required an albuterol inhaler treatment and a brief increase in oxygen, from 3 liters to 5 liters via nasal cannula, to maintain R1's oxygen saturation levels within the prescribed parameters.</p> <p>R1's skilled evaluation nurses note dated 12/30/23 showed R1's weight had increased to 155.6 lbs on 12/29/23. The note showed the edema (swelling) to R1's lower extremities had increased (worsened) to "+3 pitting edema".</p> <p>R1's Weights and Vitals Summary record showed no documented weights for R1 on 12/30/23 or 12/31/23. The summary showed R1 weighed 154.5 lbs on 1/1/24.</p> <p>R1's nurses note dated 1/2/24 showed R1 continued to have pitting edema to her bilateral lower extremities.</p> <p>R1's nurses note dated 1/3/24 showed staff found R1 to be more confused, with low oxygen saturation levels. The note showed R1 had "lung crackles present with +3 pitting edema bilaterally" to R1's lower extremities. R1 was sent emergently, via ambulance, to a local hospital for an evaluation.</p> <p>R1's hospital records dated 1/3/24 showed R1 was readmitted to the hospital due to an exacerbation of congestive heart failure. The hospital records showed R1 was "brought back" to the hospital due to increased confusion and was found to be "fluid overloaded".</p> <p>On 9/18/24 at 1:35 PM, V11 NP stated weights should be obtained and monitored on residents with congestive heart failure because "if the</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>resident is putting on too much fluid, their condition could spiral into CHF and the resident could wind up back in the hospital." V11 stated, "(R1's) weight really needed to be monitored due to her edema (to her lower extremities)." V11 NP stated she noted R1 had "mild edema" to her lower extremities on 12/29/23.</p> <p>On 9/23/24 at 9:41 AM, V4 (R1's Physician) stated he ordered lab work on R1 on 12/28/23 to "check her kidney function and electrolyte status." V4 stated no lab work was done on R1 on 12/28/23. V4 stated R1 had no lab work drawn, in the facility until 1/3/24, just prior to her being sent back to the hospital for a change in condition. V4 stated he ordered daily weights to be done on R1, starting 12/28/23, because R1 "was becoming more edematous. When I saw her on December 21st (2023), she had no edema to her lower extremities." V4 stated, "Labs and weights are to be done on residents as ordered. Residents, such as (R1), with CHF and/or kidney failure need to be monitored closely because if their kidneys worsen or CHF worsens, the resident can become more edematous. I (V4) monitor residents with CHF by examining them along with monitoring their weights and labs. If residents aren't weighed as ordered or labs aren't done, it can impede the way I (V4) medically manage the resident. If a resident is becoming more edematous and weights and labs are not done as ordered, that resident's health could deteriorate..."</p> <p>On 9/23/24 at 10:36 AM, V3 Assistant Director of Nursing stated all residents should be weighed up admission and readmission to the facility to verify the accuracy of a resident's weight. V3 stated nursing is responsible for ensuring residents are weighed and lab work is completed, as per</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>physician order. V3 stated the admitting nurse is responsible for reviewing all resident's hospital discharge instructions and physician orders to ensure these orders are put into place. The Director of Nursing (DON) would then double check the admitting orders to make sure nothing was overlooked.</p> <p>On 9/23/24 at 10:45 AM, V1 Administrator stated she didn't know why R1's weights and labs were not done as per physician order. V1 stated, "(V12 Former DON) was overseeing the weights and labs for (R1) at that time. I (V1) don't know why they weren't done." V1 stated V12 (Former DON) no longer worked at the facility.</p> <p>On 9/23/24, this surveyor made two attempts to contact V12 (Former DON) via phone for an interview but was unsuccessful.</p> <p>The facility's Provision of Physician Ordered Services policy dated 12/1/23 showed, "The purpose of this policy is to provide a reliable process for the proper and consistent provision of physician ordered services according to professional standards of quality... Facility will maintain a schedule of diagnostic tests (laboratory and radiology) in accordance with the physician's orders... Qualified personnel will submit timely requests for physician ordered services (laboratory, radiology, consultations) to the appropriate entity..."</p> <p>2. R5's Admission Record dated 7/5/24 showed R5 was admitted to the facility with diagnosis of congestive heart failure (CHF).</p> <p>A physician order dated 8/7/24 for R5 showed for R5 to be weighed daily. The order showed staff were to report to R5's physician if R5 gained 3 lbs</p>	S9999		

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S9999	Continued From page 7  or more in one day or 5 lbs or more in one week.  R5's Weight and Vitals Summary dated August 2024 and September 2024 showed no documented weights for R5 on 8/7/24-8/8/24, 8/15/24-8/17/24, 8/20/24-8/22/24, 8/25/24-8/27/24, 9/3/24, 9/7/24, or 9/8/24.  (A)	S9999		