

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6003065</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R-C 08/05/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ROSICLARE REHAB &amp; HCC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>55 FERRELL ROAD ROSICLARE, IL 62982</b>
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S 000	Initial Comments  Second Complaint Certification Revisit to survey date 6/10/24, Complaint #2454104/IL173586	S 000		
S9999	Final Observations  Statement of Licensure Violations: 300.610a) 300.2100 300.2210b)2)3)4)5)6)7)8)9)  Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.2100 Food Handling Sanitation Every facility shall comply with the Department's rules entitled "Food Service Sanitation" (77 Ill. Adm. Code 750).  Section 300.2210 Maintenance b) Each facility shall: 2) Maintain all electrical, signaling, mechanical, water supply, heating, fire protection, and sewage disposal systems in safe, clean and functioning condition. This shall include regular inspections of these systems. 3) Maintain all electrical cords and	S9999		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
08/12/24

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S9999	<p>Continued From page 1</p> <p>appliances in a safe and functioning condition.</p> <p>4) Maintain the interior and exterior finishes of the building as needed to keep it attractive and clean and safe (painting, washing, and other types of maintenance).</p> <p>5) Maintain all furniture and furnishings in a clean, attractive, and safely repaired condition.</p> <p>6) Maintain the grounds and other buildings on the grounds in a safe, sanitary and presentable condition.</p> <p>7) Maintain the grounds free from refuse, litter, insect and rodent breeding areas.</p> <p>8) The building and grounds shall be kept free of any possible infestations of insects and rodents by eliminating sites of breeding and harborage inside and outside the building; eliminating sites of entry into the building with screens of not less than 16 mesh screen to the inch and repair of any breaks in construction.</p> <p>9) Maintain all plumbing fixtures and piping in good repair and properly functioning.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to maintain a working hot water heater and keep the kitchen free from pests. This failure resulted in the facility going without hot water in the kitchen for weeks and during that time not putting a procedure in place</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>to properly clean and sanitize dishes, equipment and food contact surfaces as well has adhere to proper hand hygiene protocols all while having an infestation of roaches putting residents at risk for harmful disease-causing pathogens. This failure has the potential to affect all 38 residents currently residing at the facility.</p> <p>Findings Include:</p> <p>The facility Nurses Midnight Census provided to this surveyor on 7/24/24 documents there are 38 residents currently residing at the facility.</p> <p>On 7/24/24 at 1:24 PM, upon entering the kitchen this surveyor observed dietary staff washing the dishes using the dishwasher. There was a sticky trap next to the stove, lying flat on the floor. The sticky trap measured approximately 8 inches by 12 inches and had multiple roaches, some alive some dead, some tiny, and some full grown. The trap had roaches covering the edges approximately one inch deep and surrounding the outer edges. There were at least five roaches in varying sizes crawling across the open floor and under the stove, where a second sticky trap was located. These roaches crawled past this surveyor to get under the stove. The second trap was also full of roaches, some dead, some alive.</p> <p>On 7/24/24 at 1:28 PM, V8 (Dietary Manager) stated the pest control company came in on Monday 7/22/24 and sprayed. V8 stated the pest control company put out sticky traps and they are trying to get approval for them to bomb the kitchen after hours.</p> <p>On 7/24/24 at 1:34 PM, V26 (Cook) stated there</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>had been a "very big improvement" in the roaches in the past couple of months. V26 stated the pest control company heavily sprayed the last time (7/22/24) they were here, and the roaches have been more active since then. V26 stated he feels like the facility is attempting to improve in cleanliness and pest control. V26 stated the flies have been getting better. V26 stated he thinks it was the drains, and when the pest control came, they put something down the drains and the flies have gotten much better. V26 stated they would get a lot of flies and gnats up through the drain. V26 stated it has improved in the past couple of weeks and even more in the past couple of days.