

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007983	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/19/2024
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NAME OF PROVIDER OR SUPPLIER BRIA OF CAHOKIA	STREET ADDRESS, CITY, STATE, ZIP CODE 3354 JEROME LANE CAHOKIA, IL 62206
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S 000	Initial Comments Complaint Investigation: 2445580/IL175617 2445606/IL175653	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)1)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
08/01/24

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S9999	<p>Continued From page 1</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview and record review the Facility failed to ensure pain was assessed, recognizing the onset, presence, and duration of pain, and assessing the characteristics of the pain for 1 of 3 residents (R7) reviewed for pain in the sample of 36. R7 has a cancer diagnosis and verbalized being in intense pain due to lack of pain medication being available for administration.</p> <p>Findings include:</p> <p>R7's Physician Order Sheet (POS) for July 2024 documents a diagnosis of liver cell carcinoma (cancer), liver cirrhosis, human immunodeficiency virus (HIV) and migraines.</p> <p>R7's POS dated July 2024 document also documents an order for Oxycodone HCL oral tablet 5 milligrams (mg), Give 1 tablet by mouth</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>every 4 hours as needed for pain) with the (start date of 4/6/2024) and d/c (discontinued date) of 7/5/2024.</p> <p>R7's POS dated July 2024 also documents an order for Oxycodone HCL oral tablet 5 milligrams (mg), Give 1 tablet by mouth every 4 hours as needed for pain) with the (start date of 7/5/2024).</p> <p>R7's Minimum Data Set (MDS) dated 7/10/24 documents R7 is cognitively intact for decision making of activities of daily living.</p> <p>R7's care plan dated 7/8/24 documents, "(R7) has a problem with pain and the goal that (R7) will not experience a decline in overall function.". R7's interventions for pain documents, "to include to administer pain medicine and treatments as ordered, assess effectiveness of pain medication, assess pain characteristics, encourage (R7) to report any pain, monitor for nonverbal indicators of pain, and report any acute changes to the physician."</p> <p>On 7/16/2024 at 11:18 AM, R7 stated, "I have cancer and sometimes the pain is bad, especially in the Early hours. The other night around 2:30 AM, on 7/13/24 (Saturday) I called for pain medication and was told there was only 1 pill left and the nurse would be back with the medication. The nurse did not return until around 9:30 AM to give me the medication. On Sunday the next day (7/14/24) there was still no pain medication at the facility. The facility ran out of my oxycodone which I am supposed to get when I need it. They gave me an Ibuprofen in the early hours of the day, but it just does not work the same. I was in so much pain at this point. When I get like that I can't relax and sleep. My body gets all tense, and everything hurts. At 10:15 AM I still did not</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>receive my medication I was told they were waiting on a script. This has happened to me on several occasions, and when it happens on the weekends, forget it; I know they are not getting to do anything about my pain. They do not always give me the same nurse and one nurse will tell me my medication (oxycodone) is running low and she will tell me she placed the order. They use a lot of agency nurses. Then when I run out of medication, they tell me they tried to place the order, but they are waiting on the doctor. I ran out of pain medication and my last dose was on Friday night and I had to go all weekend without my oxycodone. I should not have to be in pain all weekend. I have cancer and the pain is so bad. When I finally get the pain medication it takes a few more days to get me back to where I need to be because the pain was so intense going without the medication. I tried to tell them, but they just ignore me and do not get my medication. My pain falls on their deaf ears. They told me they could take me to the emergency room which hopefully they could give the pain medications, but they were not sure because it was a Sunday and it was around 1 PM, and I might have to wait until Monday for a doctor. Which makes no sense, so I decided to stay here because what was the point? I am needing more pain meds and I was telling them all weekend I was in extreme pain."