

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007876	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/29/2024
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NAME OF PROVIDER OR SUPPLIER DOWNERS GROVE REHAB & NURSING	STREET ADDRESS, CITY, STATE, ZIP CODE 3450 SARATOGA AVENUE DOWNERS GROVE, IL 60515
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Complaint Investigation: 2475036/IL174871--Section 300.690a)b)c) cited.	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.690a) 300.690b) 300.690c) Section 300.690 Incidents and Accidents a) The facility shall maintain a file of all written reports of each incident and accident affecting a resident that is not the expected outcome of a resident's condition or disease process. A descriptive summary of each incident or accident affecting a resident shall also be recorded in the progress notes or nurse's notes of that resident. b) The facility shall notify the Department of any serious incident or accident. For purposes of this Section, "serious" means any incident or accident that causes physical harm or injury to a resident. c) The facility shall, by fax or phone, notify the Regional Office within 24 hours after each reportable incident or accident. If a reportable incident or accident results in the death of a resident, the facility shall, after contacting local law enforcement pursuant to Section 300.695, notify the Regional Office by phone only. For the purposes of this Section, "notify the Regional Office by phone only" means talk with a	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE

08/11/24

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S9999	<p>Continued From page 1</p> <p>Department representative who confirms over the phone that the requirement to notify the Regional Office by phone has been met. If the facility is unable to contact the Regional Office, it shall notify the Department's toll-free complaint registry hotline. The facility shall send a narrative summary of each reportable accident or incident to the Department within seven days after the occurrence.</p> <p>These requirements were NOT met as evidenced by:</p> <p>Based on interview and record review, the facility failed to complete a final report for a resident who had a fall with significant injuries and failed to report it to IDPH (Illinois Department of Public Health). This applies to 1 of 3 residents (R1) reviewed for falls in a sample of 13.</p> <p>The findings include:</p> <p>On 7/23/24 at 10:01 AM, V1 (Current Administrator) and V2 (Current DON/Director of Nursing) stated they are not familiar with R1. They were never in the facility in 2022. V1 stated she started in 10/2023. V2 started in January 2024.</p> <p>R1's incident report or risk assessment dated 9/2/22 shows the following: "(R1) found in the room on the floor in a left lying position. No LOC, visual injury to the left forehead (laceration) and skin tears to the legs. 911 called and patient sent to hospital. Patient verbalized she attempted to stand from sitting and fell. (POA/Power of Attorney) notified of the fall and need to transfer the patient 911. (R1) became impulsive. Patient verbalized she attempted to stand from sitting and fell. Pressure dressing applied to head. 911</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>called. MD (Medical Doctor) called and the family, POA (daughter). Vitals taken. Transferred to the hospital."</p> <p>R1's progress notes show the following:</p> <p>On 9/2/22 at 5:18 PM, "Per CNA (Certified Nursing Assistant), went to see (R1). (R1) sitting in wheelchair comfortably. Offered patient to lay down. Patient requested to stay up for dinner. CNA stepped out to get patient's dinner, upon return. CNA visually observed patient on floor. CNA reported to assigned floor nurse."</p> <p>On 9/2/22 at 11:11 PM, "At 4:40 PM, (R1) found in room on the floor in a left side lying position. No LOC, visual injury to left forehead (laceration) and skin tears to bilateral lateral extremities. Active bleeding noted. 911 called. Patient sent to hospital. (R1) verbalized she attempted to stand from a sitting position and fell to the floor. POA (Power of attorney)-daughter was contacted to notify (R1) transported to hospital emergency room. While on the floor, (R1) verbalized she felt sharp pains in her right arm and left hip. (R1) last observed by CNA (Certified Nursing Assistant) a few minutes prior to fall up in chair, eating her dinner tray. 11:10, contact hospital emergency room. (R1) will be admitted for acute kidney injury."</p> <p>On 9/6/22 at 10:53 PM, "(R1) arrived at 8:45 PM via ambulance(R1) with sutures on left scalp, left calf, and right calf. Denies pain, currently on nectar thick liquids, orientated to room and place, denies pain. Fall precautions in place with mattress on the floor and bed lowered to the floor. Call light within reach."</p> <p>On 9/8/22 at 8:30 AM, (Skin/Wound Note) shows:</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>"(R1) on contact and droplet precautions for Covid. (R1) in bed. Sitter at the bedside. (R1) with hematoma to the left forehead, with sutures noted to the area. Extensive ecchymosis noted to the left forehead, left eye and left face. Redness also noted to the right eye lid. The left arm and lower hand with edema. Extensive dark ecchymosis noted to the left arm, from the brachial down to the fingers. Extensive bruising noted to the right hand. Red bruising noted to the left upper sacral areaThe right lower leg with 2 sections of staples, 5 staples. All well approximated. Scabbing noted to the staples on the right side. A small scabbed laceration noted to distal to the 5 staples on the left side. The area measuring 1.5 CM (Centimeters) x 1.0 CM. The left lower leg/shin with sutures, scattering throughout the incision. 5 sutures noted in the scabbing."</p> <p>On 7/25/24 at 1:30 PM, surveyor asked V1 if she has the initial and final incident reports regarding R1's injury that were sent to IDPH. V1 said she would look for them.</p> <p>On 7/25/24 at 1:59 PM, surveyor emailed V12 (IDPH Region 7 Office Clerical Staff) if she could look in the IDPH database to see if she can retrieve the initial and final reports for R1's fall.</p> <p>On 7/25/24 at 2:09 PM, V12 stated she was only able to retrieve the initial report which IDPH received on 9/3/22. She stated they never received the final report.</p> <p>On 7/25/24 at 4:16 PM, V1 stated she was unable to find the clinical reportables for R1 from 2022.</p> <p>V11 (Former DON/Director of Nursing) faxed IDPH an initial report of R1's fall on 9/3/22. The</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>initial report shows the following: "Date of Incident: 9/2/22. Summary of the Initial Report: (R1) up in wheelchair for dinner and stated she wanted to try and stand up. She is wheelchair bound. Alert and orientated x 3. No LOC (Loss of Consciousness) however, complains of sharp pains in her right arm and left hip. Sent to hospital for evaluation."</p> <p>On 7/25/24 at 5:00 PM, V1 (Current Administrator) stated, "If there is a fall with significant injuries, the final report should be reported to Public Health. I follow the state guidelines/regulations in reporting an incident or accident with injury. I don't have a policy on this. We report the initial incident/accident within 24 hours and a follow up within 5 days."</p> <p>(C)</p>	S9999		