</p> <p>On 7/24/24 at 1:42 PM, V32 (Dietary Aid/Cook) stated they were still waiting on the part for the hot water heater. When asked if they had hot water, V32 stated it is warm, it just doesn't get all the way hot anymore. When asked how they clean/sanitize the dishes, V32 stated they heat up water. When asked to describe how they did it, V32 stated they run the dishes through hot water first. V32 stated they heat up the water and put a sanitizer in it. This surveyor shared with V32, that during my observation of the kitchen on 7/24/24 at 1:24 PM, staff were using the dish machine to wash the dishes and there was no water in the three-compartment sink. V32 stated that was because she was on the last run of the dishes, and they didn't need the sink anymore. V4 (Maintenance Director) was in the kitchen during V32's interview and stated he tried to order fuses for the hot water heater, but he wasn't sure what size fuses it needed. V4 stated he needed the fuses to determine if it was an element going out on the hot water heater. V4 stated he couldn't order the fuses, so he bought 30-amp fuses locally. V4 stated he wasn't sure if that was the right size fuse. When asked how he could find out</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>what size fuses it needed, V4 stated he had tried looking them up online but couldn't find them. V4 stated the 30 amp fuses he bought were not the correct ones to determine if the elements were working. V4 stated he hadn't called a plumber because he had to have approval from corporate to do that. When asked if he had asked corporate for approval, he stated he hadn't. When asked how long the hot water had been out, V4 stated he didn't know because it has been out as long as he has worked at the facility.</p> <p>On 7/29/24 at 10:31 AM, V1 (Administrator) stated V1 stated V4's start date was 5/15/24.</p> <p>On 7/24/24 at 2:23 PM, V33 (RCC/Resident Care Coordinator- LPN/Licensed Practical Nurse) stated she was not aware they didn't have hot water in the kitchen. V4 (Maintenance Director) was also present during this interview. V4 stated if he could get approval, he would call a plumber. When asked if he could fix the hot water heater, V4 stated, "not readily." V4 stated after changing the fuses (2-3 weeks ago) the water started getting warmer. V4 stated the water isn't getting as warm as it should. When asked what the water temperatures were, V4 stated he didn't check them since he knew it wasn't getting warm enough. V4 stated he did check the water temperature after he changed the fuses. When asked if this surveyor could see the temperatures, V4 stated he didn't document them. V4 stated they were as low as 80 degrees Fahrenheit and as high as 105 degrees Fahrenheit. When asked what the water temperature should be he stated he thought the water heater was set on 135 - 138 degrees Fahrenheit but he wasn't sure. When asked what the plan was to fix the hot water, V33 (RCC/LPN) stated if V4 couldn't fix it, they would call a</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>plumber. V4 stated they do have roaches and they had pest control in to treat them. V4 stated they had asked for approval for them to come back for additional treatment in the evening. V4 stated the pest control company also put out sticky traps.</p> <p>On 7/24/24 at 2:37 PM, V8 (Dietary Manager) stated when the hot water first started going out, they could not use the hot water for 20-30 minutes and then it would heat up, but the last couple of weeks it hadn't been heating up. V8 stated V4 (Maintenance Director) was going to order new fuses but she wasn't sure if he did. V8 stated the water temperatures in the kitchen are checked by V4. When asked if the dishwasher water was hot enough to sanitize the dishes, V8 stated, "Yes." V8 then stated after the last cycle of dishes they boil water to sanitize them. V8 stated she knew they did that after breakfast, but she takes her break after lunch, so she wasn't sure how they did it then.</p> <p>On 7/24/24 at 2:44 PM, V33 (RCC /LPN) stated V4 was going to trouble shoot the hot water heater on 7/24/24 and if he couldn't fix it, they would send an email to corporate to get approval for a plumber to come look at it.</p> <p>On 7/25/24 at 9:44 AM, V4 (Maintenance Director) stated the plumber was supposed to be at the facility to look at the water heater on the afternoon of 7/25/24.</p> <p>On 7/25/24 at 9:52 AM, this surveyor accompanied V4 to the kitchen and the water temperature was checked by V4 using the facility thermometer. The temperature reading for the hot water in the corner sink was 79.9 degrees Fahrenheit and the hand washing sink water</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>temperature was 80-81.2 degrees Fahrenheit. During this observation there was a small roach crawling on the hand washing sink while V4 was checking the water temperature. V4 stated the same water heater supplied all the hot water to the kitchen.</p> <p>On 7/25/24 at 9:58 AM, V34 (Cook) stated they use the three-sink method to wash/sanitize the dishes. V34 stated she didn't know when they started having issues with the hot water. V34 stated they had roaches and the "bug guy," was coming in to treat the facility for them. When asked if the facility was doing anything more than having the pest control company treat them, V34 stated she personally didn't do anything, just had the bug guy come in.