</p> <p>On 7/18/2024 at 9:45 AM, V31 (Family of R7) stated, "(R7) is my brother and I live in Florida. (R7) has liver cancer and there is a tumor growing and the doctors tell us he does not have much time left. The tumor is growing and when he calls me, he talks with me and when he tells me he is so much pain, and he has been struggling with pain, he is not eating, he is not sleeping. (R7) then tells me they do not have his pain medication. It breaks my heart when he calls</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>me and tells me he is pain is so bad and the facility has run out of his pain medication. This usually happens on the weekends, and this has happened several times. I am not sure why or what is happening that he is not getting his pain medication. It is hard to get ahold of staff on the weekends and at 2 AM in the morning. The weekends are really bad. He has a prescription for pain medicine, cancer medicine, and HIV medicine. His pain med (oxycodone) they keep running out of his script, and he goes the weekends without it. We have talked with (V1 Administrator) and (V2 Director of Nursing). They stated they have given instructions to staff, but it is still happening, and it is not getting better. There is some sort of disconnect and his scripts are not getting renewed. Is my understanding staff are putting in the script, but they are not signing off on it, so it is not getting filled. Not sure exactly on whose end that this is happening. My biggest concern is his Pain level, that is a big issue. I want him to comfortable, treated like a human being, and he should not be in pain. The facility should be making sure he is getting pain medication and kept comfortable."</p> <p>R7's Medication Administration Records (MAR) for July 2024 documents his last/first dose of oxycodone was documented as 7/10/2024 at 4:03 AM, and on 7/12/2024 at 8:40 AM. No oxycodone was documented as being administrated for the weekend. No oxycodone was documented as being given on 7/13/2024 and 7/14/2024.</p> <p>R7's progress notes dated 7/13/24 at 1:17 PM, documents, "nurse has called pharmacy at this time to check the status of pain medication, new script is needed at this time, resident has been made aware, no new concerns noted."</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>R7's progress notes dated 7/13/24 10:39 PM document that R7 complained about "just not feeling well". V26 (Licensed Practical Nurse/LPN) tested resident for COVID which was negative. This nurse informed resident and he admitted that "I probably just need my pain pill, it's been a while." Awaiting physician response.</p> <p>On 7/16/2024 at 3:32 PM, V2 (Director of Nursing) stated, "We have a new physician group and (R7) ran out of medicine over the weekend. (R7) has cancer and I know he was in a lot of pain. The doctor on call said he was not comfortable writing a script for narcotics even for a few days. We asked if he could just write a script for 2 days to get him through the weekend, but he refused. We lost our regular Nurse Practitioners, so it has been tough for us getting someone in here to write scrips. I told the Medical Director and he said he sent someone to cover but the doctors and NP are not comfortable covering us over the weekends."</p> <p>On 7/18/2024 at 10:24 AM, V1 (Administrator) stated, "Our previous pharmacy closed its door and we had to switch pharmacy companies. It came as a shock for us. They said they were having trouble finding staff and closed their doors. We switched companies and this new company is based upstate. We are having issues with physicians not wanting to call in scripts and issues with the Nurse Practitioners (NP) not coming in the building and filling scripts. Our previous NP has been out on leave, but we are hoping she will be returning soon. There have been issues with (R7) and his pain medication running out as well as other residents and their medications."</p> <p>R7's Medication Administration Record (MAR) for</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>July 2024 documents for Pain Monitor and Record Q (every) Shift on 7/12/24, R7's reported a pain level of 5 (scale of 1-10) was reported on the day shift. On 7/13/24, a 4-pain level was reported by R7 on the evening shift. No pain was documented again until night shift when R7 was reported on 7/15/2024. R7's July MAR does not document he received any oxycodone from 7/12/24 (last dose at 8:40 am) until 7/17/24 at 5:25 PM. No oxycodone was documented as being administered to R7 on any weekend 7/6/2024 -7/7/2024 and 7/13/2024 -7/14/2024.</p> <p>On 7/19/2024 at 2:32 PM, V27 (Pharmacist Clinical Coordinator) stated "(R7) had oxycodone dispensed on 7/16/2024 and there was no refill request from the facility before 7/16/2024. The pharmacy dispensed the medication the same day they received the order."</p> <p>The Facility Pain Policy dated 12/2024 documents, "To facilitate and provide guidance on pain observations and management. To facilitate resident independence, promote resident comfort and preserve resident dignity. This will be accomplished through an effective pain management program, providing our residents the means to receive necessary comfort, exercise greater independence, and enhance dignity and life involvement. The Pain Management Program is based on a facility -wide commitment to resident comfort. Pain is defined as whatever the experiencing person says it is and exists whenever he or she says it does. 'Pain Management' is defined as the process of alleviating the resident's pain to a level that is acceptable to the resident and is based on his or her clinical condition and established treatment goals.</p>	S9999		

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