</p> <p>On 7/25/24 at 10:06 AM, V35 (Cook/Dietary Aid) stated to wash dishes he fills the three-compartment sink up with soap in the first sink, rinse water in the middle sink, and sanitizer in the third sink. V35 stated he lets the dishes sit in the sanitizer water for 30 seconds. V35 stated the hot water stopped working approximately three weeks ago and he had been doing dishes that way for 2-3 weeks. When this surveyor shared my observation on 7/24/24 of the dishes being done in the dishwasher, V35 stated they don't use the three compartment sinks 100 percent of the time. V35 stated sometimes they use the dishwasher and dump hot water in it. When asked how they "dumped hot water" in the dishwasher, V35 stated they just open the dishwasher and dump it in. V35 stated one day they use the dish machine and one day they use the three-compartment sink. V35 stated they had roaches, but he was seeing a decrease in them. When asked what they were doing to mitigate them, V35 stated they were cleaning everything</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>and the "bug man" came back and put out sticky traps. V35 stated, "It is just taking forever to get rid of them all."</p> <p>On 7/25/24 at 12:08 PM, V36 (Exterminator) stated he had treated the facility for the past two months. V36 stated everything had been good in the past and then there was a gap in the service and when he came back to the facility it was bad. V36 stated he wanted to do a "flush out" and that was what was planned as soon as someone gave the approval. When asked what a "flush out" was V36 stated that is when they come in with a machine after hours and use a chemical that will flush all the roaches out of all the crevices, they are hiding in. V36 stated he talked with the facility the last time he was there and told them that was what was needed. When asked if he told the facility a flush out was needed on 7/22/24, V36 stated he told them it was needed in June (6/5/24), but they wanted to do a normal treatment to see if it worked. V36 stated he told them again on 7/22/24 that was what was needed. V36 stated the facility said they would try to get it approved. V36 stated he told the facility cleaning and sanitation was a big part of mitigating the roaches. V36 stated, "I told them to keep it clean in there." When asked about the flies, V36 stated they talked about them on 7/22/24 and he told them they only had one old fly light. V36 stated he told them they needed to add more and V1 (Administrator) told him they would see what they could do about getting two more fly lights. V36 stated he told V1 that would help but they really need one for each hall. V36 stated the facility was waiting for approval to get them placed.</p> <p>The pest control initial service report dated 6/5/24 documents no activity in the kitchen and kitchen</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>storage. This same report documents the service description as "General Pest Control Maintenance." The report documents there is one insect light trap and documents the following under General Comments, "Checked in with management. German roaches reported. Inspected interior for pest and rodent activity. German roaches found in kitchen. Treated kitchen for German roaches. Serviced interior rodent traps. Treated exterior doorways. Treated break room nurses station laundry for occasional invaders. Checked out with management. Will follow up on next visit in July..."</p> <p>The pest control report dated 7/22/24 documents " .... Exterior Insect Perimeter treatment maintenance ...Bioremediation - drain line dispenser maintenance ...General pest control maintenance ..." Under General Comments the report documents, "Checked in with (V1 Administrator) roaches and flies kitchen area. Inspected exterior for occasional invaders. Treated exterior for occasional invaders. Inspected interior for pest and rodent activity. Treated exterior doorways nurse's station for occasional invaders. Treated kitchen for German roaches. Treated drains. Checked out with (V1). Will follow up on next visit in August..."</p> <p>On 7/25/24 at 12:31 PM, this surveyor entered the kitchen. There was a roach on the floor by the refrigerator and a roach under the cart next to the three-compartment sink. V8 (Dietary Manager) stated the local health department inspector was at the facility on 7/25/24, saw the roaches, and was told they didn't have hot water. V8 stated he told them to use the three-compartment sink until they got the hot water fixed and to sanitize everything before they serve food. This surveyor noted a sticky substance on the floor near the</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>baseboard close to the entrance of the dry storage. This surveyor pointed out to V8 that substance was one of the things in the kitchen area that needed cleaned, as this surveyor was showing the area to V8, this surveyor rubbed the toe of her shoe across it and a roach crawled out and went under the rack that was over this area. V8 stated they were planning on cleaning along the baseboards when that area was painted. Throughout these observations multiple roaches were observed crawling across the kitchen floor. There were at least two flies observed flying around the kitchen and landing on the steam table that was holding food. V32 (Dietary Aid/Cook) was observed preparing the three-compartment sink to wash dishes. When asked how long they had been using the sinks to wash dishes, V32 stated they would use the dishwasher sometimes and the sink other times. V32 stated when they used the dishwasher, they would put hot water in the bottom of the dishwasher and use that temperature to log on the sheet. V32 stated she didn't realize that wasn't alright until "today" (7/25/24). V32 started to do dishes in the three-compartment sink, this surveyor observed food and other debris on the counters surrounding the sinks and on the back of the sinks. This surveyor pointed this out to V8 and V32. V8 stated they would have V4 (Maintenance Director) come in to move the appliance sitting on the counter and V8 stated they needed to clean the area before they washed the dishes.</p> <p>On 7/25/24 at 3:39 PM, V4 (Maintenance Director) stated the plumber had called and wasn't able to come to the facility on 7/25/24.</p> <p>On 7/25/24 at 3:50 PM, V1 (Administrator) stated V4 had been attempting to trouble shoot the hot</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>water heater and fix it himself due to funding issues.</p> <p>On 7/26/24 at 8:57 AM, V37 (Health Inspector) stated he had inspected the facility kitchen on 7/25/24. V37 stated they were boiling water for the three-compartment sink when he arrived, so he knew they were using that. V37 stated they were supposed to have a plumber out to look at the hot water heater on 7/24/24 and he was going to follow up with them next week to verify that was repaired and/or what the plan was for the hot water heater. V37 stated they had pest control coming out basically every week and were working on getting a bomb approved. V37 stated the facility was working on sanitizing everything before use. V37 stated he made sure they knew if they opened something it had to be used that same day or thrown out. V37 stated if they can keep working on getting things improved, they won't have to shut them down. V37 stated they have to keep everything sanitized; roaches carry salmonella.</p> <p>On 7/29/24 at 10:02 AM a digital metal stemmed thermometer used for taking temperatures for this survey was checked for accuracy using the ice-point method and was accurate within +/- 2 degrees Fahrenheit.</p> <p>On 7/29/24 at 10:00 AM, this surveyor entered the kitchen and used the hand washing sink to wash hands. The water was cool to touch. This surveyor checked the temperature of the water in the hand washing sink, the temperature was 76.4 degrees Fahrenheit. The temperature of the water in the corner sink was also checked using the same thermometer and read 77.5 degrees Fahrenheit. The sticky traps remained on the floor with more roaches on it, dead and alive.</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>On 7/29/24 at 10:22 AM, V18 (Dietary Aid) entered the kitchen and washed his hands at the hand washing sink. V18 stated he had just gone to the bathroom and washed his hands in the bathroom and then rewashed them at the hand washing sink located in the kitchen. V18 stated he normally washes his hands at the nurse's station.</p> <p>On 7/29/24 at 10:26 AM, V27 (Dietary Aid) stated she would add hot water from the stove to the drain plug hopper on the dish machine and would check the temperature of the water before she put it in the dish machine and again after she poured it into the dish machine. V27 stated then she would start the cycle.</p> <p>On 7/29/24 at 10:09 AM, V8 (Dietary Manager) stated the facility dish machine had three cycles, wash, rinse, and sanitize. V8 stated they use the low temperature sanitizer (chlorine) in the dish machine. V8 showed this surveyor the sanitizer sitting under the dish machine that read 5.25% sodium hypochlorite (chlorine) on the front of the bottle. V8 stated she wasn't sure what the temperature of the water should be for the low temperature sanitizer. V8 stated the water temperature to clean dishes should be 140-150 degrees Fahrenheit. V8 stated they check the temperature of the water in the dish machine using the thermometer on the side of the machine. V8 started an empty cycle on the dish machine and the thermometer read 70-71 degrees Fahrenheit. When asked how they got the readings that were documented on the Dishwasher Temperature/Sanitizer Log, V8 stated they were testing the water when it drained out of the dish machine. V8 stated she talked to the local health department, and they told her adding</p>	S9999		

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S9999	<p>Continued From page 12</p> <p>hot water that was boiled on the stove to the dish machine during cycle was not the best idea and they should use the three-compartment sink. V8 stated they started using the three-compartment sink and use Quat to sanitize the dishes. V8 showed this surveyor the bottle labeled Quaternary sitting next to the three-compartment sink. When asked when the hot water heater went out, V8 stated she did a work order and turned it into V4 (Maintenance Director). V8 stated it was the last week of June and the second week of July. V8 stated (V35 Cook/Dietary Aid) was using the three-compartment sink off and on and the other dietary staff were adding hot water boiled on the stove to the dish machine. V8 stated dietary staff are washing their hands at the nurse's station located outside the kitchen doors.</p> <p>On 7/29/24 at 10:53 AM, V4 (Maintenance Director) stated the parts for the hot water heater that was ordered was 30-amp fuses. When asked why they ordered more 30-amp fuses when he said the 30-amp fuses he had, didn't work, V4 stated it is a different type of fuse. V4 stated he called corporate and asked for a plumber and told them the plumber would have to be paid in advance since they had not been paid in the past and corporate said they couldn't do that. V4 stated they started trouble shooting the hot water heater and determined he had the wrong type of fuses. When asked if the hot water heater was working when he first started working at the facility, V4 stated it would heat up for a little while and then quit heating. V4 stated he would change the fuses and then it would do it again. V4 stated he would find out it wasn't working when he checked the water temperatures or when someone reported it to him. V4 stated he didn't get any work orders and didn't document the</p>	S9999		

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S9999	<p>Continued From page 13</p> <p>water temperatures. V4 stated pest control has been coming to the facility monthly since June 2024. V4 stated when they were at the facility in July 2024, he asked them if they could come and do a stronger treatment between July and August, and they thought that would be a good idea. V4 stated they are trying to get it approved.</p> <p>On 7/29/24 at 11:18 AM, V8 stated she filled out a work order when the hot water started going out and when it went all the way cold. V8 stated she kept a copy. V8 stated it was 2-3 weeks ago when it went cold. V8 stated the temperatures for the three-compartment sink should be 171 degrees Fahrenheit, the temperature for the dish machine shouldn't be less than 120 degrees Fahrenheit, and the temperature for the hand washing sink can't be less than 85 degrees Fahrenheit. V8 stated they clean/sanitize all the surfaces with a kitchen approved spray when they get to the facility in the morning and between shifts. V8 stated they also sanitize all utensils. When asked about the dishes the meals are served on, V8 stated she hadn't thought about those. V8 stated those are stored on the open shelves above the three-compartment sink and the silverware is kept on top of the ice machine. The facility Maintenance Work Order dated 6/28/24 documents, "Department Requesting Service: Kitchen, Location of repairs needed: Dish washer, Types of repairs needed: Hot water not getting hot. Taking to (sic) long to get hot." Signed by V8 (Dietary Manager)</p> <p>The facility Maintenance Work Order dated 7/12/24 documents, "Department Requesting Service: Kitchen, Location of repairs needed: dishwasher, Types of repairs needed: no hot water in kitchen." Signed by V27 (Dietary Aid).</p>	S9999		

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S9999	<p>Continued From page 14</p> <p>On 8/5/24 at 1:47 PM, V4 (Maintenance Director) stated V8 (Dietary Manager) gave him two work orders that had a past date on them and told him she had not given them to him. When asked when V8 gave V4 the work orders, V4 stated one day last week.</p> <p>On 8/1/24 at 1:59 PM, V38 (Registered Dietitian) stated she had not been made aware the facility did not have hot water in the kitchen until she was asked to provide training for the staff on 7/30/24. V38 stated if she had been aware she would have recommended discontinuing the use of the dish machine, using the three-compartment sink method with boiled water, and minimizing dishes by using paper products. V38 stated she would have notified maintenance and attempted to get the issue resolved. V38 stated if they aren't able to properly clean and sanitize there is the potential for negative impact to the residents. V38 stated this population is at higher risk of food born illnesses.</p> <p>On 7/29/24 at 10:31 AM, V1 (Administrator) stated she was never told the hot water heater was broke. V1 stated she was told it was taking longer to heat up. V1 stated V4 (Maintenance Director) put a band aid on it with fuses but they didn't work. V1 stated they tried to reach out to plumbers but the only one who would come had an issue with non-payment in the past, and decided they weren't willing to provide service. V1 stated after the plumber canceled, V4 called their Regional Maintenance, and they trouble shot the hot water heater and discovered an element went out because the previous Maintenance Director had put the wrong size in it. V1 stated they ordered the correct size, and it should be in tomorrow (7/30/24).</p>	S9999		

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S9999	<p>Continued From page 15</p> <p>The facility provided a receipt that documented 12, 30-amp fuses were ordered on 7/25/24.</p> <p>On 7/29/24 at 1:00 PM, V1 (Administrator) stated they would begin preparing meals at their sister facility for the evening meal on 7/29/24.</p> <p>On 7/30/24 during intermittent observations from 9:00 AM until 3:00 PM, the kitchen staff were not utilizing the kitchen for food prep or service or any kind.</p> <p>On 7/30/24 at 12:26 PM, this surveyor received an email from V31 (Regional Director of Operations) that documents, "Fuses arrived to the building at noon, the maintenance man (V4) is installing them so that the water will get up to the appropriate temp. (name of pest control company) will be at the facility on 7/31 to complete the flush out. The fuses will work to get the water heater going but it continues to blow fuses so new elements have been ordered and will be at the supplier in St Louis in 2-3 business days. The new elements will be installed and that will fix the fuse blowing problem. Extra fuses were purchased by me today to ensure that the hot water stays hot."</p> <p>On 8/1/24 at 9:42 AM, this surveyor entered the kitchen and used the hand sink to wash hands. The water in the hand sink did not get warm. V4 (Maintenance Director) stated the hand washing sink has not been getting hot and he isn't sure why.</p> <p>On 8/1/24 at 9:44 AM a digital metal stemmed thermometer used for taking temperatures for this survey was checked for accuracy using the ice-point method and was accurate within +/- 2 degrees Fahrenheit. The corner sink water</p>	S9999		



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S9999	<p>Continued From page 16</p> <p>temperature was then checked using this thermometer with V4 present and the thermometer read 116.2 degrees Fahrenheit. V4 also checked the water temperature in this sink and his thermometer read 116.1 degrees Fahrenheit. The three-compartment sink water temperature was checked using V4's thermometer and read 123.0 degrees Fahrenheit. The water pressure dropped, and the three-compartment sink water cooled and then began to steam. The water temperature was checked using this surveyor's thermometer and read 134.2 degrees Fahrenheit. V8 (Dietary Manager) started a cycle on the dish machine and the dish machine thermometer read 90 degrees Fahrenheit. The dish machine completed that cycle, and a new cycle was started. The water temperature was checked using both this surveyor and V4's thermometer and the highest water temperature reading was 112 degrees Fahrenheit. This surveyor walked to the hand washing sink and turned the water on to check the temperature of the water. The water immediately began steaming, the temperature was checked and read 131.7 degrees Fahrenheit. When asked what the next step would be since the water temperature on the dish machine was not reaching the minimum temperature and the hand washing sink was fluctuating, V4 stated he was going to call V39 (Regional Maintenance Director) and start trouble shooting the system.</p> <p>On 8/1/24 at 10:30 AM, this surveyor and V4 observed the hot water heater, it documents on the sticker on the side of it that it is a 119-gallon tank. V4 stated the plumber was at the facility on the morning of 8/1/24 and checked the water heater, checked the thermostat, told him he had the correct fuses and elements and there was nothing else for him to do with it. V4 stated there</p>	S9999		

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S9999	<p>Continued From page 17</p> <p>is no mixing valve on this tank since it is only for the kitchen.</p> <p>On 8/1/24 during intermittent observations from 9:00 AM until 12:30 PM, the kitchen staff were not utilizing the kitchen for food prep or service or any kind.</p> <p>The Dishwasher Temperature/Sanitizer Log dated July 24 documents the temperature was checked at breakfast, lunch, and dinner each day. The log documents the temperature ranged from 155 degrees Fahrenheit to 160 degrees Fahrenheit. The log documents the sanitizer strip was checked each meal, each day and read 100 ppm. The log documents, "Record temperature or test strip results before washing dishes and after each meal. Report inappropriate temperatures or test strip results to the supervisor." The log does not document the type of sanitizer that is being checked.</p> <p>The facility Ware-washing- Dish machine (sic) policy dated 10/09 documents, "It is the policy of (name of company) that utensils and dishes washed by mechanical dishwasher will be clean and sanitized. Procedure: 1. Check the cleanliness of the machine. Wash and rinse tanks should be filled with clean water ...3. For Low Temperature Dish machines (sic) (temperature of wash water shall not be less than 120 (degrees (F) Fahrenheit)- Before washing anything, use a test strip to check the sanitizer level. A. For Chlorine sanitizers, the level should be 50-100 ppm (parts per minute) b. For Quat sanitizers, the level should be 200 ppm. 4. Record either the temperatures or sanitizer level on the Dish machine (sic) Temperature/Sanitizer Log ...."</p> <p>The facility Ware-washing-3 Compartment Sink</p>	S9999		

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S9999	<p>Continued From page 18</p> <p>policy dated 10/17 documents, "It is the policy of (name of company) that utensils and dishes that cannot be cleaned and sanitized by a mechanical dishwasher will be cleaned and sanitized in a 3-compartment sink. Procedure: 1. The sink and drain board are cleaned and sanitized before each use. 2. Scrape, rinse, and soak all items before washing. 3. Sink compartments must be large enough to accommodate equipment and utensils. Each compartment is supplied with hot and cold potable running water. 4. Wash items in the first sink. Wash all items in a detergent solution at least 110 (degrees Fahrenheit). 5. Rinse all items in clean water to remove detergent in the second sink. 6. For High Temperature Sanitizing- Before sanitizing anything, check the temperature of the water of the third sink (which must be at least 171 (degrees Fahrenheit). 7. For Chemical Sanitizing-Before sanitizing anything, use a test strip to check the sanitizer level in the third sink. Water temperature in the third sink must be at least 75 (degrees Fahrenheit). a. For Chlorine sanitizers, the level should be 50-100 ppm. b. For Quat sanitizers, the level should be 200 ppm. c. Also refer to the manufacturer's recommendations. 8. Record either the temperatures or sanitizer level on the 3 Compartment Sink Temperature/Sanitizer Log. 9. Items must be immersed for at least 30 seconds in the third (sanitizing) sink. 10. Air dry all items. Avoid touching food contact surfaces. 11. Check the temperatures and concentration of the sinks at regular intervals and change as necessary."</p> <p>The facility untitled dish machine's manufacturer guidelines dated 4/28/21 provided to this surveyor by the facility on 7/29/24 documents, " ...3. Water heaters or boilers must provide the minimum temperature of 120F (Fahrenheit) degrees</p>	S9999		

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S9999	<p>Continued From page 19</p> <p>required by the machine listed ...the recommended temperature range for optimal performance is 130-140F degrees ..."</p> <p>The facility undated Hand washing policy documents, "Policy: All staff will properly wash hands, as washing hands as promptly and thoroughly as possible between patient contacts and after contact with blood, body fluids, secretions, exertions, and equipment or articles contaminated by them is an important component of infection control and isolation precautions ...Procedure: 1. Turn water on and use warm running water ....4. Wet hands with warm water and apply heavy lather of soap ..."</p> <p>The Unites States Environmental Protection Agency website <a href="https://www.epa.gov/insect-repellents/list-pests-significant-public-health-importance">https://www.epa.gov/insect-repellents/list-pests-significant-public-health-importance</a> documents under "Lists of Pests Significant Public Health Importance, Federal pesticide law requires EPA, in coordination with the United States Department of Health and Human Services and the United States Department of Agriculture, to identify pests of significant public health importance. This list is derived in large part from review of the pesticide/pest combinations for which efficacy (product performance) data are generally required to be submitted and reviewed before registration. In no way should this be interpreted to mean that EPA has or would base any regulatory action solely on this list. EPA is publishing this list separate from any statutory or regulatory conclusions which may be associated with public health pesticides. Following is a brief description of some of the identified pests or category of pests and an explanation for designating each as a public health pest: Cockroaches. The listed cockroaches are</p>	S9999		

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S9999	<p>Continued From page 20</p> <p>controlled to halt the spread of asthma, allergy, and food contamination." The Illinois Department of Public Health website <a href="https://dph.illinois.gov/topics-services/environmental-health-protection/structural-pest-control/cockroaches.html">https://dph.illinois.gov/topics-services/environmental-health-protection/structural-pest-control/cockroaches.html</a> documents under "Structural Pest Control Cockroaches, Cockroaches are not only undesirable pests but a threat to human health by consuming our food and contaminating the indoor environment. Cockroaches are known to transfer disease pathogens, such as the various bacteria that produce "food poisoning" in humans, by contaminating food, food preparation surfaces, dishes and eating utensils. How many human gastrointestinal disorders are attributed to the mechanical transmission of pathogens by cockroaches has not been fully assessed but remains a valid health concern. However, the roach's greatest impact on human health may be its ability to trigger asthma. Cockroach nymphs grow by periodically shedding their "skin" (the exoskeleton). Fragments of their exoskeletons, along with bits of cockroach feces, serve as antigens (foreign protein) that, when inhaled, cause allergic and asthmatic reactions."</p> <p>"B"</p>	S9999		